

# Dell PowerEdge R6725

## Installation and Service Manual

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Introduction

This document provides a system overview, information about installing and replacing components, diagnostic tools, and guidelines for installing certain components.

## Recycling or End-of-Life service information

Take back and recycling services are offered for this product in certain countries. If you want to dispose of system components, go to [How to Recycle](#) and select the relevant country or region.

## Automated support with secure connect gateway

Secure connect gateway is an optional Services offering that automates technical support for your server, storage, and networking devices. A secure connect gateway in your IT environment provides the following benefits:

- Automated issue detection: Monitors your devices and detects hardware issues.
- Automated case creation: Detects issues and opens a support case with Technical Support.
- Automated diagnostic collection: Collects system state information and uploads it securely to Dell Support. This information is used by Technical Support to troubleshoot the issue.
- Proactive contact: Technical Support agents contacts you about the support case.

The available benefits vary depending on the Service entitlement that is purchased for your device. For more information about secure connect gateway, go to [secureconnectgateway](#).


# PowerEdge R6725 system configurations and features


The PowerEdge R6725 system is a 1U server that supports:

- Two 5<sup>th</sup> Generation AMD EPYC 9005 Series processors with up to 192 Zen5 cores per processor.
- Optional Direct Liquid Cooling (DLC for required CPU SKU and/or configurations)
- 24 DIMM slots
- Two redundant AC or DC power supply units
- No backplane configuration
- Up to 4 x 3.5-inch SAS/SATA
- Up to 8 x 2.5-inch Universal or U.2
- Up to 10 x 2.5-inch SAS/SATA
- Up to 10 x 2.5-inch with 4 x Universal
- Up to 8 x EDSFF E3.S Gen5 NVMe
- Up to 16 x EDSFF E3.S Gen5 NVMe
- Up to 20 x EDSFF E3.S Gen5 NVMe + Rear 2 x EDSFF E3.S Gen5 NVMe

 **NOTE:** The system board is known as Host Processor Module (HPM) board in this document.

 **NOTE:** For more information about how to hot swap NVMe PCIe SSD device, see the *Dell Express Flash NVMe PCIe SSD User's Guide* at [Dell Support](#) page > **Browse all products > Infrastructure > Data Center Infrastructure > Storage Adapters & Controllers > Dell PowerEdge Express Flash NVMe PCIe SSD > Select This Product > Documentation > Manuals and Documents.**

 **NOTE:** All instances of SAS, SATA drives are referred to as drives in this document, unless specified otherwise.

 **CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

## Topics:

- [System configurations - front view for PowerEdge R6725 system](#)
- [System configurations - rear view for PowerEdge R6725 system](#)
- [System configurations - inside view for PowerEdge R6725 system](#)
- [Locating the Express Service Code and Service Tag](#)
- [System information label](#)
- [Rail sizing and rack compatibility matrix](#)

# System configurations - front view for PowerEdge R6725 system



Figure 1. Front view of the no backplane configuration system

Table 1. Features are available on the front of the system

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>
2	Blank panel	N/A	Blank panel to allow air flow for thermal efficiency.
3	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.

**Table 1. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
4	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.



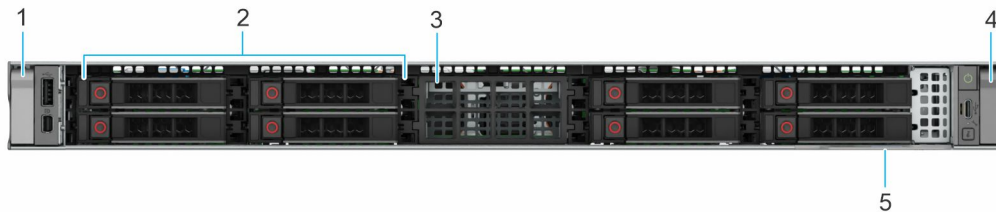
**Figure 2. Front view of the 4 x 3.5-inch SAS/SATA**

**Table 2. Features are available on the front of the system**

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to</p>

**Table 2. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
			HDMI adapters are not recommended.
2	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
3	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.
4	Drive	N/A	Enables you to install drives that are supported on your system.



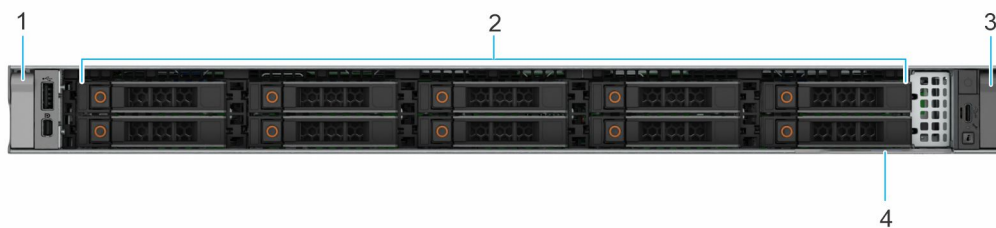
**Figure 3. Front view of the 8 x 2.5-inch Universal or U.2**

**Table 3. Features are available on the front of the system**

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul>

**Table 3. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
			<p><b>i</b> <b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>i</b> <b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Blank panel	N/A	Blank panel to allow air flow for thermal efficiency.
4	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
5	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.



**Figure 4. Front view of the 10 x 2.5-inch SAS/SATA**

**Table 4. Features are available on the front of the system**

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>● USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>● Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>i NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>i NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
4	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.

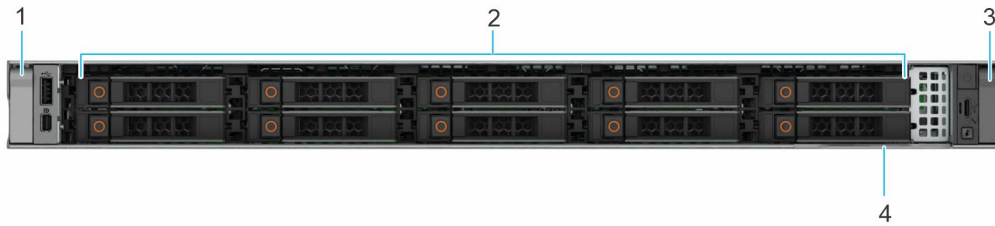


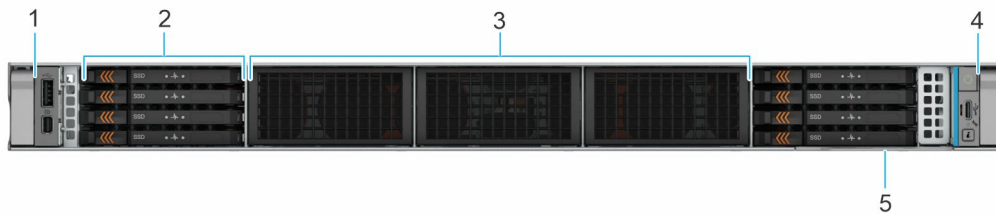
Figure 5. Front view of the 10 x 2.5-inch with 4 x Universal

Table 5. Features are available on the front of the system

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
4	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC,

**Table 5. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
			MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.



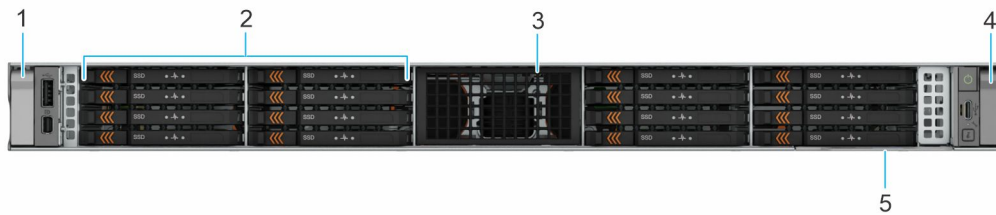
**Figure 6. Front view of 8 x EDSFF E3.S NVMe direct drive system**

**Table 6. Features are available on the front of the system**

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>

**Table 6. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Blank panel	N/A	Blank panel to allow air flow for thermal efficiency.
4	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
5	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.



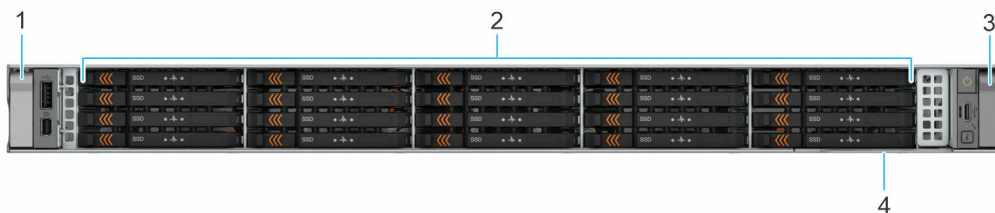
**Figure 7. Front view of the 16 x EDSFF E3.S Gen5 NVMe**

**Table 7. Features are available on the front of the system**

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to</p>

**Table 7. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
			<p>DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Blank panel	N/A	Blank panel to allow air flow for thermal efficiency.
4	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
5	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.



**Figure 8. Front view of the 20 x EDSFF E3.S Gen5 NVMe + Rear 2 x EDSFF E3.S Gen5 NVMe**

**Table 8. Features are available on the front of the system**

Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	Contains the USB 2.0 Type-A port (optional LCP -

**Table 8. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
			<p>Secondary KVM) and the Mini DisplayPort.</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p> <p><b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.</p>
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
4	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains iDRAC secure default password.

**NOTE:** For more information about the ports, see the **Technical Specifications** section in the *Installation and Service Manual* available on the [PowerEdge Manuals](#).

# System configurations - rear view for PowerEdge R6725 system

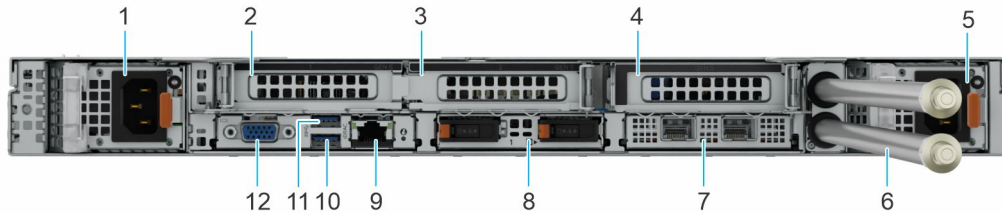







Figure 9. Rear view of the Direct Liquid Cooling (DLC) configuration system

Table 9. Rear view of the system

Item	Ports, panels, or slots	Icon	Description
1	Power supply unit (PSU 1)		Indicates the PSU 1.
2	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
3	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
4	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
5	Power supply unit (PSU 2)		Indicates the PSU 2.
6	Coolant tubes	N/A	Cold coolant flows into the system from one tube and hot coolant leaves the system from another tube.
7	OCP NIC ports	N/A	This port supports OCP 3.0.
8	BOSS-N1 DC-MHS	N/A	Enables you to install the BOSS-N1 DC-MHS.
9	Dedicated BMC Ethernet port	N/A	Enables you to remotely access Open Server Manager.
10	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
11	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
12	VGA port		Enables you to connect a display device to the system.

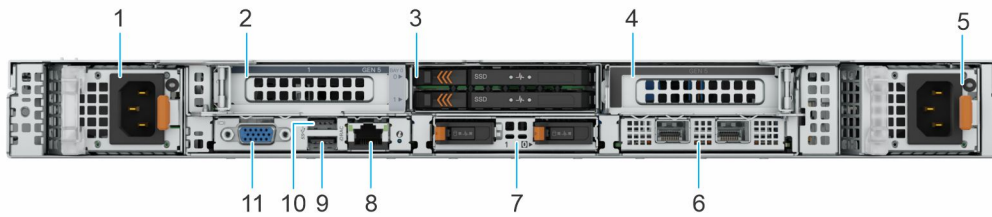





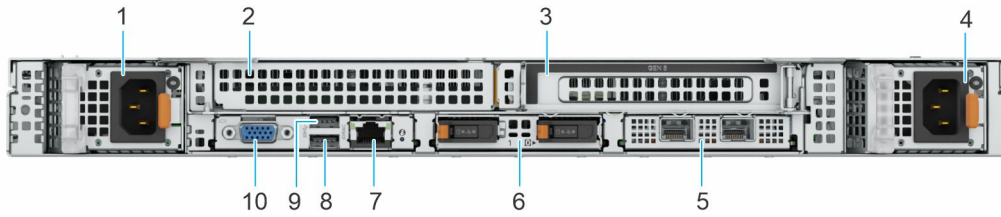


Figure 10. Rear view of the system with rear drives






Table 10. Rear view of the system with rear drives

Item	Ports, panels, or slots	Icon	Description
1	Power supply unit (PSU 1)		Indicates the PSU 1.
2	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
3	Rear drive	N/A	Enables you to install drives that are supported on your system.
4	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
5	Power supply unit (PSU 2)		Indicates the PSU 2.
6	OCP NIC ports	N/A	This port supports OCP 3.0.
7	BOSS-N1 DC-MHS	N/A	Enables you to install the BOSS-N1 DC-MHS.
8	Dedicated BMC Ethernet port	N/A	Enables you to remotely access Open Server Manager.
9	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
10	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
11	VGA port		Enables you to connect a display device to the system.

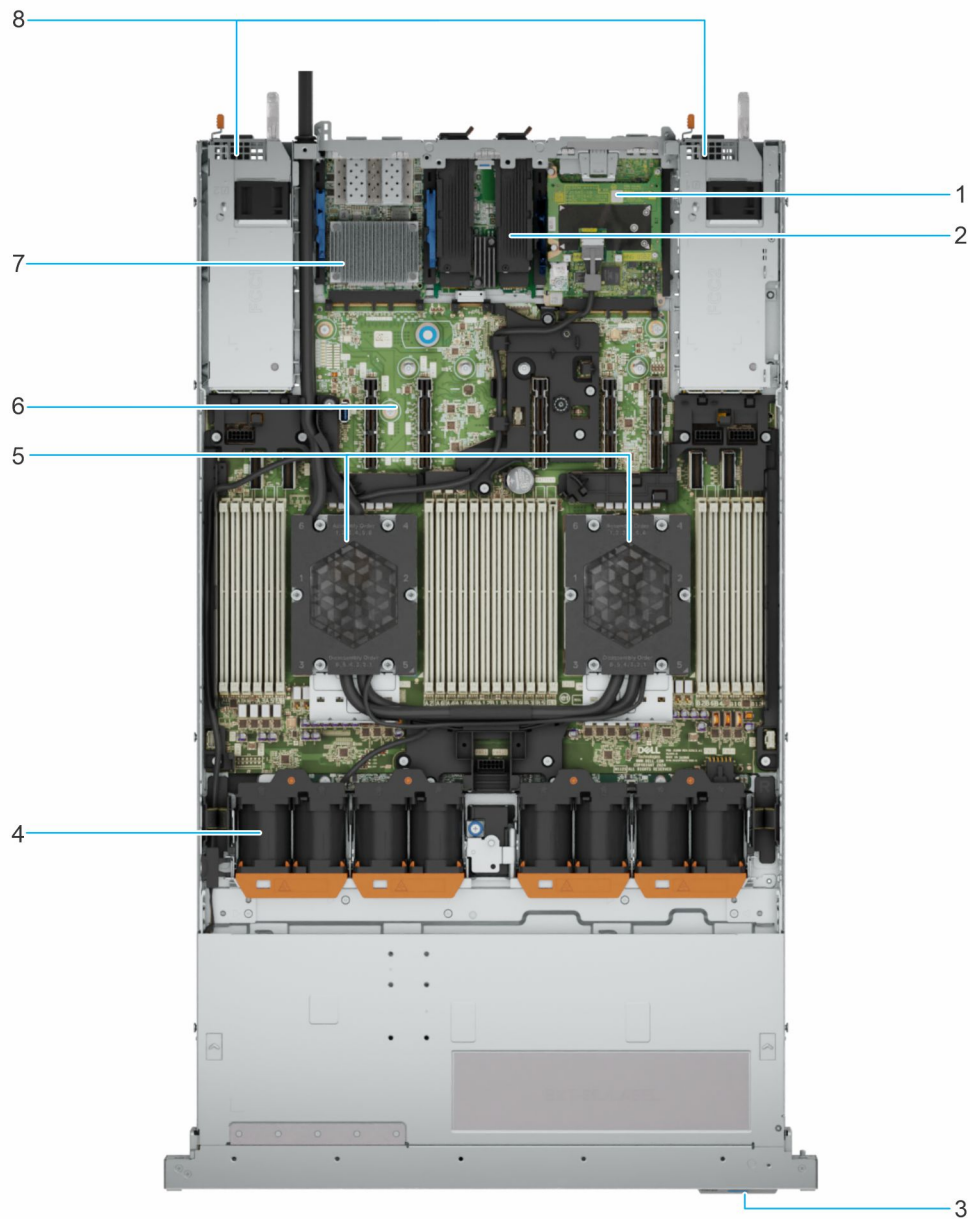


**Figure 11. Rear view of the system**

**Table 11. Rear view of the system**

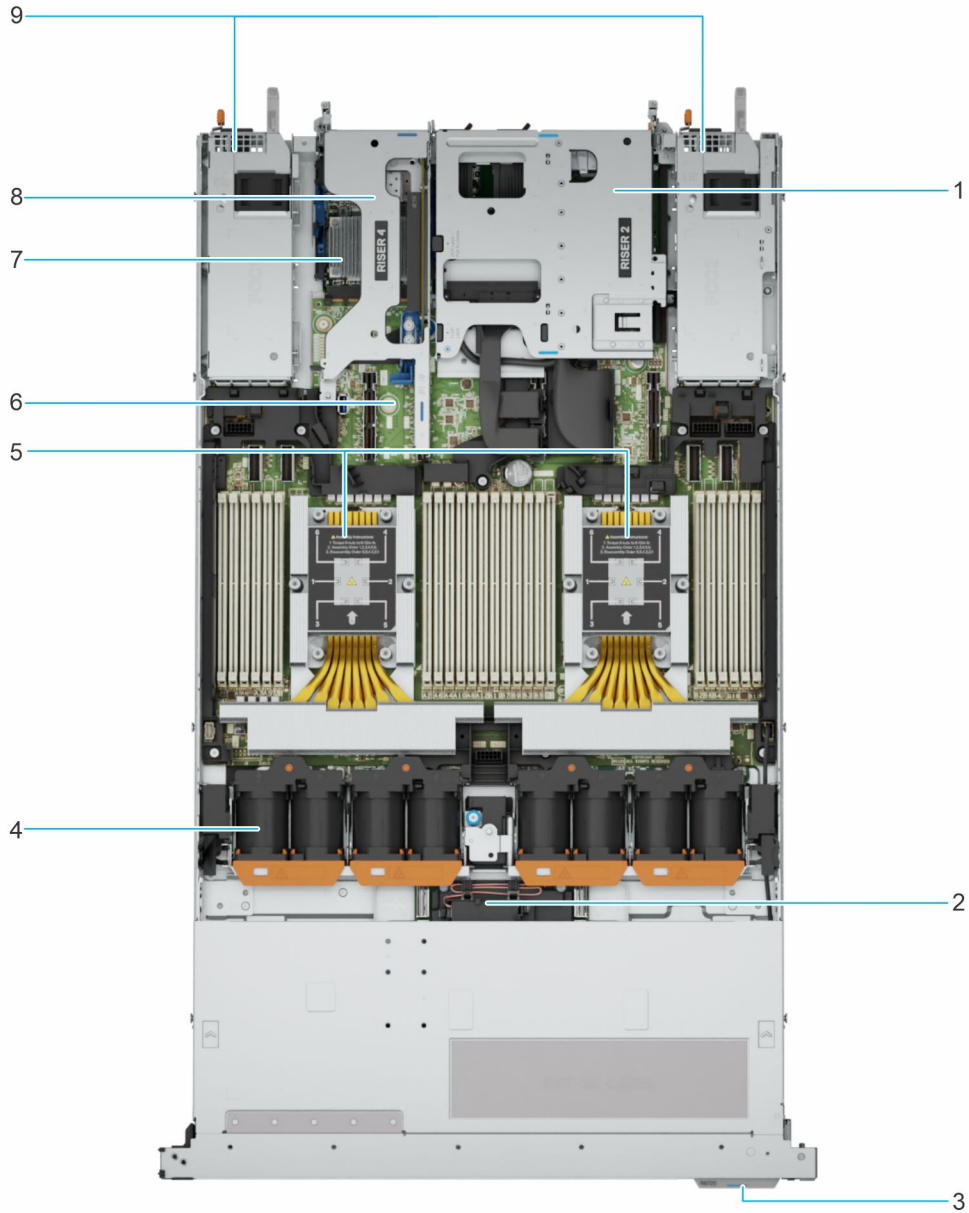
Item	Ports, panels, or slots	Icon	Description
1	Power supply unit (PSU 1)		Indicates the PSU 1.
2	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
3	PCIe expansion card riser slot	N/A	Enables you to connect PCI Express expansion cards.
4	Power supply unit (PSU 2)		Indicates the PSU 2.
5	OCP NIC ports	N/A	This port supports OCP 3.0.
6	BOSS-N1 DC-MHS	N/A	Enables you to install the BOSS-N1 DC-MHS.
7	Dedicated BMC Ethernet port	N/A	Enables you to remotely access Open Server Manager.
8	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
9	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
10	VGA port		Enables you to connect a display device to the system.

# System configurations - inside view for PowerEdge R6725 system



**Figure 12. Top layer of the PowerEdge R6725 system - inside the Direct Liquid Cooling (DLC) system**

1. Datacenter-Secure Control Module (DC-SCM)
2. BOSS-N1 DC-MHS module
3. Express Service Tag
4. Fan modules
5. DLC modules
6. HPM board
7. OCP 3.0 NIC card
8. PSU 1 and 2



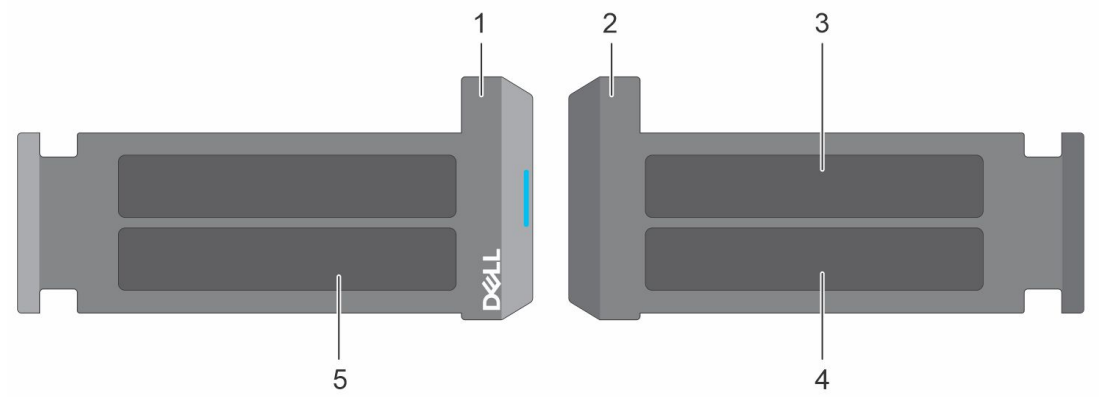
**Figure 13. Top layer of the PowerEdge R6725 system - inside the system**

- |                        |                |
|------------------------|----------------|
| 1. Riser 2             | 2. PERC H965i  |
| 3. Express Service Tag | 4. Fan modules |
| 5. Heatsink modules    | 6. HPM board   |
| 7. OCP 3.0 NIC card    | 8. Riser 4     |
| 9. PSU 1 and 2         |                |

## Locating the Express Service Code and Service Tag

The unique Express Service Code and Service Tag are used to identify the system.

The Express Service Tag is on the front of the system that includes system information such as the Service Tag, Express Service Code, Manufacture date, NIC, MAC address, MyDell label, and so on.



**Figure 14. Locating the Express Service Code and Service tag**

1. Express Service Tag (front view)
2. Express Service Tag (rear view)
3. OMM (not applicable)
4. Password MAC address
5. Service Tag, Express Service Code, MyDell label

## System information label

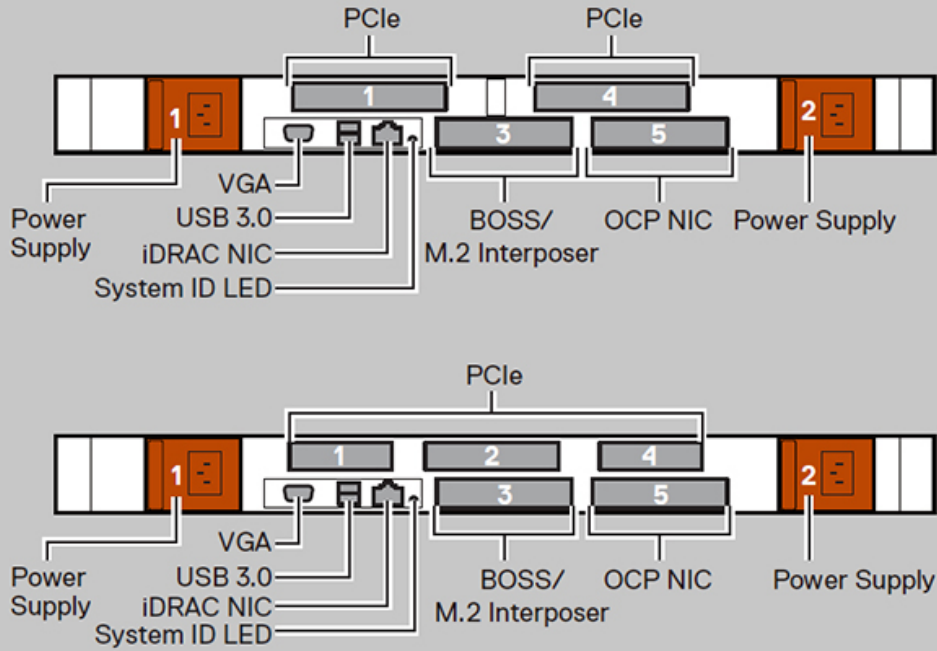
The system information label is located on the back side of the system cover.

## Mechanical Overview

Hot Swap (terracotta)

Touchpoint (blue)

### Rear View



### Top View

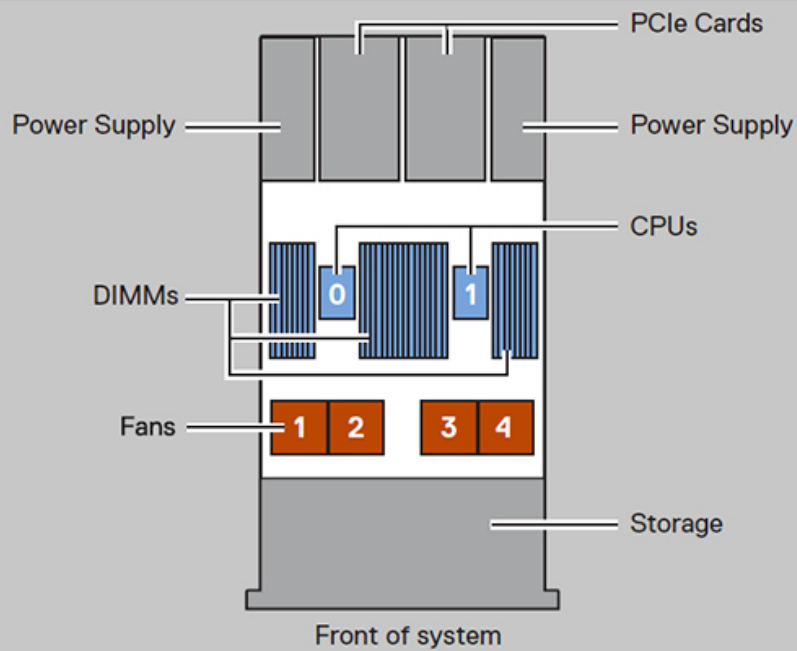
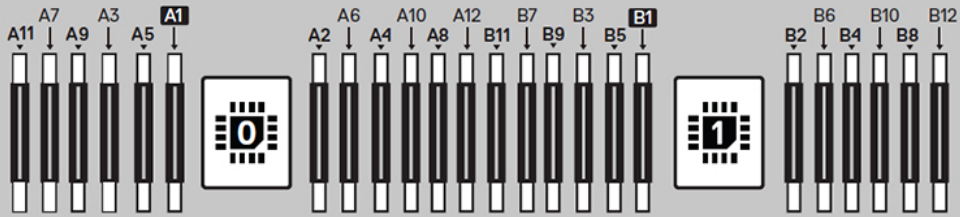


Figure 15. Service information—Mechanical Overview

# Memory Information

**Caution:** Memory (DIMMs) and CPUs may be hot during servicing.



Memory Population

**Configuration**

Memory-Optimized

Latest population rules and Memory Spraying details are documented in the *Installation and Service Manual*.

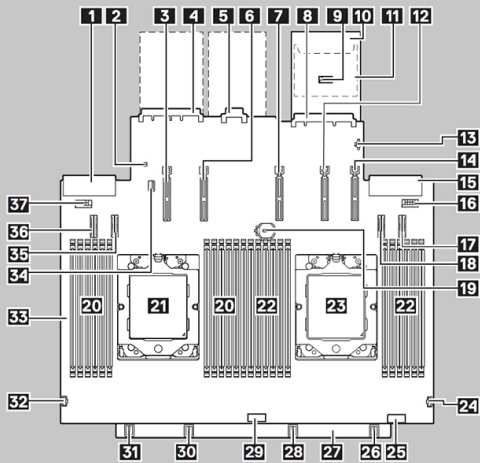
**Sequence**

1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12

Figure 16. Memory information

## Electrical Overview

### HPM & DC-SCM Information



- 1 PSU Connector 2
- 2 DIP Switch for NVRAM/PWRD
- 3 Riser Connector - Requires CPU 0 (SL11/SL12/PWR11/PWR12)
- 4 OCP NIC 3.0 connector
- 5 BOSS Connector
- 6 Riser Connector - Requires CPU 0 (SL13/SL14/PWR13/PWR14)
- 7 Riser Connector - Requires CPU 1 (SL15/SL16/PWR15/PWR16)
- 8 DC-SCM Connector
- 9 Optional KVM Connector
- 10 DC-SCM
- 11 Optional Attic Board
- 12 Riser Connector - Requires CPU 1 (SL17/SL18/PWR17/PWR18)
- 13 Intrusion Switch Connector
- 14 Riser Connector - Requires CPU 1 (SL19/SL20/PWR19/PWR20)
- 15 PSU Connector 1
- 16 Power Connector 23/24 (PWR23/PWR24)
- 17 PCIe Connector 22 (SL22\_CPU 1)
- 18 PCIe Connector 21 (SL21\_CPU 1)
- 19 Coin Cell Battery
- 20 DIMMs for CPU 0
- 21 CPU 0
- 22 DIMMs for CPU 1
- 23 CPU 1
- 24 Primary Control Panel Connector
- 25 Power Connector 3/4 (PWR3/PWR4)
- 26 FAN 4
- 27 Fan Board
- 28 FAN 3
- 29 Power Connector 9/10 (PWR9/PWR10)
- 30 FAN 2
- 31 FAN 1
- 32 Secondary Control Panel Connector
- 33 HPM
- 34 Internal USB
- 35 PCIe Connector 10 (SL10\_CPU 0)
- 36 PCIe Connector 9 (SL9\_CPU 0)
- 37 Power Connector 5/6 (PWR5/PWR6)

### 2 DIP Switch Settings

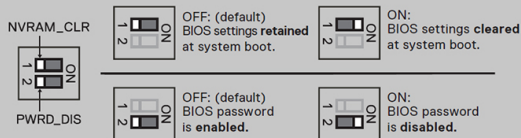


Figure 17. Electrical overview



Figure 18. Caution label

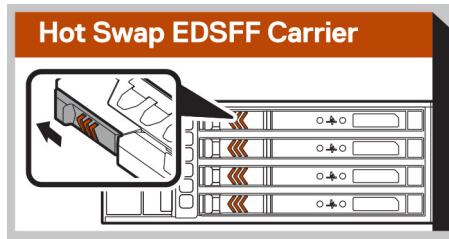


Figure 19. Hot Swap EDSFF carrier

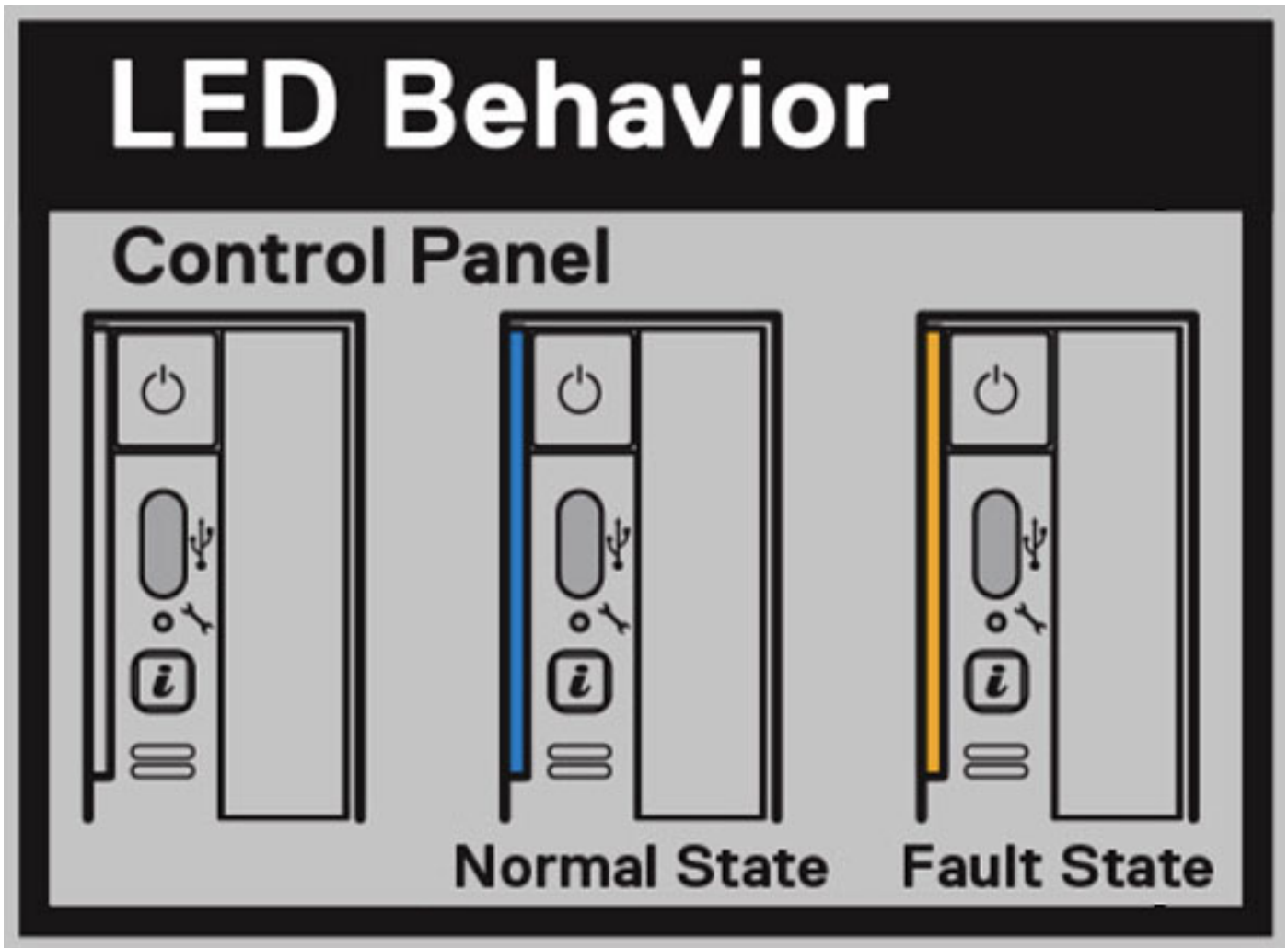


Figure 20. LED Behavior

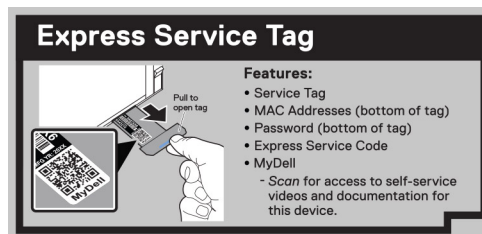


Figure 21. Express Service Tag

## Rail sizing and rack compatibility matrix

For specific information about the rail solutions compatible with your system, see the *Dell Enterprise Systems Rail Sizing and Rack Compatibility Matrix* available at [rail-rack-matrix](#).

The document provides the information that is listed below:

- Specific details about rail types and their functionalities.
- Rail adjustability range for various types of rack mounting flanges.
- Rail depth with and without cable management accessories.
- Types of racks that are supported for various types of rack mounting flanges.

# Technical specifications

The technical and environmental specifications of your system are outlined in this chapter.

**NOTE:** This document provides a comprehensive list of product features. However, features marked with an asterisk (\*) may not be available at launch but introduced in future updates. Please note that this document does not confirm the availability or release timeline of any feature. For the most accurate and up-to-date information on feature availability, please refer to the product configurator page on dell.com.

## Topics:

- [Chassis dimensions](#)
- [System weight](#)
- [Memory specifications](#)
- [Processor specifications](#)
- [PSU specifications](#)
- [Cooling fan specifications](#)
- [Expansion card riser specifications](#)
- [Storage controller specifications](#)
- [Drives](#)
- [GPU Specifications](#)
- [DPU Specifications](#)
- [System battery specifications](#)
- [Supported operating systems](#)
- [Ports and connectors specifications](#)
- [Video specifications](#)
- [Environmental specifications](#)

# Chassis dimensions

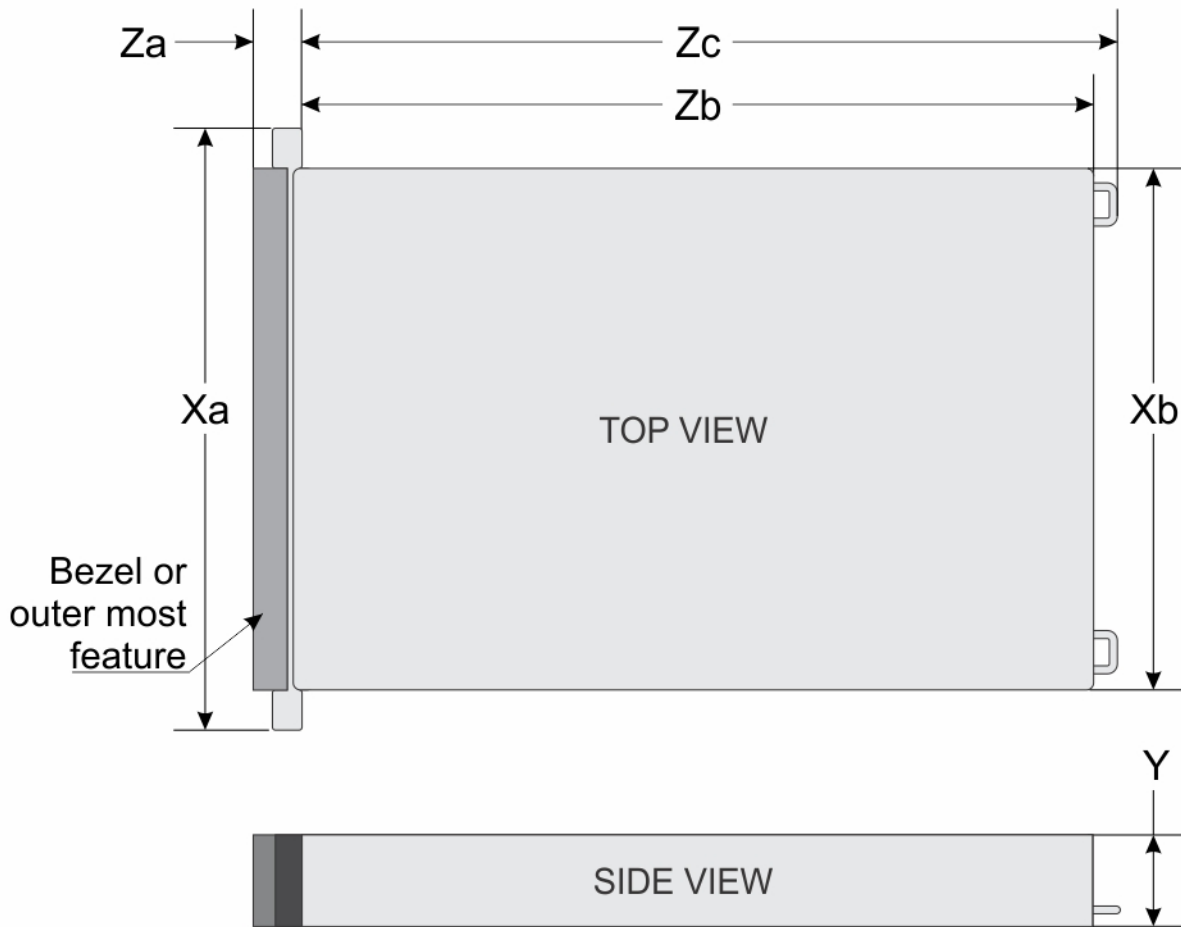


Figure 22. Chassis dimensions

Table 12. PowerEdge R6725 chassis dimensions

Drives	Xa	Xb	Y	Za	Zb	Zc
All configurations	482.0 mm (18.97 inches)	434.0 mm (17.08 inches)	42.8 mm (1.68 inches)	31.75 mm (1.25 inches) With bezel 28.96 mm (1.14 inches) Without bezel	750.6 mm (29.55 inches) Ear to rear wall	786.14 mm (30.95 inches) Ear to PSU handle

**NOTE:** Zb is the nominal rear wall external surface where the HPM I/O connectors reside.

# System weight

Table 13. PowerEdge R6725 system weight

System configuration	Maximum weight (with all drives/SSDs)
No backplane	17.06 kg (37.61 pounds)
4 x 3.5-inch SAS/SATA	19.72 kg (43.48 pounds)

**Table 13. PowerEdge R6725 system weight (continued)**

System configuration	Maximum weight (with all drives/SSDs)
8 x 2.5-inch Universal or U.2	21.34 kg (47.05 pounds)
10 x 2.5-inch SAS/SATA	19.93 kg (43.94 pounds)
10 x 2.5-inch with 4 x Universal	19.93 kg (43.94 pounds)
8 x EDSFF E3.S Gen5 NVMe	18.48 kg (40.74 pounds)
16 x EDSFF E3.S Gen5 NVMe	19.99 kg (44.07 pounds)
20 x EDSFF E3.S Gen5 NVMe + rear 2 x EDSFF E3.S Gen5 NVMe	21.08 kg (46.47 pounds)

**Table 14. PowerEdge R6725 weight handling recommendations**

Chassis weight	Description
40–70 pounds	Recommend two people to lift
70–120 pounds	Recommend three people to lift
≥ 121 pounds	Recommend to use a server-lift

## Memory specifications

The PowerEdge R6725 system supports the following memory specifications for optimized operation.

**Table 15. Memory specifications**

DIMM type	DIMM rank	DIMM capacity	Dual processor	
			Minimum system capacity	Maximum system capacity
RDIMM	Dual rank	16 GB	32 GB	384 GB
		32 GB	64 GB	768 GB
		64 GB	128 GB	1.5 TB
		96 GB	192 GB	2.3 TB
		128 GB	256 GB	3 TB
		256 GB	512 GB	6.14 GB

**Table 16. Memory module sockets**

Memory module sockets	Speed
24, 288-pin, One DIMM Per Channel	6400 MT/s (1 DPC)

**NOTE:** Memory DIMM slots are not hot pluggable.

**NOTE:** The processor may reduce the performance of the rated DIMM speed.

## Processor specifications

**Table 17. PowerEdge R6725 processor specifications**

Supported processor	Number of processors supported
5 <sup>th</sup> Generation AMD EPYC 9005 Series processor	Two

# PSU specifications

The PowerEdge R6725 system supports up to two AC or DC power supply units (PSUs).

**Table 18. PSU specifications**

PSU	Class	Heat dissipation (maximum) (BTU/hr)	Frequency (Hz)	Input voltage	Current (A)
1800 W AC*	Titanium	6750	50/60	200-240 Vac	9.8-8.2
1800 W HVDC*	N/A	6750	N/A	240 Vdc	8.2
1500 W AC	Titanium	5625	50/60	100-240 Vac	12-8.2
1500 W HVDC	N/A	5625	N/A	240 Vdc	6.8
1500 W XLAC	Titanium	5625	50/60	277 Vac	6.1
1500 W XHVDC	N/A	5625	N/A	336 Vdc	4.91
1400 W -48 V	N/A	5310	N/A	(-48)-(-60) Vdc	33
1100 W AC	Titanium	4100	50/60	100-240 Vac	12-6.1
1100 W HVDC	N/A	4100	N/A	240 Vdc	5.1
1100 W AC	Platinum	4100	50/60	100-240 Vac	12-6.1
1100 W HVDC	N/A	4100	N/A	240 Vdc	5.1
800 W AC	Titanium	3000	50/60	100-240 Vac	9.2-4.5
800 W HVDC	N/A	3000	N/A	240 Vdc	3.7
800 W AC	Platinum	3000	50/60	100-240 Vac	9.2-4.5
800 W HVDC	N/A	3000	N/A	240 Vdc	3.7

**NOTE:** If a system with AC 1500 W and 1100 W PSUs operates at low line 100-120 Vac, then the power rating per PSU is derated to 1050 W.



**C13**

**Figure 23. C13 PSU power cords**

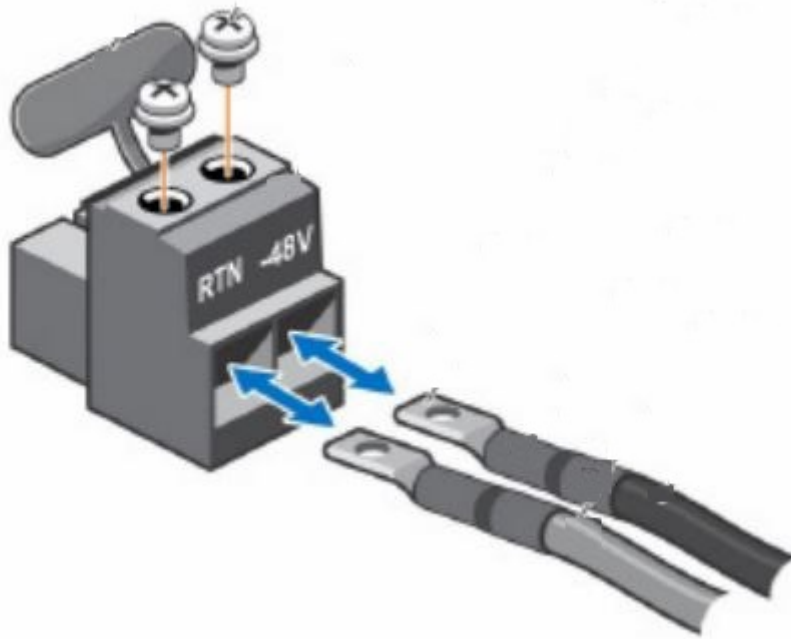


Figure 24. DC PSU power cord

Table 19. PSU power cables

Form factor	Output	Power cable
Redundant 60 mm	1800 W Titanium*	C13
Redundant 60 mm	1500 W Titanium mixed mode	C13
Redundant 60 mm	1500 W 277 Vac and HVDC	APP/Saf-D-Grid
Redundant 60 mm	1400 W -48 V	DC power cable
Redundant 60 mm	1100 W Titanium mixed mode	C13
Redundant 60 mm	1100 W Platinum mixed mode	C13
Redundant 60 mm	800 W Titanium mixed mode	C13
Redundant 60 mm	800 W Platinum mixed mode	C13

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**NOTE:** \*Feature not available at product launch in November,2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## Cooling fan specifications

The PowerEdge R6725 system supports up to four sets of high-performance silver (HPR SLVR) hot-swappable cooling fans, Standard (STD) cooling fans, and high-performance platinum (HPR PLTM) cooling fans, each consisting of a dual fan module.

**Table 20. Cooling fan specifications**

Fan type	Abbreviation	Also known as	Label color	Label image
High performance (HPR) silver fans	HPR SLVR	HPR SLVR	Silver	 <p>Figure 25. High performance silver fans</p>
Standard (STD) fans	STD	STD	No label	 <p>Figure 26. Standard fans</p>
High performance (HPR) platinum fans	HPR PLTM	HPR PLTM	Platinum	 <p>Figure 27. High performance (HPR) platinum fan</p>

**i NOTE:** Cooling fans rotate at slower speed, even while the system is in standby mode, and the fan speed varies in response to changes in the ambient temperature.

## Expansion card riser specifications

The PowerEdge R6725 system supports up to three PCI express (PCIe) slots (3 Gen5 slots) on the HPM board.

**Table 21. Expansion card slots supported on the HPM board**

PCIe slot	Expansion card riser	Processor connection	Height	Length	Slot width
Slot 1	Riser 2	Processor 2	Low Profile / full height	Half Length	x16
Slot 2	OCP	Processor 2	SFF	SFF	x16
Slot 3	BOSS Flatbread	Processor 1	BOSS Flatbread carrier		x 4
Slot 4	Riser 4	Processor 1	Low Profile / full height	Half Length	x16
Slot 5	OCP	Processor 1	SFF	SFF	x16

## Storage controller specifications

The PowerEdge R6725 system supports the following controller cards:

**Table 22. Storage controller cards**

Supported storage controller cards
Internal controllers <ul style="list-style-type: none"> <li>• PERC H365i</li> <li>• PERC H965i</li> <li>• PERC H975i</li> <li>• HBA465e</li> <li>• H965e</li> </ul>
Internal Boot <ul style="list-style-type: none"> <li>• Boot Optimized Storage Subsystem (BOSS-N1 DC-MHS)</li> </ul>

**NOTE:** For the ESXi operating system, H975i is supported on 9.0 or later versions.

## Drives

The PowerEdge R6725 system supports:

- No backplane configuration.
- 4 x 3.5-inch SAS/SATA
- 8 x 2.5-inch SAS/SATA/NVMe
- 10 x 2.5-inch SAS/SATA
- 10 x 2.5-inch with 4 x U.2
- 8 x EDSFF E3.S Gen5 NVMe
- 16 x EDSFF E3.S Gen5 NVMe
- 20 x EDSFF E3.S Gen5 NVMe + Rear 2 x EDSFF E3.S Gen5 NVMe

**NOTE:** For more information about how to hot swap NVMe PCIe SSD device, see the *Dell Express Flash NVMe PCIe SSD User's Guide* at [Dell Support](#) page > **Browse all products** > **Infrastructure** > **Data Center Infrastructure** > **Storage Adapters & Controllers** > **Dell PowerEdge Express Flash NVMe PCIe SSD** > **Select This Product** > **Documentation** > **Manuals and Documents**.

# GPU Specifications

The PowerEdge R6725 system supports one of the following GPU configurations:

- Up to 3 x 75 W single-width GPUs

# DPU Specifications

The PowerEdge R6725 platform accommodates Data Processing Units (DPUs). These units are system-on-chip solutions that combine ARM cores, high-performance NICs, and programmable acceleration engines to offload and accelerate data center infrastructure services.

**Table 23. Supported Data Processing Units(DPU) Cards**

Feature	NVIDIA BlueField-3 2x200 GbE B3220	NVIDIA BlueField-3 1x400 GbE B3140H *
Type	Data Processing Units (DPU)	Data Processing Units (DPU)
Networking	2 x 200 GbE	1x400 GbE
Form Factor	FHHL	FHHL
Interface	PCIe Gen5 x16	PCIe Gen5 x16
Power Consumption	150 W	75 W
Compatible Risers	RC 3(Slots 1,4)	TBD

**NOTE:** This document provides a comprehensive list of product features. However, features marked with an asterisk (\*) may not be available at launch but introduced in future updates. Please note that this document does not confirm the availability or release timeline of any feature. For the most accurate and up-to-date information on feature availability, please refer to the product configurator page on dell.com.

**NOTE:** \* Feature not available at product launch in November,2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

# System battery specifications

The PowerEdge R6725 system uses one CR 2032 3.0-V lithium coin cell battery.

# Supported operating systems

The PowerEdge R6725 system supports the following operating systems:

- Canonical Ubuntu Server LTS
- Microsoft Windows Server with Hyper-V
- Red Hat Enterprise Linux
- VMware ESXi
- SUSE Linux Enterprise Server

For specifications and interoperability details, see [OS support](#).

# Ports and connectors specifications

## NIC port specifications

The PowerEdge R6725 system supports one 10/100/1000 Mbps BMC Ethernet, up to three PCIe Add-in cards, up to two fiber channel HBA cards, and two optional Open Compute Project (OCP) cards.

**Table 24. NIC port specification for the system**

Feature	Specifications
Datacenter-Secure Control Module (DC-SCM)	1 Gb dedicated BMC Ethernet port x1
OCP NIC 3.0 card	200 GbE x 2 (configurable as 400 GbE x 1), 100 GbE x 2, 25 GbE x 2, 10 GbE x 2, 1 GbE x 2
PCIe Add-in Card (AIC) NIC	200 GbE x 2 (configurable as 400 GbE x 1), 100 GbE x 2
Fibre channel HBA	FC64, FC32

**NOTE:** The system allows either DC-SCM or an OCP NIC card or both to be installed in the system.

**NOTE:** The system allows either DC-SCM card or MIC card to be installed in the system.

## USB ports specifications

**Table 25. PowerEdge R6725 USB specifications**

Front		Rear		Internal (Optional)	
USB port type	No. of ports	USB port type	No. of ports	USB port type	No. of ports
USB 2.0-compliant port	One	USB 3.1-compliant ports	Two	Internal USB 3.1-compliant port	One
USB Type C dual-mode host/iDRAC Direct port	One				

**NOTE:** The micro USB 2.0 compliant port can only be used as an iDRAC Direct or a management port.

## VGA ports specifications

The PowerEdge R6725 system supports DB-15 port on the rear I/O board of the Datacenter Secure Control Module (DC-SCM).

## Video specifications

**Table 26. Supported video resolution options**

Resolution	Refresh rate (Hz)	Color depth (bits)
1024 x 768	60	8, 16, 32
1280 x 800	60	8, 16, 32
1280 x 1024	60	8, 16, 32
1360 x 768	60	8, 16, 32
1440 x 900	60	8, 16, 32

**Table 26. Supported video resolution options (continued)**

Resolution	Refresh rate (Hz)	Color depth (bits)
1600 x 900	60	8, 16, 32
1600 x 1200	60	8, 16, 32
1680 x 1050	60	8, 16, 32
1920 x 1080	60	8, 16, 32
1920 x 1200	60	8, 16, 32

**i** **NOTE:** RB—Reduced Blanking for digital displays requiring less blank time. This was introduced for signal integrity improvements by reducing pixel clock rates for VGA analog input devices.

## Environmental specifications

**i** **NOTE:** For additional information about environmental certifications, see the Product Environmental Datasheet located with the **Manuals & Documents** on [Dell Support](#).

**Table 27. Continuous Operation Specifications for ASHRAE A2**

Temperature	Specifications
<b>Allowable continuous operations</b>	
Temperature range for altitudes <= 900 m (<= 2953 ft)	10–35°C (50–95°F) with no direct sunlight on the equipment
Humidity percent range (non-condensing always)	8% RH with -12°C minimum dew point to 80% RH with 21°C (69.8°F) maximum dew point
Operational altitude derating	Maximum temperature is reduced by 1°C/300 m (1.8°F/984 ft) above 900 m (2953 ft).

**Table 28. Continuous Operation Specifications for ASHRAE A3**

Temperature	Specifications
<b>Allowable continuous operations</b>	
Temperature range for altitudes <= 900 m (<= 2953 ft)	5–40°C (41–104°F) with no direct sunlight on the equipment
Humidity percent range (non-condensing always)	8% RH with -12°C minimum dew point to 85% RH with 24°C (75.2°F) maximum dew point
Operational altitude derating	Maximum temperature is reduced by 1°C/300 m (1.8°F/984 ft) above 900 m (2953 ft).

**Table 29. Continuous Operation Specifications for ASHRAE A4**

Temperature	Specifications
<b>Allowable continuous operations</b>	
Temperature range for altitudes <= 900 m (<= 2953 ft)	5–45°C (41–113°F) with no direct sunlight on the equipment
Humidity percent range (non-condensing always)	8% RH with -12°C minimum dew point to 90% RH with 24°C (75.2°F) maximum dew point
Operational altitude derating	Maximum temperature is reduced by 1°C/300 m (1.8°F/984 ft) above 900 m (2953 ft).

**Table 30. Common Environmental Specifications for ASHRAE A2, A3, A4, and Rugged**

Temperature	Specifications
<b>Allowable continuous operations</b>	
Maximum temperature gradient (applies to both operation and nonoperation)	20°C in an hour* (36°F in an hour) and 5°C in 15 minutes (9°F in 15 minutes), 5°C in an hour* (9°F in an hour) for tape <i>i</i> <b>NOTE:</b> * - Per ASHRAE thermal guidelines for tape hardware, these are not instantaneous rates of temperature change.
Nonoperational temperature limits	<ul style="list-style-type: none"> <li>-40°C to 65°C (-40°F to 149°F) applicable for air cooling configuration</li> <li>-40°C to -5°C (-40°F to 23°F**) applicable for DLC configuration</li> </ul> <i>i</i> <b>NOTE:</b> ** Liquid filled components, or systems/solutions containing liquid filled components are limited to approximately 5°C above their freeze point. At this time the only authorized liquid coolant is Recochem PG25 with a freeze point between -9°C and -13°C, therefore the lower non-operational temperature limit is -5°C. Components and systems/solutions that can contain liquid but do not at the time of testing shall be tested to the -40°C lower non-operational temperature limit.
Nonoperational humidity limits	5% to 95% RH with 27°C (80.6°F) maximum dew point
Maximum nonoperational altitude	12,000 meters (39,370 ft)
Maximum operational altitude	3,048 meters (10,000 ft)

**Table 31. Maximum vibration specifications**

Maximum vibration	Specifications
Operating	0.21 G <sub>rms</sub> at 5 Hz to 500 Hz (all operation orientations)
Storage	1.38 G <sub>rms</sub> at 7 Hz to 250 Hz for 15 minutes (all six sides tested)

**Table 32. Maximum shock pulse specifications**

Maximum shock pulse	Specifications
Operating	Six consecutively performed shock pulses in the positive and negative x, y, and z axis of 6 G for up to 11 ms.
Storage	Six consecutively performed shock pulses in the positive and negative x, y, and z axis (one pulse on each side of the system) of 71 G for up to 2 ms.

## Particulate and gaseous contamination specifications

The following table defines the limitations that help avoid any equipment damage or failure from particulates and gaseous contamination. If the levels of particulates or gaseous pollution exceed the specified limitations and result in equipment damage or failure, you must rectify the environmental conditions. Remediation of environmental conditions is the responsibility of the customer.

**Table 33. Particulate contamination specifications**

Particulate contamination	Specifications
Air filtration: Conventional Data Center only	Data center air filtration as defined by ISO Class 8 per ISO 14644-1 with a 95% upper confidence limit <i>i</i> <b>NOTE:</b> Filtering room air with a MERV8 filter, as specified in ANSI/ASHRAE Standard 127, is a recommended method for achieving the necessary environmental conditions. <i>i</i> <b>NOTE:</b> Air entering the data center must have MERV11 or MERV13 filtration.

**Table 33. Particulate contamination specifications (continued)**

Particulate contamination	Specifications
	<p><b>i</b> <b>NOTE:</b> This condition applies to data center environments only. Air filtration requirements do not apply to IT equipment designed to be used outside a data center, in environments such as an office or factory floor.</p>
Walk-Up Edge Data Center or Cabinet (sealed, closed loop environment)	<p>Filtration is not required for cabinets that are anticipated to be opened six times or less per year. Class 8 per ISO 1466-1 filtration as defined above is required otherwise.</p> <p><b>i</b> <b>NOTE:</b> In environments commonly above ISA-71 Class G1 or that may have known challenges, special filters may be required.</p>
Conductive dust: data center and non-data center environments	<p>Air must be free of conductive dust, zinc whiskers, or other conductive particles.</p> <p><b>i</b> <b>NOTE:</b> Conductive dust, which can interfere with equipment operation, can originate from various sources, including manufacturing processes and zinc whiskers that may develop on the plating of raised floor tiles.</p> <p><b>i</b> <b>NOTE:</b> This condition applies to data center and non-data center environments.</p>
Corrosive dust: data center and non-data center environments	<ul style="list-style-type: none"> <li>• Air must be free of corrosive dust.</li> <li>• Residual dust present in the air must have a deliquescent point less than 60% relative humidity.</li> </ul> <p><b>i</b> <b>NOTE:</b> This condition applies to data center and non-data center environments.</p>

**Table 34. Gaseous contamination specifications**

Gaseous contamination	Specifications	Notes
Copper coupon corrosion rate	ISA-71 Class G1: <300 Å/month	Per ANSI/ISA71.04
Silver coupon corrosion rate	ISA-71 Class G1: <200 Å/month	Per ANSI/ISA71.04

## Thermal restriction matrix

**Table 35. Label reference**

Label	Description
STD	Standard
HPR (Silver)	High-performance Silver (HPR SLVR) fan
HSK	Heat sink
LP	Low profile
FH	Full height
DLC	Direct Liquid Cooling
HPM	Host Processor Module

**Table 36. Processor and heat sink matrix**

Heat sink	Processor TDP
T-type HSK	Supports all TDP

**Table 37. Thermal restriction matrix**

Legend	Support at 35°C					R6725 Air cooling							
	Max 30°C support												
Storage configuration						8x 2.5" SmartFlow		8x E3.s	No BP	16x E3s	4x 3.5"	10x 2.5"	20x E3.s + rear 2xE3.S
Storage configuration reference no.						C02-0 2, C02-0 3	C02-0 4, C02-0 5	C03-0 2	C0	C05-0 2, C05-0 3	C01	C04-0 1, C04-0 2, C04-0 4, C04-0 5	C06
CPU group	TDP (W)	cTDP (W)	Model	Core count	Production OPN								
C	125	120-155	9015	8	100-000001553	STD Fan	STD Fan	STD Fan	STD Fan	STD Fan	HPR SILVER Fan	STD Fan	HPR SILVER Fan
	125	120-155	9115	16	100-000001552	STD Fan	STD Fan	STD Fan	STD Fan	STD Fan	HPR SILVER Fan	STD Fan	HPR SILVER Fan
B	210	200-240	9335	32	100-000001149	STD Fan	STD Fan	STD Fan	STD Fan	STD Fan	HPR SILVER Fan	STD Fan	HPR PLTM Fan
	200	200-240	9255	24	100-000000694	STD Fan	STD Fan	STD Fan	STD Fan	STD Fan	HPR SILVER Fan	STD Fan	HPR PLTM Fan
	200	200-240	9135	16	100-000001150	STD Fan	STD Fan	STD Fan	STD Fan	STD Fan	HPR SILVER Fan	STD Fan	HPR PLTM Fan
A	280	240-300	9355	32	100-000001148	HPR SILVER Fan	HPR SILVER Fan	HPR SILVER Fan	HPR SILVER Fan	HPR SILVER Fan	**HPR SILVER Fan	HPR SILVER Fan	**HPR PLTM Fan
E	320	320-400	9175F	16	100-000001145	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	HPR SILVER Fan	HPR PLTM Fan
	320	320-400	9275F	24	100-000001144	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	HPR SILVER Fan	HPR PLTM Fan
	320	320-400	9375F	32	100-000001197	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
	400	320-400	9475F	48	100-000001143	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
	360	320-400	9555	64	100-000001142	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
	400	320-400	9575F	64	100-000001554	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan

**Table 37. Thermal restriction matrix (continued)**

Legend	Support at 35°C					R6725 Air cooling							
	Max 30°C support												
Storage configuration						8x 2.5" SmartFlow		8x E3.s	No BP	16x E3s	4x 3.5"	10x 2.5"	20x E3.s + rear 2xE3.S
Storage configuration reference no.						C02-02, C02-03	C02-04, C02-05	C03-02	C0	C05-02, C05-03	C01	C04-01, C04-02, C04-04, C04-05	C06
CPU group	TDP (W)	cTDP (W)	Model	Core count	Production OPN								
	400	320-400	9655	96	100-00000674	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
	400	320-400	9745	128	100-00001460	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
	390	320-400	9825	144	100-000000837	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
	390	320-400	9845	160	100-00001458	HPR PLTM Fan	**HPR SILVER Fan	HPR PLTM Fan	HPR SILVER Fan	HPR PLTM Fan	Require DLC	**HPR SILVER Fan	**HPR PLTM Fan
G	500	450-500	9965	192	**HPR PLTM Fan	**HPR PLTM Fan	Require DLC	**HPR PLTM Fan	**HPR PLTM Fan	**HPR PLTM Fan	Require DLC	Require DLC	Require DLC
	450-500	500	9755	128	**HPR PLTM Fan	**HPR PLTM Fan	Require DLC	**HPR PLTM Fan	**HPR PLTM Fan	**HPR PLTM Fan	Require DLC	Require DLC	Require DLC

**NOTE:** \*\* Components that support max 30°C.

**NOTE:** Components without asteriks support max 35°C.

## Thermal air restrictions

**Table 38. No backplane configuration**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	Maximum 30°C for CPU > 400 W	CPU > 240 W is not supported.	CPU > 195 W is not supported.
HPR silver fan	N/A	HPR Silver Fan is needed.	HPR Silver Fan is needed.
Memory	N/A	64G or greater capacity RDIMMs are not supported.	64G or greater capacity RDIMMs are not supported.
GPU	N/A	GPU is not supported.	GPU is not supported.
PSU	N/A	Two power supplies are required. System performance may be reduced in the event of a PSU failure.	Two power supplies are required. System performance may be reduced in the event of a PSU failure.

**Table 38. No backplane configuration (continued)**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.
OCP	N/A	85°C active optics or DAC cable is required.	OCP NICs are not supported. 85°C active optics or DAC cable is required.
BOSS N1	N/A	N/A	BOSS N1 is not supported.

**Table 39. 4 x 3.5-inch SAS/SATA**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	<ul style="list-style-type: none"> <li>Maximum 30°C for CPU &gt; 300 W</li> <li>CPU &gt; 400 W is not supported.</li> </ul>	CPU > 195 W is not supported.	Not supported
HPR silver fan	N/A	HPR Silver Fan is needed.	Not supported
Memory	N/A	64G or greater capacity RDIMMs are not supported.	Not supported
GPU	N/A	GPU is not supported.	Not supported
PSU	N/A	Two power supplies are required. System performance may be reduced in the event of a PSU failure.	Not supported
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.	Not supported
OCP	N/A	85°C active optics or DAC cable is required.	Not supported
BOSS N1	N/A	N/A	Not supported

**Table 40. 8 x 2.5-inch Universal or U.2**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	<ul style="list-style-type: none"> <li>Maximum 30°C for CPU &gt; 400 W with C02-02 and C02-03 configurations.</li> <li>Maximum 30°C for CPU &gt; 300 W with C02-04 and C02-05 configurations.</li> <li>CPU &gt; 400 W with C02-04 and C02-05 configuration is not supported.</li> </ul>	CPU > 240 W is not supported.	CPU > 195 W is not supported.
HPR silver fan	N/A	HPR Silver Fan is needed.	HPR Silver Fan is needed.
Memory	N/A	64G or greater capacity RDIMMs are not supported.	64G or greater capacity RDIMMs are not supported.
GPU	N/A	GPU is not supported.	GPU is not supported.
PSU	N/A	Two power supplies are required. System performance	Two power supplies are required. System performance

**Table 40. 8 x 2.5-inch Universal or U.2 (continued)**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
		may be reduced in the event of a PSU failure.	may be reduced in the event of a PSU failure.
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.
OCP	N/A	85°C active optics or DAC cable is required.	OCP NICs are not supported. 85°C active optics or DAC cable is required.
BOSS N1	N/A	N/A	BOSS N1 is not supported.

**Table 41. 8 x EDSFF E3.S Gen5 NVMe**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	Maximum 30°C for CPU > 400 W	CPU > 240 W is not supported.	Not supported
HPR silver fan	N/A	HPR Silver Fan is needed.	Not supported
Memory	N/A	64G or greater capacity RDIMMs are not supported.	Not supported
GPU	N/A	GPU is not supported.	Not supported
PSU	N/A	Two power supplies are required. System performance may be reduced in the event of a PSU failure.	Not supported
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.	Not supported
OCP	N/A	85°C active optics or DAC cable is required.	Not supported
BOSS N1	N/A	N/A	Not supported

**Table 42. 10 x 2.5-inch SAS/SATA**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	<ul style="list-style-type: none"> <li>Maximum 30°C for CPU &gt; 300 W</li> <li>CPU &gt; 400 W is not supported.</li> </ul>	CPU > 195 W is not supported.	Not supported
HPR silver fan	N/A	HPR Silver Fan is needed.	Not supported
Memory	N/A	64G or greater capacity RDIMMs are not supported.	Not supported
GPU	N/A	GPU is not supported.	Not supported
PSU	N/A	Two power supplies are required. System performance may be reduced in the event of a PSU failure.	Not supported
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards	Not supported

**Table 42. 10 x 2.5-inch SAS/SATA (continued)**


ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
		greater than 25 W are not supported.	
OCP	N/A	85°C active optics or DAC cable is required.	Not supported
BOSS N1	N/A	N/A	Not supported

**Table 43. 16 x EDSFF E3.S Gen5 NVMe**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	Maximum 30°C for CPU > 400 W	CPU > 240 W is not supported.	Not supported
HPR silver fan	N/A	HPR Silver Fan is needed.	Not supported
Memory	N/A	64G or greater capacity RDIMMs are not supported.	Not supported
GPU	N/A	GPU is not supported.	Not supported
PSU	N/A	Two power supplies are required. System performance may be reduced in the event of a PSU failure.	Not supported
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.	Not supported
OCP	N/A	85°C active optics or DAC cable is required.	Not supported
BOSS N1	N/A	N/A	Not supported

**Table 44. 20 x EDSFF E3.S Gen5 NVMe + rear 2 x EDSFF E3.S Gen5 NVMe**

ASHRAE	ASHRAE A2	ASHRAE A3/40°C (104°F)	A4/45°C (113°F)
CPU	<ul style="list-style-type: none"> <li>• Maximum 30°C for CPU &gt; 300 W</li> <li>• CPU &gt; 400 W is not supported.</li> </ul>	CPU > 240 W is not supported.	Not supported
HPR silver fan	N/A	HPR Silver Fan is needed.	Not supported
Memory	N/A	64G or greater capacity RDIMMs are not supported.	Not supported
GPU	N/A	GPU is not supported.	Not supported
PSU	N/A	Two power supplies are required. System performance may be reduced in the event of a PSU failure.	Not supported
PCIe card	N/A	Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.	Not supported
OCP	N/A	85°C active optics or DAC cable is required.	Not supported
BOSS N1	N/A	N/A	Not supported

 **NOTE:** Maximum 30°C for CPU > 300 W.

# Initial system setup and configuration

This section describes the tasks for initial setup and configuration of the Dell system. The section also provides general steps to set up the system and the reference guides for detailed information.

## Topics:

- [Setting up the system](#)
- [iDRAC configuration](#)
- [Install an operating system](#)

## Setting up the system

Perform the following steps to set up the system:

### Steps

1. Unpack the system.
2. Install the system into the rack. For more information, see the rail installation and cable management accessory guides relevant to your rail and cable management solution at [PowerEdge manuals](#).
3. Connect the peripherals to the system and the system to the electrical outlet.
4. Power on the system.

For more information about setting up the system, see the *Getting Started Guide* that is shipped with your system.

## iDRAC configuration

The iDRAC is designed to make you more productive as a system administrator and improve the overall availability of servers. iDRAC alerts you to system issues, helps you to perform remote management, and reduces the need for physical access to the system.

## Set up iDRAC IP address

To communicate with iDRAC, configure the network settings based on your network infrastructure. The network settings option is set to **DHCP**, by default.

For static IP configuration, request for the settings at the time of purchase.

For information about setting up an iDRAC IP address, see the links provided in the table:

**Table 45. Interfaces to set up iDRAC IP address**

Interface	Documentation links
iDRAC Direct	See the <a href="#">Integrated Dell Remote Access Controller User's Guide</a> or for system-specific iDRAC guide, go to <a href="#">PowerEdge Manuals</a> > <b>Product Support</b> page of your system > <b>Documentation</b> . To determine the most recent iDRAC release for your platform and for the latest documentation version, see <a href="#">KB 305325</a> .
OpenManage Deployment Toolkit	<a href="#">Dell OpenManage Deployment Toolkit User's Guide</a> > Open Manage Deployment Toolkit.

To access iDRAC, ensure that you connect the Ethernet cable to the iDRAC dedicated network port or use the BMC Direct port by using the USB (type A) cable.

## Log in to iDRAC

To log in to iDRAC, open a browser, enter the IP address and log in as an:

- iDRAC user
- Microsoft AD user
- LDAP user

For secure default access to iDRAC, the default username is `root`. Enter the iDRAC secure default password on the back of the Service Tag. For a legacy password, use `root/calvin`, the iDRAC default password is blank on the express service tag. Create a password before proceeding. You can also log in using VMware SSO or Smart Card.

Do not change the default username and password after setting up the iDRAC IP address.

For more information about logging in to the iDRAC and iDRAC licenses, see [Integrated Dell Remote Access Controller User's Guide](#).

See [KB78115](#) to determine the most recent iDRAC release for your platform and the latest documentation version.

You can also access iDRAC using RACADM. For more information, see the [Integrated Dell Remote Access Controller RACADM CLI Guide](#).

You can also access iDRAC using automation tool - Redfish API. For more information, see the [Integrated Dell Remote Access Controller User's Guide Redfish API Guide](#).

## Install an operating system

You can install an operating system on a system shipped without one using the information provided.

If the system is shipped without an operating system, you can install a supported operating system by using one of the resources that are provided in the table below. For information about how to install the operating system, see the documentation links provided in the table below.

**Table 46. Resources to install the operating system**

Interface	Documentation links
iDRAC	See the <a href="#">Integrated Dell Remote Access Controller User's Guide</a> or for system-specific iDRAC guide, go to <a href="#">PowerEdge Manuals</a> > <b>Product Support</b> page of your system > <b>Documentation</b> . To determine the most recent iDRAC release for your platform and for the latest documentation version, see <a href="#">KB 305325</a> .
OpenManage Deployment Toolkit	<a href="#">Dell OpenManage Deployment Toolkit User's Guide</a> > Open Manage Deployment Toolkit.
Dell certified VMware ESXi	<a href="#">Virtualization solutions</a> Virtualization solutions

For more information about installation and how-to videos for operating systems that are supported on PowerEdge systems, see [Supported Operating Systems for Dell PowerEdge systems](#).

## Options to download drivers and firmware

You can download drivers and firmware from the [FTP site](#). For more information about username and password, contact your TAM (Tech Account Manager).

## Options to download and install OS drivers

You can choose any one of the following options to download and install OS drivers. For information about how to download or install OS drivers, see the documentation links provided in the table below.

**Table 47. Options to download and install OS drivers**

Option	Documentation
Dell support site	<a href="#">Downloading drivers and firmware</a> section.

**Table 47. Options to download and install OS drivers (continued)**

Option	Documentation
iDRAC virtual media	<p data-bbox="804 271 1436 383">Integrated Dell Remote Access Controller User's Guide or for system specific, go to <a href="#">Integrated Dell Remote Access Controller User's Guide</a> &gt; <b>Product Support</b> page of your system &gt; <b>Documentation</b> .</p> <p data-bbox="804 383 1460 481"><b>NOTE:</b> To determine the most recent iDRAC release for your platform and for the latest documentation version, see <a href="#">TBD</a>.</p>

## Downloading drivers and firmware

It is recommended that you download and install the latest BIOS, drivers, and systems management firmware on the system.

### Prerequisites

Ensure that you clear the web browser cache before downloading the drivers and firmware.

### Steps

1. Go to [Drivers](#).
2. Enter the Service Tag of the system in the **Enter a Dell Service Tag, Dell Product ID or Model** field, and then press Enter.  
**NOTE:** If you do not have the Service Tag, click **Browse all products**, and navigate to your product.
3. On the displayed product page, click **Drivers & Downloads**.  
On the **Drivers & Downloads** page, all drivers that are applicable to the system are displayed.
4. Download the drivers to a USB drive, CD, or DVD.

# Pre-operating system management applications

You can manage basic settings and features of a system without booting to the operating system by using the system firmware.

## Options to manage the pre-operating system applications

You can use any one of the following options to manage the pre-operating system applications:

- System Setup
- Boot Manager
- Preboot Execution Environment (PXE)

### Topics:

- [System Setup](#)
- [Boot Manager](#)
- [PXE boot](#)

## System Setup

Using the **System Setup** option, you can configure the BIOS settings, iDRAC settings, and device settings of the system.

You can access system setup by using any one of the following interfaces:

- Graphical User interface — To access go to iDRAC Dashboard, click **Configurations > BIOS Settings**.
- Text browser — To enable the text browser, use the Console Redirection.

To view

**System Setup**, power on the system, press F2, and click **System Setup Main Menu**.

**i** **NOTE:** If the operating system begins to load before you press F2, wait for the system to finish booting, and then restart the system and try again.

The options on the

**System Setup Main Menu** screen are described in the following table:

**Table 48. System Setup Main Menu**

Option	Description
<b>System BIOS</b>	Enables you to configure the BIOS settings.
<b>iDRAC Settings</b>	Enables you to configure the iDRAC settings. The iDRAC utility is an interface to set up and configure the iDRAC parameters . You can enable or disable various iDRAC parameters by using the iDRAC utility. For more information about this utility, <i>Integrated Dell Remote Access Controller User's Guide</i> at <a href="#">PowerEdge Manuals</a> .
<b>Device Settings</b>	Enables you to configure device settings for devices such as storage controllers or network cards.
<b>Service Tag Settings</b>	Enables you to configure the System Service Tag.

# System BIOS

See the common options of the System BIOS here: [Support for General Solution Resources | Documentation | Dell US > Manuals and Documents > Set up BIOS on 17th Generation Dell PowerEdge Servers.](#)

## iDRAC Settings

The iDRAC settings is an interface to set up and configure the iDRAC parameters by using UEFI. You can enable or disable various iDRAC parameters by using the iDRAC settings.

 **NOTE:** Accessing some of the features on the iDRAC settings needs the iDRAC Enterprise License upgrade.

For more information about using iDRAC, see *Dell Integrated Dell Remote Access Controller User's Guide* at [iDRAC Manuals](#).

## Device Settings

**Device Settings** enables you to configure device parameters such as storage controllers or network cards.

## Boot Manager

The **Boot Manager** option enables you to select boot options and diagnostic utilities.

To enter **Boot Manager**, power on the system and press F11.

**Table 49. Boot Manager details**

Option	Description
<b>Continue Normal Boot</b>	The system attempts to boot to devices starting with the first item in the boot order. If the boot attempt fails, the system continues with the next item in the boot order until the boot is successful or no more boot options are found.
<b>One-shot UEFI Boot Menu</b>	Enables you to access the boot menu, where you can select a one-time boot device to boot from.
<b>Launch System Setup</b>	Enables you to access System Setup.
<b>System Utilities</b>	Enables you to launch the System Utilities menu such as Launch Diagnostics, BIOS update File Explorer, Reboot System.

## PXE boot

You can use the Preboot Execution Environment (PXE) option to boot and configure the networked systems remotely.

To access the **PXE boot** option, boot the system and then press F12 during POST instead of using standard Boot Sequence from BIOS Setup. It does not pull any menu or allows managing of network devices.

# Minimum to POST and system management configuration validation

This section describes the minimum to POST system requirement and system management configuration validation of the Dell system.


## Topics:

- [Minimum configuration to POST](#)

## Minimum configuration to POST

The components that are listed below are the minimum configuration to POST:

- One CPU on CPU0
- One memory module (DIMM) in slot A1
- One power supply unit
- Host Processor Module (HPM)\* + Data Center Secured Control Module (DC-SCM)

 **NOTE:** HPM is also known as System Board.

## Configuration validation

The new generation of Dell systems have added interconnect flexibility and iDRAC management features to collect precise system configuration information and report configuration errors.

When the system is powered on, information about installed cables, risers, backplanes, power supplies, floating card (fPERC, adapter PERC, BOSS), and processor is obtained from the CPLD and backplane memory maps are analyzed. This information forms a unique configuration, which is compared with one of the qualified configurations that are stored in a table that is maintained by iDRAC.

One or more sensors are assigned to each of the configuration elements. During POST, any configuration validation error is logged in the System event log (SEL) log. The reported events are categorized in the configuration validation error table.

**Table 50. Configuration validation error**






Error	Description	Possible cause and recommendations	Example
Config Error	A configuration element within the closest match contains something that is unexpected and does not match any Dell qualified configuration.	Wrong configuration	Config Error: Backplane Cable PLANAR_SL1 and BP_DST_SA1
		The element reported in HWC8010 errors are assembled incorrectly. Verify element (cable, riser, and so on) placement in the system.	Config Error : Backplane Cable PLANAR_SL3 and BP_DST_PA1
Config Missing	iDRAC found a configuration element missing within the closest match detected.	A missing element or cable is reported in HWC8010 error logs. Install the missing element (cable, riser, and so on).	Config Missing : Backplane Cable PLANAR_SL3 and BP_DST_SA1
Comm Error	A configuration element is not responding to iDRAC using the management interface while running an inventory check.	System management sideband communication	Comm Error: Backplane 0
		Unplug AC Power, reseal the element and replace the element if the problem persists.	

# Disassembly and reassembly

## Topics:

- Safety instructions
- Before working inside your system
- After working inside your system
- Recommended tools
- Optional front bezel
- System cover
- Air shroud
- Cooling fans
- Drive backplane cover
- Drives
- Drive backplane
- Side wall brackets
- Middle bracket
- Cable routing
- PERC module
- System memory
- Processor and heat sink
- Expansion cards and expansion card risers
- M.2 SSD module
- Optional BOSS-N1 DC-MHS module
- Optional OCP NIC card
- Datacenter-Secure Control Module (DC-SCM)
- Attic board
- Optional internal USB port
- System battery
- Intrusion switch
- Power supply unit
- Trusted Platform Module
- HPM board
- Control panel

## Safety instructions

-  **CAUTION:** Whenever you need to lift the system, get others to assist you. To avoid injury, do not attempt to lift the system by yourself.
-  **CAUTION:** Ensure that two or more people lift the system horizontally from the box and place it on a flat surface, rack lift, or into the rails.
-  **WARNING:** Opening or removing the system cover while the system is powered on may expose you to a risk of electric shock.
-  **WARNING:** Do not operate the system without the cover for a duration exceeding five minutes. Operating the system without the system cover can result in component damage.
-  **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or

**telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.**

**NOTE:** It is recommended that you always use an antistatic mat and antistatic strap while working on components inside the system.

**CAUTION:** To ensure proper operation and cooling, all system bays and fans must always be populated with a component or a blank.

**NOTE:** Only use certified Optical Fiber Transceiver Class I Laser Products.

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

**NOTE:** Maximum operation pressure specified by the manufacturer is 43 PSI.

## Before working inside your system

### Prerequisites

Follow the safety guidelines listed in the [Safety instructions](#).

### Steps

1. Power off the system and all attached peripherals.
2. Disconnect the system from the electrical outlet and disconnect the peripherals.
3. If applicable, remove the system from the rack.

For more information, see the *Rail Installation Guide* relevant to your rail solutions at [PowerEdge manuals](#).

4. Remove the system cover.

**NOTE:** While removing the hot-swappable components from the front or rear of the system, do not remove the system cover.

## After working inside your system

### Prerequisites

Follow the safety guidelines listed in [Safety instructions](#).

### Steps

1. Replace the system covers.
2. If applicable, install the system into the rack.  
For more information, see the *Rail Installation Guide* relevant to your system at [PowerEdge manuals](#).
3. Reconnect the peripherals and connect the to the electrical outlet, and then power on the system.

## Recommended tools

- Key to the bezel lock. The key is required only if your system includes a bezel.
- Phillips 1 screwdriver
- Phillips 2 screwdriver
- Torx T8 screwdriver
- Torx T20 screwdriver
- Torx T6 screwdriver

- 5 mm hex nut screwdriver
- Plastic scribe
- 1/4-inch flat blade screwdriver
- Wrist grounding strap connected to the ground
- ESD mat
- Needle-nose pliers

**NOTE:** For information about DC PSU cabling instructions, go to [PowerEdge Manuals > Rack Servers > PowerEdge R6725 > Select This Product > Documentation > Manuals and Documents > Cabling instructions for – 48 – 60 V DC power supply](#).

## Optional front bezel

### Removing the front bezel

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Keep the bezel key handy.

**NOTE:** The bezel key is part of the bezel package.

#### Steps

1. Unlock the bezel.
2. Press the release button, and disengage the left end of the bezel.
3. Unhook the right end, and remove the bezel.

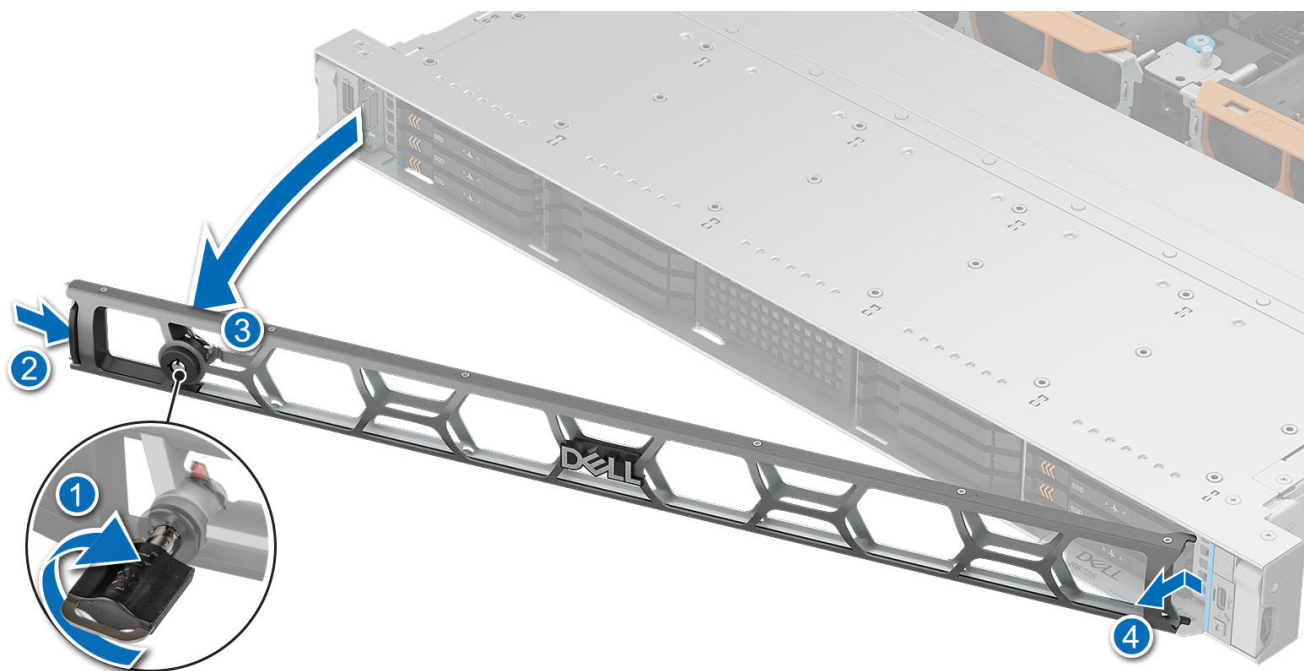


Figure 28. Removing the front bezel

## Next steps

Replace front bezel.

# Installing the front bezel

## Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Locate and remove the bezel key.

**NOTE:** The bezel key is part of the bezel package.

## Steps

1. Align and insert the tabs on the bezel into the slots on the system.
2. Press the bezel until the release button clicks in place.
3. Lock the bezel.

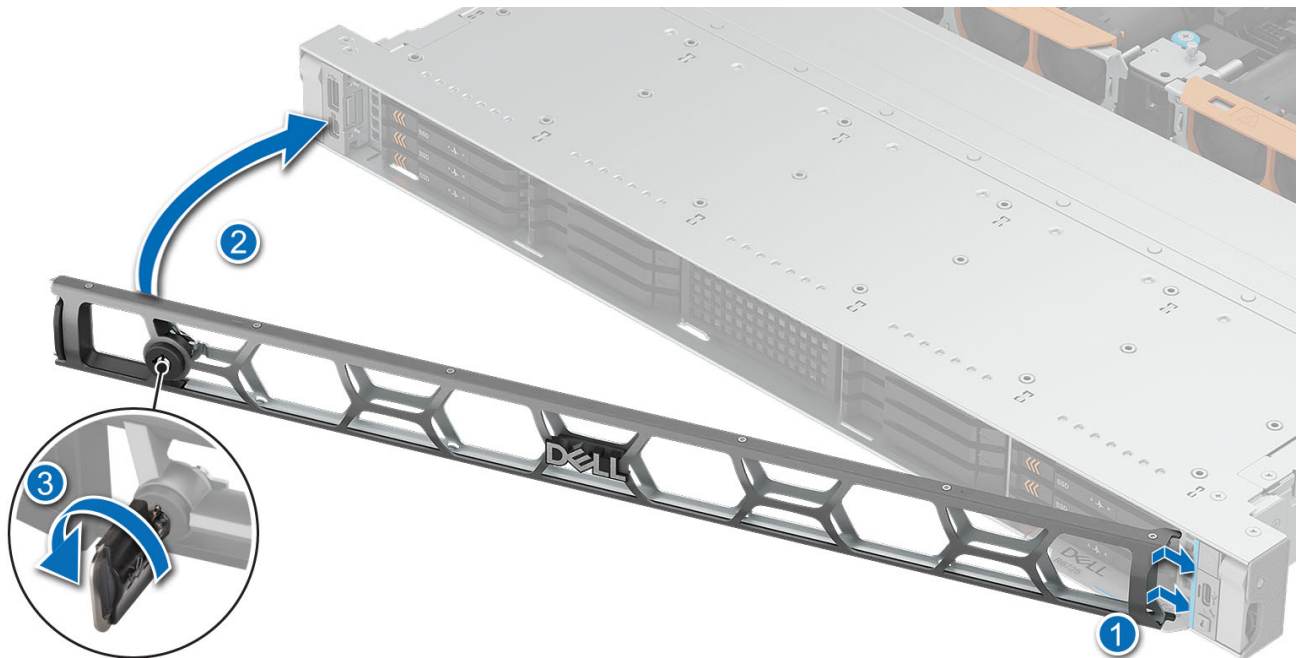


Figure 29. Installing the front bezel

# System cover

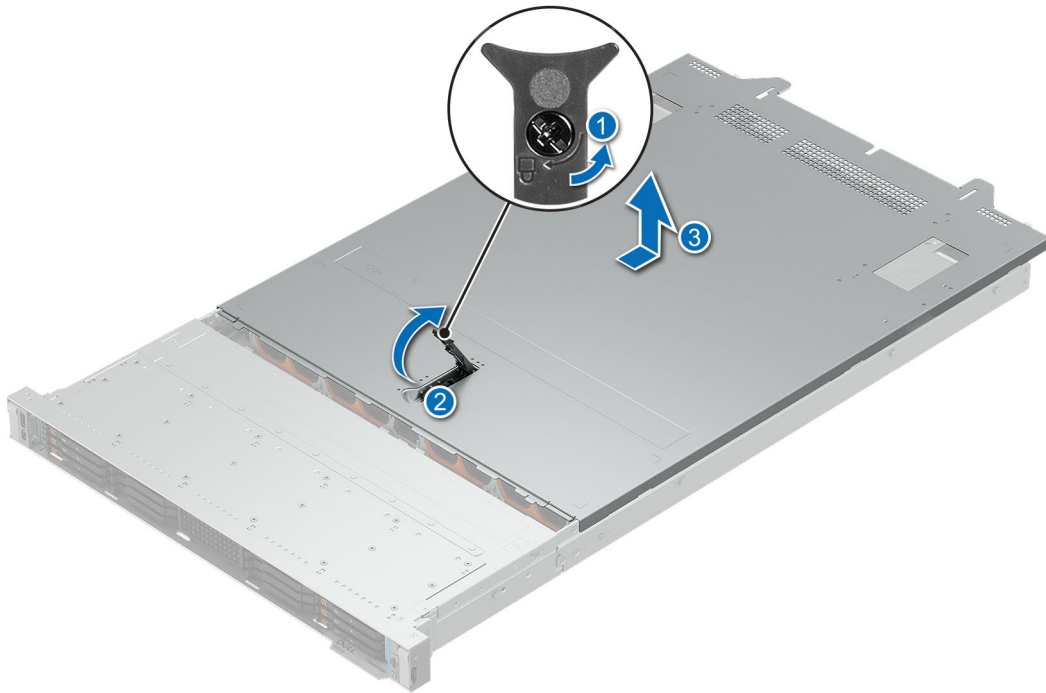
## Removing the system cover

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Power off the system, and any attached peripherals.
3. Disconnect the system from the electrical outlet and peripherals.

### Steps

1. Using a Phillips 2 screwdriver, rotate the lock counterclockwise to the unlock position.
2. Lift the release latch until the system cover slides back.
3. Lift the cover from the system.



**Figure 30. Removing the system cover**

### Next steps

Replace the system cover.

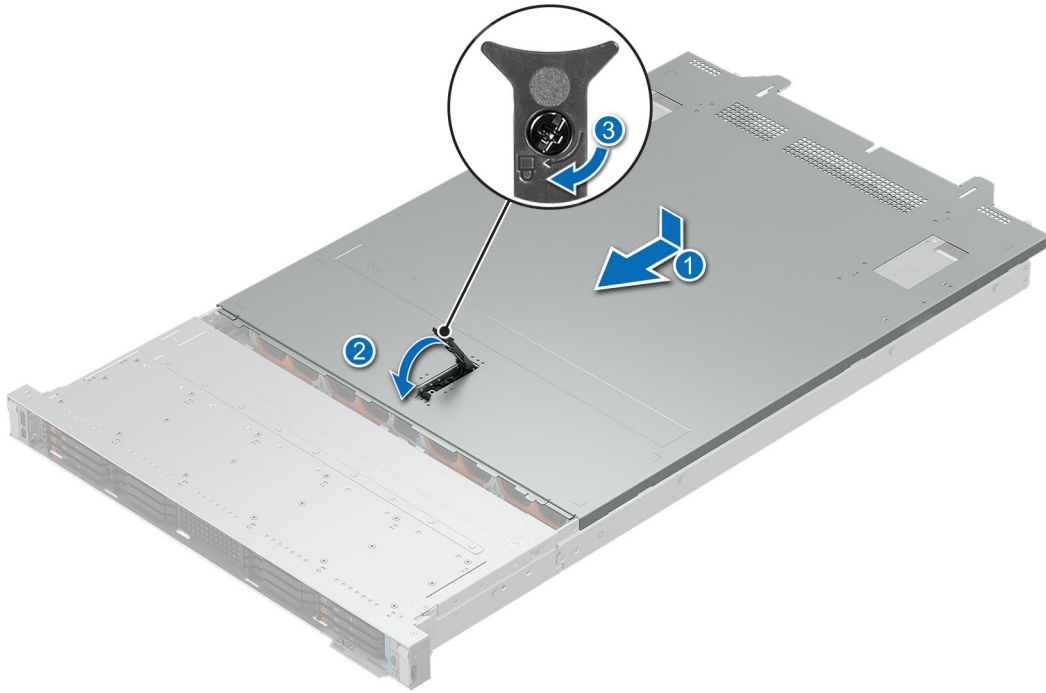
## Installing the system cover

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. Ensure that all internal cables are connected and routed properly, and no tools or extra parts are left inside the system.

### Steps

1. Align the tabs on the system cover with the guide slots on the system and slide the system cover.
2. Close the system cover release latch.
3. Using a Phillips 2 screwdriver, rotate the lock clockwise to the lock position.



**Figure 31. Installing the system cover**

**Next steps**

Follow the procedure listed in [After working inside your system.](#)

# Air shroud

## Removing the air shroud

### Prerequisites

**CAUTION:** Never operate your system with the air shroud removed. The system may get overheated quickly, resulting in shutdown of the system and loss of data.

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

### Steps

Using the Phillips 2 screwdriver, loosen the screws that is securing the air shroud and lift it to remove from the system.

**NOTE:** The air-shroud is needed for all air-cool configuration.

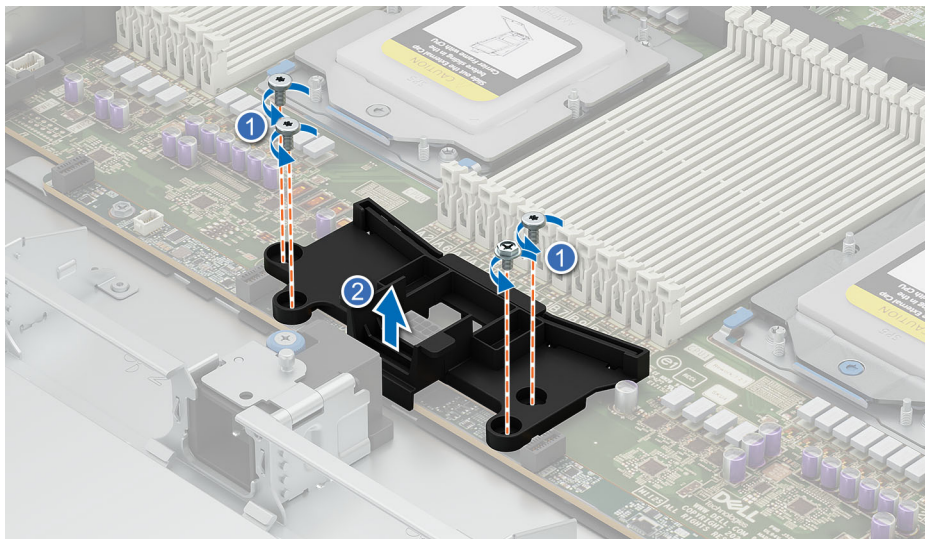


Figure 32. Removing the air shroud

### Next steps

1. [Replace the air shroud](#).

## Installing the air shroud

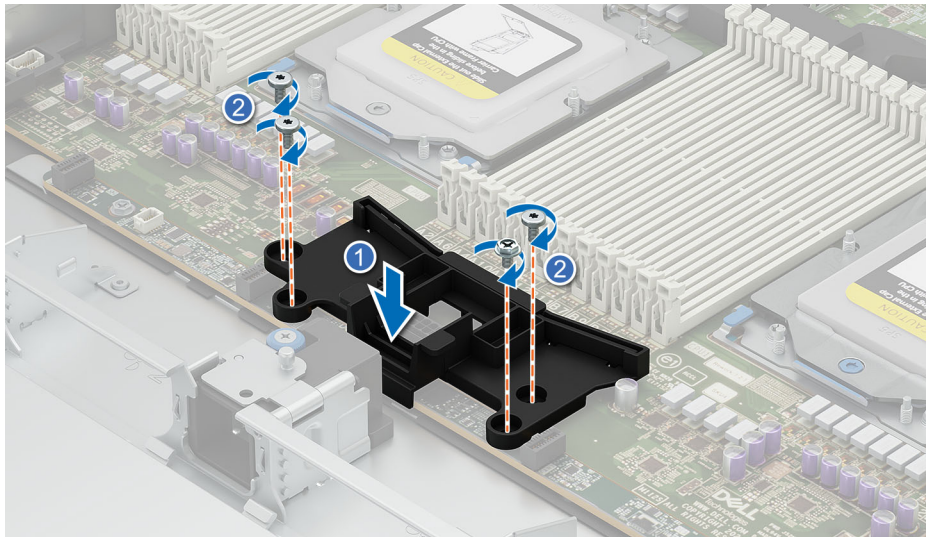
### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

### Steps

1. Align and lower the air shroud with the screw holes on the system.
2. Using the Phillips 2 screwdriver, tighten the screws to secure the air shroud in place.

**NOTE:** The air-shroud is needed for all air-cool configuration.



**Figure 33. Installing the air shroud**

#### **Next steps**

1. Follow the procedure listed in [After working inside your system.](#)

## **Cooling fans**

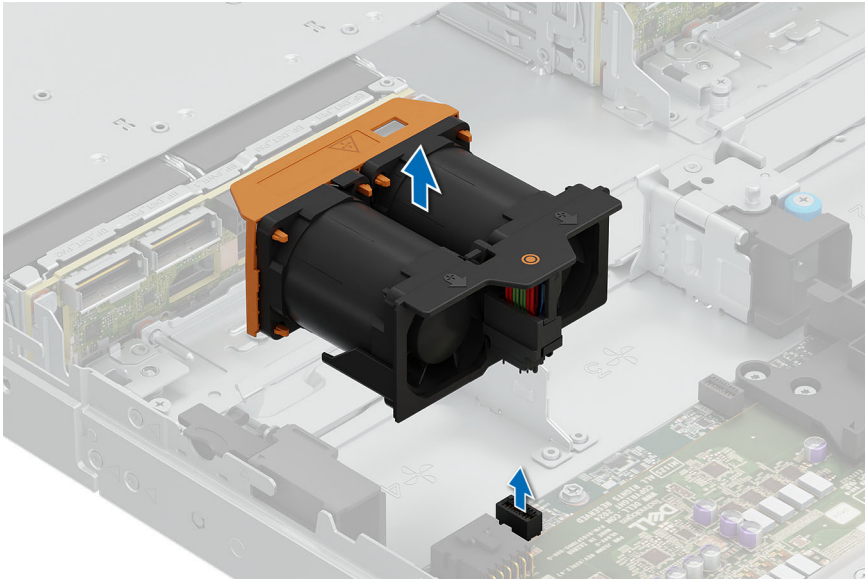
### **Removing a cooling fan**

#### **Prerequisites**

1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in [Before working inside your system.](#)

#### **Steps**

Holding the orange and black edges on the fan module, lift the cooling fan module to disconnect from the connector on the fan board.



**Figure 34. Removing a cooling fan**

**Next steps**

Replace a cooling fan.

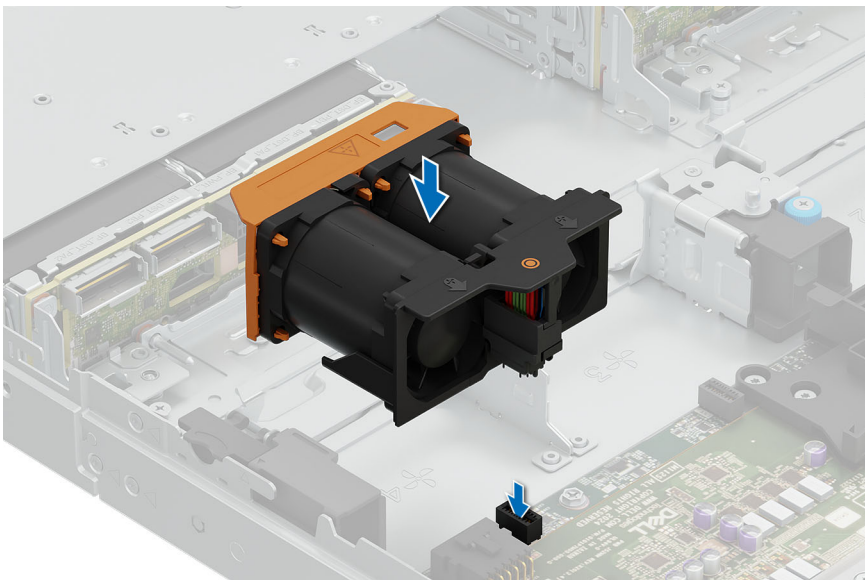
## Installing a cooling fan

**Prerequisites**

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

**Steps**

Align and lower the cooling fan onto the connector on the fan board, then press the orange touch point on the cooling fan module until it is firmly connected.



**Figure 35. Installing a cooling fan**

### Next steps

Follow the procedure listed in [After working inside your system](#).

## Drive backplane cover

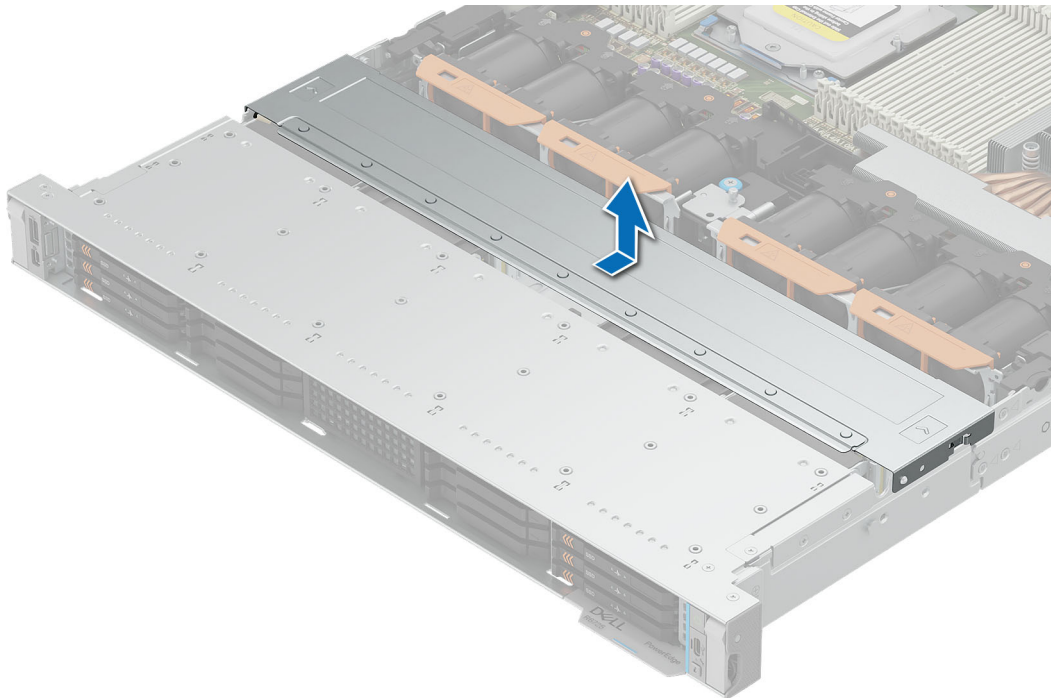
### Removing the drive backplane cover

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

#### Steps

1. Slide the drive backplane cover in the direction of the arrows marked on the drive backplane cover.
2. Lift the drive backplane cover from the system.



**Figure 36. Removing the drive backplane cover**

### Next steps

1. [Replace the drive backplane cover](#).

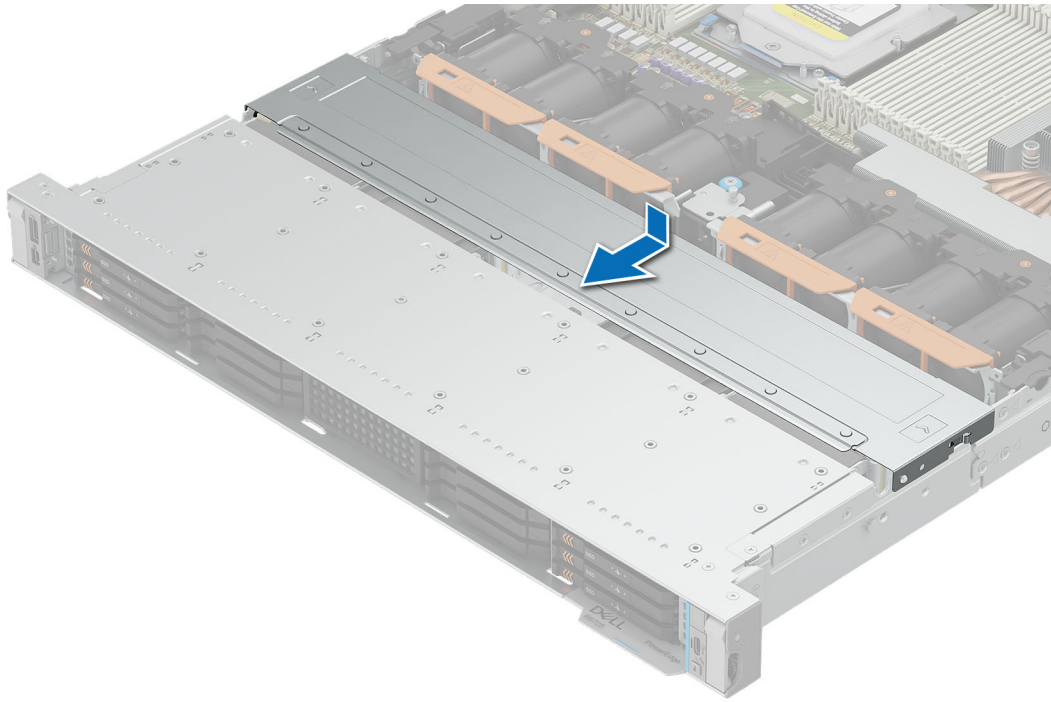
## Installing the drive backplane cover

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

#### Steps

1. Align the drive backplane cover with the guide slots on the system.
2. Slide the drive backplane cover to the front of the system until the drive backplane cover fits into place.



**Figure 37. Installing the drive backplane cover**

#### Next steps

1. Follow the procedure listed in [After working inside your system](#).

## Drives

### Removing an EDSFF E3.S Gen5 NVMe drive and SSD blank

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. If installed, [remove the front bezel](#).

**CAUTION:** To maintain proper system cooling, drive blanks must be installed in all empty drive slots.

#### Steps

Lift the release button, and slide the drive blank out of the drive slot.



Figure 38. Removing an EDSFF E3.S Gen5 NVMe drive blank

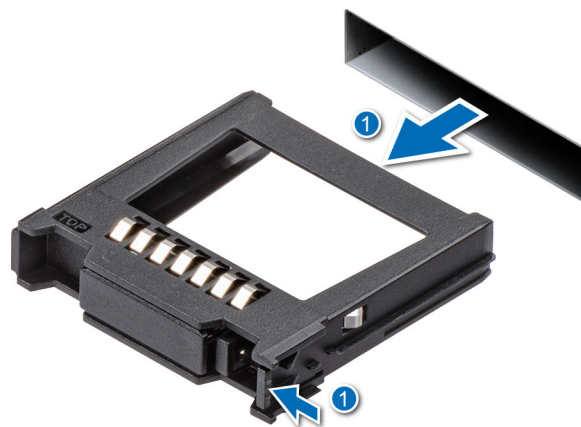


Figure 39. Removing a SSD drive blank

#### Next steps

1. Replace the EDSFF E3.S Gen5 NVMe and SSD drive blank.

## Installing an EDSFF E3.S Gen5 NVMe and SSD drive blank

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. If installed, [remove the front bezel](#).

#### Steps

Slide the drive blank into the drive slot until the release button clicks into place.



Figure 40. Installing an EDSFF E3.S Gen5 NVMe drive blank

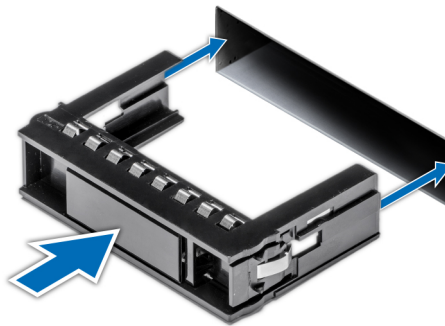


Figure 41. Installing a SSD drive blank

### Next steps

1. If removed, [install the front bezel](#).

## Removing an EDSFF E3.S Gen5 NVMe and SSD drive carrier

### Prerequisites

1. Follow the safety guidelines listed in [Safety instructions](#).
2. [Remove the front bezel](#).
3. Using the management software, prepare the drive for removal. If the drive is online, the green activity or fault indicator flashes while the drive is turning off. When the drive indicators are off, the drive is ready for removal. For more information, see the storage controller documentation.

**CAUTION:** Before attempting to remove or install a drive while the system is running, see the documentation for the storage controller card to ensure that the host adapter is configured correctly to support drive removal and insertion.

**CAUTION:** To prevent data loss, ensure that your operating system supports drive installation. See the documentation supplied with your operating system.

### Steps

1. Lift the release button to open the drive carrier release handle.
2. Holding the drive carrier release handle, slide the drive carrier out of the drive slot.

**NOTE:** If you are not replacing the drive immediately, install an EDSFF E3.S Gen5 NVMe drive blank in the empty drive slot to maintain proper system cooling.

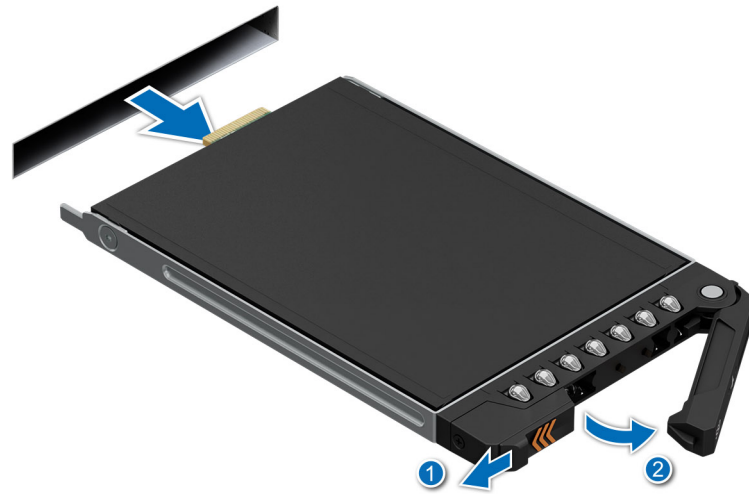


Figure 42. Removing an EDSFF E3.S Gen5 NVMe drive carrier

### Next steps

Replace the EDSFF E3.S Gen NVMe drive or an EDSFF E3.S Gen5 NVMe drive blank.

## Installing an EDSFF E3.S Gen5 NVMe and SSD drive carrier

### Prerequisites

**CAUTION:** Before removing or installing a drive while the system is running, see the [Storage Controller Manuals](#) documentation for the storage controller card to ensure that the host adapter is configured correctly to support drive removal and insertion.

**CAUTION:** Combining SAS and SATA drives in the same RAID volume is not supported.

**CAUTION:** When installing a drive, ensure that the adjacent drives are fully installed. Inserting a drive carrier and attempting to lock its handle next to a partially installed carrier can damage the partially installed carrier's shield spring and make it unusable.

**NOTE:** Ensure that the drive carrier's release handle is in the open position before inserting the carrier into the slot.

**CAUTION:** To prevent data loss, ensure that your operating system supports hot-swap drive installation. See the documentation supplied with your operating system.

**CAUTION:** When a replacement hot swappable drive is installed and the system is powered on, the drive automatically begins to rebuild. Ensure that the replacement drive is blank or contains data that you wish to overwrite. Any data on the replacement drive is immediately lost after the drive is installed.

1. Follow the safety guidelines listed in [Safety instructions](#).
2. [Remove the front bezel](#).
3. Remove the drive carrier or remove the drive blank when you want to assemble the drive into the system.

### Steps

1. Slide the drive carrier into the drive slot and push until the drive connects with the backplane.
2. Close the drive carrier release handle to lock the drive in place.



**Figure 43. Installing an EDSFF E3.S Gen5 NVMe drive carrier**

### Next steps

If removed, [install the front bezel](#).

## Removing an EDSFF E3.S Gen5 NVMe and SSD drive from the drive carrier

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. [Remove the drive carrier](#).

### Steps

1. Using a Phillips #1 screwdriver, remove the screws from the slide rails on the drive carrier.  
**NOTE:** If the hard drive or SSD carrier has Torx screw, use Torx 6 (for 2.5-inch drive) or Torx 8 (for 3.5-inch drive) screwdriver to remove the drive.



2. Lift the drive out of the drive carrier.



Figure 44. Removing the SSD drive from the drive carrier

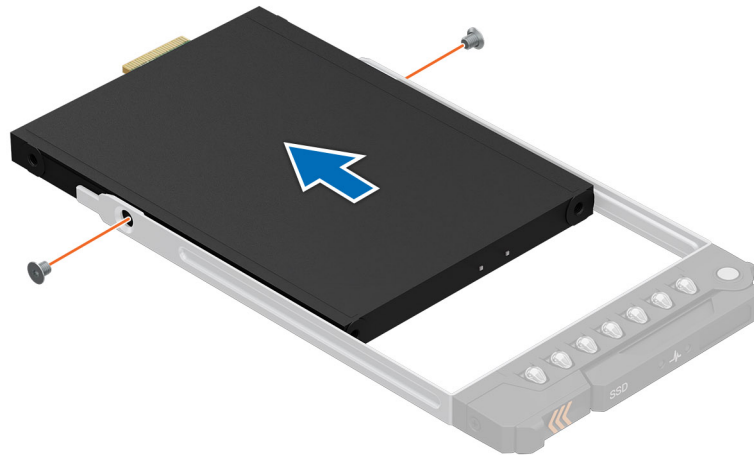


Figure 45. Removing the E3.S drive from the drive carrier

### Next steps

Install an EDSFF E3.S Gen5 NVMe and SSD drive into the drive carrier.

## Installing an EDSFF E3.S Gen5 NVMe and SSD drive into the drive carrier

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. [Remove the EDSFF E3.S Gen5 NVMe and SSD drive blank](#) or [Remove the EDSFF E3.S Gen5 NVMe and SSD drive carrier](#).

### Steps

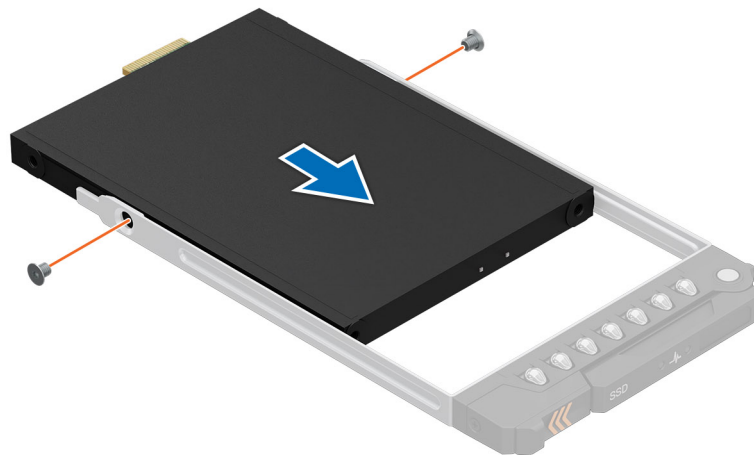
1. Insert the drive into the drive carrier with the drive connector facing towards the rear of the carrier.
2. Align the screw holes on the drive with the screws holes on the drive carrier.
3. Using a Phillips #1 screwdriver, secure the drive to the drive carrier with the screws.

**NOTE:** When installing a drive into the drive carrier, ensure that the screws are torqued to 4 lbf-in.

**NOTE:** If the hard drive or SSD carrier has Torx screw, use Torx 6 (for 2.5-inch drive) or Torx 8 (for 3.5-inch drive) screwdriver to install the drive.



**Figure 46. Installing a SSD drive into the drive carrier**



**Figure 47. Installing the E3.S drive into the drive carrier**

### Next steps

1. If removed, [install the front bezel](#).

## Drive backplane

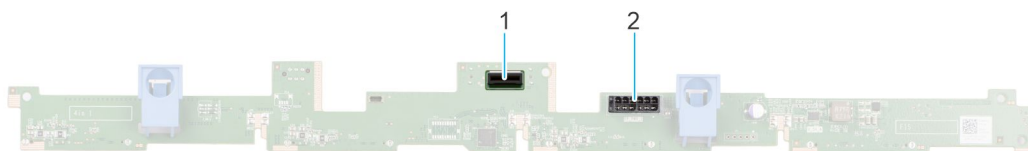
This is a service technician replaceable part only.

# Drive backplane

Depending on your system configuration, the drive backplanes that are supported are listed here:

**Table 51. Supported backplane options**

System	Supported hard drives options
PowerEdge R6725	No backplane configuration
	4 x 3.5-inch SAS/SATA
	8 x 2.5-inch Universal or U.2
	10 x 2.5-inch SAS/SATA
	10 x 2.5-inch with 4 x universal
	8 x EDSFF E3.S Gen5 NVMe
	16 x EDSFF E3.S Gen5 NVMe
20 x EDSFF E3.S Gen5 NVMe + Rear 2 x EDSFF E3.S Gen5 NVMe	



**Figure 48. 3.5-inch SAS/SATA backplane**

1. BP\_DST\_SA1 (backplane signal connector connecting to CTRL\_SRC\_SA1\_PA1 rear PERC signal connector)
2. BP\_PWR\_1 (backplane power connector connecting to HPM\_PWR9 HPM board)



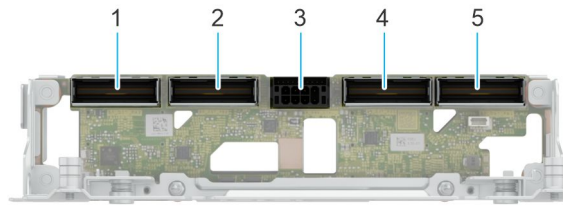
**Figure 49. 8 x 2.5-inch Universal drive backplane**

1. BP\_DST\_PB2 (PCIe/NVMe connector) BP\_PWR\_CTRL
2. BP\_DST\_SB1 (PERC to backplane)
3. BP\_DST\_PA2 (PCIe/NVMe connector)
4. BP\_DST\_PB1 (PERC to backplane)
5. BP\_DST\_SA1 (PERC to backplane))
6. BP\_PWR\_1 (backplane power cable to HPM board)
7. BP\_DST\_PA1 (PCIe/NVMe connector)



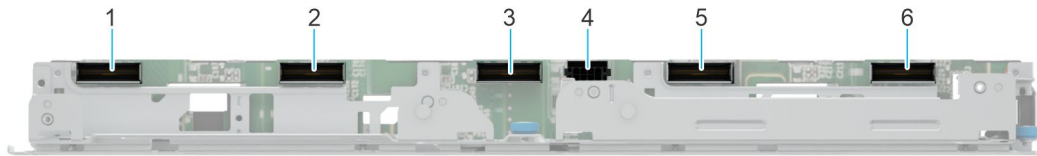
**Figure 50. 10 x 2.5-inch backplane**

1. BP\_DST\_PA3 (backplane connector, connecting to SL22 on 2. BP\_DST\_SB1 (backplane connector, connecting to the HPM board)
2. BP\_DST\_SB1 (backplane connector, connecting to CTRL\_SRC\_SB1\_PB1 PERC signal connector)
3. BP\_DST\_PB2 (backplane connector, connecting to SL12 on 4. BP\_PWR\_CTL (backplane power cable to PERC power the HPM board)
4. BP\_PWR\_CTL (backplane power cable to PERC power connector)
5. BP\_DST\_SA1 (backplane connector, connecting to 6. BP\_PWR\_1 (backplane power connector, connecting to CTRL\_DST\_PB1 PERC signal connector)
6. BP\_PWR\_1 (backplane power connector, connecting to HPM\_PWR9 HPM board)



**Figure 51. 8 x EDSFF Gen5 E3.s NVMe direct drives backplane**

1. BP\_DST\_PA2 (PCIe/NVMe connector, connecting to SL8 on the HPM board)
2. BP\_DST\_PB2 (PCIe/NVMe connector, connecting to SL7 on the HPM board)
3. BP\_PWR\_CTRL\_1 (connecting to power cable on the HPM board)
4. BP\_DST\_PA1 (PCIe/NVMe connector, connecting to SL4 on the HPM board)
5. BP\_DST\_PB1 (PCIe/NVMe connector, connecting to SL3 on the HPM board)



**Figure 52. 20 x EDSFF E3.S Gen5 NVMe**

- |  |  |
|--|--|
| 1. BP_DST_PA3 (PCIe/NVMe connector, connecting to SL22 on the HPM board) | 2. BP_DST_PB2 (PCIe/NVMe connector, connecting to SL21 on the HPM board) |
| 3. BP_DST_PA2 (PCIe/NVMe connector, connecting to SL10 on the HPM board) | 4. BP_PWR_1 (connecting to power cable on the HPM board)                 |
| 5. BP_DST_PB1 (PCIe/NVMe connector, connecting to SL10 on the HPM board) | 6. BP_DST_PA1 (PCIe/NVMe connector, connecting to SL12 on the HPM board) |

**NOTE:** A system with 8 x EDSFF E3.S configuration uses the same 16 x EDSFF E3.S split backplane. See the [cable routing](#) section for cable connections.

## Removing the drive backplane

### Prerequisites

**CAUTION:** To prevent damage to the drives and backplane, remove the drives from the system before removing the backplane.

**CAUTION:** Note the number of each drive and temporarily label them before you remove the drive so that you can reinstall them in the same location.

**NOTE:** The procedure to remove the backplane is similar for all backplane configurations.

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover](#).
4. [Remove the drives](#).
5. Disconnect the power cable and other required cables, observe the cable routing.

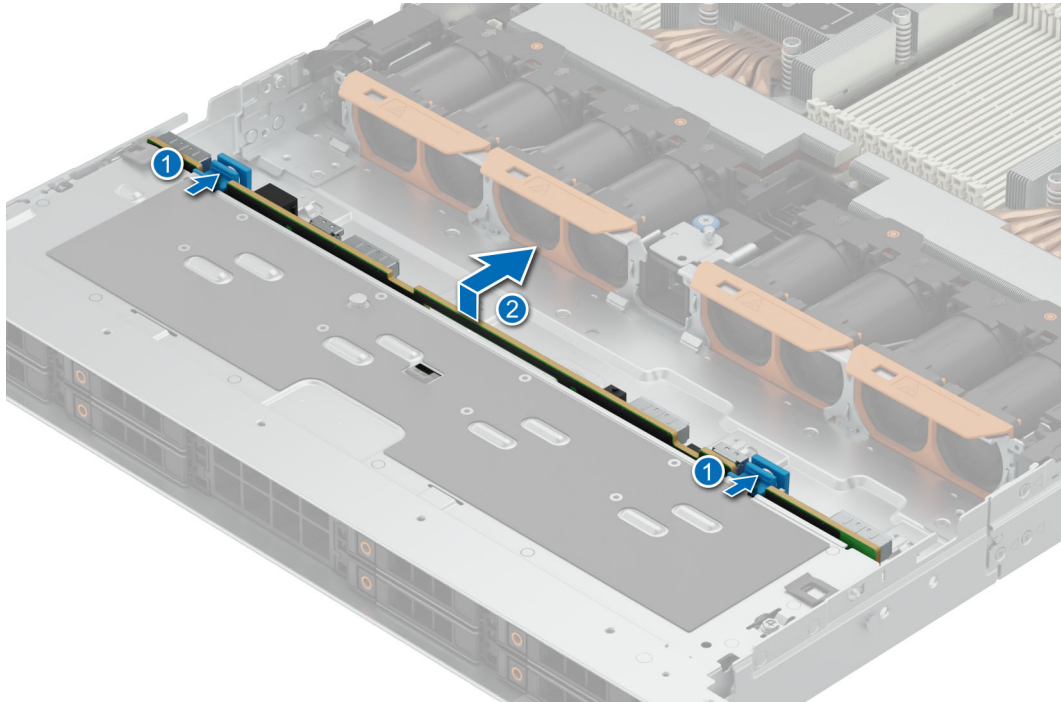
**NOTE:** See [cable routing](#) section.

### Steps

1. Press the blue release tabs to disengage the drive backplane from the hooks on the system.
2. Lift and pull the drive backplane out of the system.

**NOTE:** To avoid damaging the backplane, ensure that you move the control panel cables from the cable routing clips before removing the backplane.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 53. Removing the drive backplane**

#### Next steps

1. [Replace the drive backplane.](#)

## Installing the drive backplane

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover.](#)
4. [Remove the drives.](#)

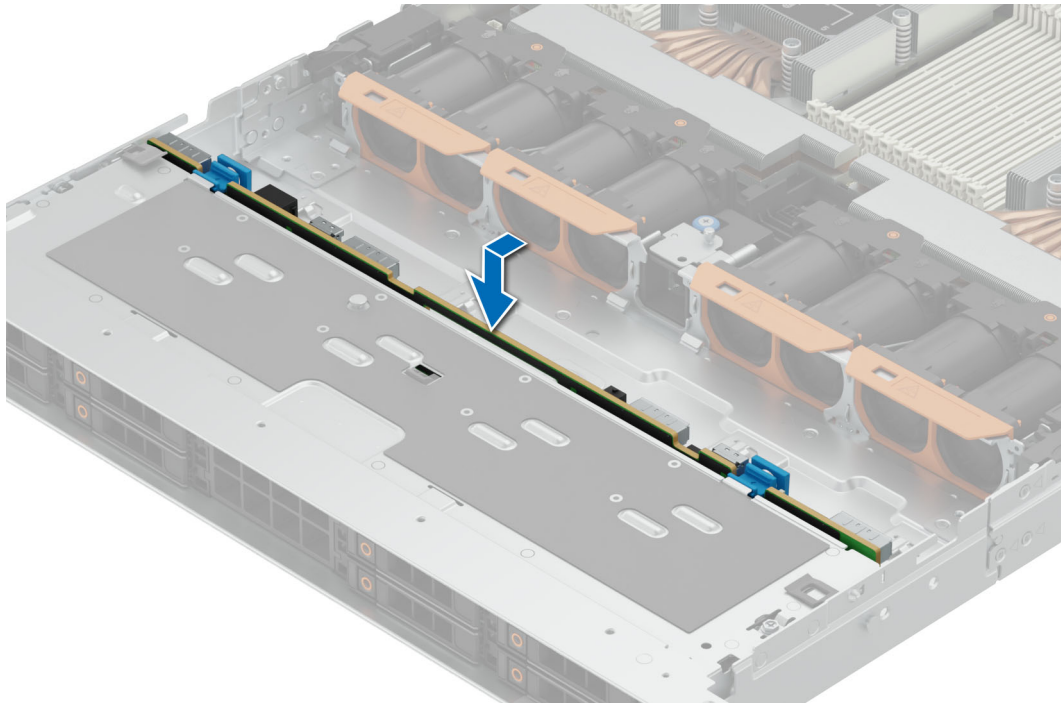
#### Steps

**NOTE:** To avoid damaging the backplane, ensure to move the control panel cables from the cable routing clips before removing the backplane.

**NOTE:** Route the cable properly when you replace it to prevent the cable from being pinched or crimped.

1. Use the guide slots on the system to align the backplane.
2. Insert the backplane into the guide slots and push it downwards until the blue release tabs clicks into place.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 54. Installing the drive backplane**

3. Route the cables properly through the cable guide and connect the cables to the connector on the HPM board.

#### **Next steps**

1. [Install all the drives.](#)
2. [Install the drive backplane cover.](#)
3. Follow the procedure listed in [After working inside your system.](#)

## **Removing the EDSFF E3.S backplane module**

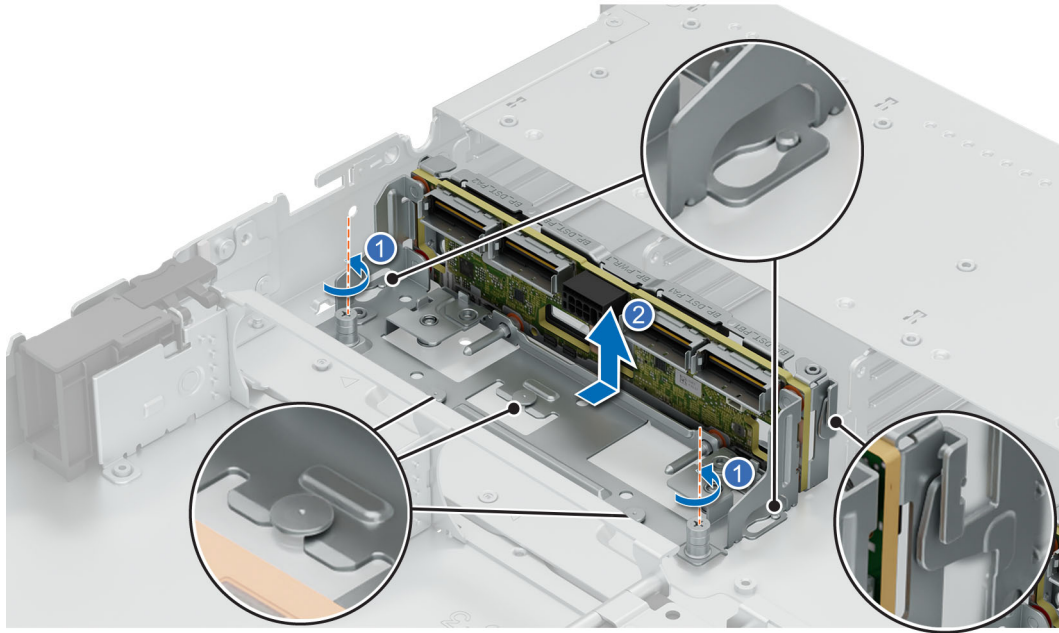
#### **Prerequisites**

1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in the [Before working inside your system.](#)
3. [Remove the cooling fans.](#)
4. [Remove the drive backplane cover.](#)
5. [Remove the E3.S drives.](#)
6. Disconnect the power cable and other required cables, observe the cable routing.

 **NOTE:** See [cable routing](#) section.

#### **Steps**

1. Using a Phillips 2 screwdriver, loosen the captive screws on the EDSFF E3.S backplane module.
2. Slide the EDSFF E3.S backplane module towards the front of the server and remove it from the system.



**Figure 55. Removing the EDSFF E3.S backplane module**

#### Next steps

1. [Replace the EDSFF E3.S backplane module.](#)

## Installing the EDSFF E3.S backplane module

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the cooling fans](#).
4. [Remove the drive backplane cover](#).
5. [Remove the E3.S drives](#).
6. Disconnect the power cables and other required cables, observe the cable routing.

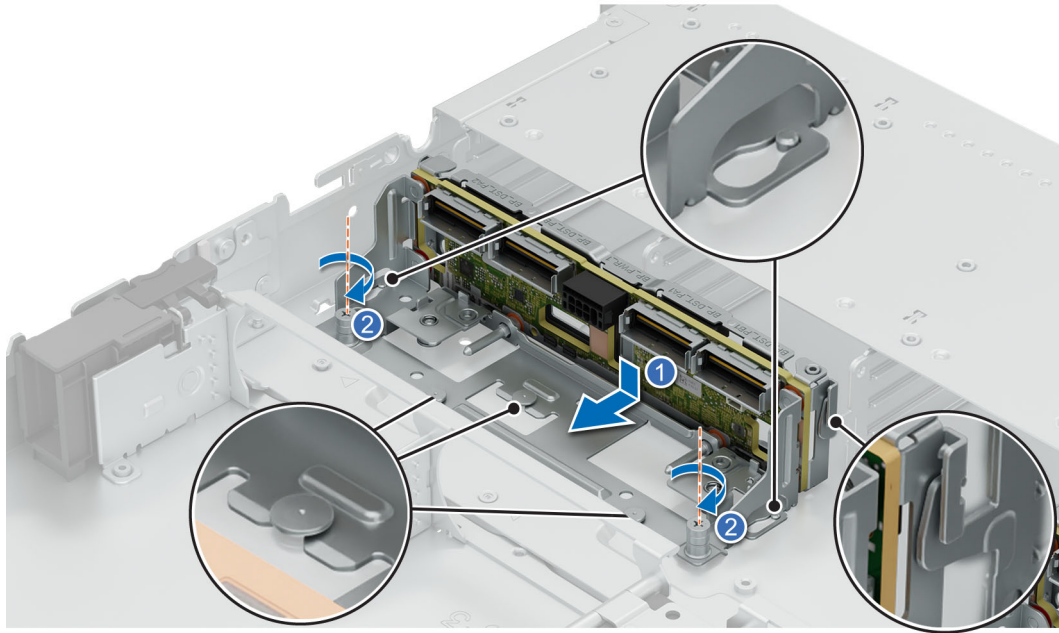
**NOTE:** See [cable routing](#) section.

#### Steps

1. Align the EDSFF E3.S backplane module with the guide pin on the backplane bracket and position it from the top down, ensuring proper alignment.

**NOTE:** Locate and place the EDSFF E3.S backplane module on the unlocked position line.

2. Push the module towards the rear of the server until it is securely in place.
3. Using a Phillips 2 screwdriver, tighten the captive screws to secure the module.



**Figure 56. Installing the EDSFF E3.S backplane module**

### Next steps

1. Connect all the cables, and ensure that all the cables are routed through the respective cable clip.

**i** **NOTE:** See [cable routing](#) section.

2. Install the E3.S drives.
3. Install the drive backplane cover.
4. Install the cooling fans.
5. Follow the procedure listed in [After working inside your system](#).

## Removing the PERC backplane

### Prerequisites

**⚠ CAUTION:** To prevent damage to the drives and backplane, remove the drives from the system before removing the backplane.

**⚠ CAUTION:** Note the number of each drive and temporarily label them before you remove the drive so that you can reinstall them in the same location.

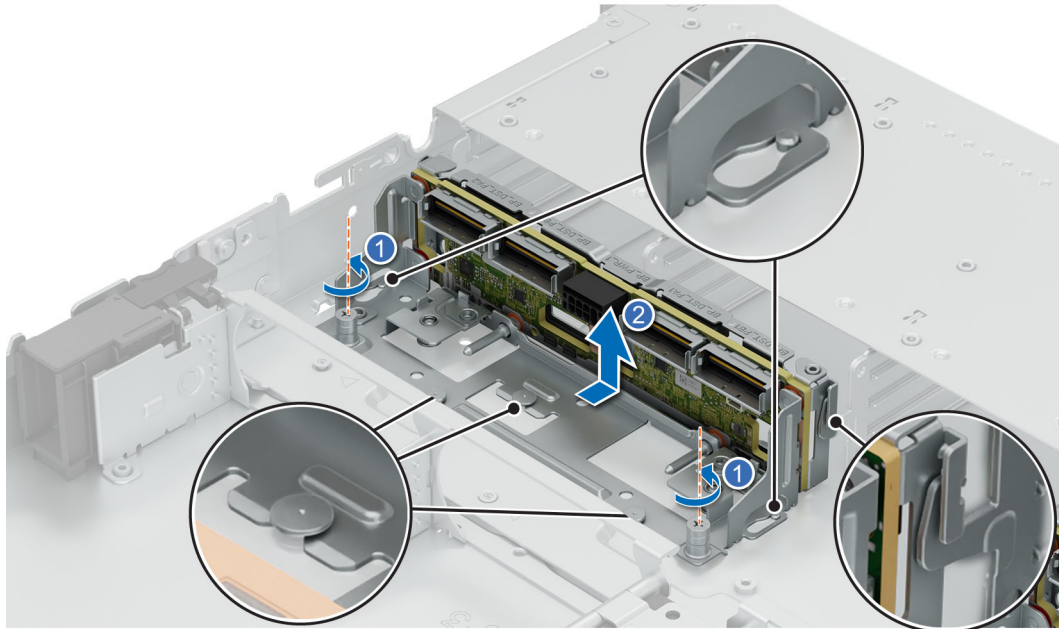
**i** **NOTE:** The procedure to remove the backplane is similar for all backplane configurations.

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. If installed, [remove the front bezel](#).
4. If installed, [remove the air shroud](#).
5. [Remove the drive backplane cover](#).
6. [Remove the cooling fan](#).
7. [Remove the drives](#).
8. If required, [remove the front PERC module](#) or [remove the PERC H975i module](#).
9. Observe and disconnect the drive backplane cables from the connector on the HPM board and backplane.

**i** **NOTE:** See [cable routing](#) section for more information.

### Steps

Loosen the screws and slide the backplane forward away from the hooks and guide pins and remove it from the system.



**Figure 57. Removing the PERC backplane**

### Next steps

1. [Replace the drive backplane.](#)

## Installing the PERC backplane

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. If installed, [remove the front bezel](#).
4. If installed, [remove the air shroud](#).
5. [Remove the drive backplane cover](#).
6. [Remove the cooling fan](#).
7. [Remove the drives](#).
8. If required, [remove the front PERC module](#) or [remove the PERC H975i module](#).
9. Observe and disconnect the drive backplane cables from the connector on the HPM board and backplane.

**i** **NOTE:** See [cable routing](#) section for more information.

**i** **NOTE:** To avoid damaging the backplane, remove the disconnected backplane cables from the cable routing clips.

**i** **NOTE:** Route the cable properly when you replace it to prevent the cable from being pinched or crimped.

## Steps

Align the backplane with the hooks and guide pins on the system. Slide the backplane towards the back and tighten the screws to secure it in place.

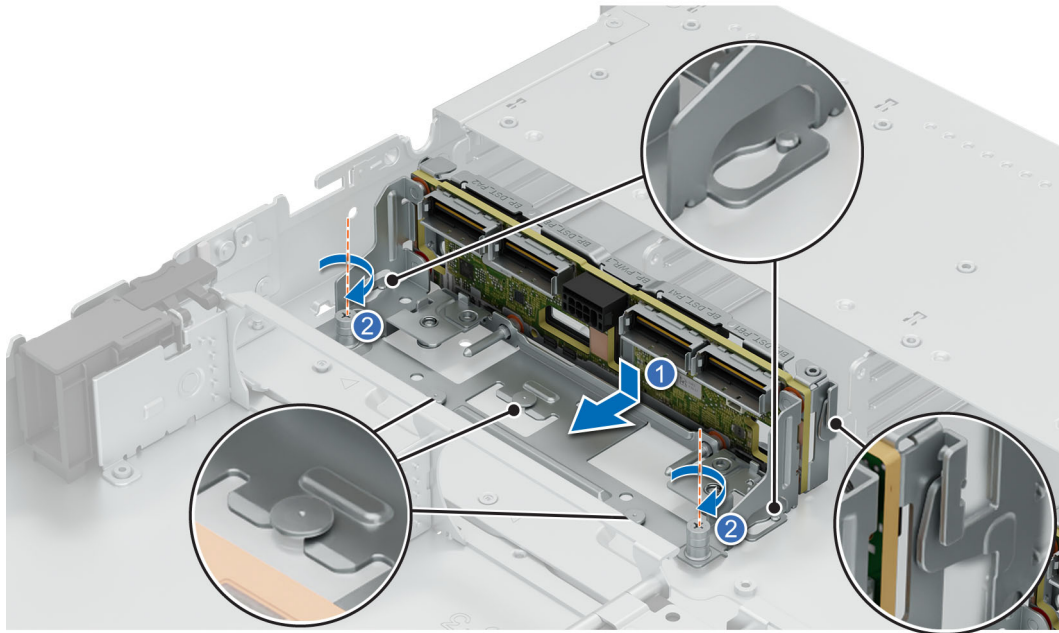


Figure 58. Installing the PERC backplane

## Next steps

1. Connect the drive backplane cables to the connectors on the HPM board and backplane.
2. [Install the drives.](#)
3. If required, [install the front PERC module](#) or [install PERC H975i module.](#)
4. [Install the cooling fan.](#)
5. [Install the drive backplane cover.](#)
6. [Install the air shroud.](#)
7. If removed, [install the front bezel.](#)
8. Follow the procedure listed in [After working inside your system.](#)

# Side wall brackets

## Removing the left side wall bracket

There are two side wall brackets on either side of the system. The procedure to remove is similar.

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in the [Before working inside your system.](#)
3. [Remove the drive backplane cover.](#)
4. [Remove the cooling fans.](#)

**i** **NOTE:** Ensure that you note the routing of the cables as you remove them from the system board. Route the cables properly when you replace them to prevent the cables from being pinched or crimped.

## Steps

1. Lift up the left side wall bracket.
2. Move the cables out of the side wall cable holder if there are cables installed, and lift it away from the system.

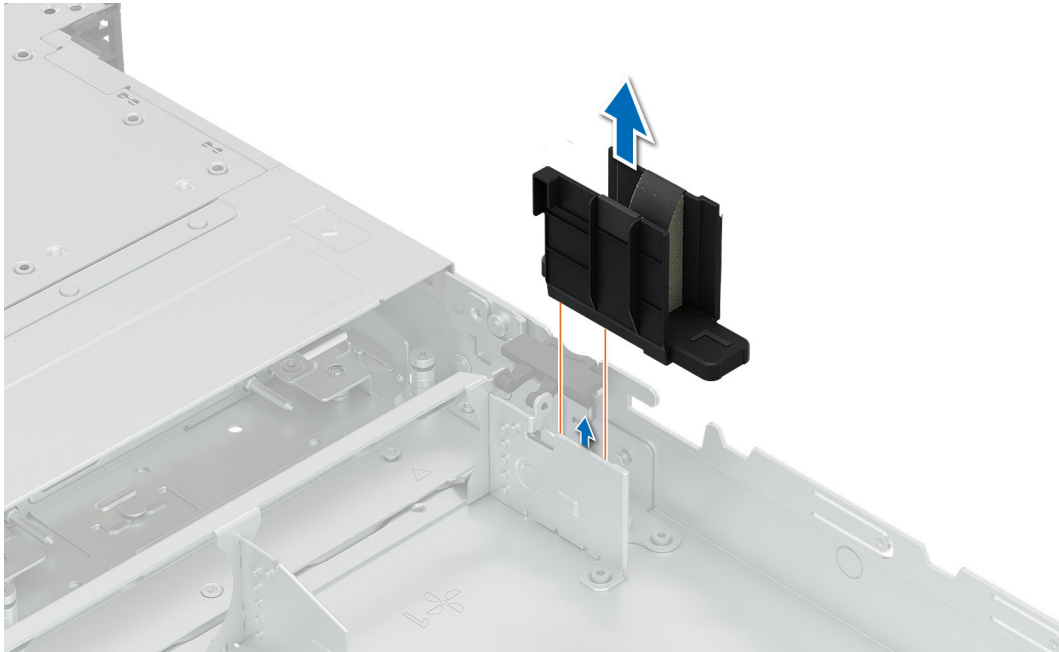


Figure 59. Removing the side wall bracket

## Next steps

1. [Replace the side wall bracket.](#)

## Installing the left side wall bracket

There are two side wall brackets on either side of the system. The procedure to install is similar.

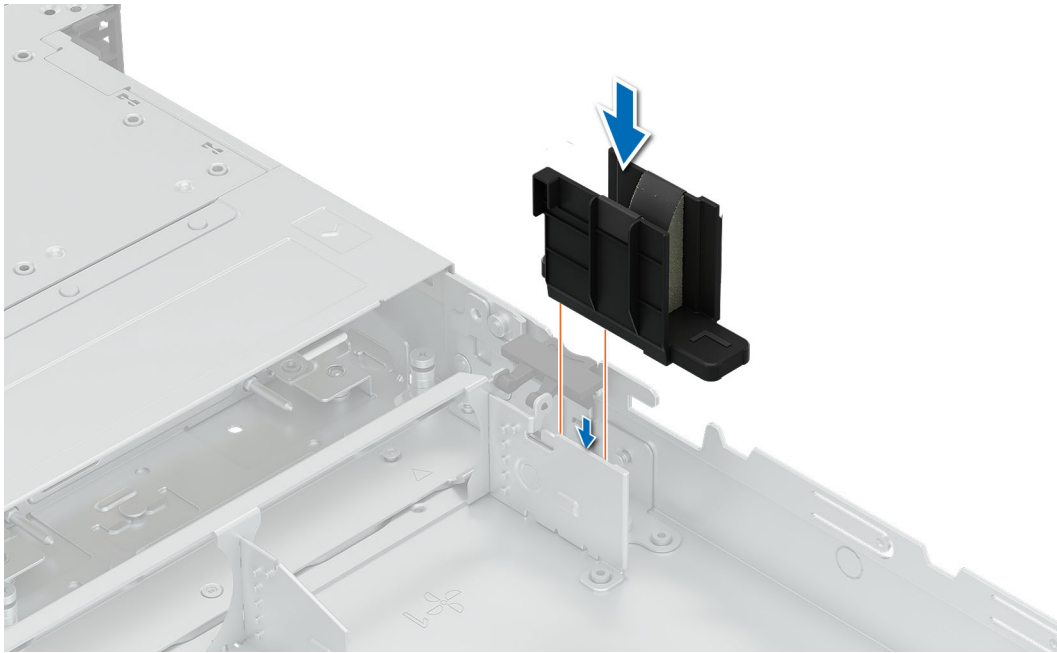
### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. If required, [Remove the drive backplane cover](#).
4. [Remove the cooling fans](#).

**i** **NOTE:** Ensure that you note the routing of the cables as you remove them from the system board. Route the cables properly when you replace them to prevent the cables from being pinched or crimped.

## Steps

Route the cables through the side wall cable holder if required. Align the guide slots on the side wall bracket with the guides on the system and slide until the cover is seated firmly.



**Figure 60. Installing the side wall bracket**

#### Next steps

1. [Install the cooling fans.](#)
2. If removed, [Install the drive backplane cover.](#)
3. Follow the procedure listed in the [After working inside your system.](#)

## Middle bracket

### Removing the cables from the middle bracket

#### Prerequisites

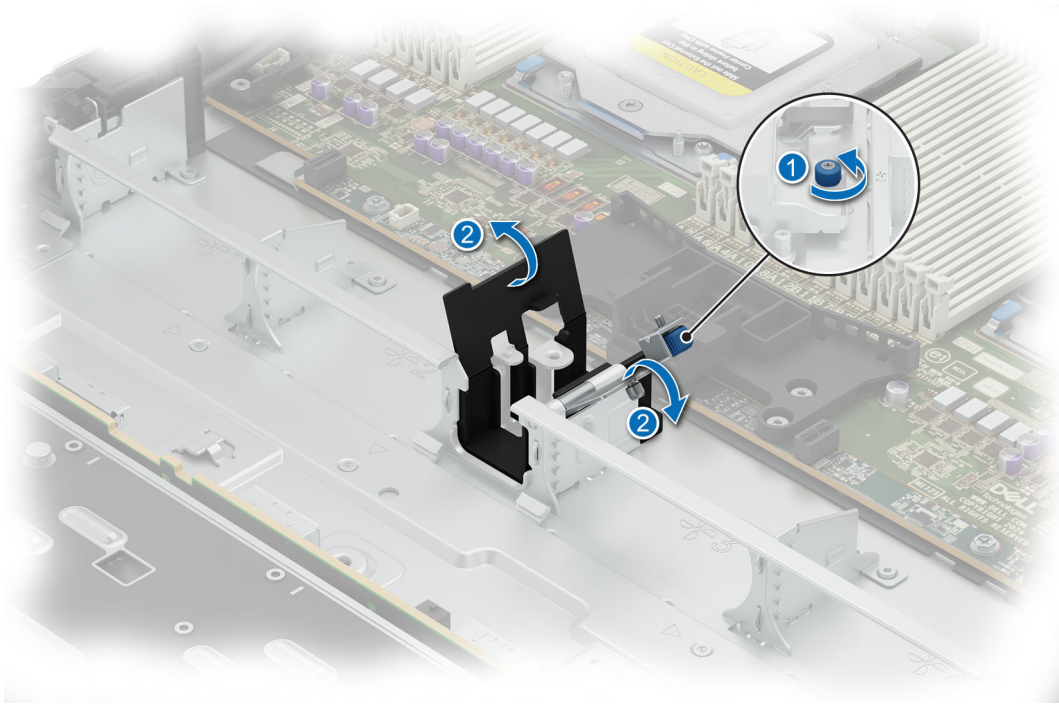
1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in the [Before working inside your system.](#)
3. If required, [Remove the drive backplane cover.](#)
4. [Remove the cooling fans.](#)

**i** **NOTE:** Ensure that you note the routing of the cables as you remove them from the system board. Route the cables properly when you replace them to prevent the cables from being pinched or crimped.

#### Steps

1. Loosen the captive screw using a Phillips 2 screwdriver.
2. Open the middle metal cover and the middle cable holder.

**i** **NOTE:** Remove the cables sequentially from top to bottom.



**Figure 61. Removing the middle bracket**

#### Next steps

1. [Replace the cables into the middle bracket](#) .

## Installing the cables into the middle bracket

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. If required, [Remove the drive backplane cover](#).
4. [Remove the cooling fans](#).

**i** **NOTE:** Ensure that you note the routing of the cables as you remove them from the system board. Route the cables properly when you replace them to prevent the cables from being pinched or crimped.

#### Steps

1. Open the middle metal cover and the middle cable holder.

**i** **NOTE:** Route the cables through the middle cable holder.

2. Close the middle cable holder and the metal cover, and fasten the captive screw using a Phillips 2 screwdriver.

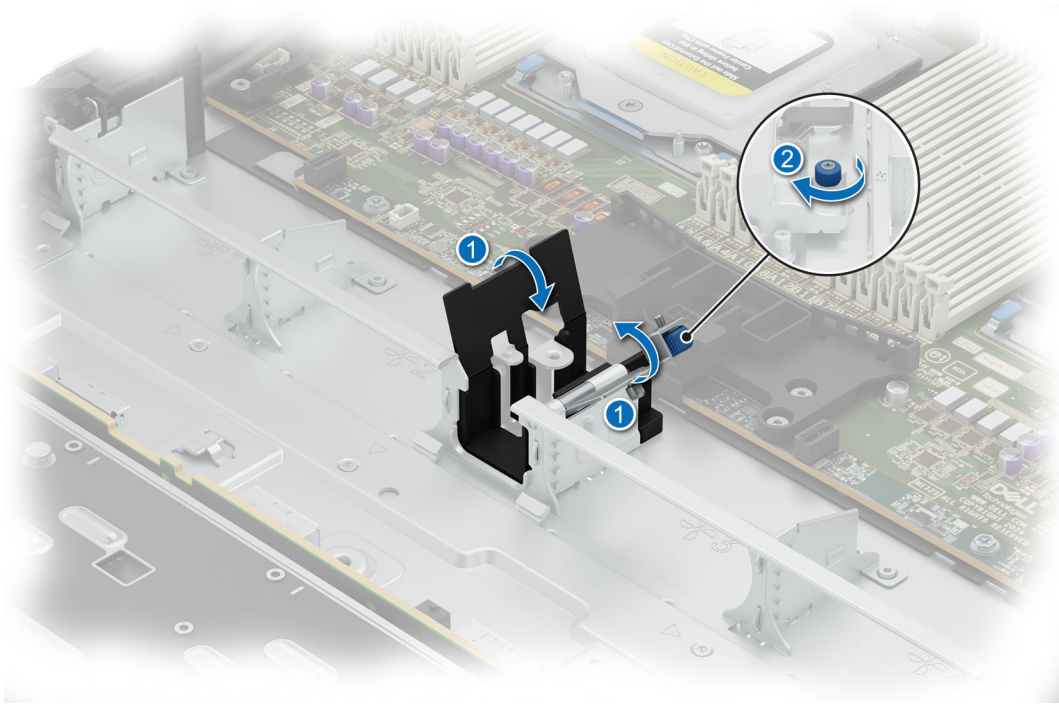


Figure 62. Installing the middle bracket

#### Next steps

1. Install the cooling fans.
2. Install the drive backplane cover.
3. Follow the procedure listed in the *After working inside your system*.

## Cable routing

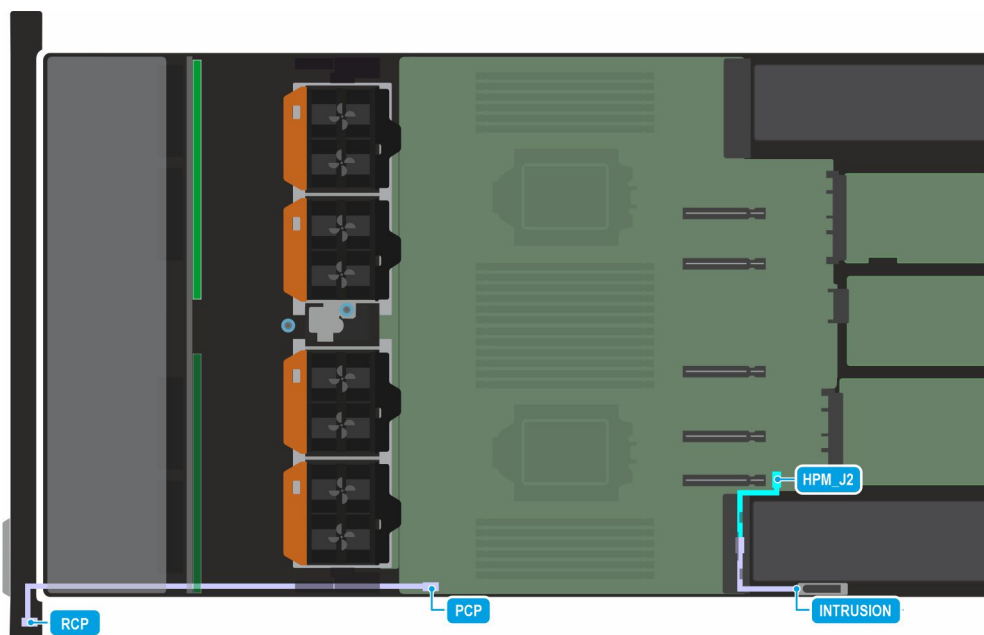
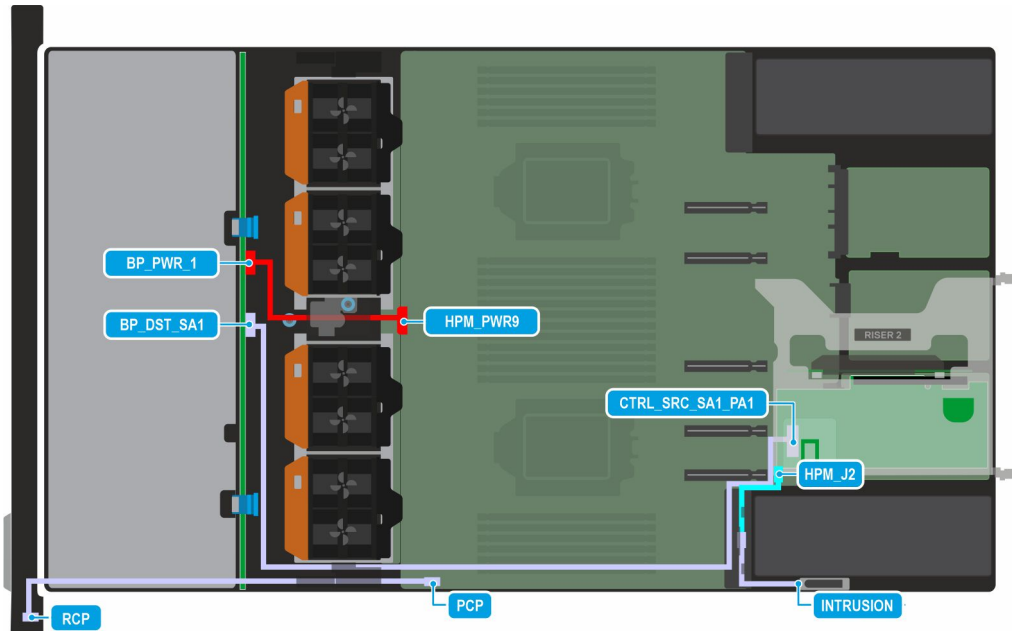


Figure 63. C0: No backplane configuration

**Table 52. C0: No backplane configuration**

Order	From	To
1	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
2	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)



**Figure 64. C1: 4 x 3.5-inch SAS/SATA**

**Table 53. C1: 4 x 3.5-inch SAS/SATA**

Order	From	To
1	HPM_PWR9 (HPM board power connector)	BP_PWR_1 (backplane power connector)
2	PERC (CTRL_SRC_SA1_PA1) (PERC signal connector)	BP_DST_SA1 (backplane signal connector)
3	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

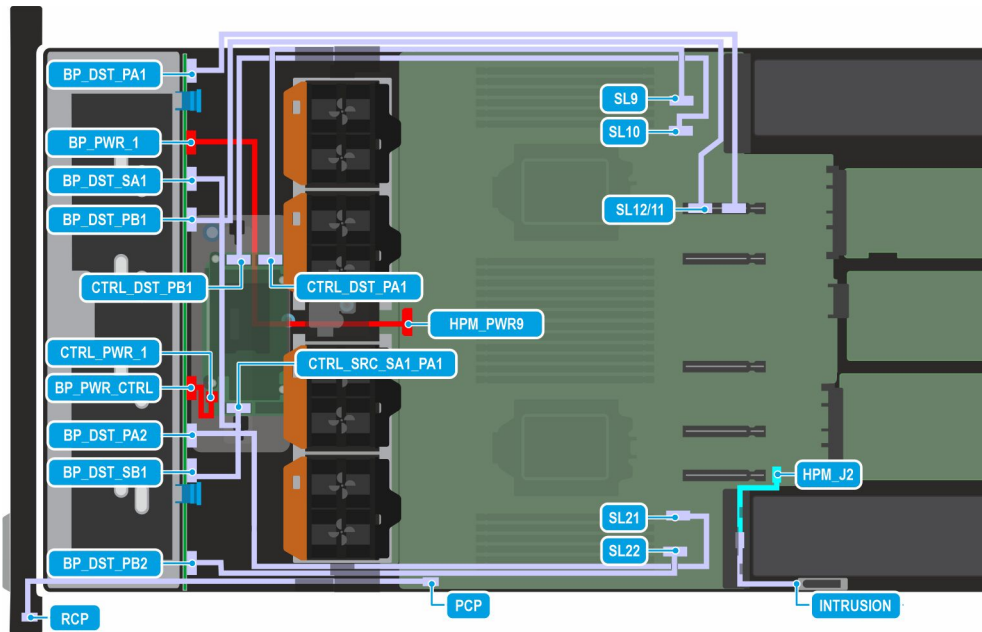


Figure 65. C02-04-config 5: 8 x 2.5-inch Universal or U.2

**NOTE:** Follow the sequential order as shown in the table to remove the cables, to install the cables follow the reverse sequential order.

Table 54. C02-04-config 5: 8 x 2.5-inch Universal or U.2

Order	From	To
1	HPM_PWRL9 (signal connector on HPM board)	BP_PWR_1 (backplane power connector)
2	HPM_SL10 (signal connector on HPM board)	PERC (CTRL_DST_PB1) (PERC signal connector)
3	HPM_SL12/11 (signal connector on HPM board)	(BP_DST_PA1) (backplane signal connector)
4	HPM_SL11/12 (signal connector on HPM board)	(BP_DST_PB1) (backplane signal connector)
5	HPM_SL21 (signal connector on HPM board)	(BP_DST_PA2) (backplane signal connector)
6	HPM_SL22 (signal connector on HPM board)	(BP_DST_PB2) (backplane signal connector)
7	PERC (CTRL_SRC_SA1_PA1) (PERC signal connector)	(BP_DST_SA1)(BP_DST_SB1)
8	PERC (CTRL_PWR1) (PERC power connector)	(BP_PWR_CTL) (backplane power connector)
9	HPM_PWR9 (HPM board power connector)	(BP_PWR_1) (backplane power connector)
10	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
11	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

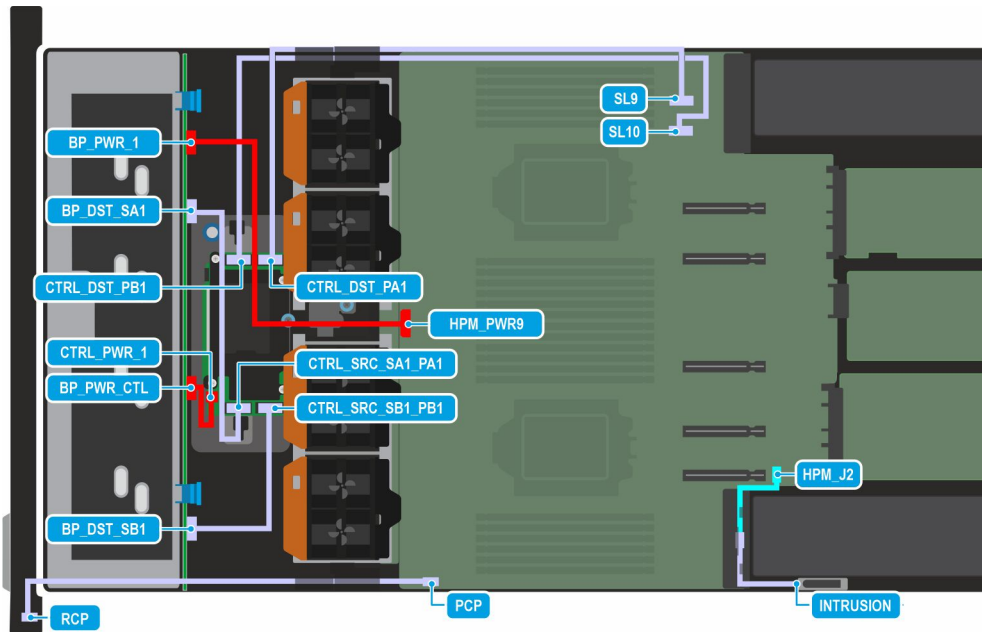


Figure 66. C4-1: 10 x 2.5-inch SAS/SATA

Table 55. C02-04-config 5: 10 x 2.5-inch SAS/SATA

Order	From	To
1	HPM_PWR9 (HPM board power connector)	BP_PWR_1 (backplane power connector)
2	HPM_SL10 (signal connector on HPM board)	PERC (CTRL_DST_PB1) (PERC signal connector)
3	HPM_SL9 (signal connector on HPM board)	PERC (CTRL_DST_PA1) (PERC signal connector)
4	PERC (CTRL_PWR_1) (PERC power connector)	(BP_PWR_CTL) (backplane power connector)
5	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
6	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

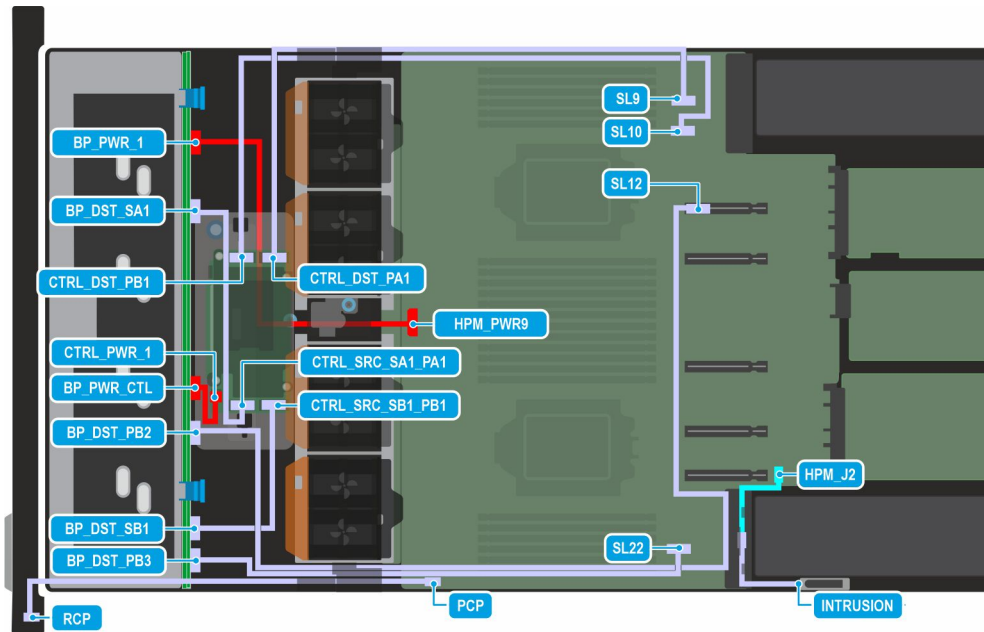
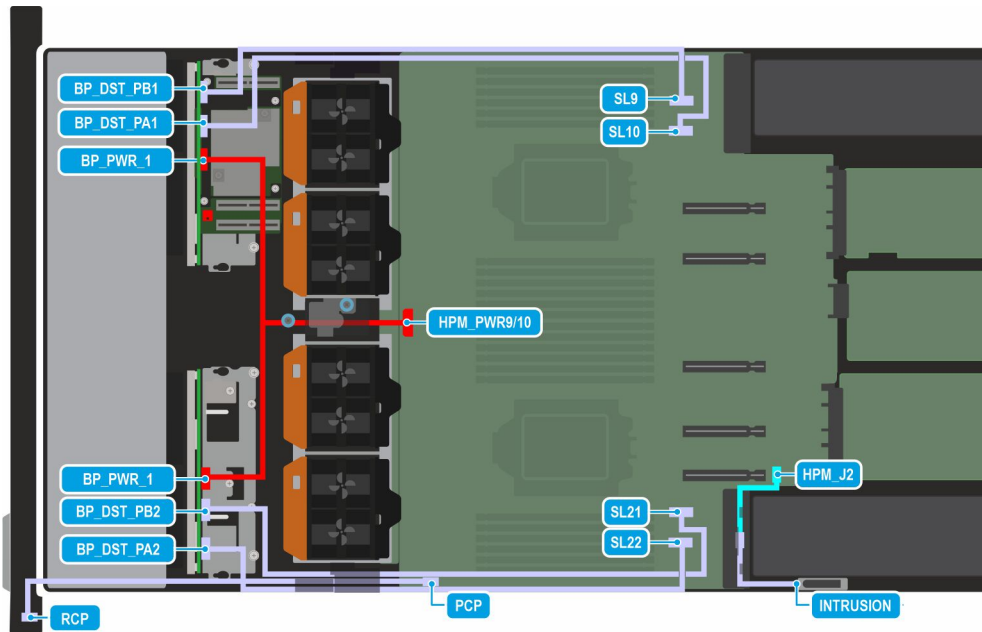


Figure 67. C4-2: 10 X 2.5-inch with 4 x Universal

Table 56. C4-2: 10 X 2.5-inch with 4 x Universal

Order	From	To
1	HPM_PWR9 (HPM board power connector)	BP_PWR_1 (backplane power connector)
2	HPM_SL10 (signal connector on HPM board)	PERC (CTRL_DST_PB1) (PERC signal connector)
3	HPM_SL9 (signal connector on HPM board)	PERC (CTRL_DST_PA1) (PERC signal connector)
4	HPM_SL12 (signal connector on HPM board)	(BP_DST_PB2) (backplane signal connector)
5	HPM_SL22 (signal connector on HPM board)	(BP_DST_PB3) (backplane signal connector)
6	CTRL_SRC_SA1_PA1 (PERC power connector)	(BP_DST_SA1) (backplane signal connector)
7	CTRL_SRC_SB1_PB1 (PERC power connector)	(BP_DST_SB1) (backplane signal connector)
8	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
9	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)



**Figure 68. C03-02: 8 x EDSFF E3.S Gen5 NVMe**

**NOTE:** Follow the sequential order as shown in the table to remove the cables, to install the cables follow the reverse sequential order.

**Table 57. C03-02: 8 x EDSFF E3.S Gen5 NVMe**

Order	From	To
1	HPM_SL9 (signal connector on HPM board)	E3 (BP_DST_PB1) (backplane signal connector)
2	HPM_SL10 (signal connector on HPM board)	E3 (BP_DST_PA1) (backplane signal connector)
3	HPM_PWR9/10 (HPM board power connector)	E3 (BP_PWR_1) (backplane power connector)
4	HPM_SL21 (signal connector on HPM board)	E3 (BP_DST_PB2) (backplane signal connector)
5	HPM_SL22 (signal connector on HPM board)	E3 (BP_DST_PA2) (backplane signal connector)
6	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
7	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

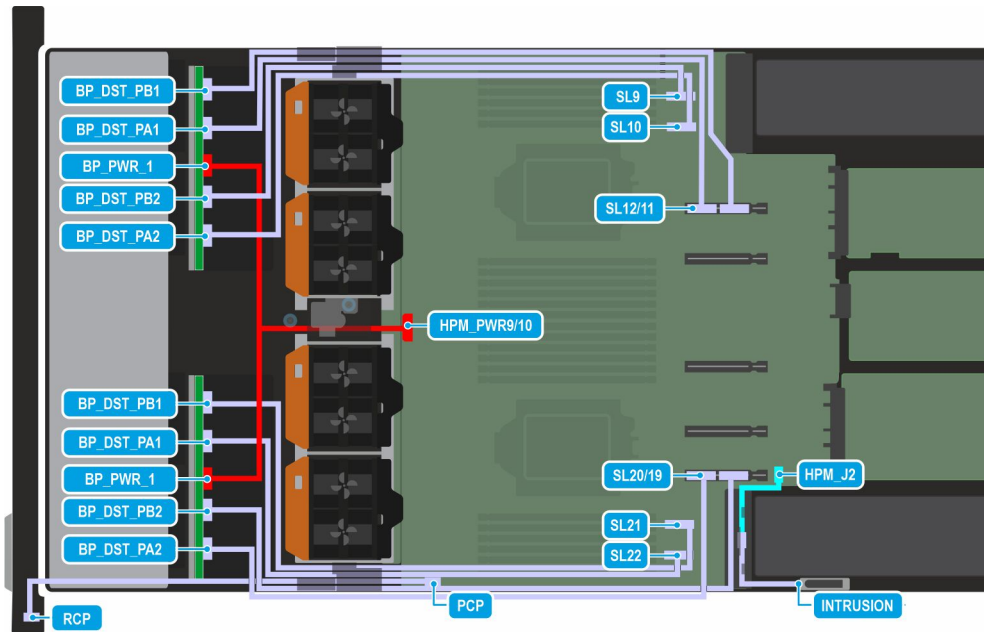


Figure 69. C5-2: 16 x EDSFF E3.S Gen5 NVMe

Table 58. C5-2: 16 x EDSFF E3.S Gen5 NVMe

Order	From	To
1	HPM_PWR9/10 (HPM board power connector)	BP_PWR_1 (backplane power connector)
2	HPM_SL10 (signal connector on HPM board)	(BP_DST_PA2) (backplane signal connector)
3	HPM_SL9 (signal connector on HPM board)	(BP_DST_PB2) (backplane signal connector)
4	HPM_SL12/11 (signal connector on HPM board)	(BP_DST_PA1) and (BP_DST_PB2) (backplane signal connector)
5	HPM_SL20/19 (signal connector on HPM board)	(BP_DST_PB2) and (BP_DST_PA2) (backplane signal connector)
6	HPM_SL21 (signal connector on HPM board)	(BP_DST_PB1) (backplane signal connector)
7	HPM_SL22 (signal connector on HPM board)	(BP_DST_PA1) (backplane signal connector)
8	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
9	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

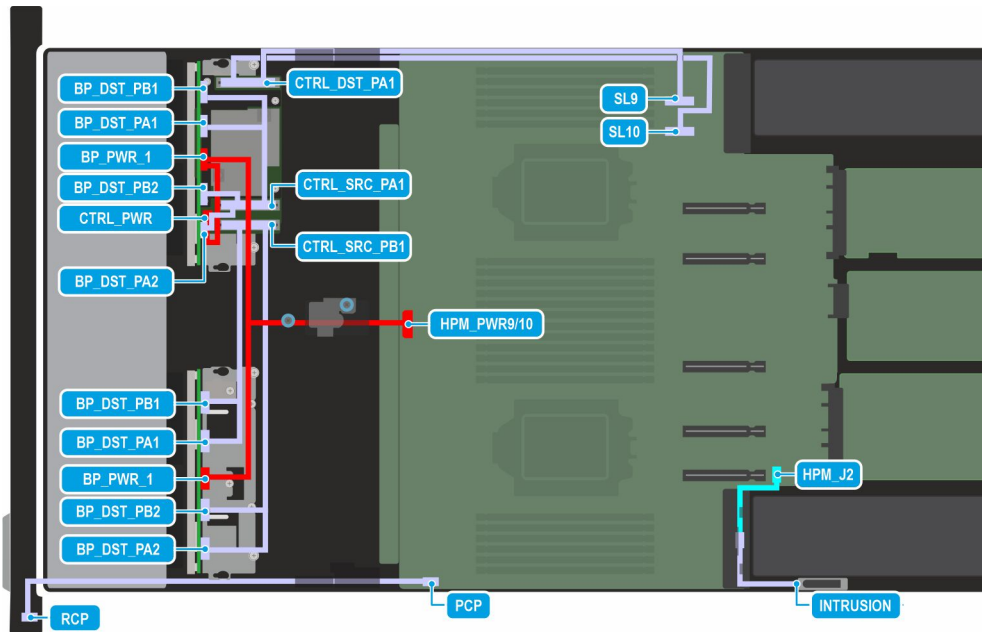


Figure 70. C05-03: 16 x EDSFF E3.S Gen5 NVMe with PERC H975i

Table 59. C5-2: 16 x EDSFF E3.S Gen5 NVMe

Order	From	To
1	HPM_PWR9/10 (HPM board power connector)	BP_PWR_1 (backplane power connector)
2	HPM_SL10 (signal connector on HPM board)	(CTRL_DST_PA1) (backplane signal connector)
3	HPM_SL9 (signal connector on HPM board)	(CTRL_DST_PA1) (backplane signal connector)
4	CTRL_PWR (PERC power connector)	BP_PWR_1 (backplane power connector)
5	CTRL_SRC_PB1 (PERC signal connector)	BP_DST_PA2, BP_DST_PB2, BP_DST_PA1, BP_DST_PB1 (backplane signal connectors)
6	CTRL_SRC_PA1 (PERC signal connector)	BP_DST_PA2, BP_DST_PB2, BP_DST_PA1, BP_DST_PB1 (backplane signal connectors)
7	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
8	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

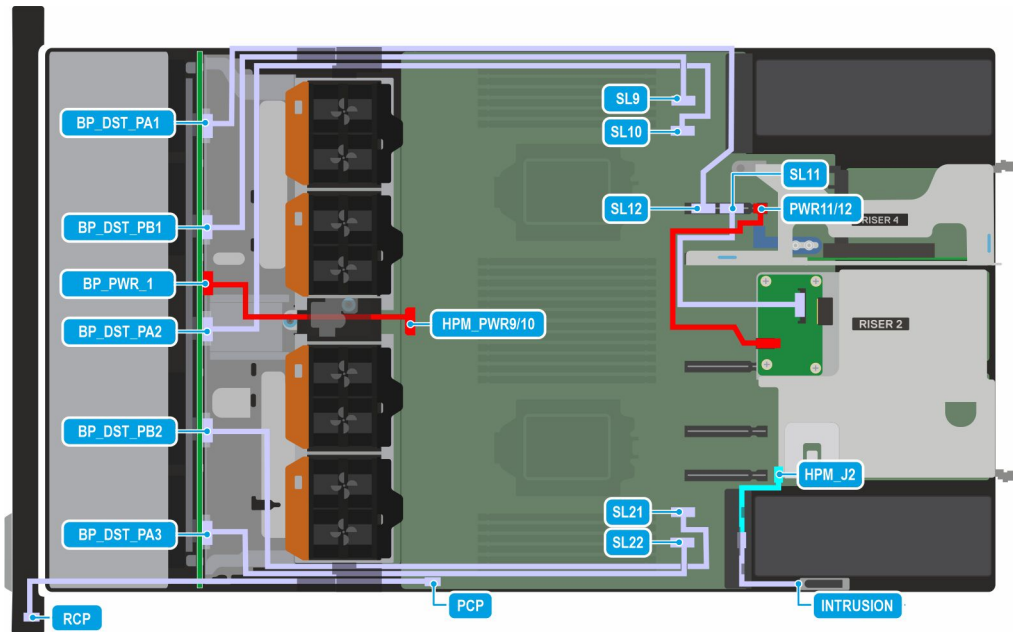


Figure 71. C6: 20 x EDSFF E3.S Gen5 NVMe + Rear 2 x EDSFF E3.S Gen5 NVMe

Table 60. C6: 20 x EDSFF E3.S Gen5 NVMe = Rear 2 x EDSFF E3.S Gen5 NVMe

Order	From	To
1	HPM_PWR9/10 (HPM board power connector)	BP_PWR_1 (backplane power connector)
2	PWR11/12 (HPM board power connector)	Riser 2 (rear backplane power connector)
3	HPM_SL10 (signal connector on HPM board)	(BP_DST_PA2) (backplane signal connector)
4	HPM_SL9 (signal connector on HPM board)	(BP_DST_PB1) (backplane signal connector)
5	HPM_SL12 (signal connector on HPM board)	(BP_DST_PA1) and (BP_DST_PB2) (backplane signal connector)
6	HPM_SL11 (signal connector on HPM board)	Riser 2 (rear backplane signal connector)
7	HPM_SL21 (signal connector on HPM board)	(BP_DST_PB2) (backplane signal connector)
8	HPM_SL22 (signal connector on HPM board)	(BP_DST_PA3) (backplane signal connector)
9	PCP/RCP (Primary control panel)	PCP_connector (Primary control panel connector)
10	Intrusion switch	HPM_J2 (Intrusion switch connector on HPM board)

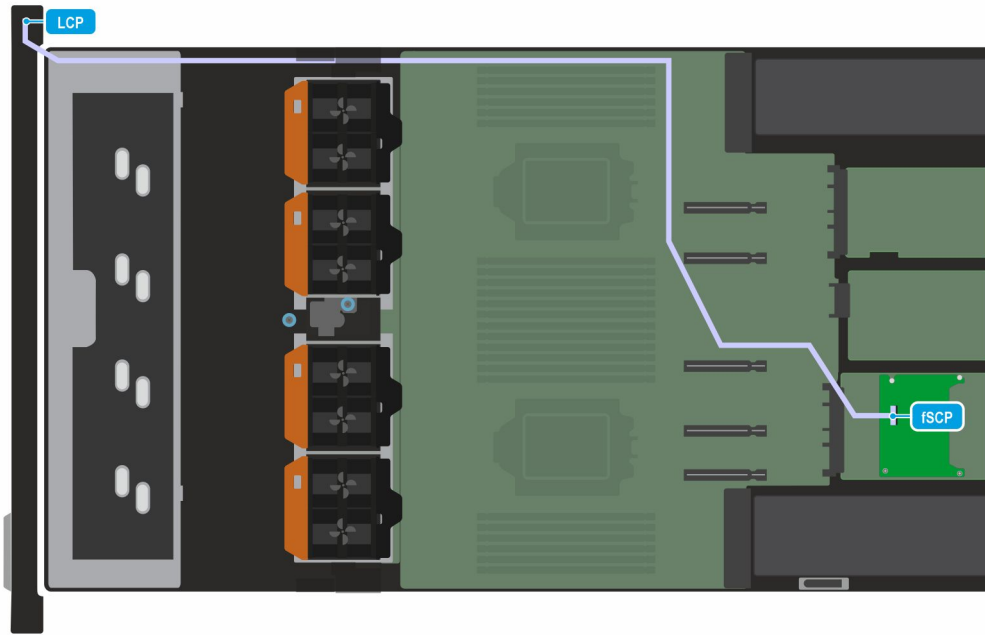


Figure 72. Attic board to the Left Control Panel (LCP) - Secondary

Table 61. Attic board to the Left Control Panel (LCP) - Secondary

Order	From	To
1	LCP (Left Control Panel (LCP) - Secondary)	fSCP (Attic board)

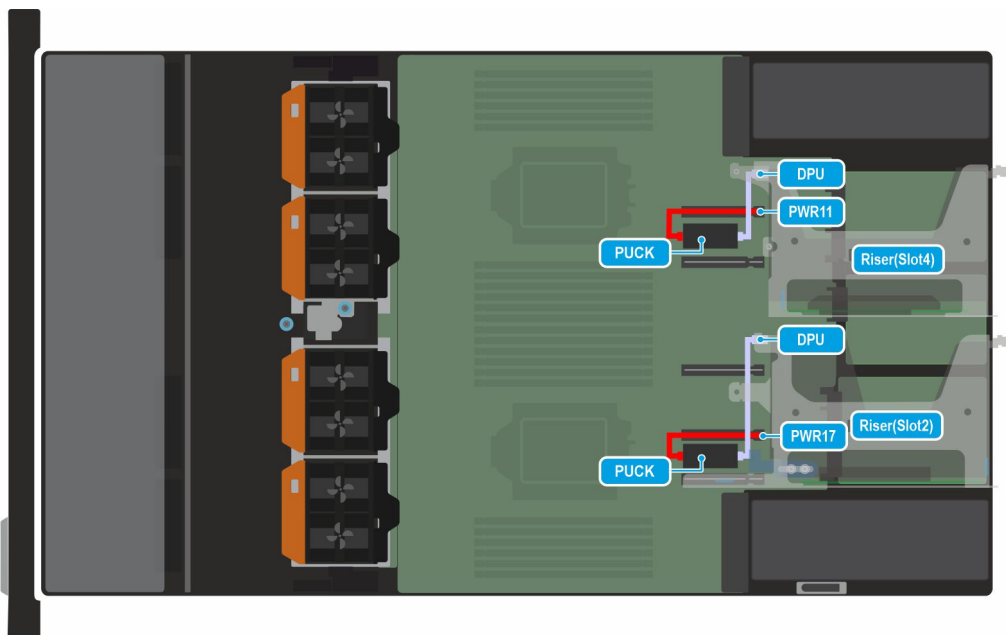


Figure 73. DPU cable connections

Table 62. DPU cable connections

Order	From	To
1	PWR 11 (HPM board power connector)	DPU
2	PWR 17 (HPM board power connector)	DPU

# PERC module

This is a service technician replaceable part only.

## Removing the front PERC module

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover](#).
4. Disconnect the cables from PERC, observe the cable routing.

### Steps

1. Loosen the captive screws on the front PERC module.
2. Lift up the front PERC module to disengage from the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.

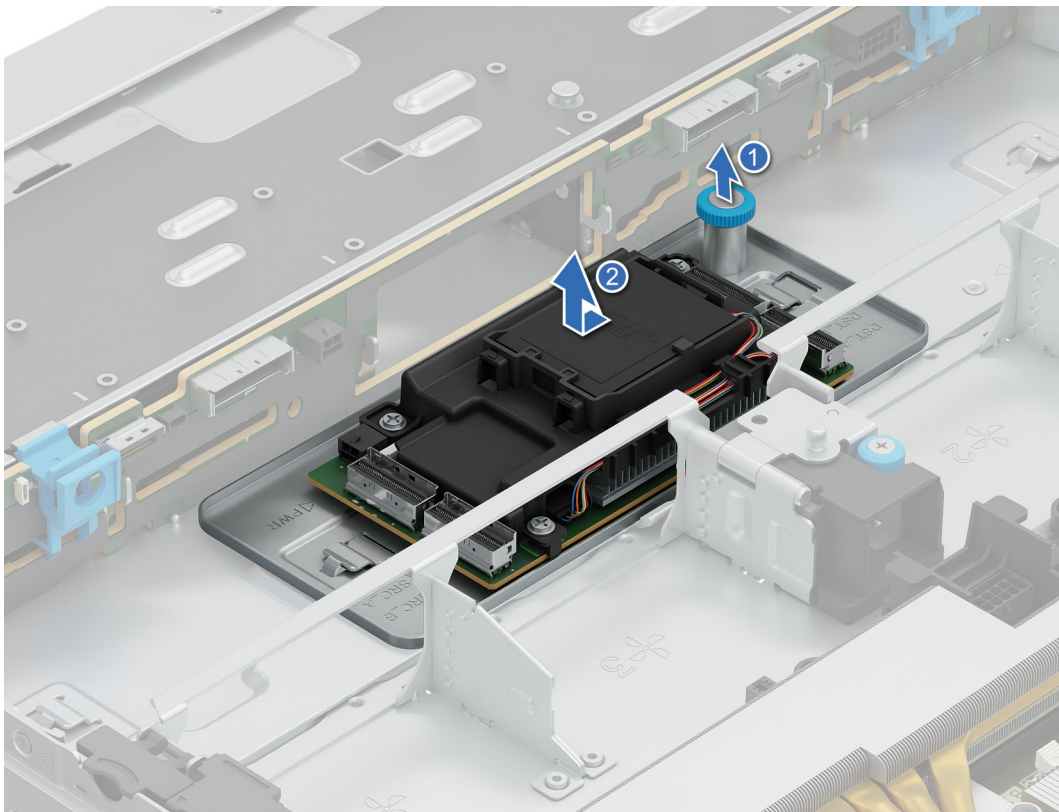


Figure 74. Removing the front PERC module

### Next steps

1. [Replace the front PERC module](#).

## Installing the front mounting front PERC module


### Prerequisites

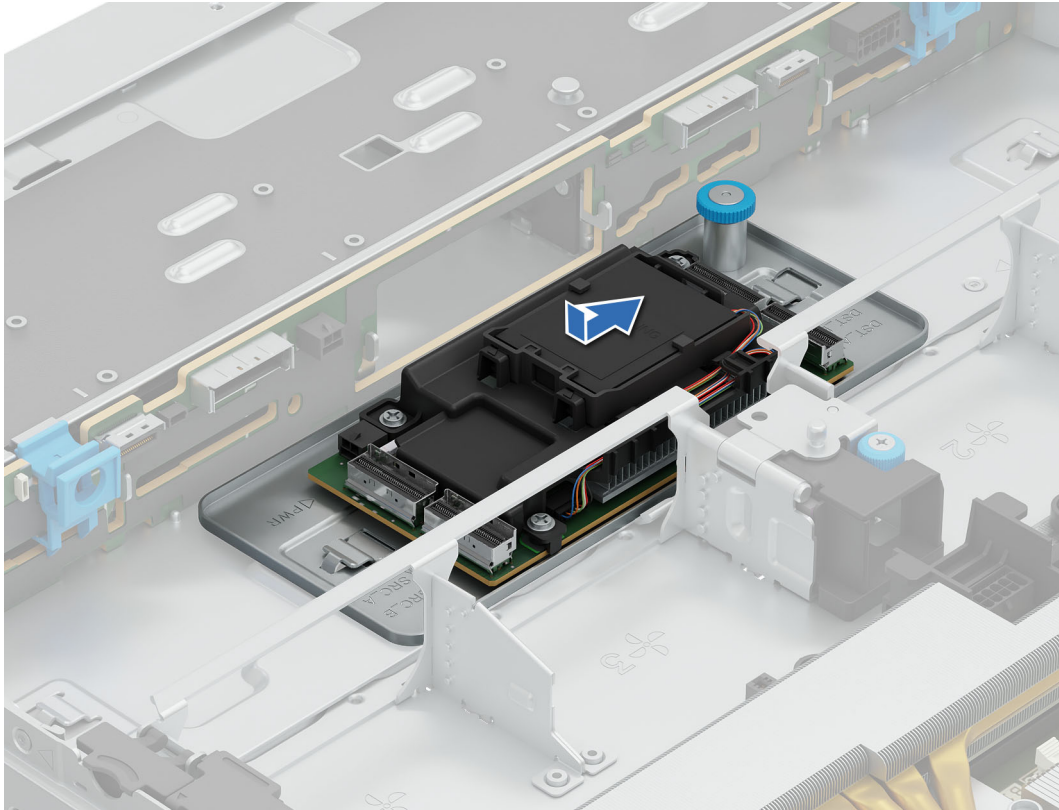
1. Follow the safety guidelines listed in the [Safety instructions](#).

2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover](#).

### Steps

1. Align the front PERC module at an angle until the tray touches the slot in the system.
2. Tighten the captive screws on the front PERC module.

 **NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 75. Installing the front PERC module**

### Next steps

1. Reconnect the required cables.
2. Route the cable properly to prevent the cable from being pinched or crimped.
3. [Install the drive backplane cover](#).
4. Follow the procedure listed in [After working inside your system](#).

## Removing the PERC H975i module

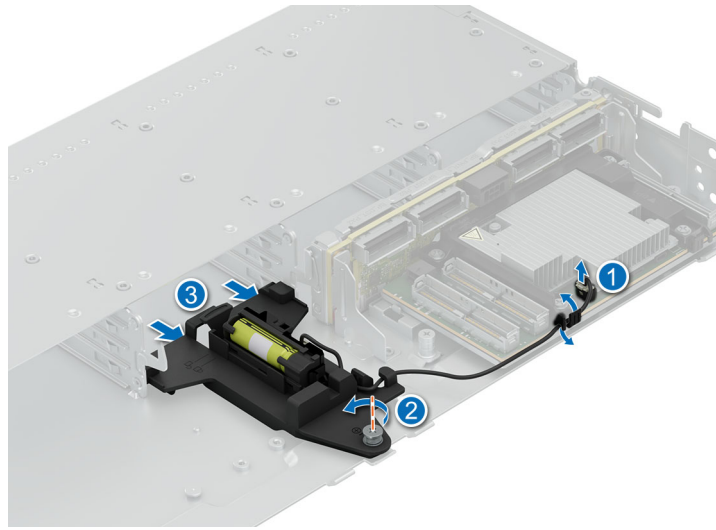
### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover](#).
4. Disconnect the cables from PERC, observe the cable routing.

### Steps

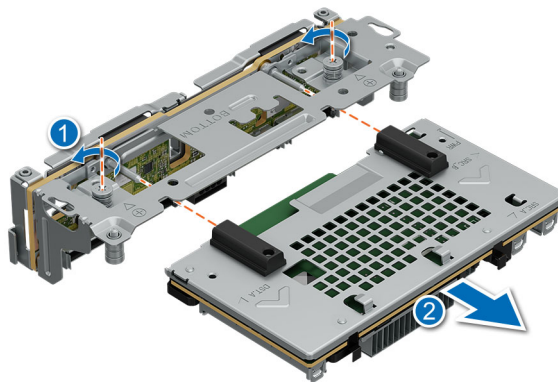
1. Disconnect the power cable from the H975i module. Using a Phillips 2 screwdriver, loosen the screw and slide the battery cage out from the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



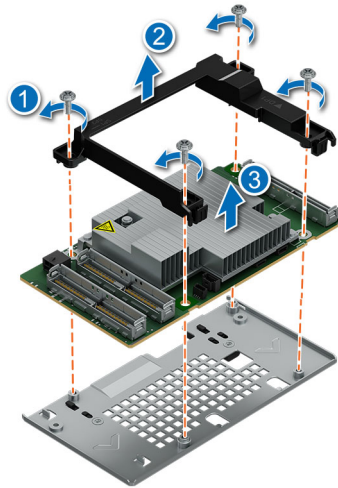
**Figure 76. Removing the battery cage**

2. Remove the PERC backplane from the backplane bay.
3. Using a Phillips 2 screwdriver, loosen the screws and slide out the H975i module from the backplane bay.



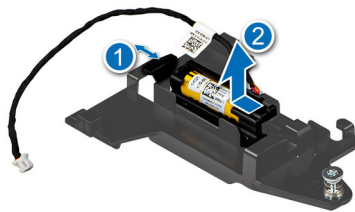
**Figure 77. Removing the H975i module from the backplane bay**

4. Using a Phillips 2 screwdriver, loosen the screws and remove the H975i from the bracket, and the shroud from the H975i.



**Figure 78. Removing the H975i and shroud**

5. Slide the battery holder out from the cage and remove it.



**Figure 79. Removing the battery holder**

#### **Next steps**

1. [Replace the front PERC module.](#)

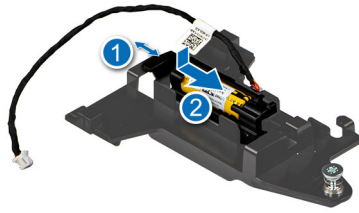
## **Installing the PERC H975i module**

#### **Prerequisites**

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover.](#)

#### **Steps**

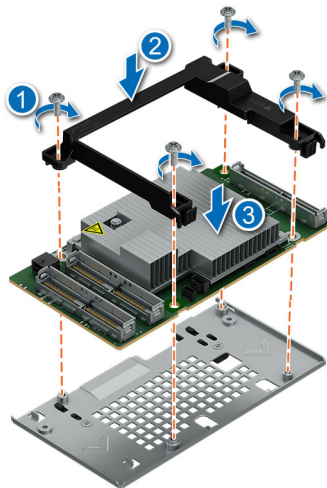
1. Insert the battery holder into the cage and slide it forward to secure it in place.



**Figure 80. Installing the battery holder to the cage**

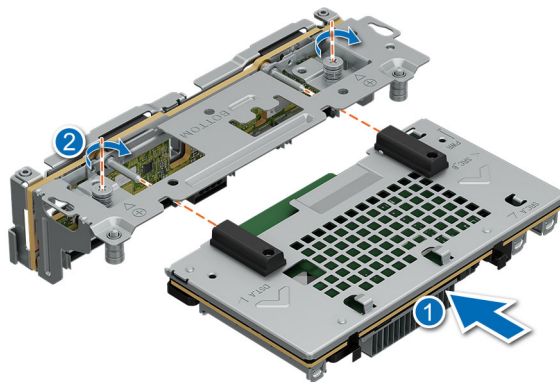
2. Align the H975i and the shroud with the screw-guide pins on the bracket. Using a Phillips 2 screwdriver, tighten the screws to secure them in place.

**i** **NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



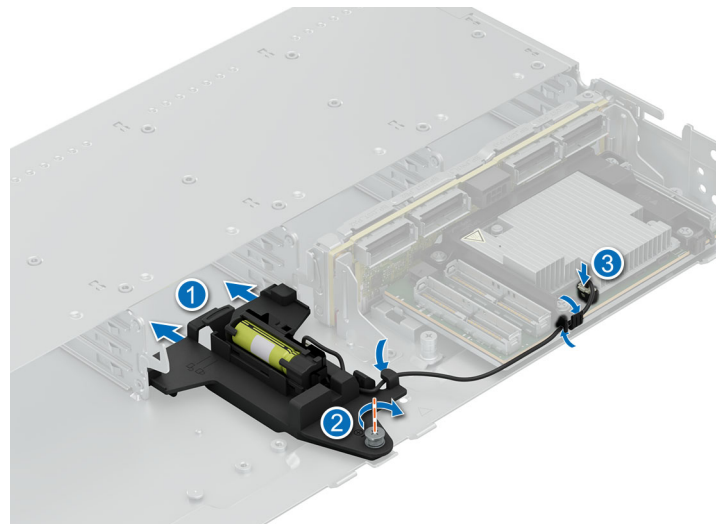
**Figure 81. Installing the H975i, bracket, and shroud**

3. Align the H975i module with the guide pins on the PERC backplane bay and slide it in. Using the Phillips 2 screwdriver, secure the module in place.



**Figure 82. Installing the H975i to the backplane bay**

4. Insert the battery cage into the drive bay. Using a Phillips 2 screwdriver, tighten the screw to secure it in place. [Install the PERC backplane](#) to the drive bay. Connect the power cable from the battery to the H975i module.



**Figure 83. Installing the battery cage to the system**

**NOTE:** See the [cable routing](#) section for more information.

### Next steps

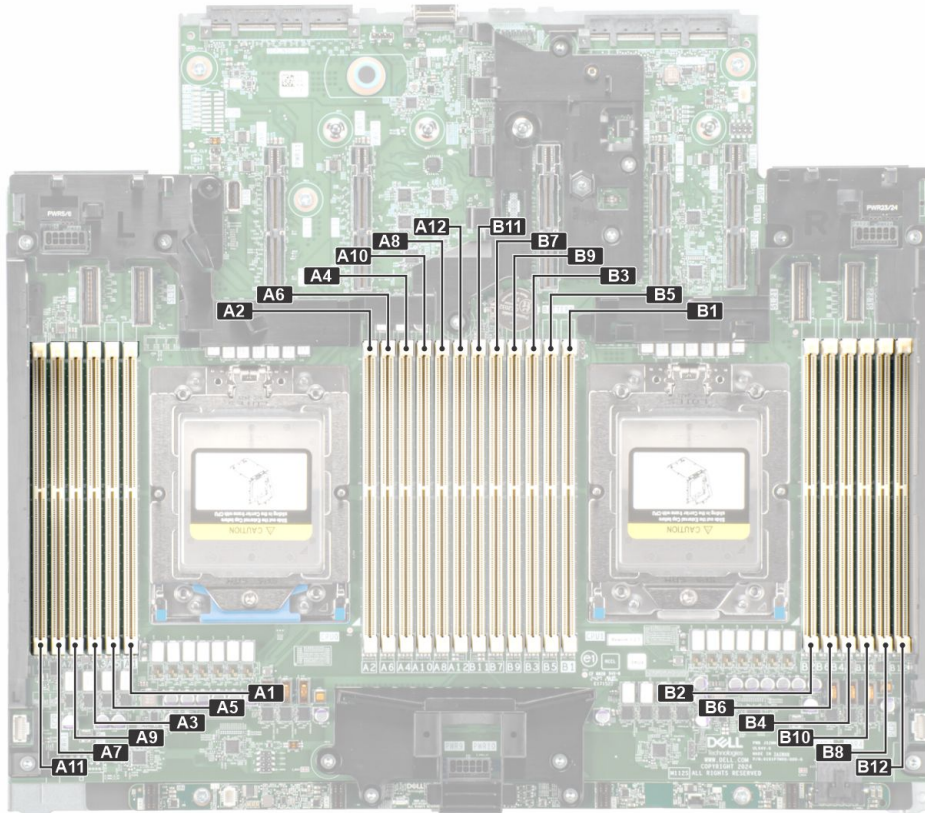
1. Reconnect the required cables.
2. Route the cable properly to prevent the cable from being pinched or crimped.
3. [Install the drive backplane cover](#).
4. Follow the procedure listed in [After working inside your system](#).

## System memory

### System memory guidelines

The PowerEdge R6725 system supports DDR5 registered DIMMs (RDIMMs).

Your system memory is organized into 12 channels per processor (one memory sockets per channel), 12 memory sockets per processor and 24 memory sockets per system.



**Figure 84. Memory channels**

Memory channels are organized as follows:

**Table 63. Memory channels A through F**

Processor	Channel A	Channel B	Channel C	Channel D	Channel E	Channel F
Processor 0	Slot A1	Slot A5	Slot A3	Slot A9	Slot A7	Slot A11
Processor 1	Slot B1	Slot B5	Slot B3	Slot B9	Slot B7	Slot B11

**Table 64. Memory channels G through L**

Processor	Channel G	Channel H	Channel I	Channel J	Channel K	Channel L
Processor 0	Slot A2	Slot A6	Slot A4	Slot A10	Slot A8	Slot A12
Processor 1	Slot B2	Slot B6	Slot B4	Slot B10	Slot B8	Slot B12

**Table 65. Supported memory matrix**


DIMM type	Rank	Capacity	DIMM rated voltage and speed	Operating Speed
				One DIMM per channel (DPC)
RDIMM	1 R	16 GB	DDR5 (1.1 V), 6400 MT/s	Up to 6400 MT/s
	2 R	16 GB	DDR5 (1.1 V), 6400 MT/s	Up to 6400 MT/s
		32 GB		

**Table 65. Supported memory matrix (continued)**

DIMM type	Rank	Capacity	DIMM rated voltage and speed	Operating Speed
				One DIMM per channel (DPC)
		64 GB		
		96 GB		
		128 GB		
		256 GB		

**Table 66. Memory Capacity Requirement For Supported GPU Cards**

Recommended System Memory Range (1.5x - 2x GPU Memory)				
GPU Name	GPU Memory	x1 GPU	x2 GPUs	x3 GPUs
L4	24 GB	36 - 48 GB	72 - 96 GB	108 - 144 GB

 **NOTE:** The processor may reduce the performance of the rated DIMM speed.

## Memory interleaving with Non-uniform memory access (NUMA)

Non-uniform memory access (NUMA) is a memory design used in multi-processing, where the memory access time depends on the memory location relative to the processor. In NUMA, a processor can access its own local memory faster than the non-local memory.

NUMA nodes per socket (NPS) is a new feature added that allows you to configure the memory NUMA domains per socket. The configuration can consist of one whole domain (NPS1), two domains (NPS2), or four domains (NPS4). In the case of a two-socket platform, an additional NPS profile is available to have whole system memory to be mapped as single NUMA domain (NPS0). For more information on the memory interleaving for NPSx, see the Memory interleaving population rules section in this topic.

BIOS implementation for NPSx

- The BIOS Setup menu presents the applicable NPSx options based on the underlying model number. A change to the current NPSx is communicated to pre-BIOS firmware to take effect on the next boot. The default NPS setting is 1.
- During boot, if the selected NPSx option is not allowed for the model number (for example, if the processor model number changes between reboot), system will halt at the end of POST with UEFI0388 message displayed. On the next reboot, the system will fall back to NPS1 default setting.
- During boot, if the preferred interleaving for the current NPSx is not possible due to memory configuration (for example, the memory population is inconsistent with the preferred interleaving), BIOS shows a warning message UEFI0391.

**Table 67. NPS option and Memory Interleave**

NPS Option	CCD Configuration	Memory Interleaving	Server Package (12 memory channels)
NPS4: Four NUMA nodes per socket, one node per quadrant.	Symmetric configuration across all quadrants of the SoC.	Firmware will attempt to interleave all memory channels on each Quadrant of the SoC.	3- way interleave per node: {ABD}, {CEF}, {GHK}, and {IKL}
NPS2: Two NUMA nodes per socket, one node per left/right half of the SoC.	Requires symmetrical CCD configuration across left/right halves of the SoC.	Firmware will attempt to interleave all memory channels on each Half of the SoC.	6-way Interleave per Node: {ABCDEF} and {GHIJKL}
NPS1: One NUMA node per socket.	Available for any CCD configuration in the SoC. Default configuration	Firmware will attempt to interleave all memory channels in the Socket.	12-way Interleave per Socket: {ABCDEFGHIJKL}
NPS0: One NUMA node per system.	Available on dual processor systems only.	Firmware will attempt to interleave all memory channels in the System.	24-way Interleave per System: {ABCDEFGHIJKL} from each socket

**NOTE:**

1. If the CCD configuration is altered by software (e.g., BIOS Setup Option), NPS4 or NPS2 configurations may not be available, based on the Symmetry requirements noted above.
2. Not all OPNs support NPS2 or NPS4, based on CCD configuration per package.

## General memory module installation guidelines

To ensure optimal performance of your system, observe the following general guidelines when configuring your system memory. If your system's memory configuration fails to observe these guidelines, your system might not boot, stop responding during memory configuration, or operate with reduced memory.

The memory bus may operate at speeds up to 6400 MT/s depending on the following factors:

- System profile selected (for example, Performance, Performance Per Watt Optimized (OS), or Custom [can be run at high speed or lower])
- Maximum supported DIMM speed of the processors
- Maximum supported speed of the DIMMs

**NOTE:** MT/s indicates DIMM speed in Mega-Transfers per second.

The following are the recommended guidelines for installing memory modules:

- All DIMMs must be DDR5.
- DIMM mixing configurations are not supported. All DIMM slots must be populated with the exact same DIMMs.
- Populate memory module sockets only if a processor is installed.
  - A minimum of one DIMM must be populated for each installed processor.
- In **Optimizer Mode**, the DRAM controllers operate independently in the 64-bit mode and provide optimized memory performance.

**Table 68. Memory population rules**

Processor	Memory population	Memory population information
Dual processor (Start with processor 1. Processor 1 and processor 2 population should match)	A{1}, B{1}, A{2}, B{2}, A{3}, B{3}, A{4}, B{4}, A{5}, B{5}, A{6}, B{6}, A{7}, B{7}, A{8}, B{8}, A{9}, B{9}, A{10}, B{10}, A{11}, B{11}, A{12}, B{12},	1, 2, 4, 6, 8, 10, 12 DIMMs per processor are allowed.

- In a dual-processor configuration, the memory configuration for each processor must be identical. For example, if you populate socket A1 for processor 1, then populate socket B1 for processor 2, and so on.
- Populate all the sockets with white release tabs first, followed by the sockets with black release tabs.
- Unbalanced or odd memory configurations result in a performance loss, and the system may not identify the memory modules being installed. Always populate memory channels identically with equal DIMMs for the best performance.
- For best performance, populate all memory channels equally (12 DIMMs per CPU) using identical DIMMs.
- Supported RDIMM configurations are 1, 2, 4, 6, 8, 10, 12 DIMMs per processor.
- Mixing module types within a memory channel is not supported. All DIMMs populated must be RDIMM.
- Mixing different widths (x4 and x8) is not supported.

**NOTE:** Equal memory modules see DIMMs with identical electrical specification and capacity that may be from different vendors.

**NOTE:** If memory modules with different speeds are installed, they operate at the speed of the slowest installed memory module.

## Removing a memory module

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

**WARNING:** The memory modules are hot to touch for some time after the system has been powered off. Allow the memory modules to cool before handling them.

**NOTE:** For proper system cooling, memory module blanks must be installed in any memory socket that is not populated. Remove the memory module blanks only if you intend to install the memory module in these sockets. DIMM blanks are only required when CPU TDP is equal or greater than 225W. CPU with TDP less than 225W do not require DIMM blanks.

### Steps

1. Locate the appropriate memory module socket.
2. To release the memory module from the socket, simultaneously press the ejectors on both ends of the memory module socket to fully open.

**CAUTION:** Handle each memory module only by the card edges, ensuring not to touch the middle of the memory module or metallic contacts.

3. Lift the memory module away from the system.

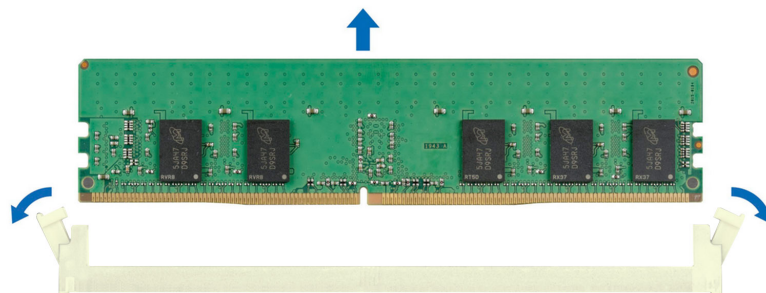


Figure 85. Removing a memory module

### Next steps

Replace the memory module.

## Installing a memory module

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).

### Steps

1. Locate the appropriate memory module socket.

**CAUTION:** Handle each memory module only by the card edges, ensuring not to touch the middle of the memory module or metallic contacts.

**NOTE:** Ensure that the socket ejector latches are fully open before installing the memory module.

2. Align the edge connector of the memory module with the alignment key of the memory module socket, and insert the memory module in the socket.

**CAUTION:** To prevent damage to the memory module or the memory module socket during installation, do not bend or flex the memory module. Insert both ends of the memory module simultaneously.

**NOTE:** The memory module socket has an alignment key that enables you to install the memory module in the socket in only one orientation.

**CAUTION:** Do not apply pressure at the center of the memory module; apply pressure at both ends of the memory module evenly.

3. Press the memory module with your thumbs until the ejectors firmly click into place. When the memory module is properly seated in the socket, the memory module socket levers align with the levers on the other sockets that have memory modules that are installed.

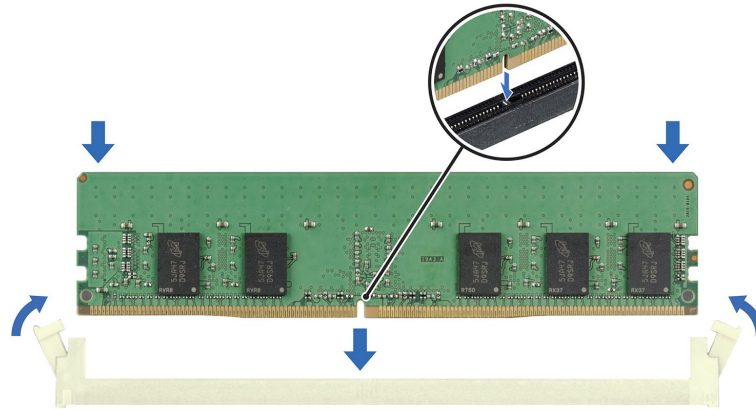


Figure 86. Installing a memory module

#### Next steps

1. Follow the procedure listed in [After working inside your system](#).
2. To verify that the memory module has been installed properly, press **F2** during reboot and click **System Setup Main Menu > System BIOS > Memory Settings**. In the **Memory Settings** screen, the **System Memory Size** must reflect the updated capacity of the installed memory.
3. If the **System Memory Size** is incorrect, one or more of the memory modules may not be installed properly. Shut down the system and ensure that the memory modules are firmly seated in the correct sockets.
4. Run the system memory test in system diagnostics.

## Processor and heat sink

### Removing the heat sink

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

**NOTE:** The heat sink and processor are hot to touch for some time after the system has been powered off. Allow the heat sink and processor to cool down before handling them.

#### Steps

1. Using a Torx T20 screwdriver, loosen the captive nuts on the heat sink in the numbered order that is mentioned on the heat sink assembly instructions label.
2. Lift the heat sink away from the system.

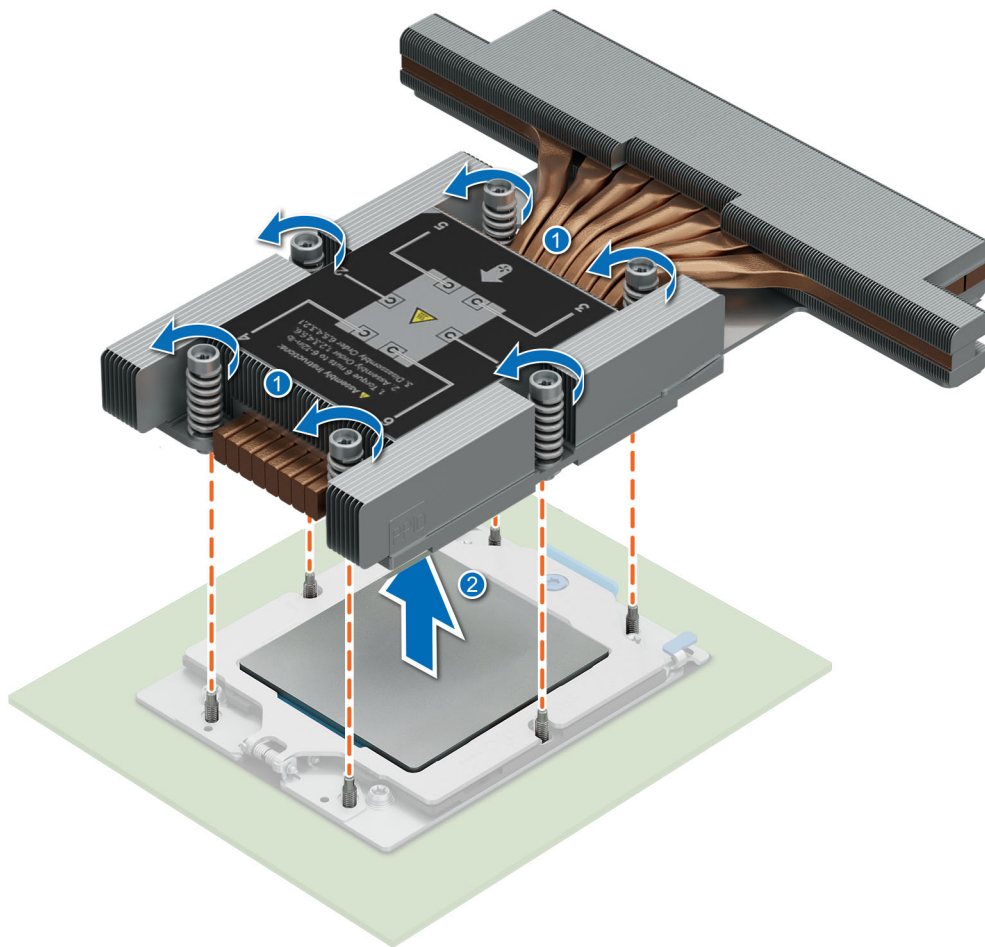


Figure 87. Removing the heat sink

### Next steps

If you are removing a faulty heat sink, [replace the heat sink](#), if not, [remove the processor](#).

## Removing the Direct Liquid Cooling (DLC) module

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

**⚠ WARNING: The Direct liquid cooling (DLC) module and processor are too hot to touch for some time after the system has been powered off. Allow the liquid cooling module and processor to cool down before handling them.**

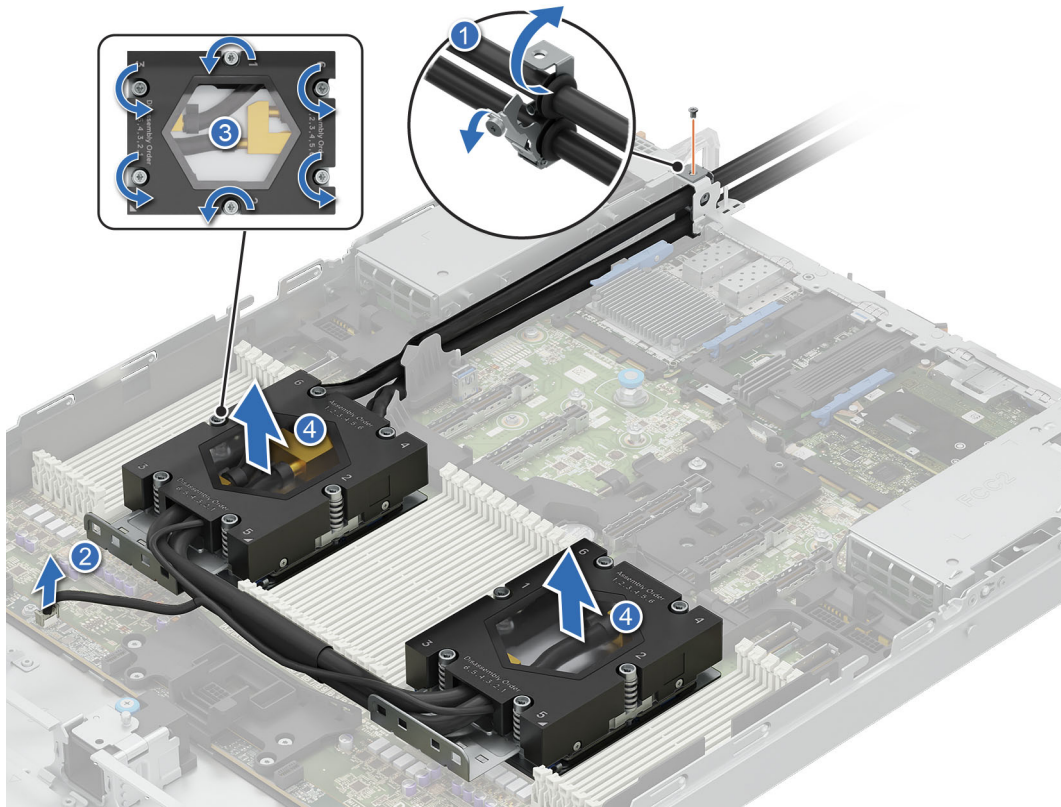
### Steps

1. Using a Phillips 1 screwdriver, remove the screw that is securing the DLC tube bracket to the chassis.
2. Remove the DLC tube bracket from the chassis.
3. Using a Phillips 1 screwdriver, loosen the captive screw on the DLC tube cover.
4. Open the DLC tube cover to loosen the DLC tubes and unroute the tubes from the routing guides.
5. Disconnect the DLC leak sensor cable from the HPM board.
6. Using a Torx T20 screwdriver, loosen the captive nuts on the DLC module according to the numbered labels in reverse.

**i NOTE:** Disassembly order: 6, 5, 4, 3, 2, and 1.

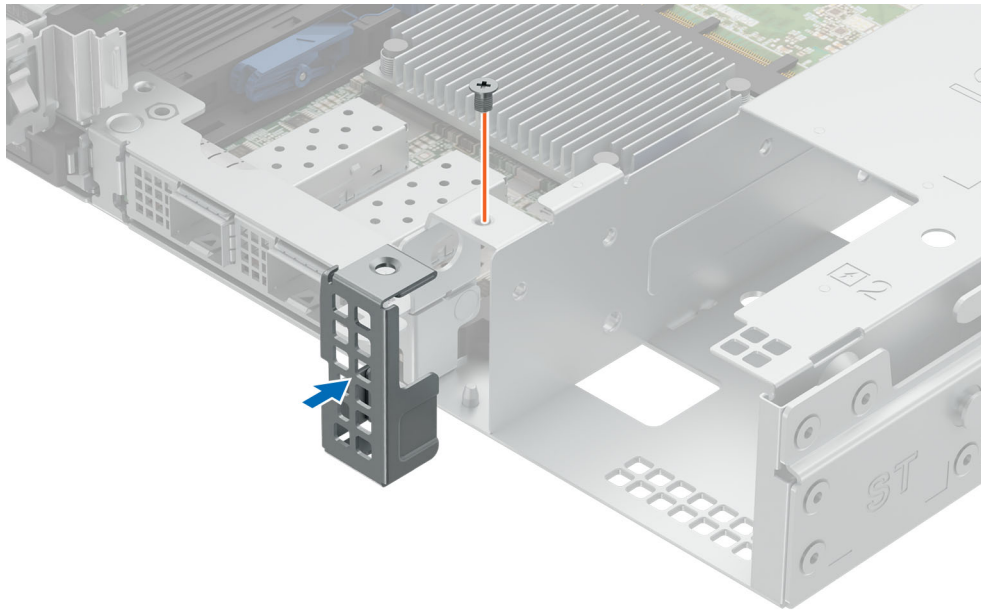
**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of a sequence.

7. Remove the DLC module from the system.



**Figure 88. Removing the DLC module**

8. If required, [install the heat sink](#) and DLC blank.
9. Align the DLC blank with the guide pin at the bottom of the chassis.
10. Using a Phillips 1 screwdriver, tighten the screw to secure the DLC blank in place.



**Figure 89. Installing the DLC module blank**

#### Next steps

1. If the DLC module is faulty, [replace the DLC module](#), else [remove the processor](#).

## Removing the processor

#### Prerequisites

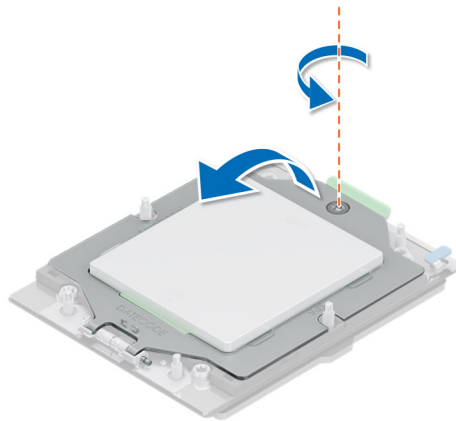
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the heat sink](#).

**CAUTION:** You may find the CMOS battery loss or CMOS checksum error that is displayed during the first instance of powering on the system after the processor or HPM board replacement which is expected. To fix this, go to setup option to configure the system settings.

#### Steps

1. Using a T-20 6-Lobe screwdriver, loosen the captive screws on the spring-loaded retention frame.

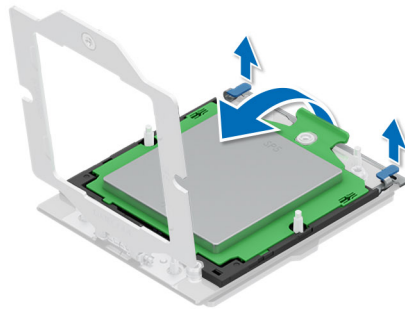
**NOTE:** Hold and rotate the retention frame until it is fully open.



**Figure 90. Releasing the retention frame**

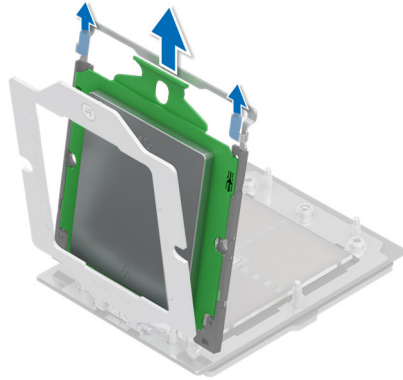
2. Lift the rail frame by gripping the two blue tabs and rotate the rail frame upwards to a vertical position.

**i** **NOTE:** Hold and rotate the rail frame until it is fully open.



**Figure 91. Releasing the rail frame**

3. Slide the carrier frame together with the processor out from the rail frame by holding on to the green tab.



**Figure 92. Removing the carrier frame with the processor**

#### **Next steps**

Replace the processor.

## **Installing the processor**

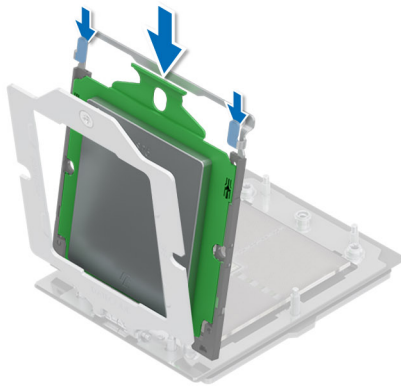
#### **Prerequisites**

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the heat sink](#).

#### **Steps**

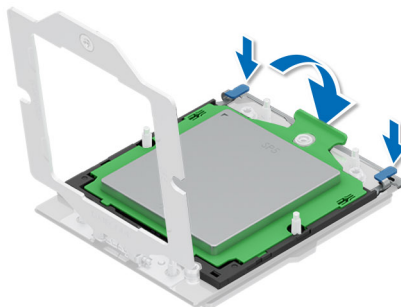
1. Release the retention frame and rail frame. See step 1 and step 2 of the [removing the processor](#).
2. Insert the carrier frame with the processor into the rail frame until the carrier frame clicks in place with the rail frame.

**i** **NOTE:** If there is a blank external cap in the rail frame, remove it by sliding it out from the rail frame.



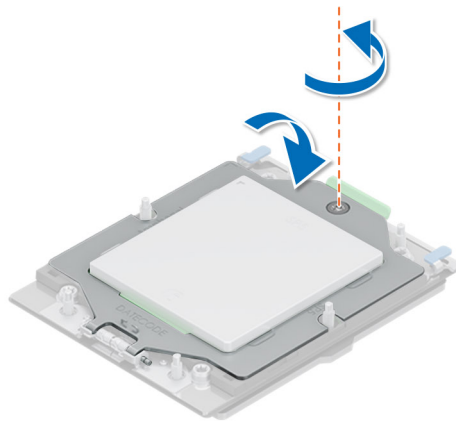
**Figure 93. Inserting the carrier frame with the processor**

3. Close the rail frame down and press the left blue tab first to click in place. Then perform the same on the right blue tab.



**Figure 94. Closing the rail frame with the carrier frame**

4. Rotate and close the retention frame and tighten the captive screw.



**Figure 95. Securing the retention frame**

#### Next steps

1. [Install the heat sink.](#)
2. Follow the procedure listed in [After working inside your system.](#)

## Installing the heat sink

#### Prerequisites

Never remove the heat sink from a processor unless you intend to replace the processor or heat sink. The heat sink is necessary to maintain proper thermal conditions.

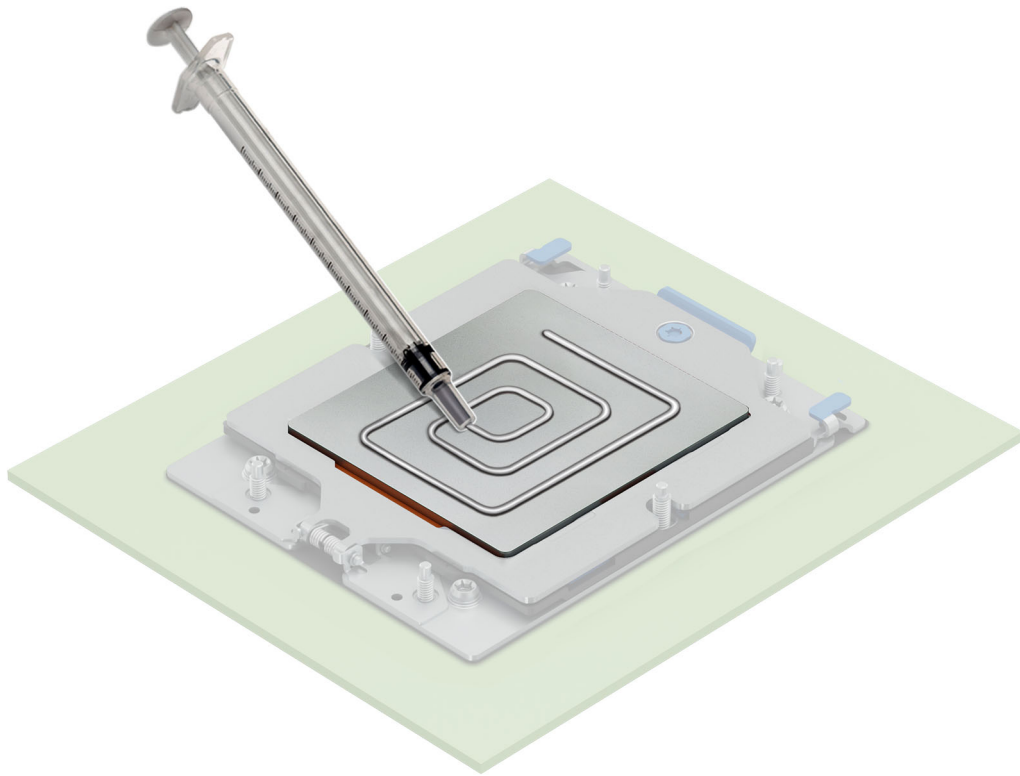
1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in the [Before working inside your system.](#)
3. If installed, remove the processor dust cover.
4. The system supports different to types of heatsinks and the procedure to install them are similar.

#### Steps

1. If you are using an existing heat sink, remove the thermal grease on the heat sink by using the provided presaturated alcohol wipe.

**i** **NOTE:** For a new heat sink, the thermal paste is preapplied to the heat sink. Remove the protective cover, and install the heat sink.

2. Use the thermal grease syringe included with your processor kit to apply the grease in a thin quadrilateral spiral on the top of the processor.

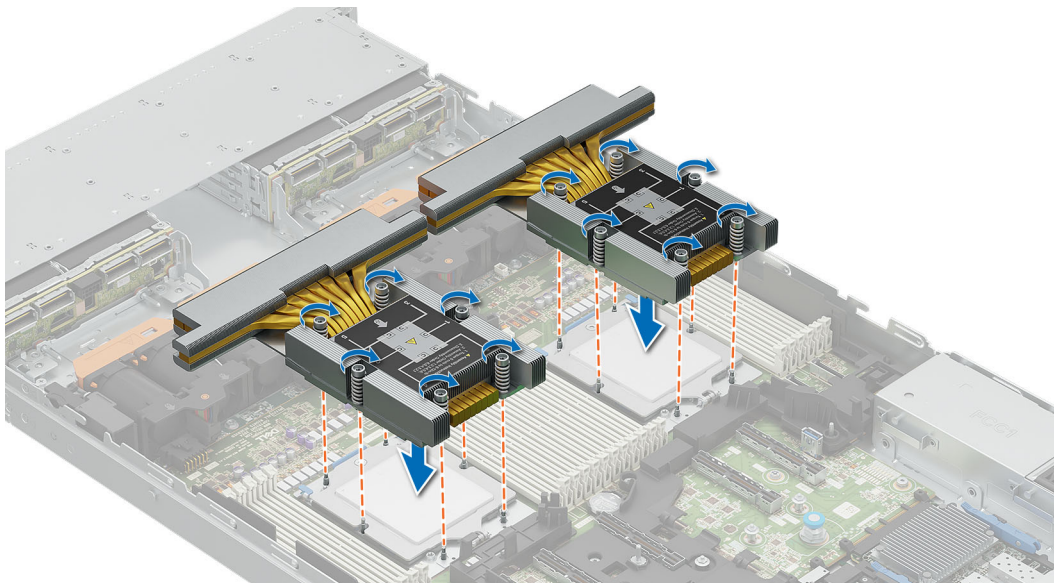


**Figure 96. Applying thermal grease**

**CAUTION:** Applying too much thermal grease can result in excess grease coming in contact with and contaminating the processor socket.

**NOTE:** The thermal grease syringe is intended for single use only. Dispose of the syringe after you use it.

3. Align the six screws on the heat sink the six guide pins on the CPU, and lower it down.
4. Using a Torx T20 screwdriver, secure the captive screws on the heat sink in the numbered order that is mentioned on the heat sink assembly instructions label.



### Next steps

1. Follow the procedure listed in the [After working inside your system.](#)

# Installing the Direct Liquid Cooling (DLC) module

## Prerequisites

Never uninstall the Direct Liquid Cooling (DLC) module from a processor unless you intend to replace the processor or system board. The DLC module is necessary to maintain proper thermal conditions.

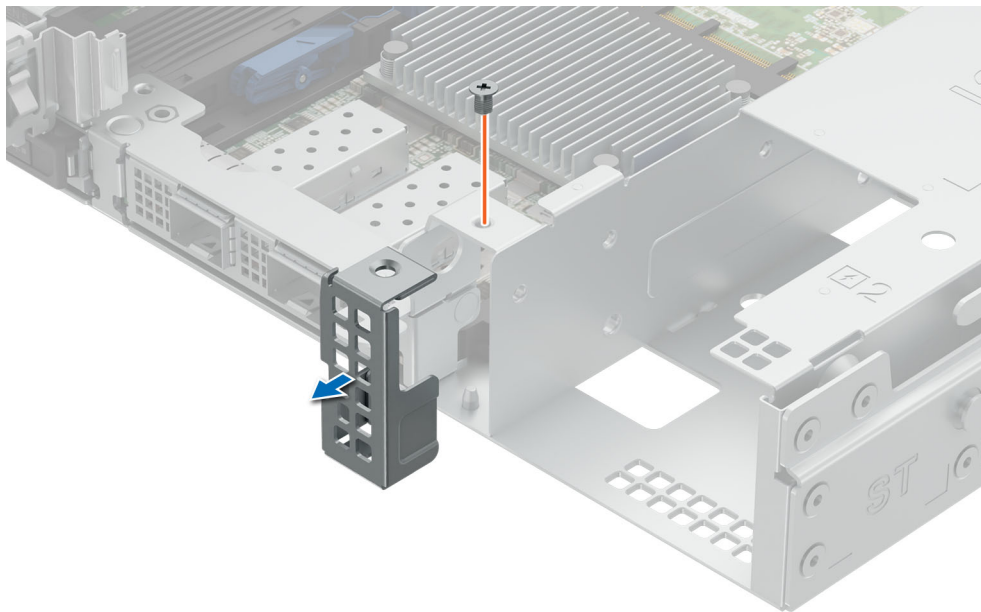
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

## Steps

1. **NOTE:** For new DLC modules, refer to [installing the heat sink](#) topic step 1 and 2 for applying the thermal grease.

If installed, remove the DLC module blank.

2. Using the Phillips 1 screwdriver, remove the screw to remove the DLC module blank.



**Figure 97. Removing the DLC module blank**

3. Align the DLC module with the guide pins on the HPM board.
4. Using the Torx T20 screwdriver, tighten the captive nuts (12 in-lbf) on the DLC module according to the numbered labels.  
**NOTE:** Assembly order: 1, 2, 3, 4, 5, and 6.
5. Connect the DLC leak sensor cable on the HPM board.
6. Route the DLC tubes into the holder to the rear of the system and align the rubber ring on the tubes with the ring holders on the DLC tube bracket.  
**NOTE:** Follow the number labels on the DLC tubes and ring holders (1,2).
7. Close the DLC tube cover. Using a Phillips 1 screwdriver, tighten the captive screw on the tube cover to secure it in place.  
**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of a sequence.
8. Place the DLC tube bracket into the chassis. Using a Phillips 1 screw driver, tighten the screw to secure it in place.

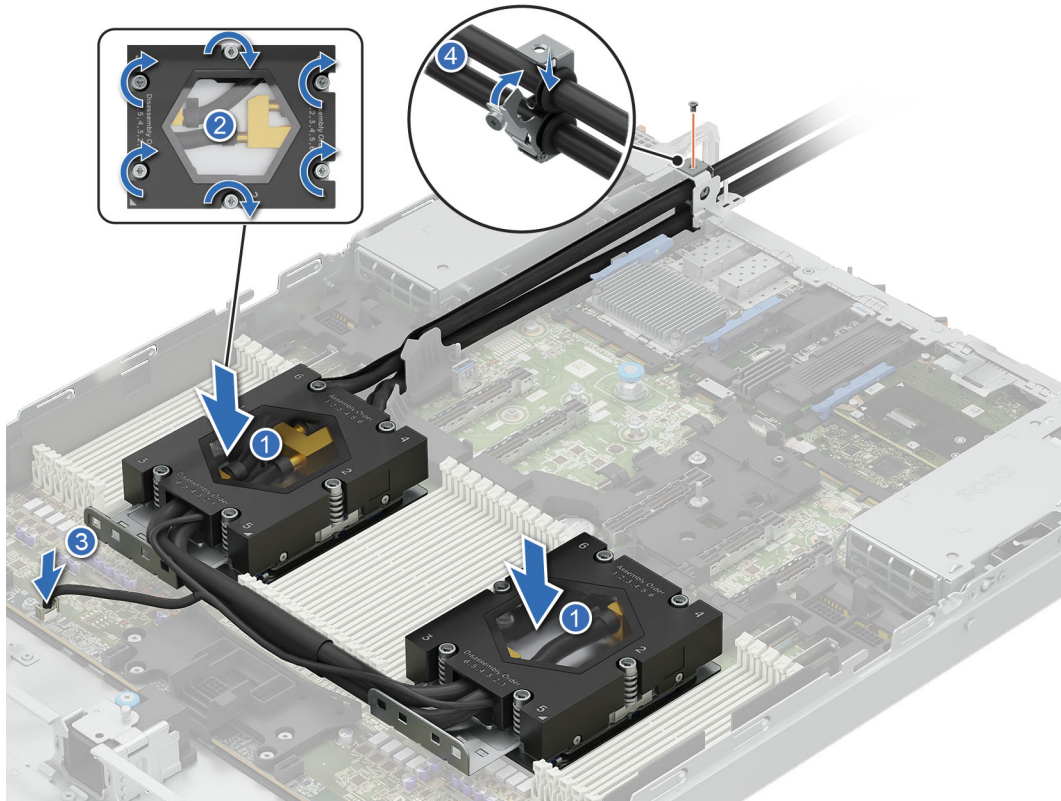


Figure 98. Installing the DLC module

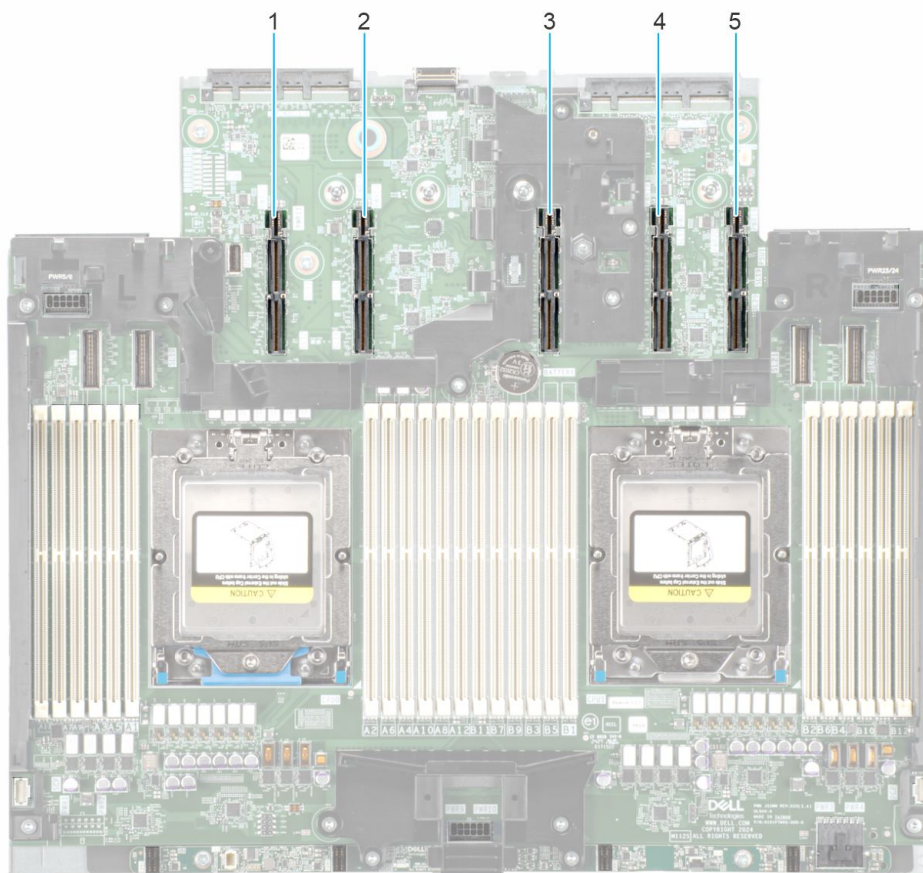
### Next steps

1. Follow the procedure listed in the [After working inside your system](#).

## Expansion cards and expansion card risers

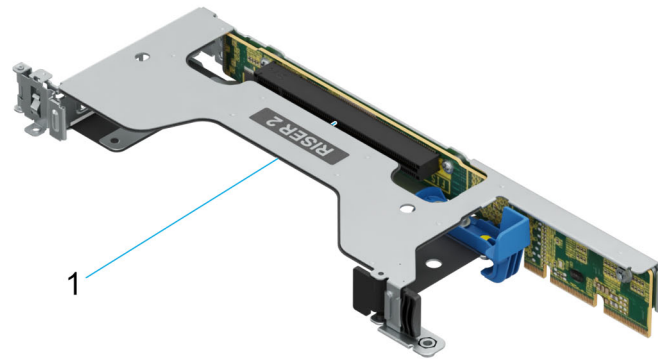
**NOTE:** A system event entry is logged in the iDRAC Lifecycle Controller if an expansion card riser is not supported or missing. It does not prevent your system from turning on. However, if a F1/F2 pause occurs with an error message, see [Troubleshooting expansion cards](#) section in the *Dell PowerEdge Servers Troubleshooting Guide* at [PowerEdge manuals](#).

## Expansion card installation guidelines



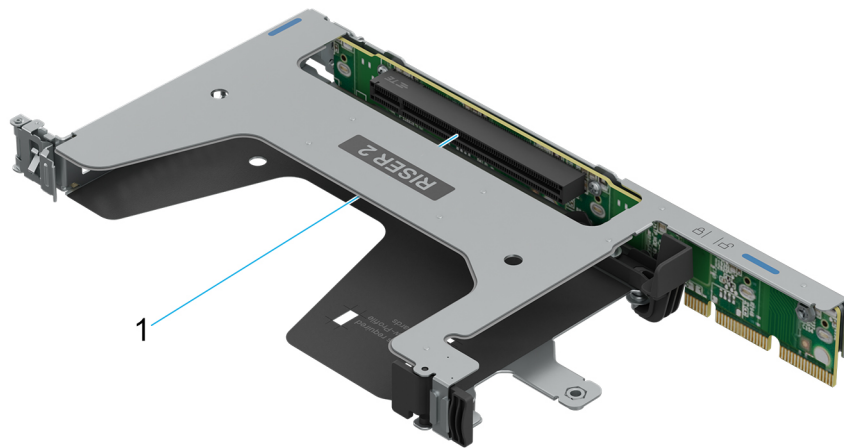
**Figure 99. Riser connector location on the HPM board**

1. Riser connector 1 - requires CPU 0 (SL11/SL12/PWR11/PWR12)
2. Riser connector 2 - requires CPU 0 (SL13/SL14/PWR13/PWR14)
3. Riser connector 3 - requires CPU 1 (SL15/SL16/PWR15/PWR16)
4. Riser connector 4 - requires CPU 1 (SL15/SL16/PWR15/PWR18)
5. Riser connector 5 - requires CPU 1 (SL19/SL20/PWR19/PWR20)



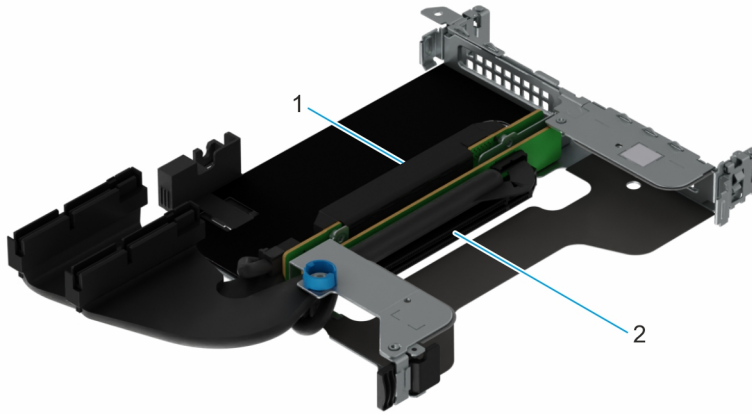
**Figure 100. Riser R2a**

1. Slot 1



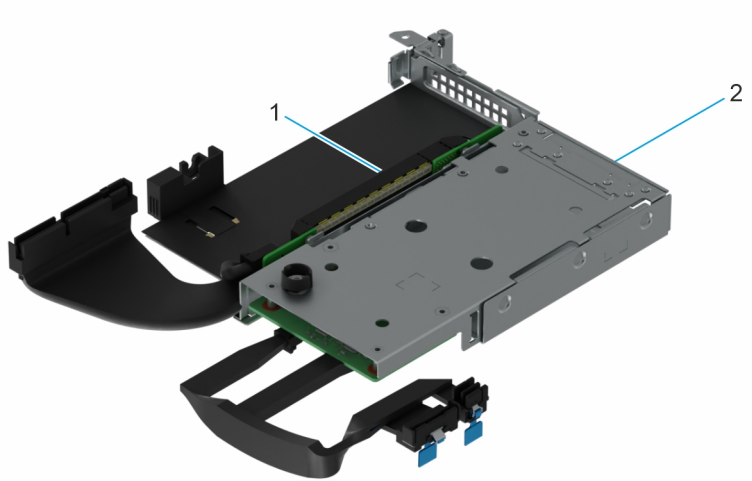
**Figure 101. Riser R2b**

1. Slot 1



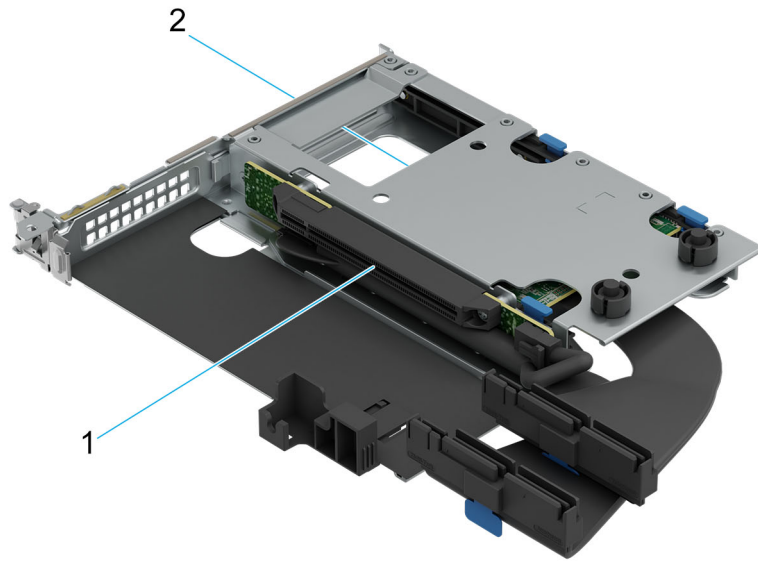
**Figure 102. Riser R2c**

1. Slot 1
2. Slot 2



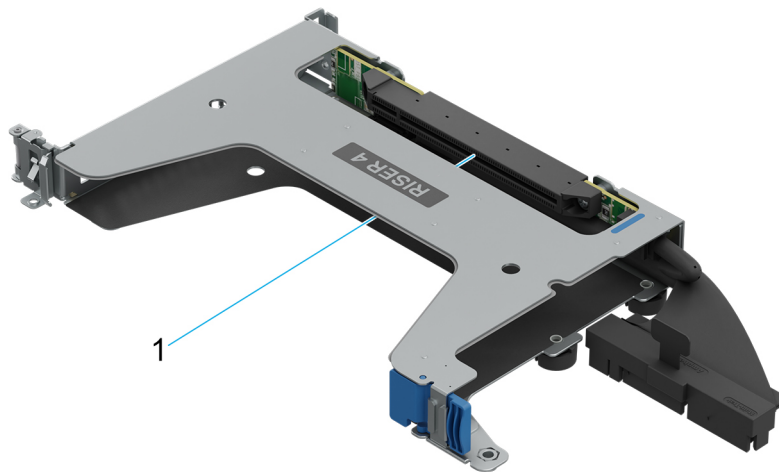
**Figure 103. Riser R2e**

1. Slot 1
2. Slot 2 - 2nd OCP slot



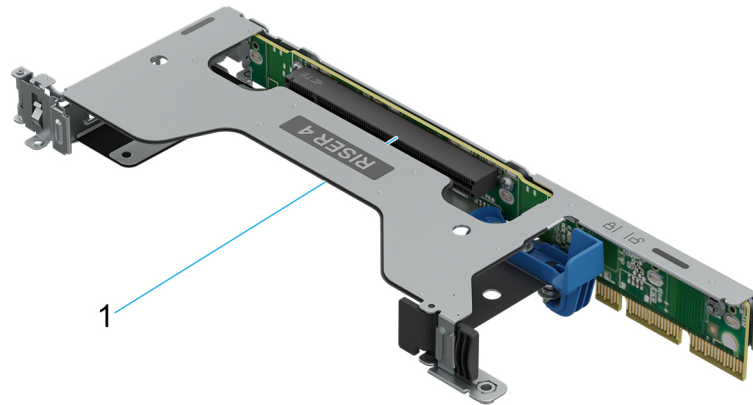
**Figure 104. Riser 2p**

1. Slot 1
2. Slot 2 - 2nd OCP slot



**Figure 105. Riser R4b**

1. Slot 4



**Figure 106. Riser 4a**

1. Slot 4

**NOTE:** The expansion-card slots are not hot-swappable.

The following table provides guidelines for installing expansion cards to ensure proper cooling and mechanical fit. The expansion cards with the highest priority should be installed first using the slot priority indicated. All the other expansion cards should be installed in the card priority and slot priority order.

## Expansion card riser configurations

**Table 69. Expansion card riser configurations**

Riser Configurations (RC)	Expansion card risers	PCIe Slot (RC)	Form factor	Controlling processor	Slot's electrical bandwidth/ physical connector
RC 2: R2a + R4a 2 x16 low profile, 2 x16 OCP 3.0, optional BOSS	R4a	4	low profile	Processor 0	PCIe Gen5 x16
	R2a	1	low profile	Processor 1	PCIe Gen5 x16
	BOSS	5	OCP	Processor 0	PCIe Gen3 x4
	OCP 3.0	3	BOSS	Processor 0	PCIe Gen5 x16
RC 3: R2b + R4b 2 x16 full height, 2 x16 OCP 3.0, optional BOSS	R4b	4	full height	Processor 0	PCIe Gen5 x16
	R2b	1	full height	Processor 1	PCIe Gen5 x16
	BOSS	5	OCP	Processor 0	PCIe Gen3 x4
	OCP 3.0	3	BOSS	Processor 0	PCIe Gen5 x16
RC 4: R2c + R4a 3 x16 low profile, 2 x16 OCP 3.0, optional BOSS	R4a	4	low profile	Processor 0	PCIe Gen5 x16
	R2p	1	low profile	Processor 1	PCIe Gen5 x16
		2	low profile	Processor 1	PCIe Gen5 x16
	BOSS	5	BOSS	Processor 0	PCIe Gen3 x4
	OCP 3.0	3	OCP	Processor 0	PCIe Gen5 x16
RC 5: R2p + R4a (2 x16 low profile , 2 x16 OCP 3.0) , optional BOSS	R2p	1	low profile	Processor 1	PCIe Gen5 x16
		2	2nd OCP (SFF)		
	R4a	4	low profile	Processor 0	PCIe Gen5 x16

**Table 69. Expansion card riser configurations (continued)**

Riser Configurations (RC)	Expansion card risers	PCIe Slot	Form factor	Controlling processor	Slot's electrical bandwidth/ physical connector
	BOSS	3	BOSS	Processor 0	PCIe Gen3 x4
	OCP 3.0	5	OCP	Processor 0	PCIe Gen5 x16
RC 6: 4a + 2e 2 x16 low profile, 2 x16 OCP 3.0), optional BOSS	4a	4	low profile	Processor 0	PCIe Gen5 x16
	2e	1	low profile	Processor 1	PCIe Gen5 x16
	BOSS	3	BOSS	Processor 0	PCIe Gen3 x4
	OCP 3.0	5	OCP	Processor 0	PCIe Gen5 x16

**i** | **NOTE:** Riser 2b and riser 4b supports DPU cards.

**Table 70. RC 2: R2a+R4a**

Card type	Slot priority	Maximum number of cards
NVIDIA (L4 GPU)	1,4	2
Foxconn (BOSS-N1)	3	1
Foxconn (Front: PERC H965I, PERC H365I, HBA465I)	Internal	1
Broadcom (OCP: 1Gb, 10Gb, 25Gb, 100Gb, 200Gb)	5	1
Intel (OCP: 1Gb, 10Gb)	5	1
Mellanox (OCP: 25Gb, 100Gb)	5	1
Mellanox (NIC: NDR400)	1,4	2
Mellanox (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Broadcom (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Marvell (HBA: FC32, FC64)	1,4	2
Emulex (HBA: FC32, FC64)	1,4	2
Foxconn (PERC H965E, HBA465E)	1,4	1

**Table 71. RC 3: R2b+R4b**

Card type	Slot priority	Maximum number of cards
NVIDIA (DPU: 100Gb, 200Gb)	1,4	2
NVIDIA (L4 GPU)	1,4	2
Foxconn (BOSS-N1)	3	1
Foxconn (Front PERC H975I DCMHS)	Internal	1
Broadcom (OCP: 1Gb, 10Gb, 25Gb, 100Gb, 200Gb)	5	1
Intel (OCP: 1Gb, 10Gb)	5	1
Mellanox (OCP: 25Gb, 100Gb)	5	1
NVIDIA (NIC: NDR400)	1,4	2
Broadcom (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Mellanox (NIC: 25Gb, 100Gb)	1,4	2

**Table 71. RC 3: R2b+R4b (continued)**

Card type	Slot priority	Maximum number of cards
Emulex (HBA: FC32, FC64)	1,4	2
Marvell (HBA: FC32)	1,4	2
Smart modular (CXL:type3)	1,4	2
Foxconn (PERC H965E, HBA465E)	1,4	1
NVidia BlueField-3 B3220	1,4	2

**Table 72. RC 4: R4a+R2c**

Card type	Slot priority	Maximum number of cards
Foxconn (PERC:H965I, H365I, HBA465I)	1	1
NVIDIA (L4 GPU)	1,2,4	3
Foxconn (BOSS-N1)	3	1
Foxconn (Front PERC: H965I, H365I, H975I)	Internal	1
Foxconn (Front HBA465I)	Internal	1
Broadcom (OCP: 1Gb, 10Gb, 25Gb, 100Gb, 200Gb)	5	1
Intel (OCP: 1Gb,10Gb)	5	1
Mellanox (OCP: 25Gb, 100Gb)	5	1
Mellanox (NIC: NDR400)	1,2,4	3
Mellanox (NIC: 25Gb, 100Gb, 200Gb)	1,2,4	3
Broadcom (NIC: 25Gb, 100Gb, 200Gb)	1,2,4	3
Marvell (HBA: FC32, FC64)	1,2,4	3
Emulex (HBA: FC32, FC64)	1,2,4	3
Foxconn (PERC H965E, HBA465E)	1,2,4	1

**Table 73. RC 5: R2p+R4a**

Card type	Slot priority	Maximum number of cards
Foxconn (PERC H965I, H365I, HBA465I)	1	1
NVIDIA (L4 GPU)	1,4	2
Foxconn (BOSS-N1)	3	1
Foxconn (Front PERC:H965I, H365I, H975I, HBA465I)	Internal	1
Broadcom (OCP: 1Gb, 10Gb, 25Gb, 100Gb, 200Gb)	5,2	2
Intel (OCP: 1Gb, 10Gb)	5,2	2
Mellanox (OCP: 25Gb, 100Gb)	5,2	2
Mellanox (NIC: NDR400)	1,4	2
Mellanox (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Broadcom (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Marvell (HBA: FC32, FC64)	1,4	2

**Table 73. RC 5: R2p+R4a (continued)**

Card type	Slot priority	Maximum number of cards
Emulex (HBA: FC32, FC64)	1,4	2
Foxconn (PERC H965E, HBA465E)	1,4	1

**Table 74. RC 6: R2e+R4a**

Card type	Slot priority	Maximum number of cards
NVIDIA (L4 GPU)	1,4	2
Foxconn (BOSS-N1)	3	1
Broadcom (OCP: 1Gb, 10Gb, 25Gb, 100Gb, 200Gb)	5	1
Intel (OCP: 1Gb, 10Gb)	5	1
Mellanox (OCP: 25Gb, 100Gb)	5	1
Broadcom (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Mellanox (NIC: NDR400)	1,4	2
Mellanox (NIC: 25Gb, 100Gb, 200Gb)	1,4	2
Marvell (HBA: FC32, FC64)	1,4	2
Emulex (HBA: FC32, FC64)	1,4	2
QLogic (HBA: FC32)	1,4	2
Foxconn (PERC H965E, HBA465E)	1,4	1

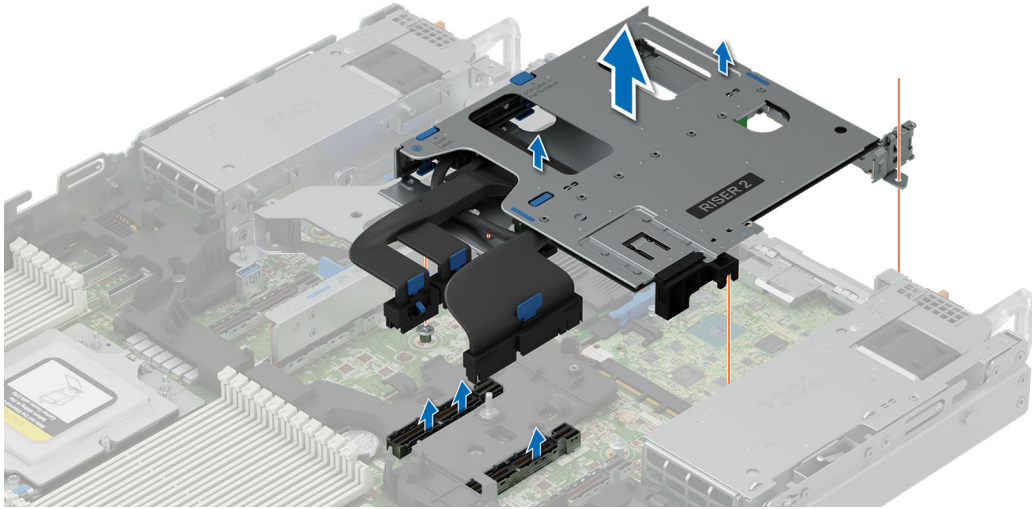
## Removing the expansion card riser

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the air shroud](#).
4. If applicable, disconnect the cables from the expansion card or HPM board.

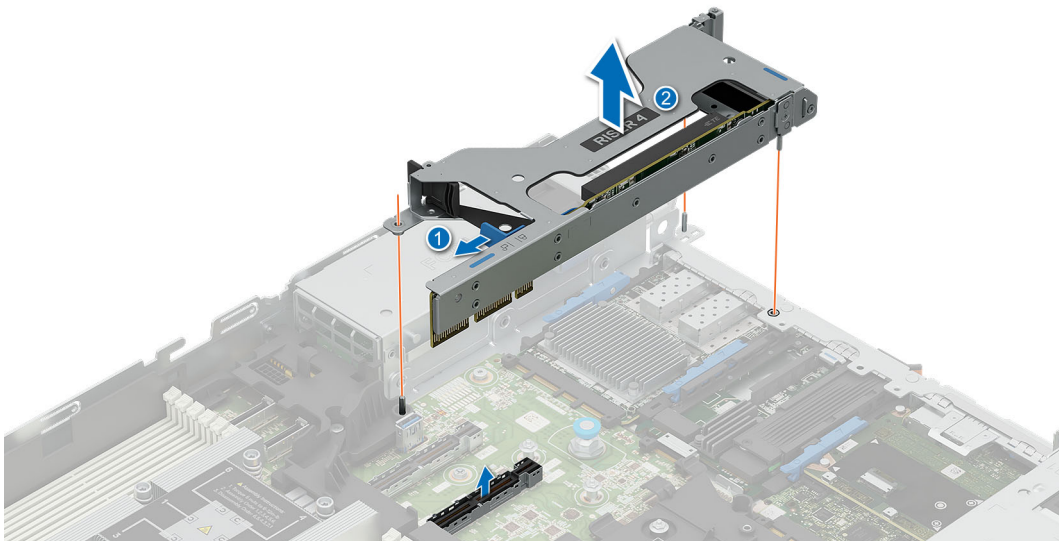
### Steps

1. For Riser 2p, disconnect the cable from the connector. Holding the touch points, lift the expansion card riser to disengage it from the connector and guide pin. Carefully remove it from the HPM board.



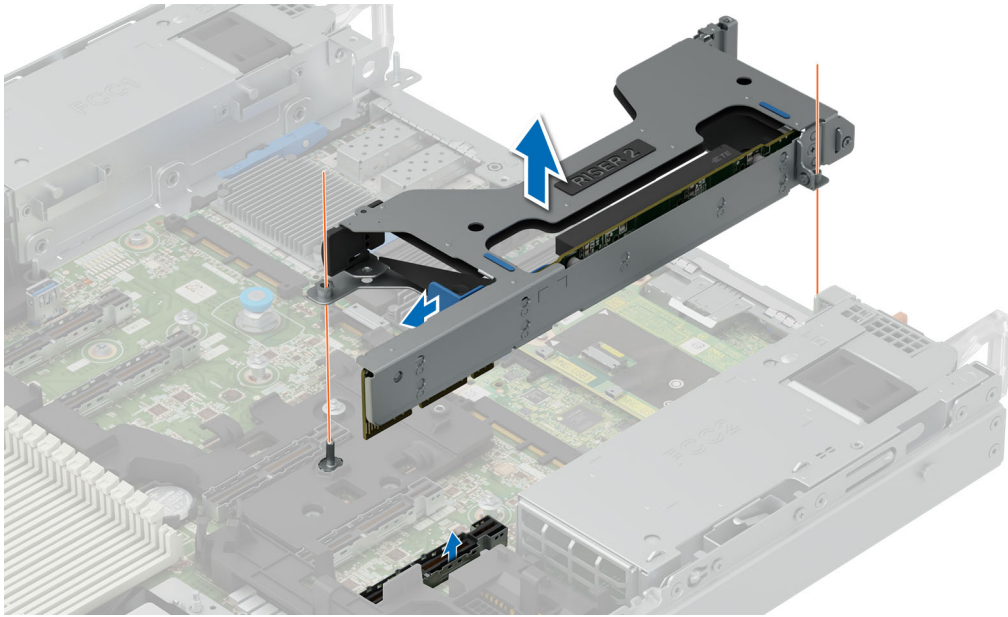
**Figure 107. Removing the rear expansion card riser r2p (R2p)**

2. For Riser 4a, unlock the riser latch. Lift the expansion card riser to disengage it from the connector and guide pin on the HPM board. Carefully remove the riser from the system.



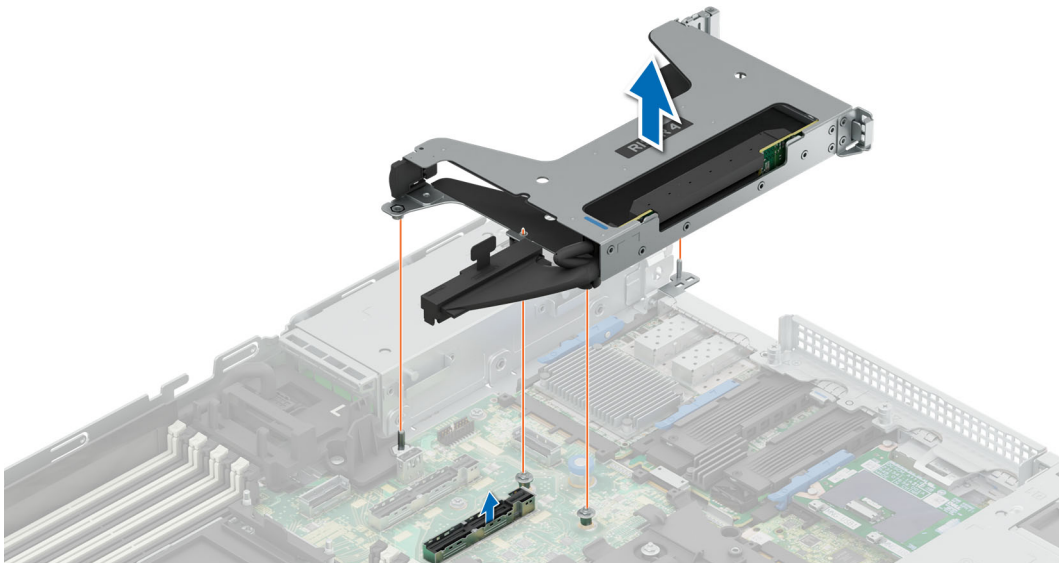
**Figure 108. Removing the rear expansion card riser r4a (R4a)**

3. For Riser 2a, unlock the riser latch. Lift the expansion card riser to disengage it from the connector and guide pin on the HPM board. Carefully remove the riser from the system.



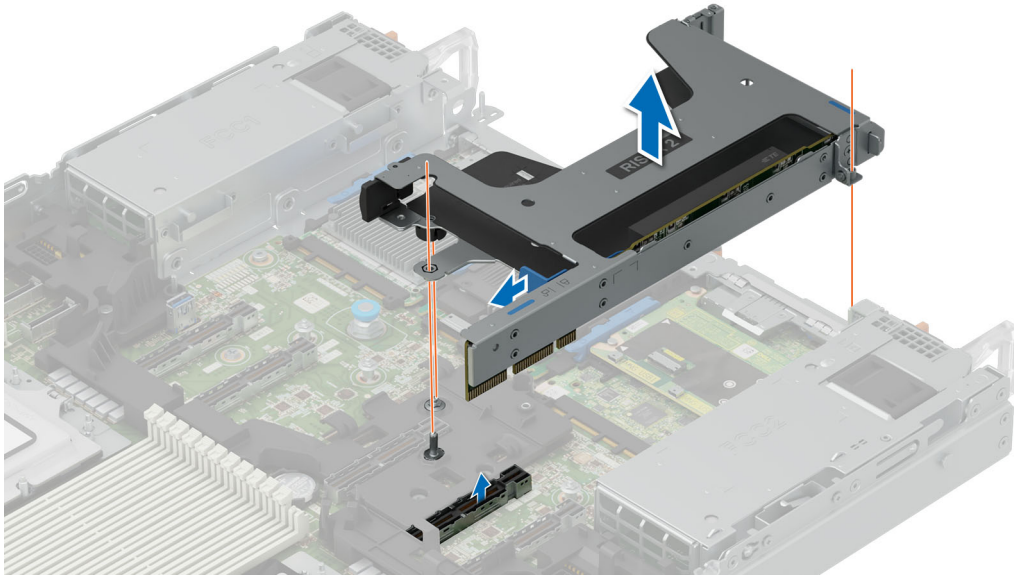
**Figure 109. Removing the rear expansion card riser r2a (R2a)**

4. For Riser 4b, disconnect the cable from the connector. Holding the touch points, lift the expansion card riser to disengage it from the connector and guide pin. Carefully remove it from the HPM board.



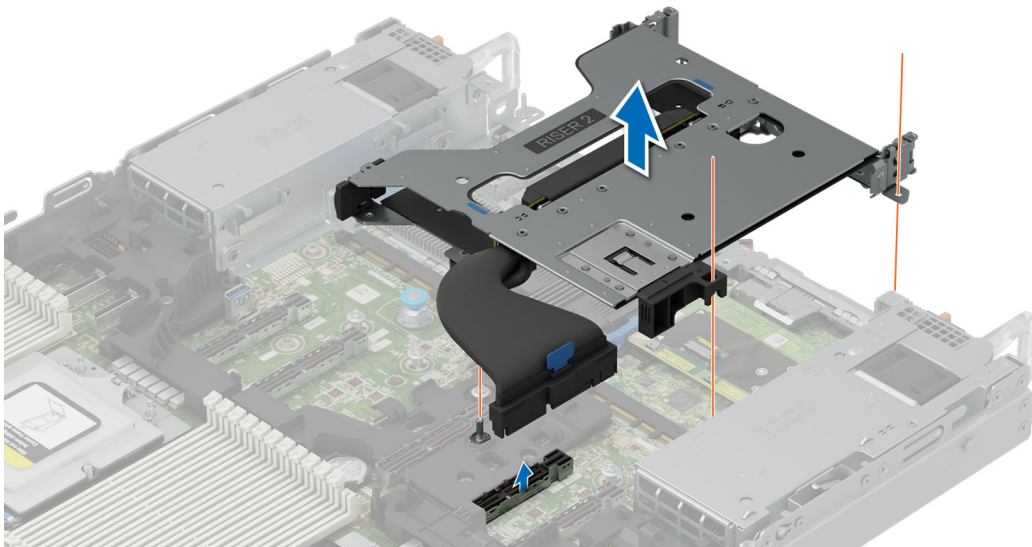
**Figure 110. Removing the rear expansion card riser r4b (R4b)**

5. For Riser 2b, unlock the riser latch. Lift the expansion card riser to disengage it from the connector and guide pin on the HPM board. Carefully remove the riser from the system.



**Figure 111. Removing the rear expansion card riser r2b (R2b)**

6. For Riser 2c, disconnect the cable from the connector. Holding the touch points, lift the expansion card riser to disengage it from the connector and guide pin. Carefully remove it from the HPM board.



**Figure 112. Removing the rear expansion card riser r2c (R2c)**

7. For Riser 2e, disconnect the cables from the connector. Holding the touch points, lift the expansion card riser to disengage it from the connector and guide pin. Carefully remove it from the HPM board.

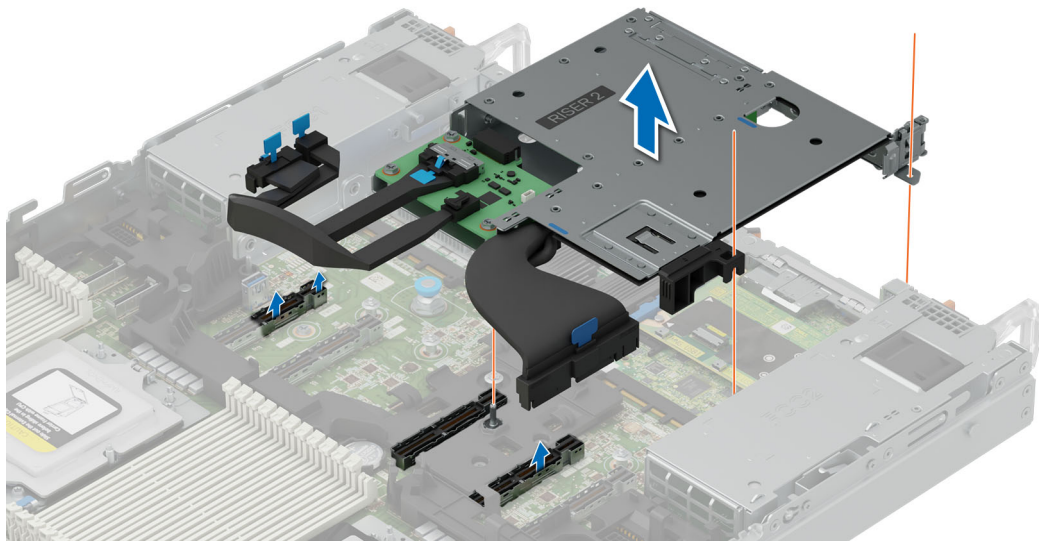


Figure 113. Removing the rear expansion card riser r2e (R2e)

#### Next steps

Replace the rear expansion card risers.

## Installing the expansion card risers

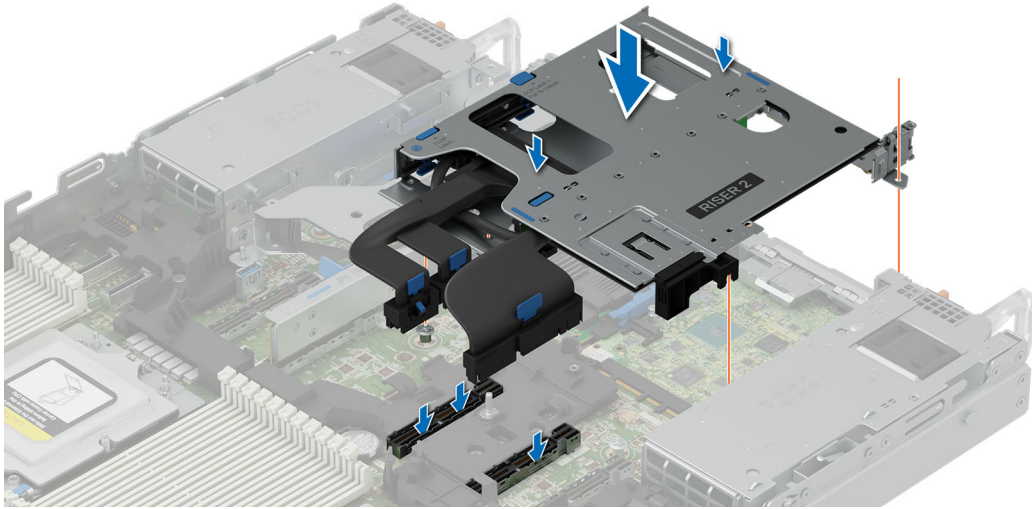
#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. If removed, [install the expansion cards into the rear expansion card risers](#).

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

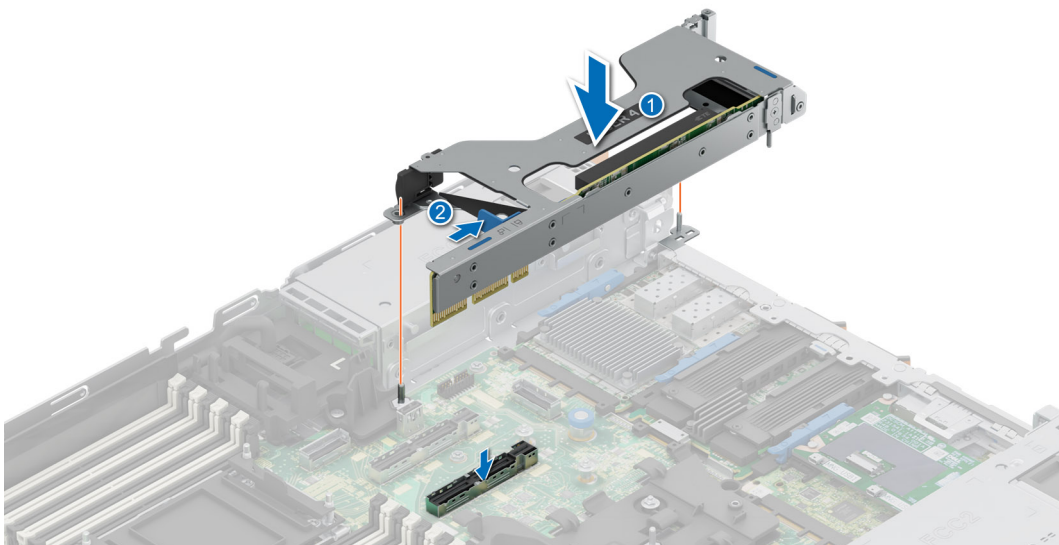
#### Steps

1. For Riser 2p, reconnect the cables first to the connector. Align the expansion card riser with the connector and the riser guide pin on the HPM board. Lower the expansion card riser into place until the expansion card riser connector is fully seated in the connector. Push the blue touch point to ensure secure engagement.



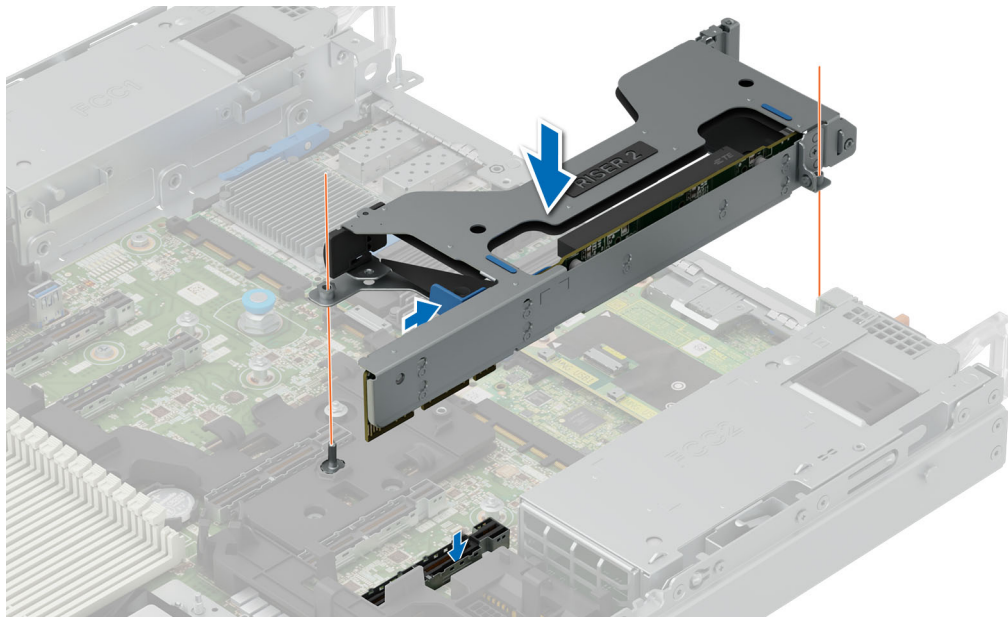
**Figure 114. Installing the rear expansion card riser 2p (R2p)**

2. For Riser 4, ensure that the riser latch is unlocked. Align the expansion card riser with the connector and the riser guide pin on the HPM board. Lower the expansion card riser into place until the expansion card riser connector is fully seated in the connector. Push the touch point to ensure secure engagement into the connector, then lock the latch.



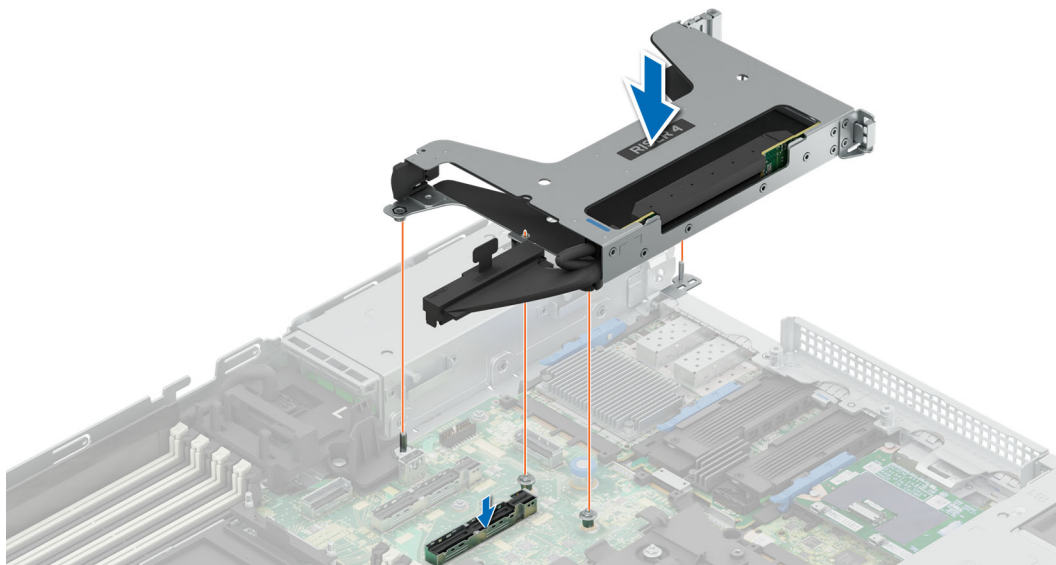
**Figure 115. Installing the rear expansion card riser 4a (R4a)**

3. For Riser 2a, ensure that the riser latch is unlocked. Align the expansion card riser with the connector and the riser guide pin on the HPM board. Lower the expansion card riser into place until the expansion card riser connector is fully seated in the connector. Push the touch point to ensure secure engagement into the connector, then lock the latch.



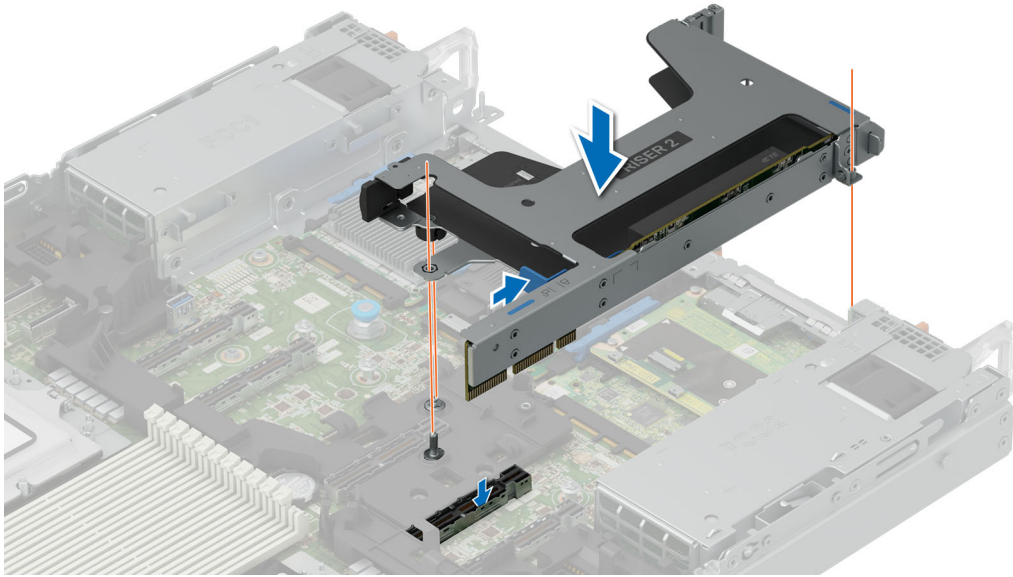
**Figure 116. Installing the rear expansion card riser 2a (R2a)**

4. For Riser 4b, reconnect the cable first to the connector. Align the expansion card riser with the connector and the riser guide pin on the HPM board. Lower the expansion card riser into place until the expansion card riser connector is fully seated in the connector. Push the blue touch point to ensure secure engagement.



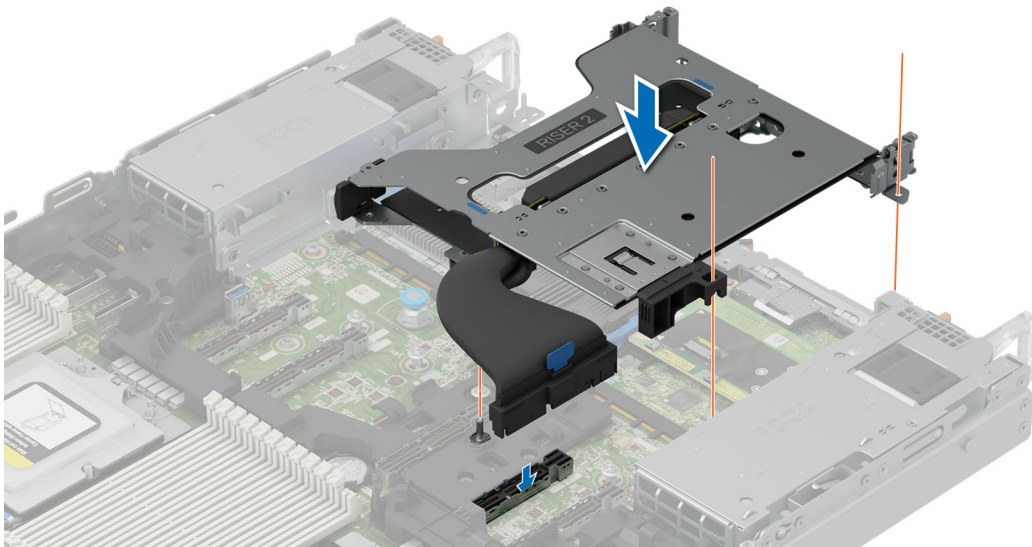
**Figure 117. Installing the rear expansion card riser 4b (R4b)**

5. For Riser 2b, ensure that the riser latch is unlocked. Align the expansion card riser with the connector and the riser guide pin on the HPM board. Lower the expansion card riser into place until the expansion card riser connector is fully seated in the connector. Push the touch point to ensure secure engagement into the connector, then lock the latch.



**Figure 118. Installation of the rear expansion card riser 2b (R2b)**

6. For Riser 2c, reconnect the cables first to the connector. Align the expansion card riser with the connector and the riser guide pin on the HPM board. Lower the expansion card riser into place until the expansion card riser connector is fully seated in the connector. Push the blue touch point to ensure secure engagement.



**Figure 119. Installing the rear expansion card riser 2c (R2c)**

7. For Riser 2e

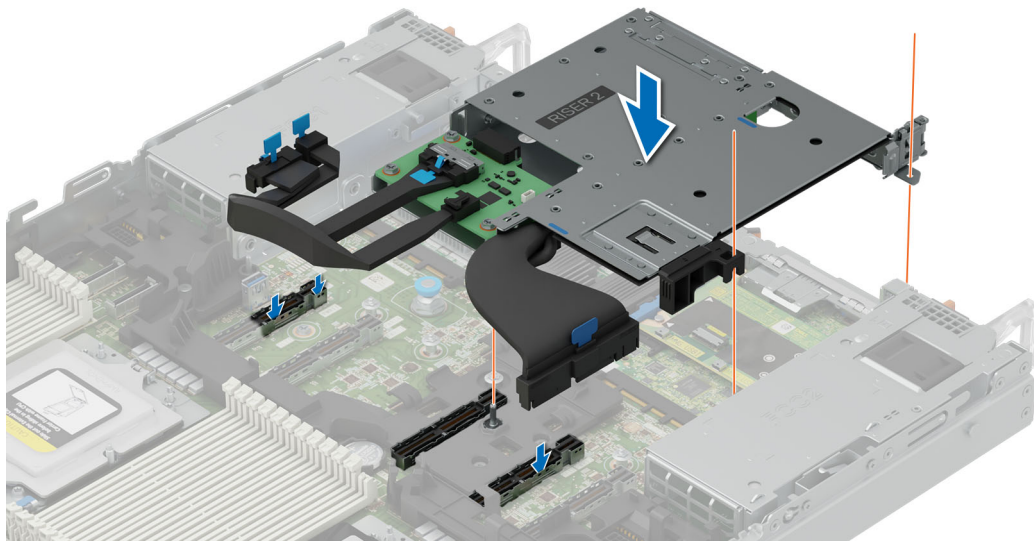


Figure 120. Installing the rear expansion riser 2e (R2e)

#### Next steps

1. If required, reconnect the cables to the expansion card or HPM board.
2. Follow the procedure listed in [After working inside your system](#).

## Removing an expansion card from the expansion card riser

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. If applicable, disconnect the cables from the expansion card.
4. [Remove the expansion card riser](#).

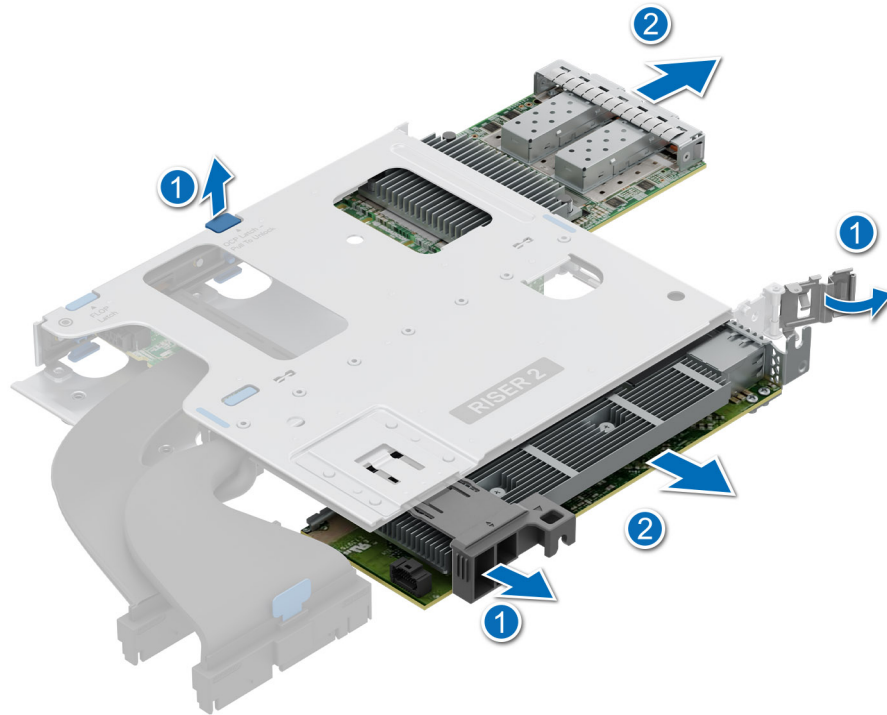
#### Steps

1. Removing the expansion card from Riser 2p and 2c. And removing the OCP NIC card from Riser 2p:

**i** **NOTE:** The steps to remove an expansion card from these risers are the same.

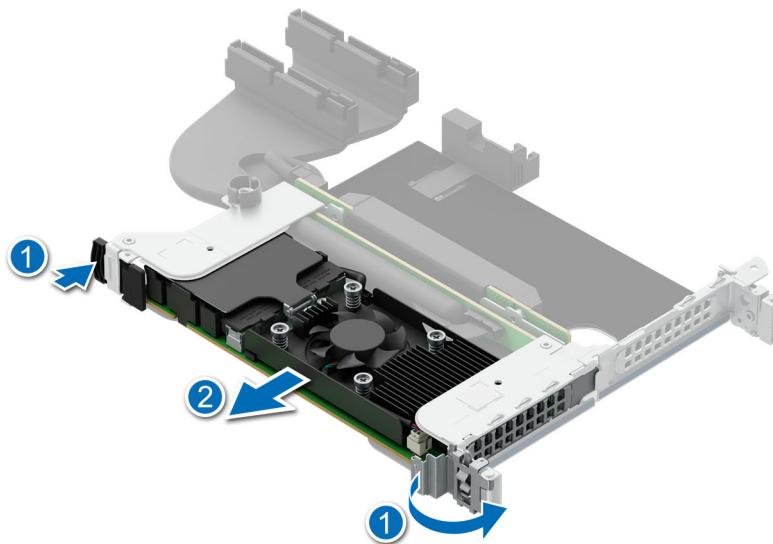
- a. To remove the expansion card, pull and lift the retention latch lock to open. Hold the expansion card by its edges and pull the card until the card edge connector disengages from the expansion card connector on the riser.
- b. To remove the OCP NIC card, press the blue latch to disengage the OCP NIC card. Pull the OCP NIC card away from the system.

**i** **NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 121. Removing an expansion card and OCP NIC card from the riser 2p**

2. Removing the PERC from Riser 2c:
  - a. Pull and lift the expansion card retention latch lock to open at both the ends.
  - b. Hold the PERC card by its edges and pull the card until the card edge connector disengages from the expansion card connector on the riser.



**Figure 122. Removing the PERC card from Riser 2c**

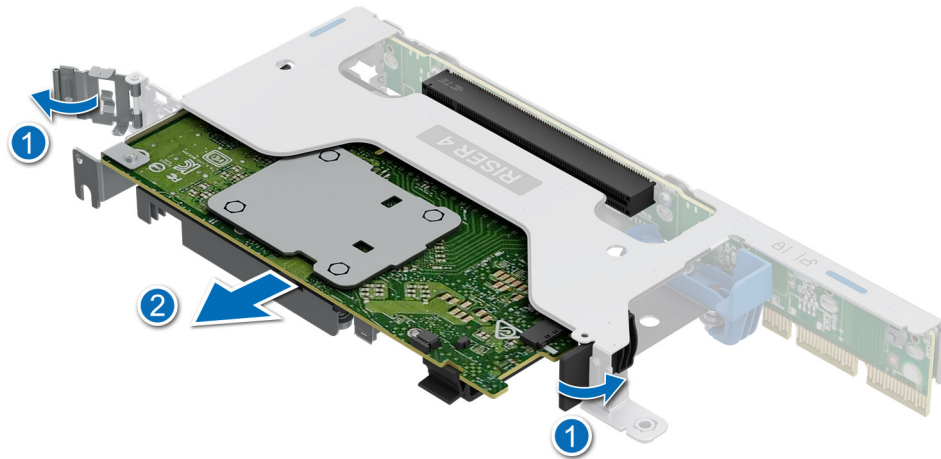
3. Removing the expansion card from Riser 2a, 2b (Full-Height card), 4a, and 4b:
 

**NOTE:** The steps to remove the expansion card from these risers are the same.

**NOTE:** If applicable, DPUs are connected to the Riser 2b and 4b. See the [cable routing](#) section for more information.

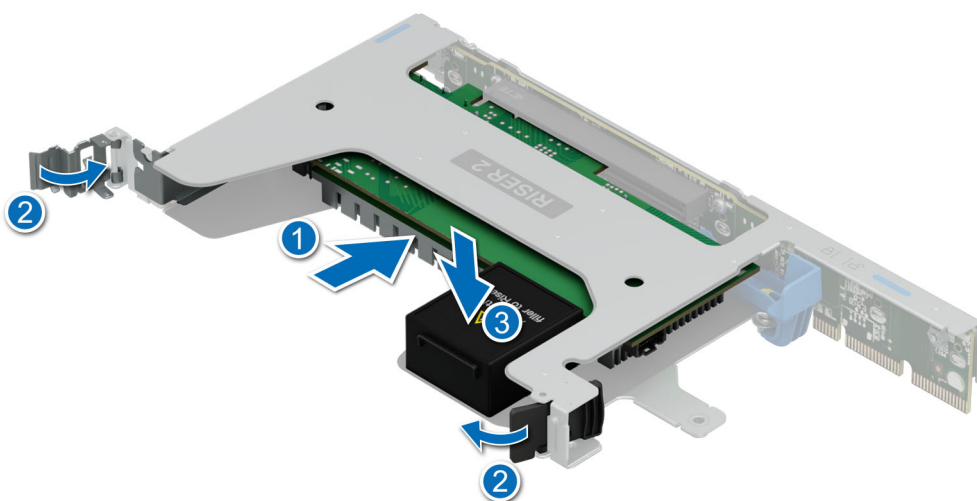
- a. Pull and lift the expansion card retention latch lock to open at both the ends.
- b. Hold the expansion card by its edges and pull the card until the card edge connector disengages from the expansion card connector on the riser.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 123. Removing expansion card from the expansion card riser**

4. Removing the expansion card from riser 2b (low-profile card):
  - a. Remove the low-profile blank filler.
  - b. Pull and lift the expansion card retention latch lock to open at both the ends.
  - c. Hold the expansion card by its edges and pull the card until the card edge connector disengages from the expansion card connector on the riser.



**Figure 124. Removing the low-profile expansion card from riser 2b**

5. If the expansion card is not going to be replaced on the risers, install the filler bracket and close the latches on the riser.

**NOTE:** You must install a PCIe blank over an empty expansion card slot to maintain Federal Communications Commission (FCC) certification of the system. The blank also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

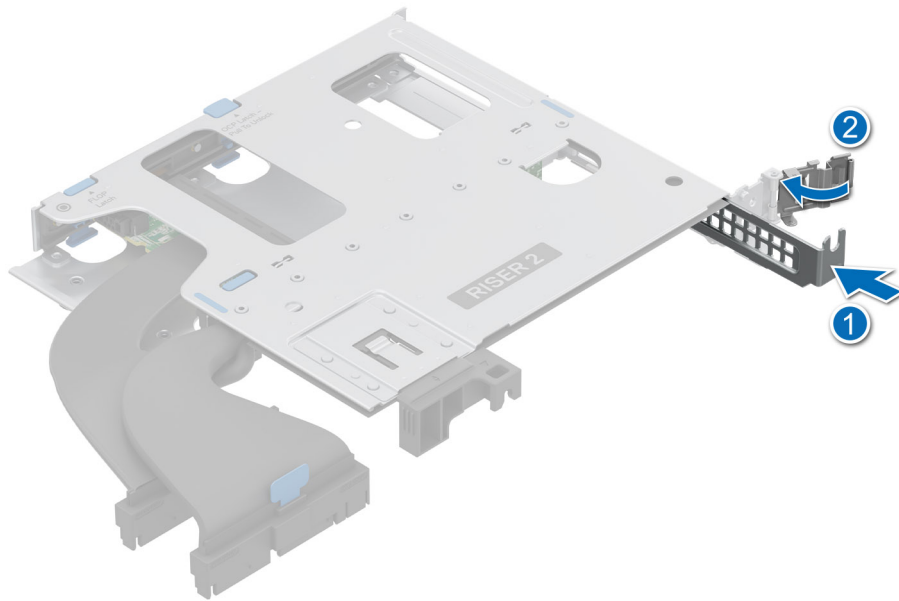


Figure 125. Installing the filler bracket on Riser 2p

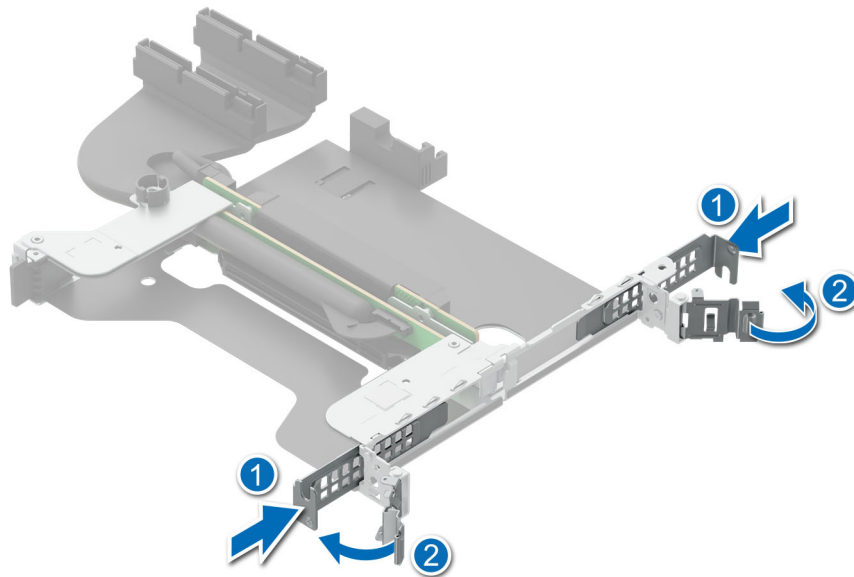
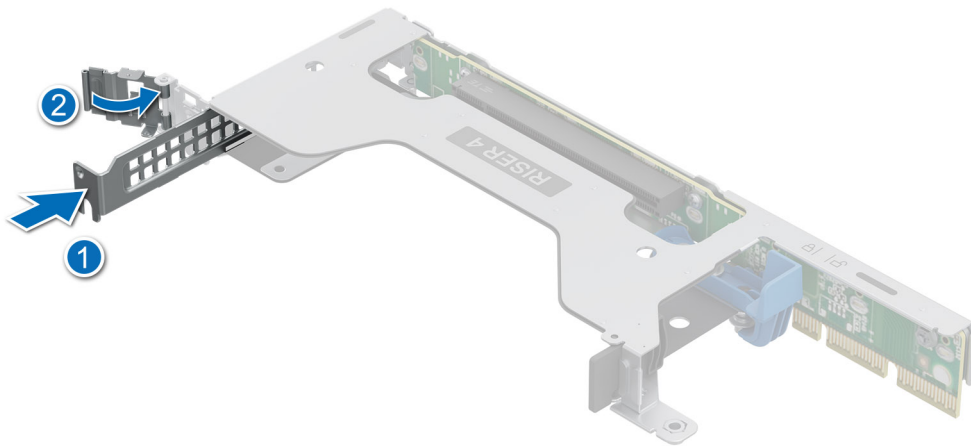


Figure 126. Installing the filler bracket in Riser 2c



**Figure 127. Installing the filler bracket in Riser 4a**

**NOTE:** The steps to install the filler bracket is the same for Riser 2a, 2b, 4a, and 4b.

#### Next steps

If applicable, [install an expansion card into the expansion card riser.](#)

## Installing an expansion card into the expansion card riser

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. [remove the expansion card riser.](#)
4. If installing a new expansion card, unpack it and prepare the card for installation.

**NOTE:** For instructions, see the documentation accompanying the card.

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

#### Steps

1. Pull and lift the expansion card retention latch lock to open.

**NOTE:** For front risers, unlock the plunger and open the side wall of the front riser.

2. If installed, remove the filler bracket from the risers.

**NOTE:** Store the filler bracket for future use. filler bracket must be installed in empty expansion card slots to maintain Federal Communications Commission (FCC) certification of the system. The filler bracket also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

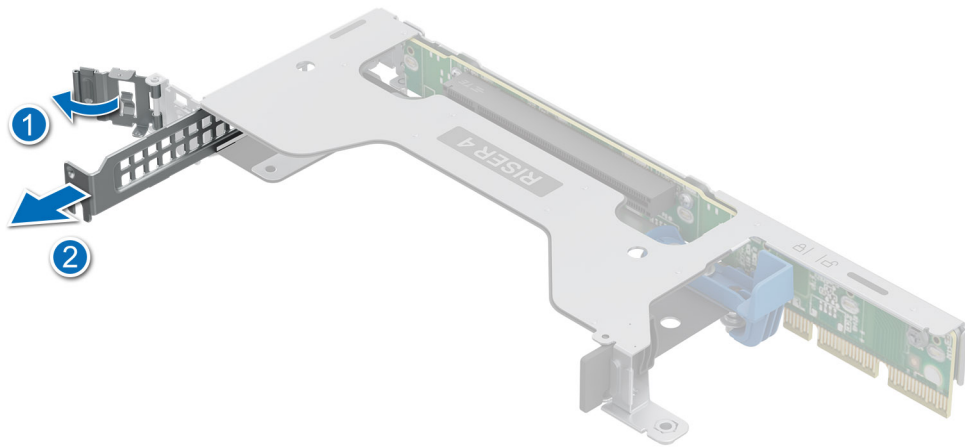


Figure 128. Removing the filler bracket for the Riser 4a

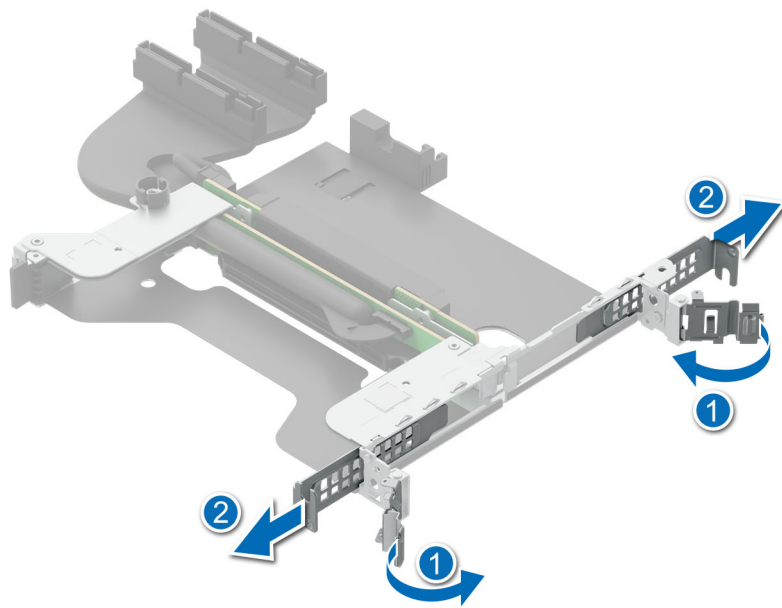
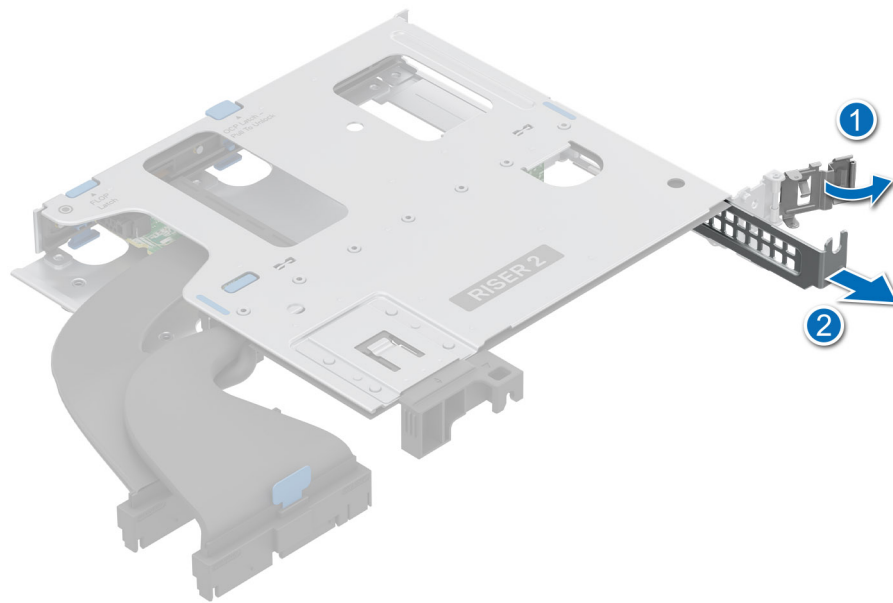


Figure 129. Removing the filler bracket for Riser 2c



**Figure 130. Removing the filler bracket for the Riser 2p**

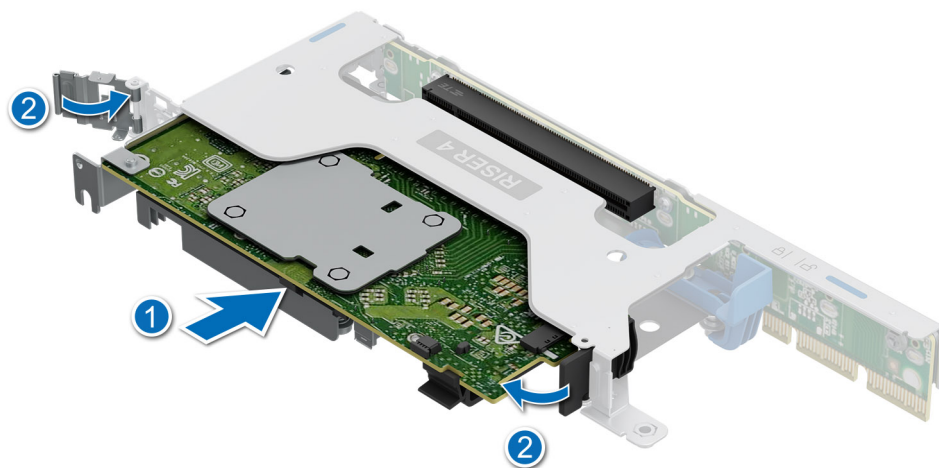
3. Installing the expansion card into Riser 2a, 2b (Full -Height card), 4a, and 4b:

**i** **NOTE:** Methods to install the expansion card for these risers are the same.

**i** **NOTE:** If applicable, DPUs are connected to the Riser 2b and 4b. See the [cable routing](#) section for more information.

- a. Hold the card by the edges, and align the card edge connector with the expansion card connector on the riser.
- b. Insert the card edge connector firmly into the expansion card connector until the card is fully seated.
- c. Close the expansion card retention latch on both ends of the riser.

**i** **NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.

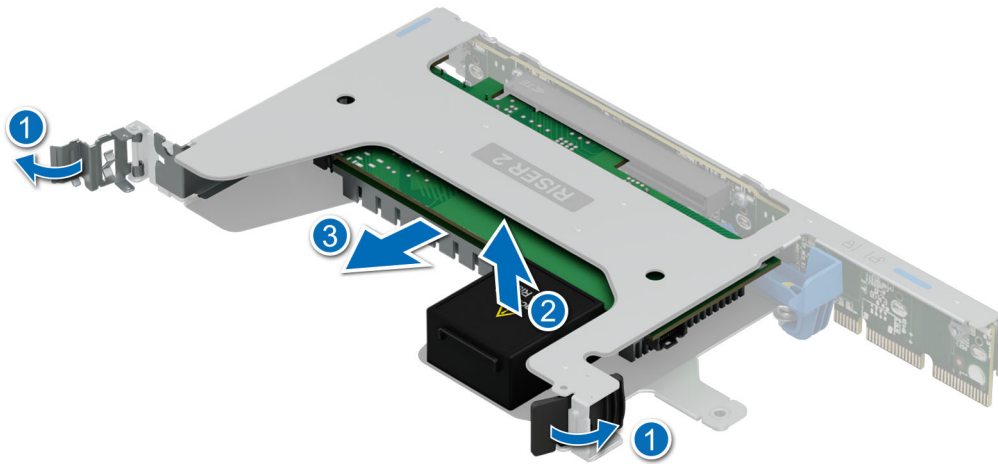


**Figure 131. Installing an expansion card into the riser 4a**

4. Installing the low-profile expansion card into Riser 2b

- a. Hold the card by the edges, and align the card edge connector with the expansion card connector on the riser.

- b. Insert the card edge connector firmly into the expansion card connector until the card is fully seated.
- c. Align and slide the card holder guides into the slots on the riser until seated.
- d. Close the expansion card retention latch on both ends of the riser.



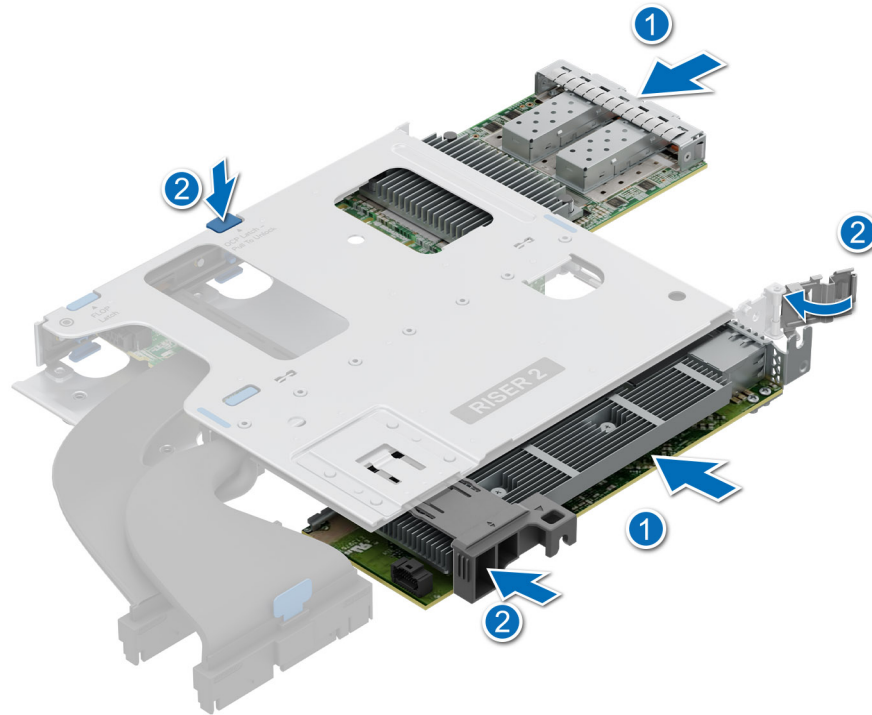
**Figure 132. Installing the low-profile expansion card into riser 2b**

- 5. Installing the expansion card into Riser 2p, 2c. and the OCP NIC card into Riser 2p:

**NOTE:** Methods to install the expansion card into these risers are the same.

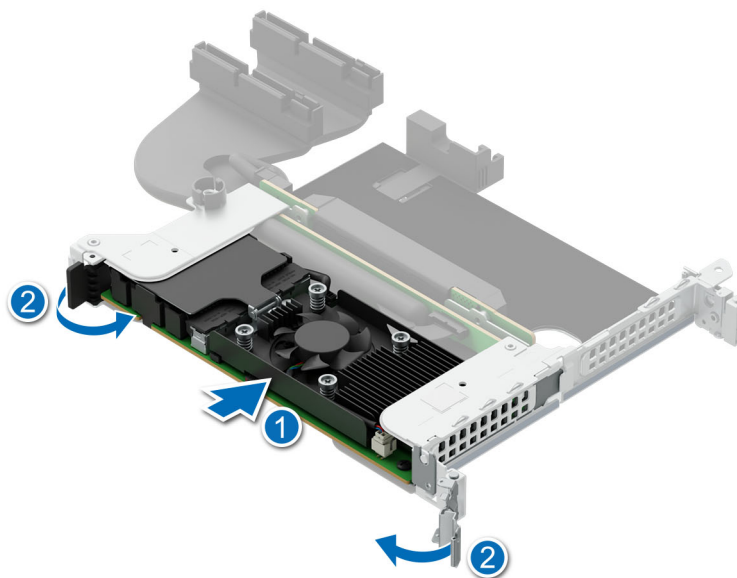
- a. To install the expansion card, hold the card by the edges, and align the card edge connector with the expansion card connector on the riser. Insert the card edge connector firmly into the expansion card connector until the card is fully seated. Align and slide the card holder guides into the slots on the riser until seated. Close the expansion card retention latch on the end of the riser.
- b. To install the OCP, align and insert the OCP NIC card into the system. Push until the OCP NIC card is connected to the connector on the riser. Press the blue release to lock the OCP into the riser.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 133. Installing an expansion card and OCP NIC card into the riser 2p**

6. Installing the PERC into Riser 2c:
  - a. Hold the card by the edges, and align the card edge connector with the expansion card connector on the riser.
  - b. Insert the card edge connector firmly into the expansion card connector until the card is fully seated.
  - c. Align and slide the card holder guides into the slots on the riser until seated.
  - d. Close the expansion card retention latch on both ends of the riser.



**Figure 134. Installation of the PERC card on Riser 2c**

### Next steps

1. If applicable, connect the cables to the expansion card.
2. [Install the rear expansion card riser.](#)
3. Follow the procedure listed in the [After working inside your system.](#)
4. Install any device drivers required for the card as described in the documentation for the card.

## M.2 SSD module

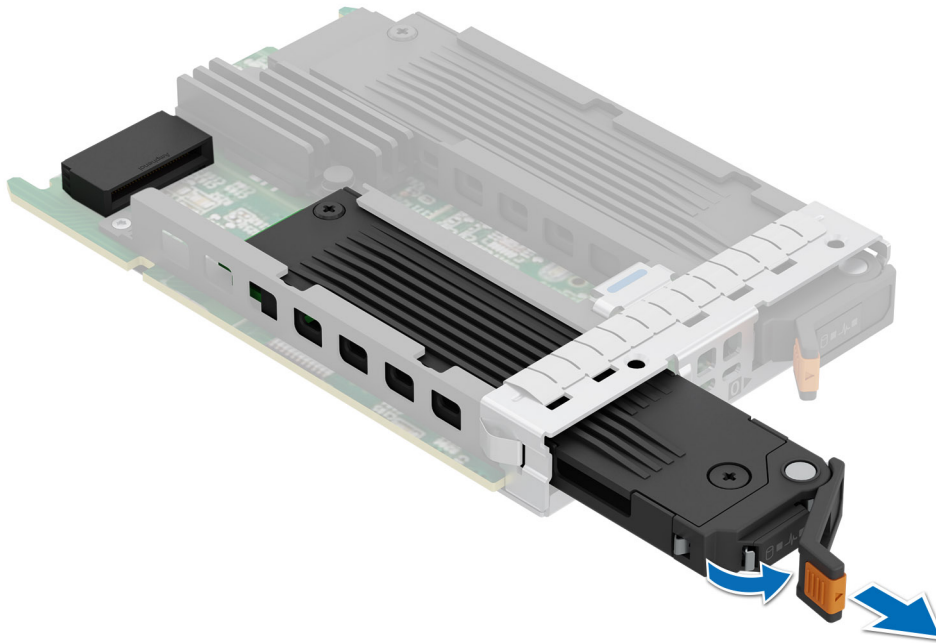
### Removing the M.2 NVMe SSD module

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in [Before working inside your system.](#)

#### Steps

1. Pull and lift the BOSS-N1 DC-MHS carrier latch to open.
2. Slide the BOSS-N1 DC-MHS carrier out.



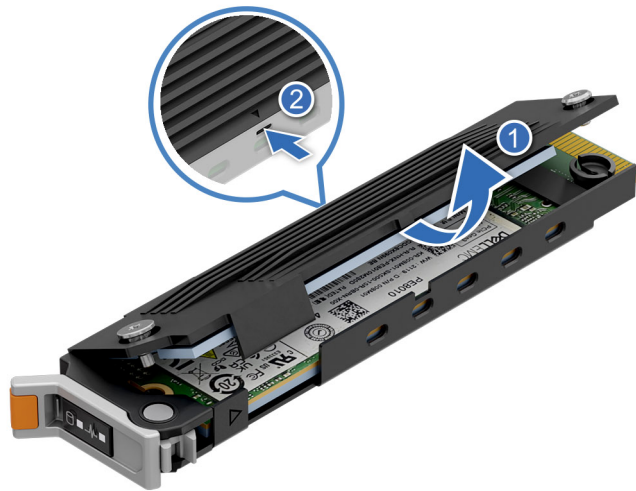
**Figure 135. Removing the BOSS-N1 DC-MHS carrier**

3. Using the Phillips 1 screwdriver, loosen the captive screws securing the top cover of the BOSS-N1 DC-MHS carrier.  
**i** **NOTE:** Follow the sequence to loosen the captive screws. First, loosen the screw at the connector end, and then the screw at the front handle end.



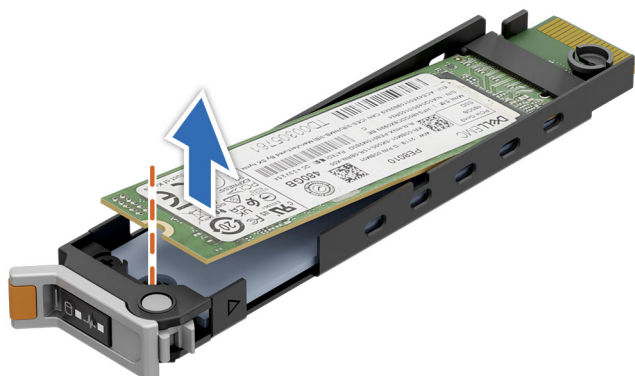
**Figure 136. Loosen the captive screws**

4. Tilt the top cover from the side and lift the top cover out of the BOSS-N1 card carrier.



**Figure 137. Removing the top cover**

5. Lift the M.2 NVMe SSD module to disconnect from the BOSS-N1 DC-MHS carrier connector.



**Figure 138. Removing the M.2 NVMe SSD module**

**NOTE:** For information about Thermal pad and BOSS-N1 DC-MHS carrier replacement, go to [PowerEdge Manuals](#) > **Rack Servers** > PowerEdge R6725 > **Select This Product** > **Documentation** > **Manuals and Documents** > **BOSS-N1 DC-MHS M.2 NVMe SSD Card Installation and Replacement Tech Sheet.**

### Next steps

1. [Replace the M.2 NVMe SSD module.](#)

## Installing the M.2 NVMe SSD module

### Prerequisites

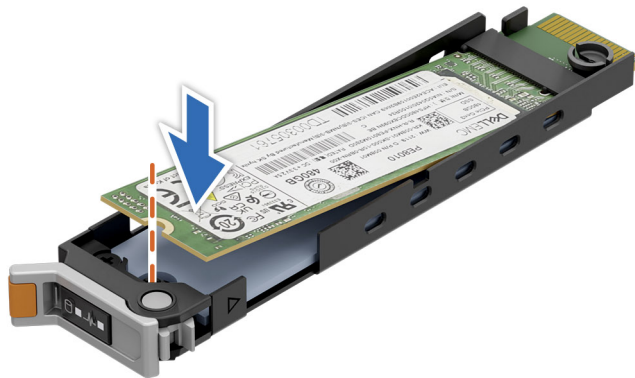
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. Replace the thermal pads on the top and bottom cover of the BOSS-N1 card carrier, when replacing the M.2 NVMe SSD module.

**NOTE:** For information about Thermal pad and BOSS-N1 card carrier replacement, go to [PowerEdge Manuals](#) > **Rack Servers** > PowerEdge R6725 > **Select This Product** > **Documentation** > **Manuals and Documents** > **BOSS-N1 DC-MHS M.2 NVMe SSD Card Installation and Replacement Tech Sheet.**

### Steps

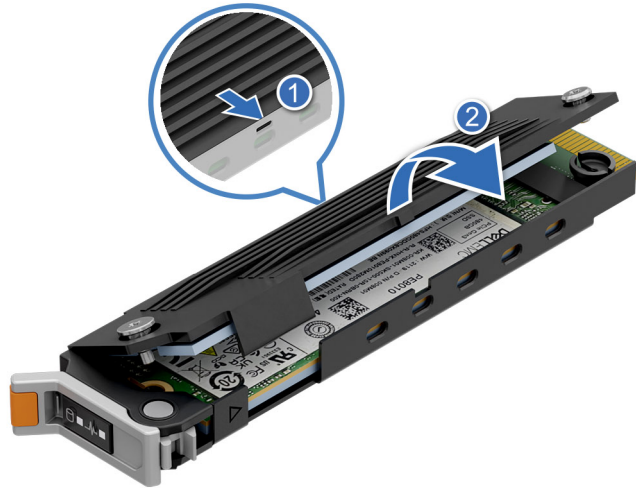
1. Align the M.2 NVMe SSD module at an angle with the BOSS-N1 card carrier connector.
2. Insert the M.2 NVMe SSD module until it is firmly seated in the BOSS-N1 card carrier connector.

**NOTE:** Press the M.2 NVMe SSD card until it adheres to the thermal pad.



**Figure 139. Installing the M.2 NVMe SSD module**

3. Align at an angle, place the top cover hook into the slot on the bottom cover of the BOSS-N1 card carrier.
4. Press the opposite side of the top cover until firmly seated.



**Figure 140. Installing the top cover**

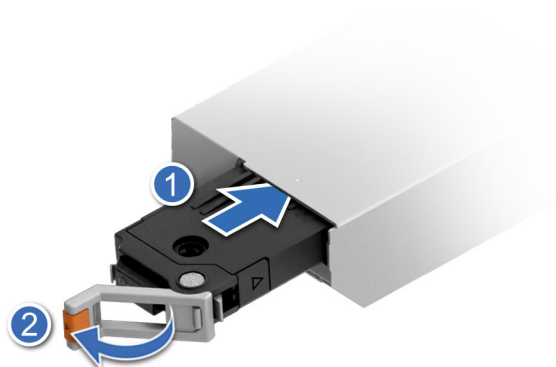
5. Using the Phillips 1 screwdriver, tighten the captive screws on the BOSS-N1 card carrier top cover.

**NOTE:** Follow the sequence to tighten the captive screws. First, tighten the screw available at the front handle end, and then the screw at the connector end.



**Figure 141. Tighten the top cover captive screws**

6. Slide the BOSS-N1 card carrier into the BOSS-N1 module slot.
7. Close the BOSS-N1 card carrier release latch to lock the carrier in place.



**Figure 142. Installing the BOSS-N1 card carrier**

# Optional BOSS-N1 DC-MHS module

This is a service technician replaceable part only.

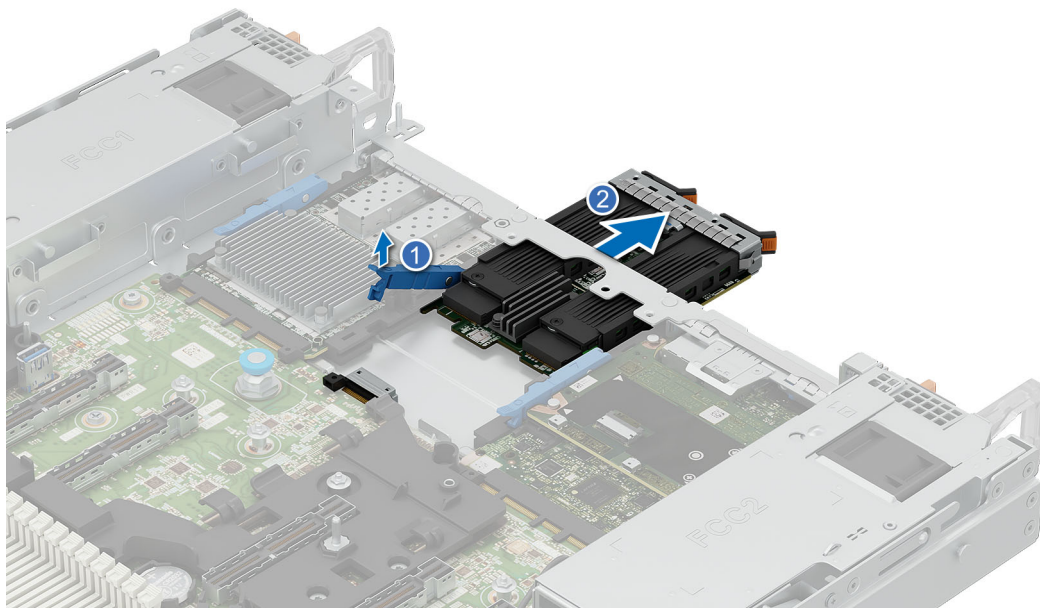
## Removing the rear BOSS-N1 DC-MHS module

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. [Remove the expansion card riser](#).
4. [Remove the M.2 NVMe SSD module](#).

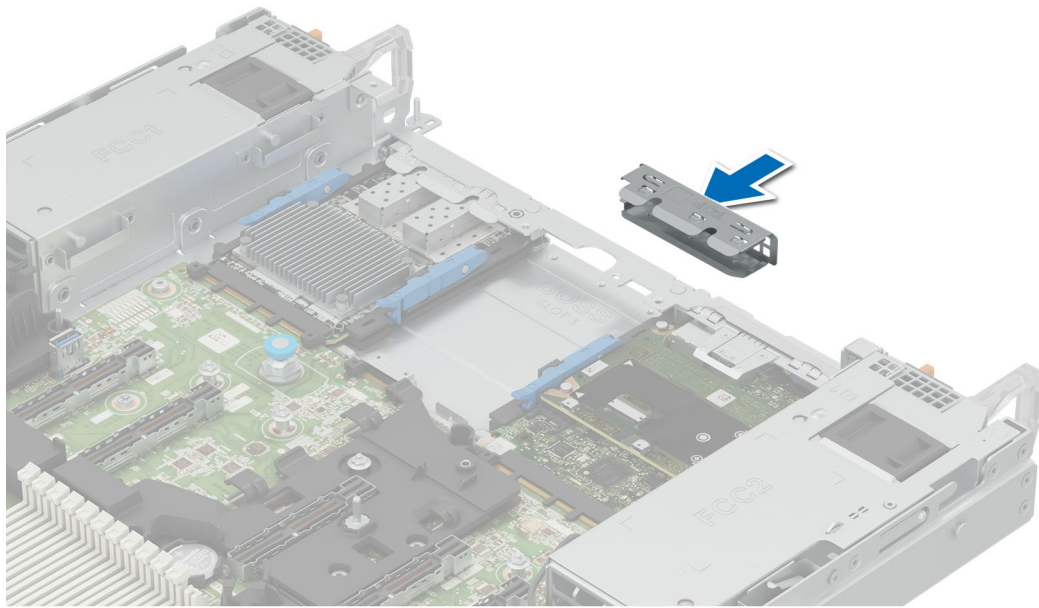
### Steps

1. Open the blue latch to disengage the BOSS-N1 DC-MHS module.
2. Push the BOSS-N1 DC-MHS module towards the rear end of the system to disconnect from the connector on the HPM board.
3. Slide the BOSS-N1 DC-MHS module out of the slot on the system.



**Figure 143. Removing the rear BOSS-N1 DC-MHS**

4. If the BOSS-N1 DC-MHS module is not going to be replaced, install a filler bracket.



**Figure 144. Installation of filler bracket**

#### Next steps

1. [Replace the rear BOSS-N1 DC-MHS module.](#)

## Installing the rear BOSS-N1 DC-MHS module

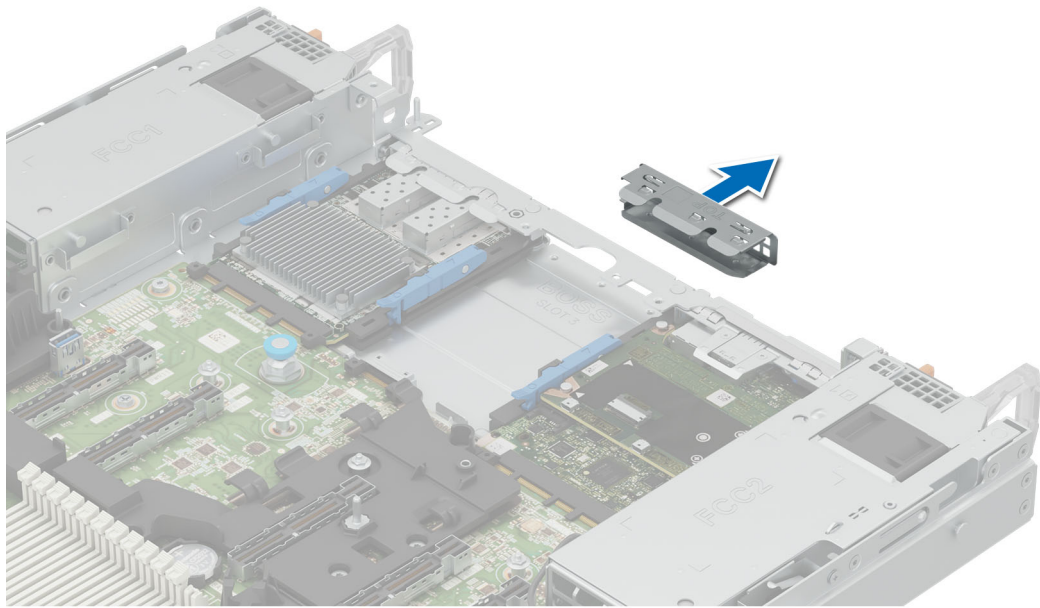
#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the expansion card riser.](#)
4. [Remove the M.2 NVMe SSD module.](#)

#### Steps

1. If installed, remove the filler bracket.

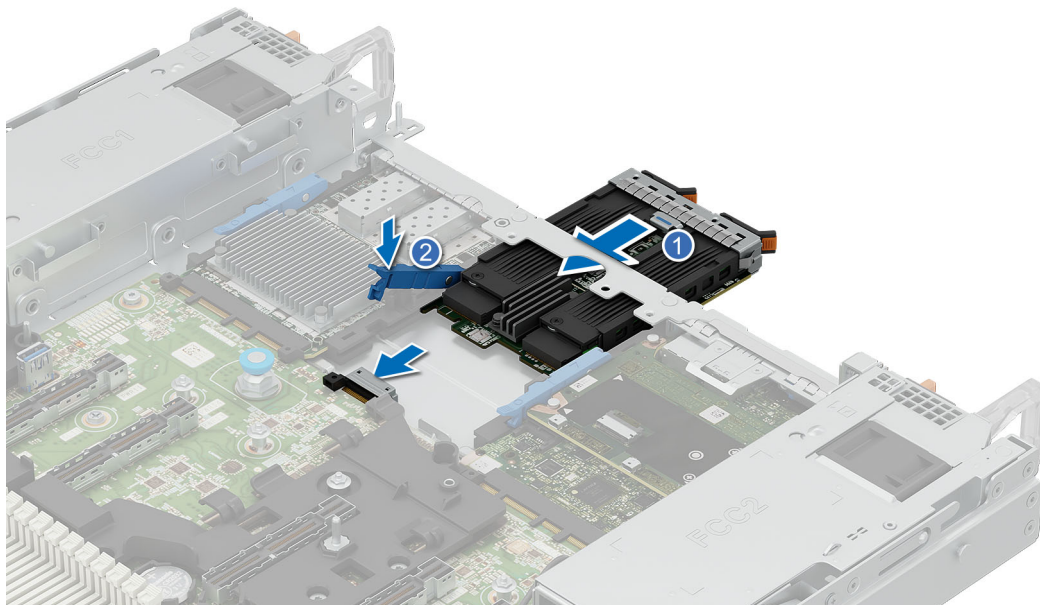
**i** **NOTE:** Store the filler bracket for future use. Filler brackets must be installed in empty expansion card slots to maintain Federal Communications Commission (FCC) certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.



**Figure 145. Removal of filler bracket**

2. Open the blue latch on the HPM board.
3. Slide the BOSS-N1 DC-MHS module into the slot in the system.
4. Push until the BOSS-N1 DC-MHS module is connected to the connector on the HPM board.
5. Close the blue latch to lock the BOSS-N1 DC-MHS module to the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 146. Installing the BOSS-N1 DC-MHS module**

### Next steps

1. [Install the M.2 NVMe SSD module.](#)
2. [Install the expansion card riser.](#)
3. Follow the procedure listed in the [After working inside your system.](#)

## Optional OCP NIC card

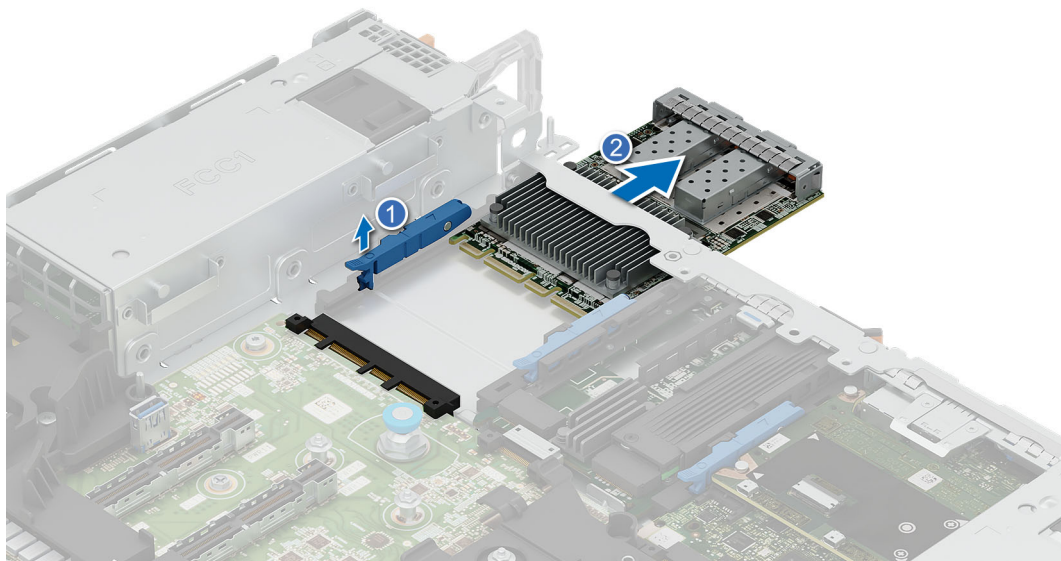
### Removing the rear OCP NIC card

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Follow the procedure listed in the [Before working inside your system.](#)

#### Steps

1. Open the blue latch to disengage the OCP NIC card.
2. Push the OCP NIC card towards the rear end of the system to disconnect from the connector on the HPM board.
3. Slide the OCP NIC card out of the slot on the system.



**Figure 147. Removing the rear OCP NIC card**

4. If the OCP NIC card is not going to be replaced, install a filler bracket .

**i NOTE:** You must install a filler bracket over an empty expansion card slot to maintain Federal Communications Commission (FCC) certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

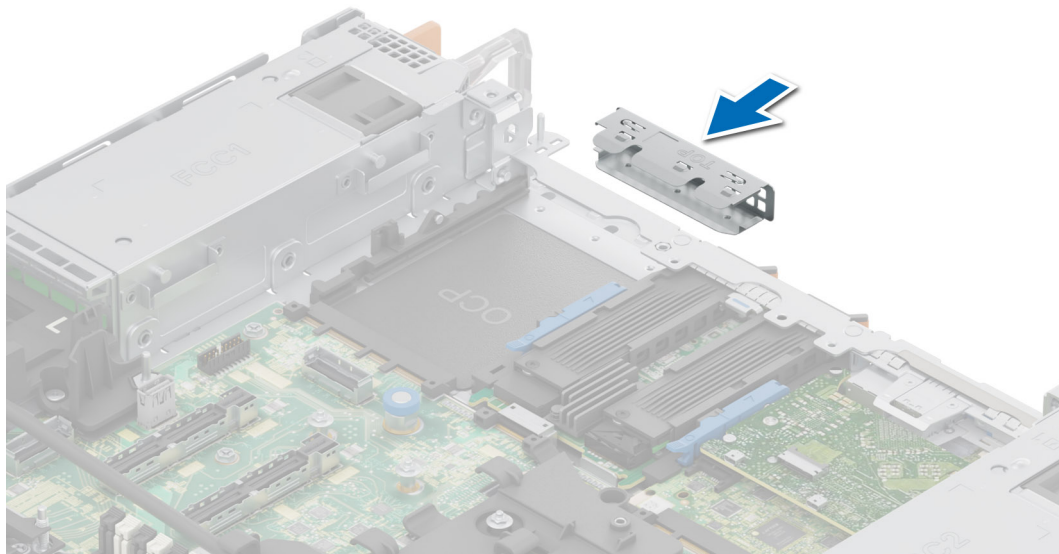


Figure 148. Installation of filler bracket

#### Next steps

1. [Replace the rear OCP NIC card.](#)

## Installing the rear OCP NIC card

#### Prerequisites

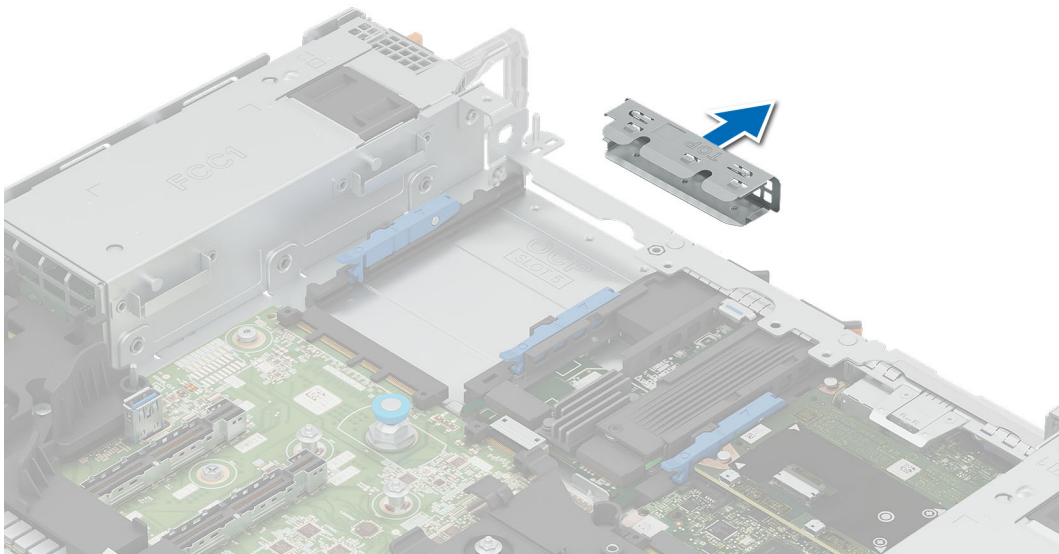
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

#### Steps

1. If installed, remove the filler bracket.

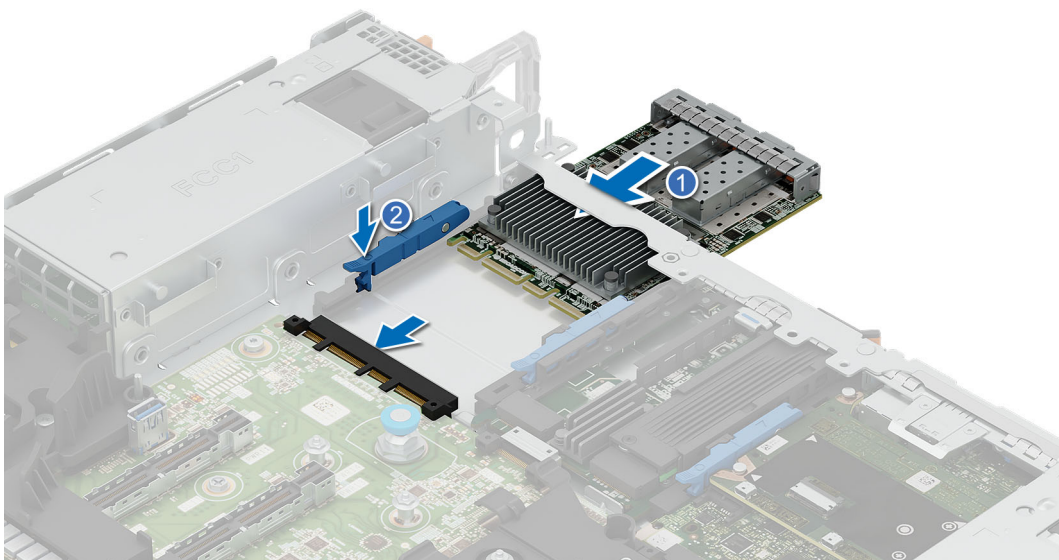
**NOTE:** Store the filler bracket for future use. Filler brackets must be installed in empty expansion card slots to maintain Federal Communications Commission (FCC) certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.



**Figure 149. Removal of filler bracket**

2. Open the blue latch on the HPM board.
3. Slide the OCP NIC card into the slot in the system.
4. Push until the OCP NIC card is connected to the connector on the HPM board.
5. Close the blue latch to lock the OCP NIC card to the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 150. Installing the rear OCP NIC card**

### Next steps

1. Follow the procedure listed in [After working inside your system](#).

## Datacenter-Secure Control Module (DC-SCM)

This is a service technician replaceable part only.

### Removing the DC-SCM board

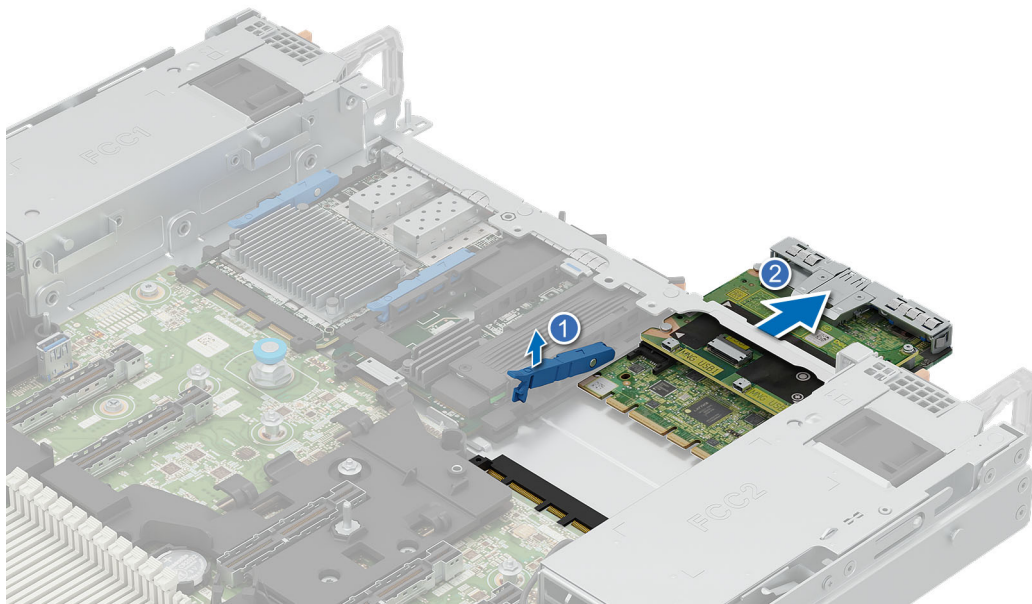
#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the expansion card riser](#).
4. [Remove the attic board](#).

**i** **NOTE:** Disconnect the attic cable, see [cable routing](#) section.

#### Steps

1. Open the blue latch to disengage the DC-SCM board.
2. Push the DC-SCM board towards the rear end of the system to disconnect from the connector on the system board.
3. Slide the DC-SCM board out of the slot on the system.



**Figure 151. Removing the DC-SCM board**

### Next steps

1. [Remove the Attic card](#).
2. [Replace the DC-SCM board](#).

# Installing the DC-SCM board

## Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the expansion card riser](#).

**NOTE:** Disconnect the attic cable, see [cable routing](#) section.

**NOTE:** If a new DC-SCM board is being installed, the Attic board must be removed from the existing DC-SCM board and installed on the new board.

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

## Steps

1. Open the blue latch on the system board.
2. Slide the DC-SCM board into the slot in the system.
3. Push until the DC-SCM board is connected to the connector on the system board.
4. Close the blue latch to lock the DC-SCM board to the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.

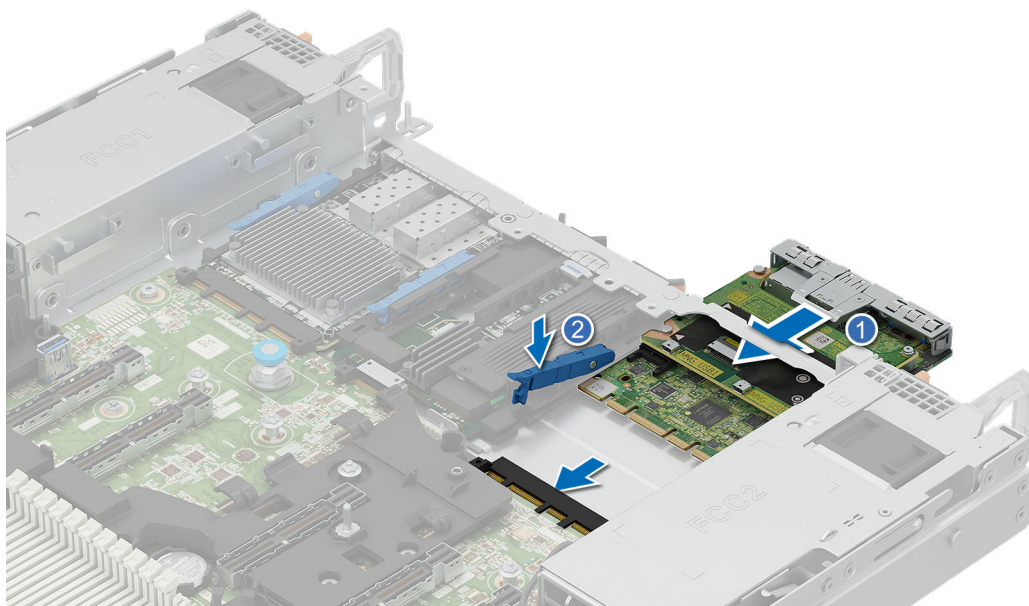


Figure 152. Installing the DC-SCM board

## Next steps

1. [Install the Attic board](#).

**NOTE:** Connect the attic cable, see [cable routing](#) section.

2. [Install the expansion card riser](#).
3. Follow the procedure listed in [After working inside your system](#).

4. Power on the system.
5. Ensure that you perform the following steps:
  - a. Use the Easy Restore feature to restore the BIOS and Service Tag. See the [Restoring the system using the Easy Restore feature](#) section.
  - b. If the service tag is not backed up in the backup flash device, enter the system service tag manually. See the [Manually update the Service Tag](#) by using System Setup section.
  - c. Update the BIOS and iDRAC versions, Diagnostics, and OS Driver Pack and OS Collector.
  - d. Re-enable the Trusted Platform Module (TPM). See the [Upgrading the Trusted Platform Module](#) section.

## Restoring the system using Easy Restore

The Easy Restore feature restores the server service tag and BIOS configuration data after replacing the Datacenter-Secure Control Module (DC-SCM). System configuration data is automatically maintained in a backup flash device within the system. If the BIOS detects a new DC-SCM during server boot, the system prompts the user to restore the backup system configuration data.

### About this task

When the DC-SCM is booted for the first time, it presents a screen with settings it can restore, below is a list of options/steps available:

### Steps

1. To restore the system configuration data, press **Y**
2. To skip restore for this boot, press **N**
3. Enter BIOS setup to manually restore Service Tag, press **F2**

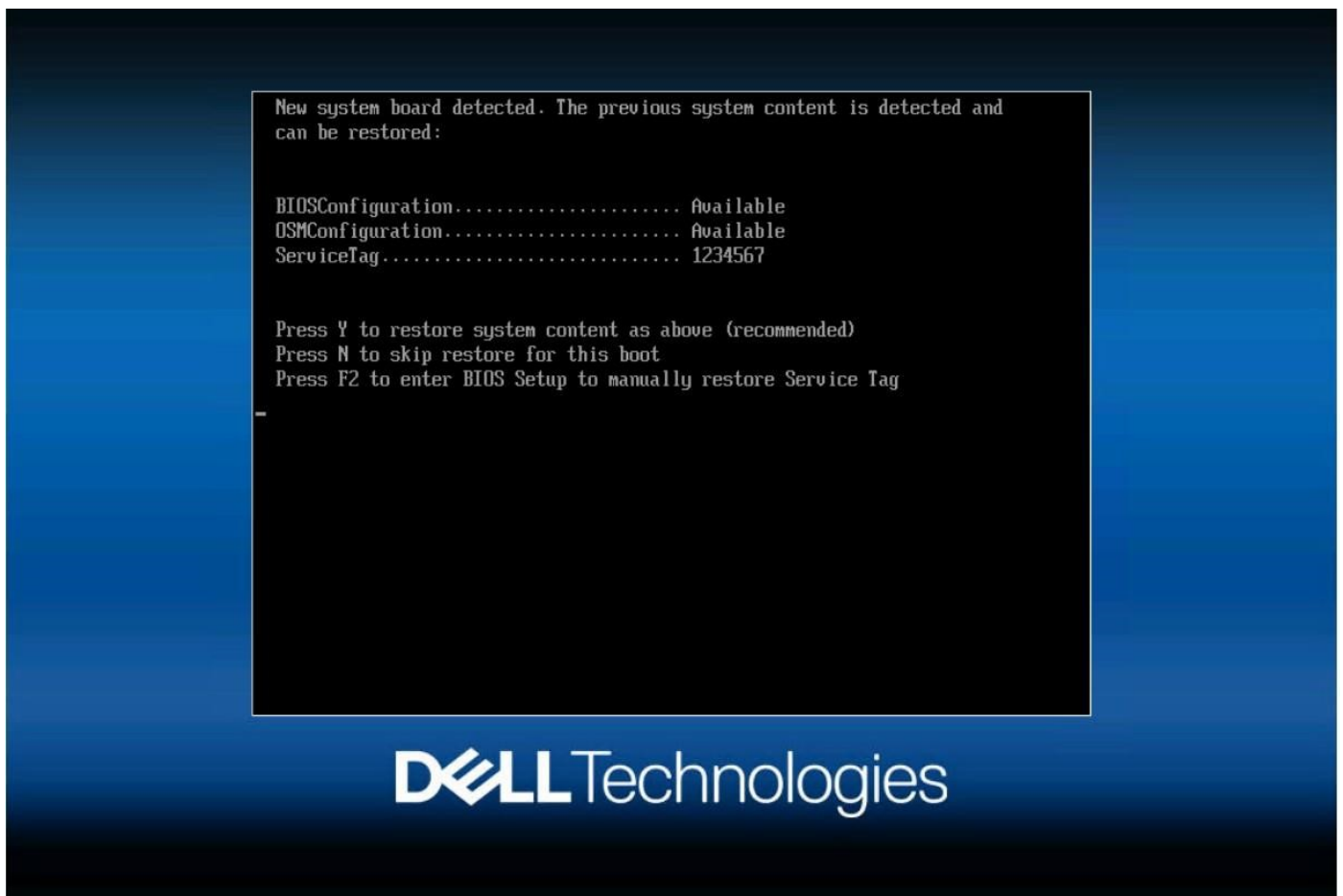


Figure 153. Easy Restore

## Manually update the Service Tag

After replacing a HPM board, if Easy Restore fails, follow this process to manually enter the Service Tag, using **System Setup**.

### About this task

If you know the system service tag, use the **System Setup** menu to enter the service tag.

### Steps

1. Power on the system.
2. To enter the **System Setup**, press **F2**.
3. Click **Service Tag Settings**.
4. Enter the service tag.

**NOTE:** You can enter the service tag only when the **Service Tag** field is empty. Ensure that you enter the correct service tag. Once the service tag is entered, it cannot be updated or changed. Incorrectly entered service tag will lead to HPM board replacement.

5. Click **OK**.

## Attic board

This is a service technician replaceable part only.

## Removing the Attic board

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the expansion card riser](#).
4. [Remove the DC-SCM board](#).

### Steps

1. Using the Phillips 1 screwdriver, loosen the captive screws securing the attic board to the DC-SCM board.
2. Tilt and lift the Attic board from the DC-SCM guide pins.

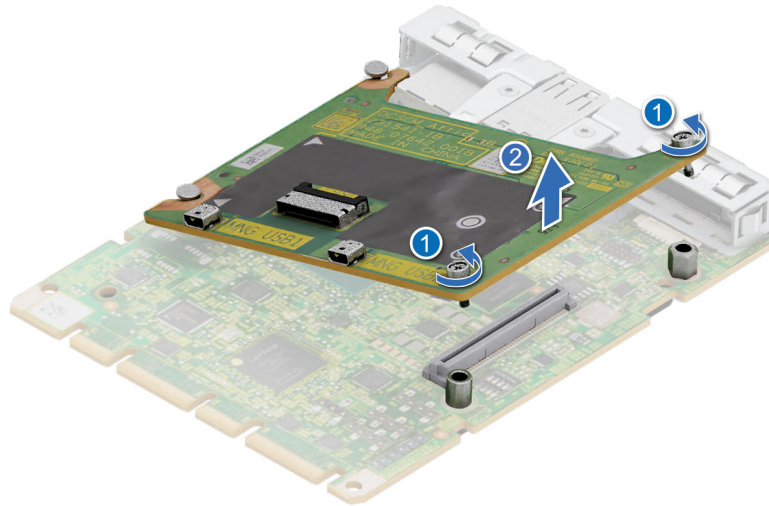


Figure 154. Removing the Attic board

#### Next steps

1. [Replace the Attic board.](#)

## Installing the Attic board

#### Prerequisites

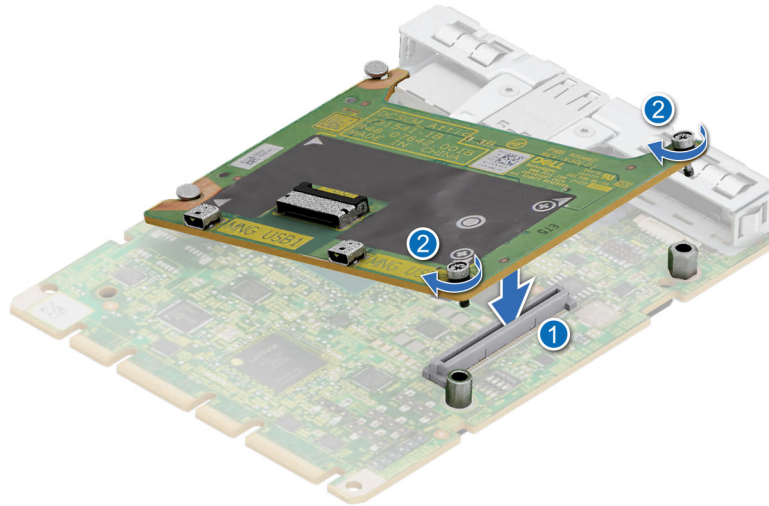
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the expansion card riser.](#)
4. [Remove the DC-SCM board.](#)

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

#### Steps

1. Align the Attic board at an angle with the guide pins on the DC-SCM board.
2. Press until the Attic board is connected to the connector on the DC-SCM board.
3. Using a Phillips 1 screwdriver, tighten the captive screws.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 155. Installing the Attic board**

#### **Next steps**

1. Install the DC-SCM board.
2. Install the expansion card riser.
3. Follow the procedure listed in [After working inside your system](#).

## **Optional internal USB port**

This is a service technician replaceable part only.

## **Removing the internal USB card**

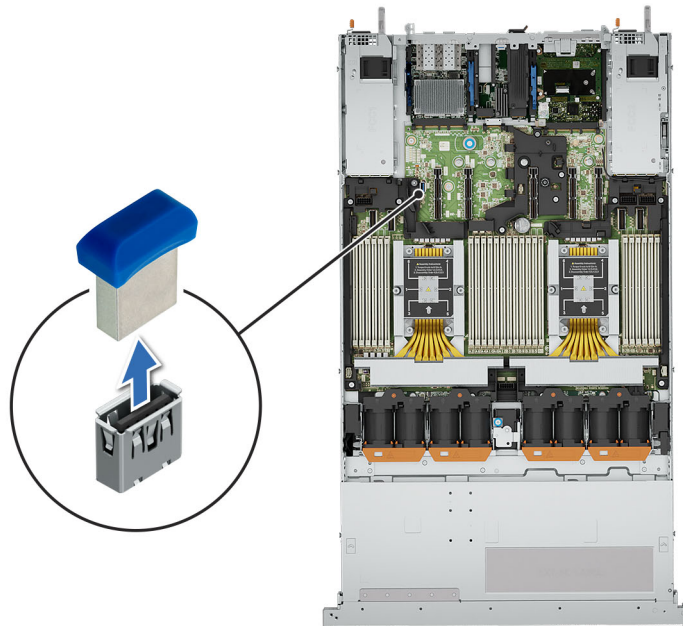
#### **Prerequisites**

**CAUTION:** To avoid interference with other components in the server, the maximum permissible dimensions of the USB memory key are 15.9 mm wide x 57.15 mm long x 7.9 mm high.

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

#### **Steps**

Lift the internal USB card to disconnect from the connector on the HPM board.



**Figure 156. Removing the internal USB card**

#### **Next steps**

1. [Replace the internal USB card.](#)

## **Installing the Internal USB card**

#### **Prerequisites**

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

#### **Steps**

Align the internal USB card with the USB port on the HPM board and press firmly until it is properly seated.

**i** **NOTE:** For information about the exact location of USB on HPM board, see [HPM board jumpers and connectors](#) section.

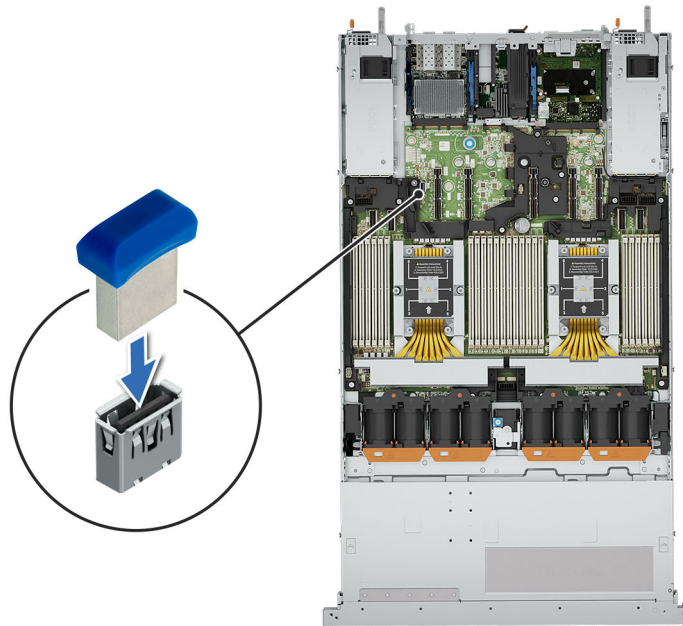


Figure 157. Installing the internal USB card

#### Next steps

1. Follow the procedure listed in [After working inside your system](#).
2. While booting, press F2 to enter **System Setup** and verify that the system detects the USB memory key.

## System battery

This is a service technician replaceable part only.

## Replacing the system battery

#### Prerequisites

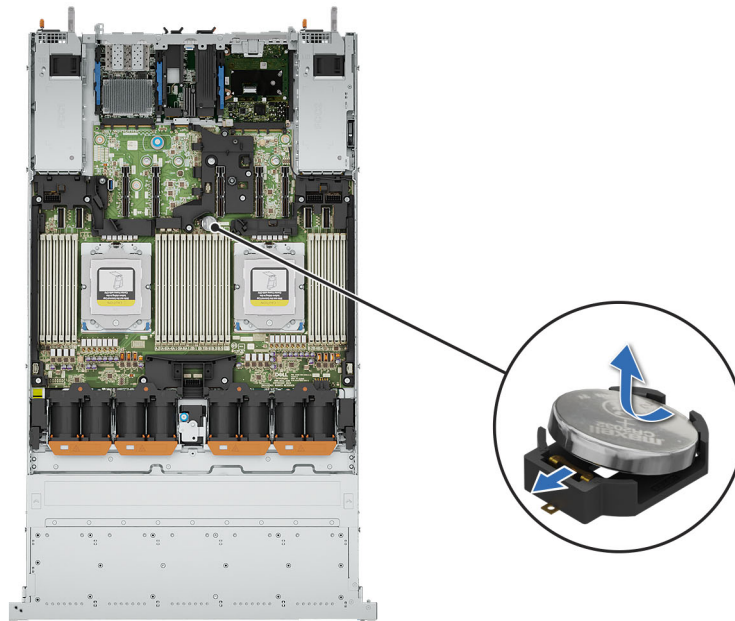
**⚠ WARNING:** There is a danger of a new battery exploding if it is incorrectly installed. Replace the battery only with the same or equivalent type that is recommended by the manufacturer. Discard used batteries according to the manufacturer's instructions. See the Safety instructions that came with your system for more information.

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. If applicable, disconnect the power or data cables from the expansion cards.
4. [Remove the rear expansion card riser](#).

#### Steps

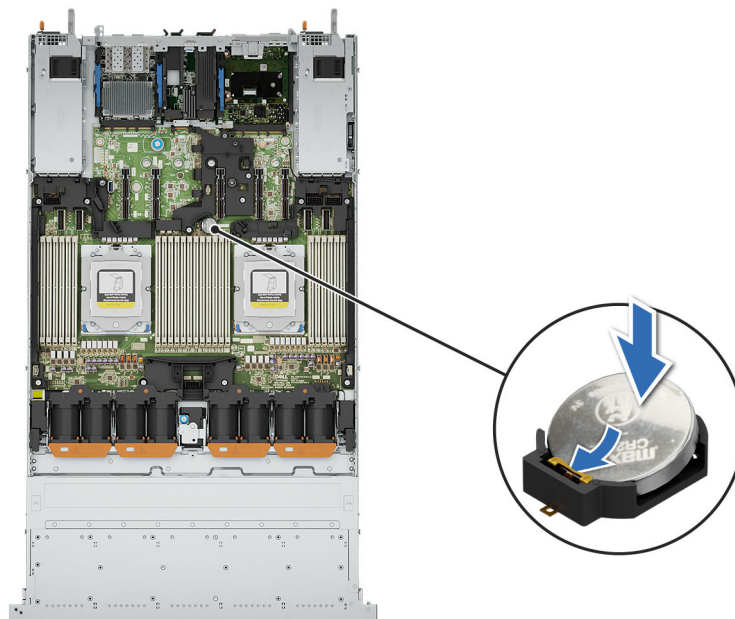
1. Press and hold the battery socket retention latch, for the battery to pop out.

**i NOTE:** If the battery does not pop out, then lift it out of the socket.



**Figure 158. Removing the system battery**

2. To install a new system battery, hold the battery with the positive side facing up at an angle and slide it under the battery holder socket latch.
3. Press the battery into the connector until it snaps into place.



**Figure 159. Installing the system battery**

#### **Next steps**

1. [Install the rear expansion card riser.](#)
2. If applicable, connect the cables to one or more expansion cards.
3. Follow the procedure listed in [After working inside your system.](#)
4. Confirm that the battery is operating properly, by performing the following steps:
  - a. Enter the System Setup, while booting, by pressing F2.

- b. Enter the correct time and date in the System Setup **Time** and **Date** fields.
- c. **Exit** the System Setup.
- d. To test the newly installed battery, check the time and date at least an hour after installing the battery.
- e. Enter the System Setup and if the time and date are still incorrect, see [Getting help](#) section.


## Intrusion switch

This is a service technician replaceable part only.

### Removing the intrusion switch module

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the rear expansion card riser](#).


 **NOTE:** Ensure that you note the routing of the cable as you remove it from the HPM board. Route the cable properly when you replace it to prevent the cable from being pinched or crimped.

#### Steps


1. Using a Phillips 1 screwdriver, loosen the screws on the intrusion switch module.
2. Disconnect the intrusion switch cable and the dongle cable.

 **NOTE:** The intrusion switch cable is connected to the dongle cable, which in turn is connected to the HPM board. See the [cable routing](#) section.

3. Disconnect the dongle cable from the connector on the HPM board.

 **NOTE:** Detach the cable from the intrusion switch and keep it safe to be used when replacing with the new intrusion switch.

4. Lift the intrusion switch module along with dongle cable out of the system.

 **NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.

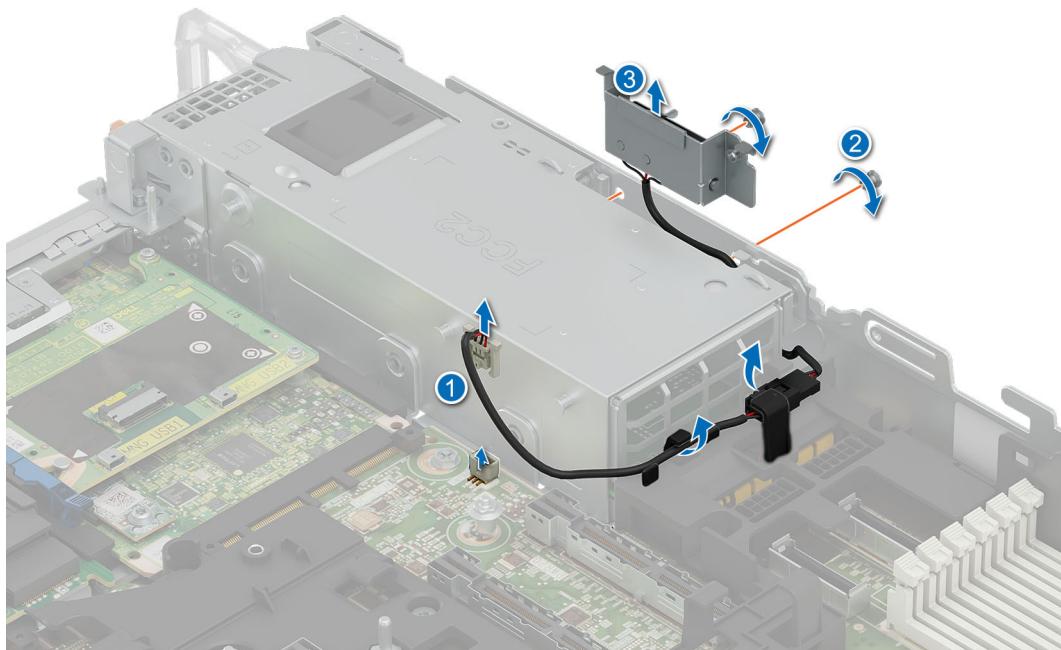


Figure 160. Removing the intrusion switch module

### Next steps

1. [Replace the intrusion switch module.](#)

## Installing the intrusion switch module

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. [Remove the rear expansion card riser](#).

**i** **NOTE:** Ensure that you note the routing of the cable as you remove it from the HPM board. Route the cable properly when you replace it to prevent the cable from being pinched or crimped.

### Steps

1. Align and place the intrusion switch module into the system.
2. Using a Phillips 1 screwdriver, tighten the screws to secure the intrusion switch module to the system chassis.
3. Connect the dongle cable and the intrusion switch cable.
4. Reconnect the dongle cable in the connector on the HPM board.

**i** **NOTE:** The intrusion switch cable is connected to the dongle cable, which in turn is connected to the HPM board. See [cable routing](#) section.

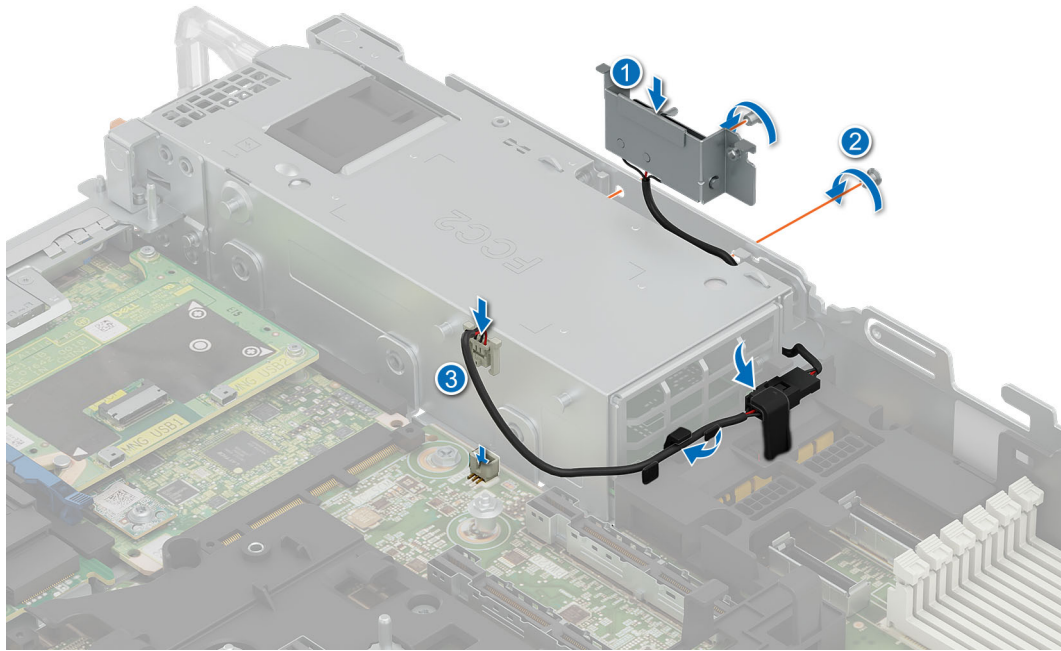


Figure 161. Installing the intrusion switch module

#### Next steps

1. [Install the rear expansion card riser.](#)
2. Follow the procedure listed in [After working inside your system.](#)

## Power supply unit

### Removing a power supply unit

#### Prerequisites

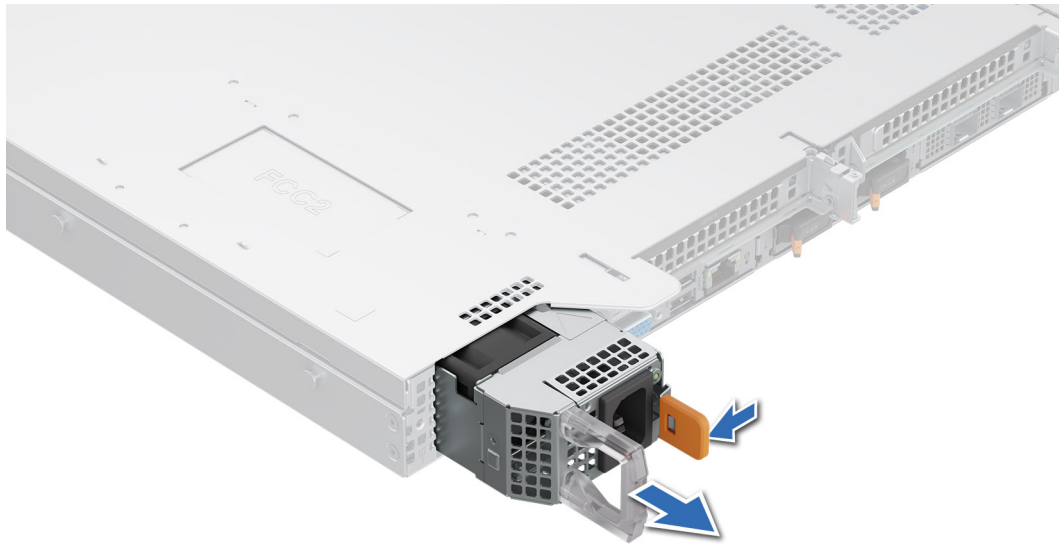
**CAUTION:** The system requires one power supply unit (PSU) for normal operation. On power-redundant systems, remove and replace only one PSU at a time in a system that is powered on.

1. Follow the safety guidelines listed in the [Safety instructions.](#)
2. Disconnect the power cable from the power outlet and from the PSU that you intend to remove.
3. Remove the cable from the strap on the PSU handle.
4. Unlatch and lift or remove the optional cable management accessory if it interferes with the PSU removal.

**NOTE:** For information about the cable management when the PSU is removed or installed while the system is in a rack, see the system's cable management arm documentation at [PowerEdge Manuals.](#)

#### Steps

Press the release latch and holding the PSU handle, slide the PSU out of the bay.



**Figure 162. Removing a power supply unit**

#### **Next steps**

1. [Replace the PSU](#) or [install the PSU blank](#).

## **Installing a power supply unit**

#### **Prerequisites**

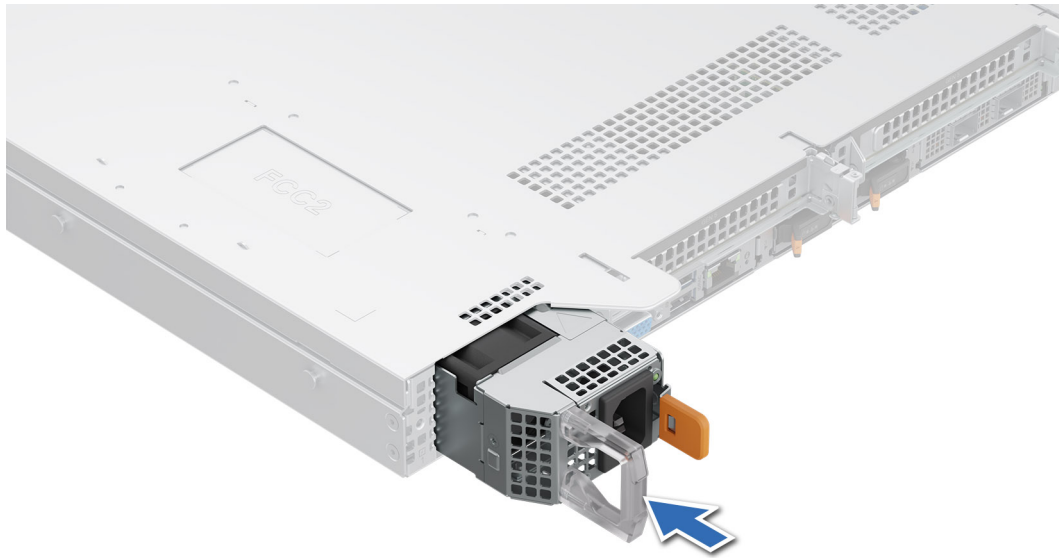
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. For systems that support redundant PSU, ensure that both the PSUs are of the same type and have the same maximum output power.

**NOTE:** The maximum output power (shown in watts) is listed on the PSU label.

3. If installed, [remove the PSU blank](#).

#### **Steps**

Slide the PSU into the PSU bay until the release latch snaps into place.



**Figure 163. Installing a power supply unit**

#### Next steps

1. If you have unlatched or removed the cable management accessory, reinstall or relatch it. For information about the cable management when the PSU is removed or installed while the system is in the rack, see the system's cable management accessory documentation at [PowerEdge Manuals](#).
2. Connect the power cable to the PSU, and plug the cable into a power outlet.

**CAUTION:** When connecting the power cable to the PSU, secure the cable to the PSU with the strap.

**NOTE:** When installing hot swapping, or hot adding a new PSU, wait for 15 seconds for the system to recognize the PSU and determine its status. The PSU redundancy may not occur until discovery is complete. The PSU status indicator turns green to indicate that the PSU is functioning properly.

## Removing a power supply unit blank

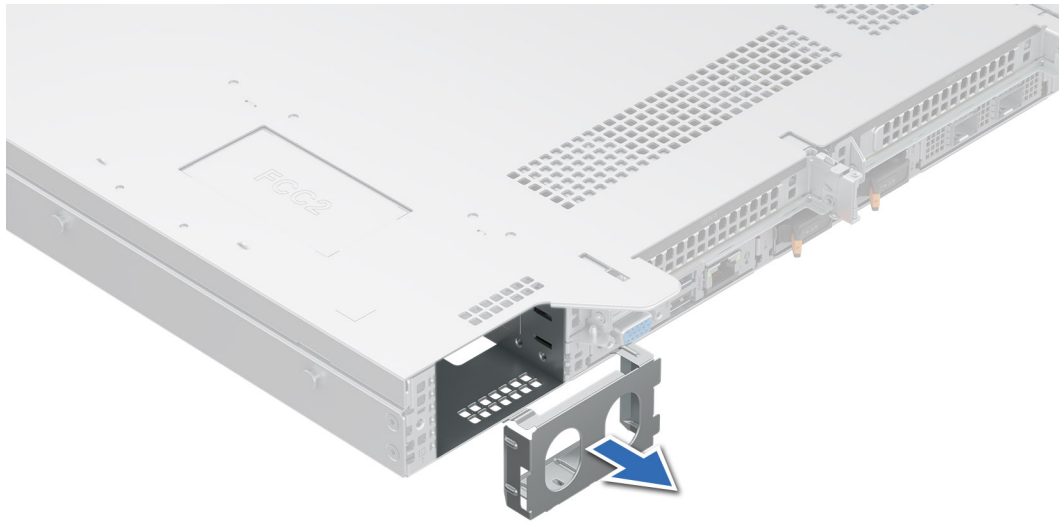
#### Prerequisites

Follow the safety guidelines listed in the [Safety instructions](#).

#### Steps

Pull the blank out of the system.

**CAUTION:** For proper system cooling, the PSU blank must be installed in the second PSU bay in a non-redundant configuration. Remove the PSU blank only if you are installing a second PSU.



**Figure 164. Removing a power supply unit blank**

#### Next steps

1. [Replace the PSU](#) or [install the PSU blank](#).

## Installing a power supply unit blank

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).

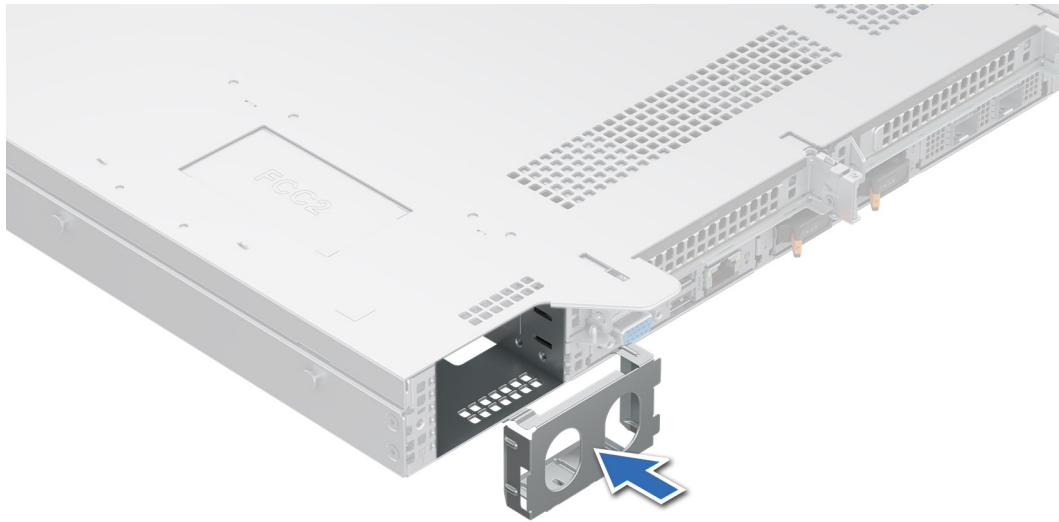
**NOTE:** Install the power supply unit (PSU) blank only in the second PSU bay.

2. If installed, [remove the PSU](#).

#### Steps

Align the PSU blank with the PSU bay and push it into the PSU bay until it clicks into place.

**NOTE:** Make sure that the "Top" mark on the PSU blank is on the upper side.



**Figure 165. Installing a power supply unit blank**

## Trusted Platform Module

TPM is soldered down to the DC-SCM.

If the Trusted Platform Module (TPM) is identified as the root cause of the problem, a full DC-SCM replacement is necessary.

For more information on TPM see [Trusted Platform Module \(TPM\) Summary](#).

## Initializing TPM 2.0 for users

### Steps

1. Initialize the TPM.
  - a. While booting your system, press F2 to enter System Setup.
  - b. On the **System Setup Main Menu** screen, click **System BIOS > System Security Settings**.
  - c. From the **TPM Security** option, select **On**.
  - d. Save the settings.
  - e. Restart your system.
2. The **TPM Status** changes to **Enabled, Activated**.

## TPM Support

**Table 75. TPM Support**


OS	Resource Link
Microsoft Windows Server 2022	<a href="#">Dell KB article for Windows server 2022</a>
Red Hat Enterprise Linux 7.3	<a href="#">RHE Linux</a>

BitLocker Key: It is important to backup the BitLocker key incase of possible replacement of HPM board and/or TPM card.

Refer [backup BitLocker recovery key](#) for steps.


# HPM board

This is a service technician replaceable part only.

 **NOTE:** System board is known as Host Processor Module (HPM) board.

## Removing the HPM board

### Prerequisites

 **CAUTION:** If you are using the Trusted Platform Module (TPM) with an encryption key, you may be prompted to create a recovery key during program or System Setup. Be sure to create and safely store this recovery key. If you replace this HPM board, you must supply the recovery key when you restart your system or program before you can access the encrypted data on your drives.

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. Remove the following components:
  - a. [Cooling fans](#)
  - b. [Side wall bracket](#)
  - c. [Middle bracket](#)
  - d. [Memory modules](#)
  - e. [Rear expansion card risers](#)
  - f. [Processor and heat sink module](#)
  - g. [OCP \(if installed\)](#)
  - h. [BOSS-N1 DC-MHS](#)
  - i. [DC-SCM](#)
  - j. [Internal USB memory key \(if installed\)](#)
  - k. [Power supply units \(PSU\)](#)
  - l. Disconnect all the cables from the HPM board and make note of all the cable connections.

 **CAUTION:** Take care not to damage the system identification button while removing the HPM board from the system.

 **CAUTION:** Do not lift the system board by holding a memory module, processor, or other components.

### Steps

1. Using the HPM board holder and plunger, slide the HPM board towards the front of the system.
2. Securely hold the holder and plunger to carefully lift the HPM board out of the chassis.

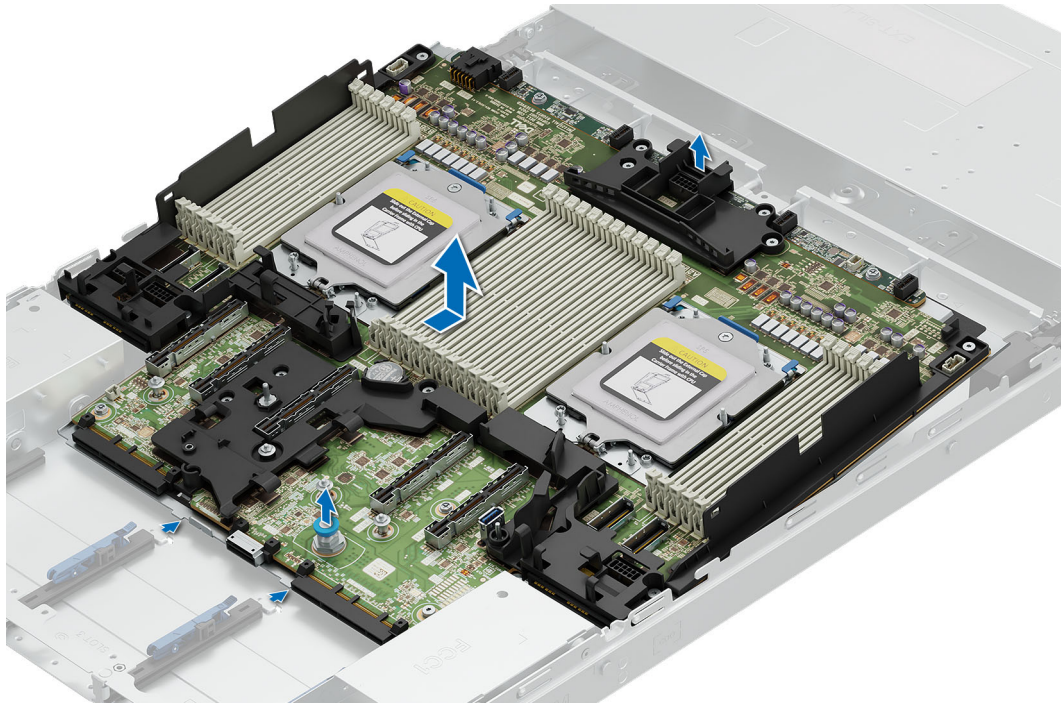


Figure 166. Removing the HPM board

#### Next steps

1. [Install the HPM board.](#)

## Installing the HPM board

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in [Before working inside your system](#).
3. If you are replacing the HPM board, remove all the components that are listed in the removing the HPM board section.

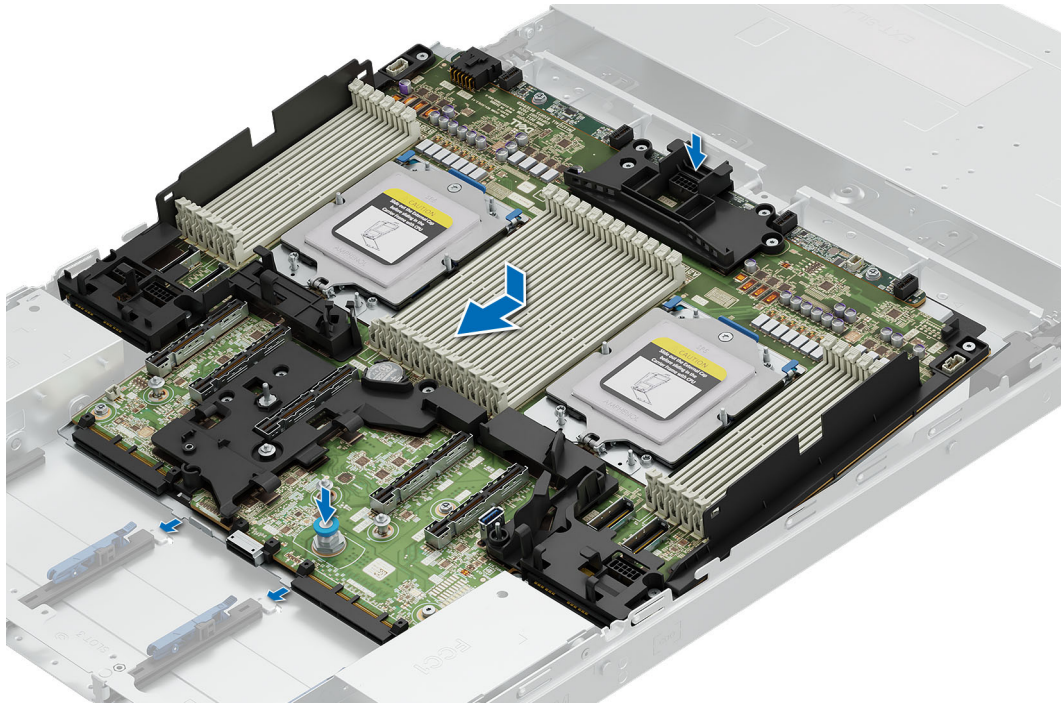
#### Steps

1. Unpack the new HPM board assembly.

**CAUTION:** Do not lift the system board by holding a memory module, processor, or other components.

**CAUTION:** Take care not to damage the system identification button while placing the HPM board into the chassis.

2. Holding the HPM board holder and plunger, align and lower the HPM board into the system.
3. Slide the HPM board towards the rear of the chassis until the connectors are firmly seated in the slots.



**Figure 167. Installing the HPM board**

### Next steps

1. Replace the following components:
  - a. Internal USB memory key (if removed)
  - b. OCP card (if removed)
  - c. Rear BOSS-N1 DC-MHS
  - d. DC-SCM
  - e. Processor and heat sink module
  - f. Memory modules
  - g. Rear expansion card risers
  - h. Middle bracket
  - i. Side wall bracket
  - j. Cooling fans
  - k. Power supply units (PSU)
2. Reconnect all cables to the HPM board.

**NOTE:** Ensure that the cables inside the system are routed along the chassis wall and secured using the cable securing bracket.

3. Follow the procedure listed in [After working inside your system](#).

## Control panel

This is a service technician replaceable part only.

## Removing the right/primary control panel

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).

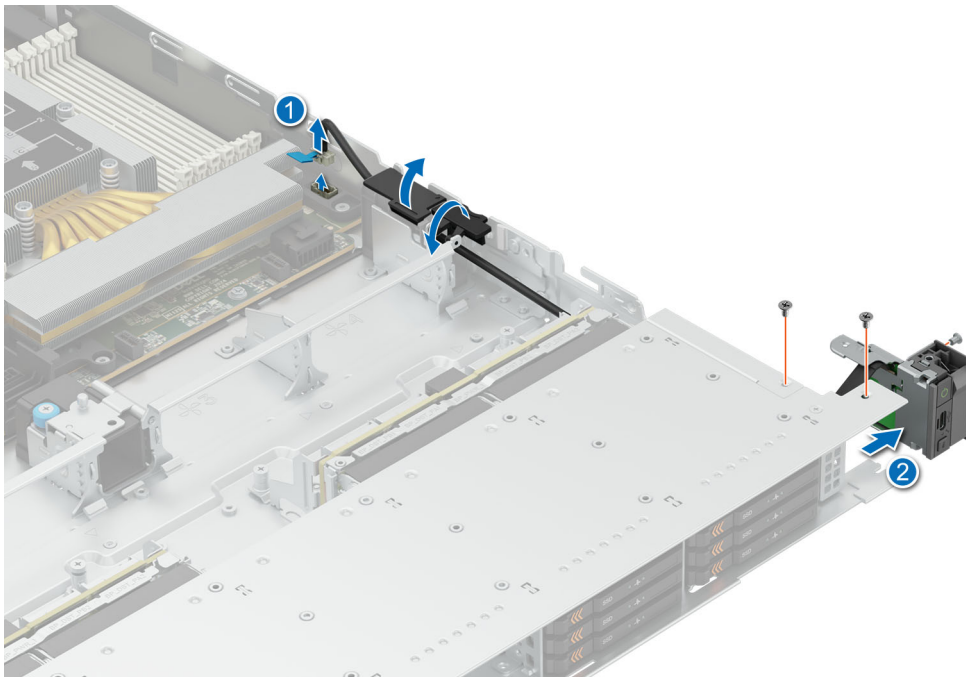
3. Remove the drive backplane cover.
4. Remove the side wall bracket.

### Steps

1. Disconnect the right/primary control panel cable from the connectors on the HPM board.
2. Using the Phillips 1 screwdriver, remove the screws that secure the right/primary control panel and cable cover to the system.
3. Remove the cable cover away from the system.
4. Holding the right/primary control panel, slide the right/primary control panel out of the system.

**NOTE:** Observe the routing of the cable assembly as you remove the right/primary control panel from the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 168. Removing the right/primary control panel**

### Next steps

1. Replace the right/primary control panel.

## Installing the right/primary control panel

### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover](#).
4. [Remove the side wall bracket](#).

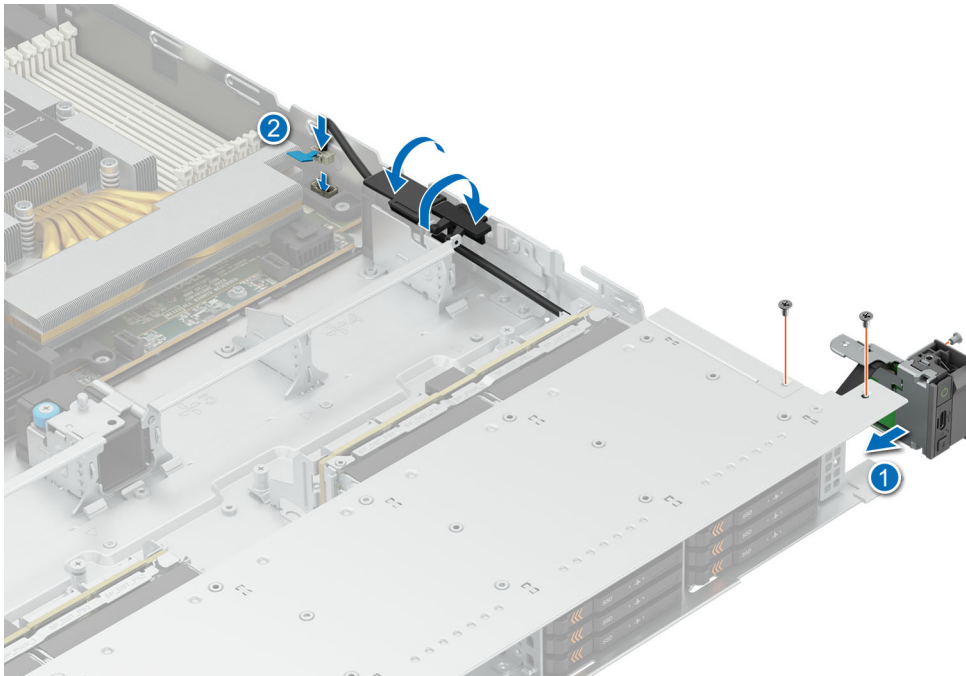
### Steps

1. Align and slide the right/primary control panel into the slot on the system.
2. Route the right/primary control panel cable through the side wall of the system.
3. Align and slide the right/primary control panel cable cover in the slot on the system.

**NOTE:** Route the cable properly to prevent the cable from being pinched or crimped.

4. Connect the right/primary control panel cable and VGA cable to the connectors on the HPM board.
5. Using the Phillips 1 screwdriver, tighten the screws that secure the right/primary control panel and the cable cover to the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 169. Installing the right/primary control panel**

### Next steps

1. Install the side wall bracket.
2. Install the drive backplane cover.
3. Follow the procedure listed in [After working inside your system](#).

## Removing the left/secondary control panel

### Prerequisites

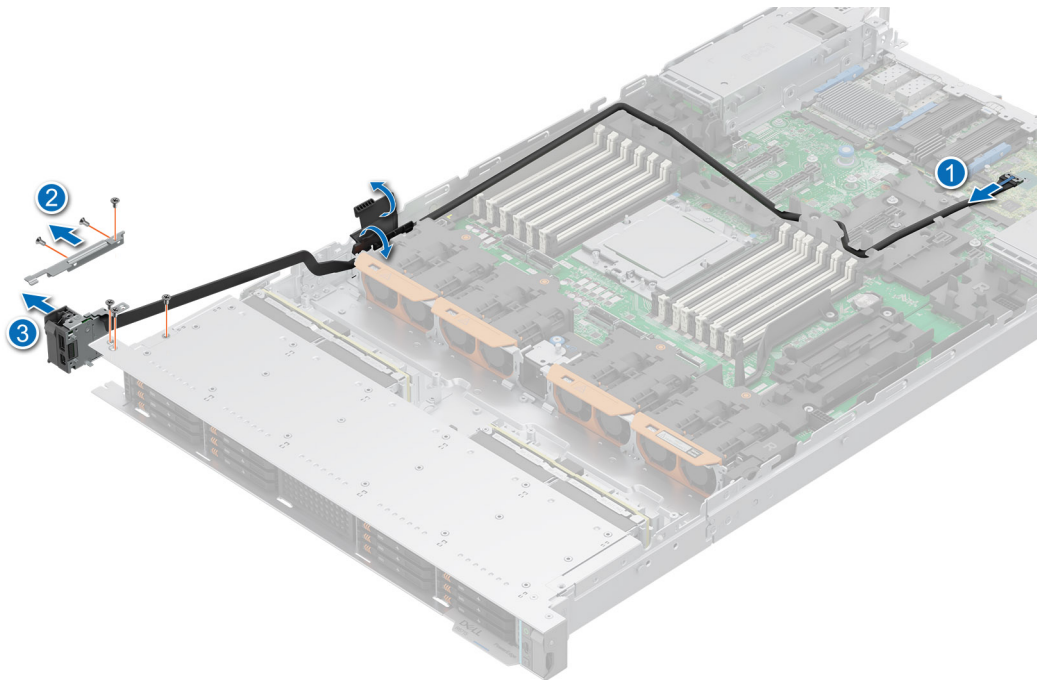
1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover](#).
4. [Remove the side wall bracket](#).

### Steps

1. Disconnect the control panel cable from the connector on the HPM board.
2. Using the Phillips 1 screwdriver, remove the screws that secure the left/secondary control panel and the cable cover to the system.
3. Remove the cable cover away from the system.
4. Holding the cable, slide the left/secondary control panel out of the system.

**NOTE:** Observe the routing of the cable as you remove the left/secondary control panel from the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 170. Removing the left/secondary control panel**

#### Next steps

1. [Replace the left/secondary control panel.](#)

## Installing the left/secondary control panel

#### Prerequisites

1. Follow the safety guidelines listed in the [Safety instructions](#).
2. Follow the procedure listed in the [Before working inside your system](#).
3. [Remove the drive backplane cover.](#)
4. [Remove the side wall bracket.](#)

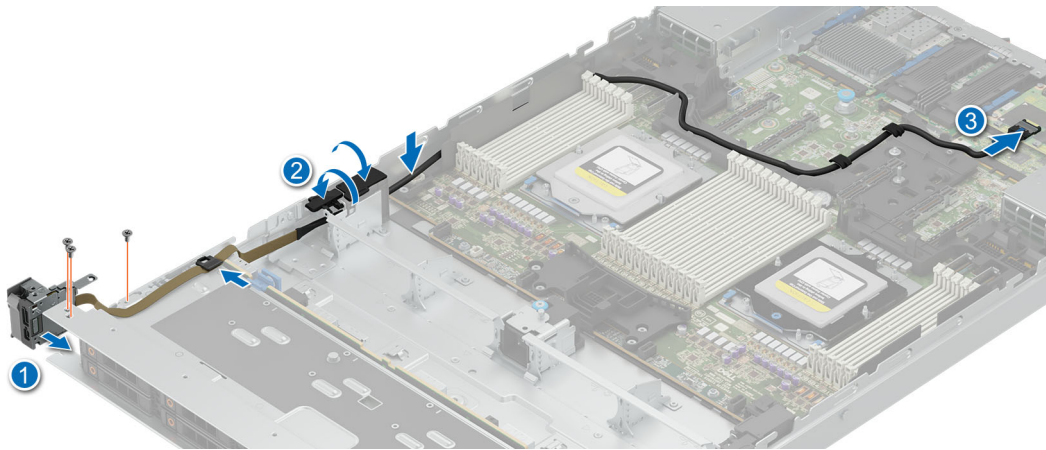
#### Steps

1. Align and slide the left/secondary control panel in the slot on the system.
2. Route the left/secondary control panel cable through the side wall of the system.
3. Align and slide the left/secondary control panel cable cover in the slot on the system.

**NOTE:** Route the cable properly to prevent the cable from being pinched or crimped.

4. Connect the left/secondary control panel cable to the connector on the HPM board .
5. Using the Phillips 1 screwdriver, tighten the screws to secure the left/secondary control panel and the cable cover to the system.

**NOTE:** The numbers on the image do not depict the exact steps. The numbers are for representation of sequence.



**Figure 171. Installing the left/secondary control panel**

**Next steps**

1. Install the side wall bracket.
2. Install the drive backplane cover.
3. Follow the procedure listed in [After working inside your system](#).

# Upgrade Kits

The table lists the available After Point Of Sale [APOS] kits.

**Table 76. Upgrade kits**

Kits	Related links to service instructions
Processor	See <a href="#">Installing the processor.</a>
BOSS-N1	See <a href="#">Installing the BOSS-N1 controller card module .</a>
PERC	See <a href="#">Installing the fPERC module or installing the PERC H975i module.</a>

## Topics:

- [Processor upgrade kit components](#)
- [BOSS-N1 DCMHS module kit](#)
- [Perc module kit](#)
- [DPU kit](#)

## Processor upgrade kit components

The system supports only one processor.

Before you begin the installation or removal process, follow the [safety guidelines](#) and [before working inside the system](#) instructions.


**Table 77. Processor upgrade kit components matrix**

System configuration	CPU	Heat sink	Fan	Shroud	Remark
<ul style="list-style-type: none"> <li>• All storages</li> </ul>	2	No changes required	If CPU $\leq$ 240 W with <64 GB memory, upgrade to memory >64 GB. HPR Silver fan required.	No changes required	No remark
<ul style="list-style-type: none"> <li>• 8 x EDSFF E3.S Gen5 NVMe</li> </ul>	2	No changes required	If CPU $\leq$ 240 W, upgrade to 240 W < CPU $\leq$ 300 W need to change HPR SILVER Fan (CUS: 4DXDC)	No changes required	CPU over 300 W is not allowed in this configuration.
<ul style="list-style-type: none"> <li>• 8 x 2.5-inch SAS/SATA/ NVMe</li> <li>• 16 x EDSFF E3.S Gen5 NVMe</li> </ul>	2	No changes required	<ul style="list-style-type: none"> <li>• If CPU <math>\leq</math> 240 W, upgrade to 240 W &lt; CPU <math>\leq</math> 300 W. HPR Silver fan required.</li> </ul>	No changes required	If the CPU upgrade $\geq$ 500 W, the cable holder needs to be upgraded as well.
<ul style="list-style-type: none"> <li>• 8 x 2.5-inch Universal</li> </ul>	2	No changes required	If CPU $\leq$ 240 W, upgrade to >240 W. HPR Silver fan required.	No changes required	CPU over 400 W is not allowed in this configuration.

**Table 77. Processor upgrade kit components matrix (continued)**

System configuration	CPU	Heat sink	Fan	Shroud	Remark
<ul style="list-style-type: none"> <li>No backplane configuration</li> </ul>	2	No changes required	<ul style="list-style-type: none"> <li>If CPU <math>\leq 400</math> W, upgrade to 240 W &lt;math&gt;W &lt; CPU \leq 400 W. HPR Silver fan is required.</li> <li>If CPU <math>\leq 400</math> W, upgrade to &gt;400 W. HPR Platinum fan is required.</li> </ul> <p><b>NOTE:</b></p> <ul style="list-style-type: none"> <li>Systems that are purchased from March 2025 onwards only requires the HPR Platinum fan to be upgraded as the system is equipped with the HPR Platinum fan board.</li> <li>Systems that are purchased before March 2025, with the original fan board requires the HPM board to be upgraded as well as the HPR Platinum fans.</li> </ul>	No changes required	CPU over 400 W is not allowed in this configuration.
4 x 3.5-inch SAS/SATA	2	No changes required	No changes required	No changes required	CPU over 300 W is not allowed in this configuration.
10 x 2.5-inch SAS/SATA or Universal	2	No changes required	No changes required	No changes required	CPU over 400 W is not allowed in this configuration.

For installation procedures of the Heat sink and Processor see: [Installing the processor](#) section.

 **NOTE:** The install procedure for the remote and extended heat sinks are the same.

## BOSS-N1 DCMHS module kit

The BOSS-N1 DCMHS module supports up to two M.2 SSDs. On the PowerEdge R6725 the BOSS-N1 DCMHS modules are supported at the rear of the system.

Before you begin the installation or removal process, follow the [safety instructions](#) and [before working inside your system](#) instructions.

**Table 78. BOSS-N1 DCMHS module kit components**

Components in kit	Quantity
BOSS-N1 DCMHS controller card module	1
BOSS-N1 DCMHScard carrier	2
M.2 NVMe SSD capacity label	2
BOSS-N1 DCMHS card carrier blank	1

For installation procedures of the BOSS-N1 DCMHS modules see: [Installing the rear BOSS-N1 DCMHS module](#) section.

## Perc module kit

Before you begin the installation or removal process, follow the [safety guidelines](#) and [before working inside the system](#) instructions.

**Table 79. PERC module kit components for configuration: 8 x 2.5-inch U.2**

Components in kit	Quantity
PERC tray	1
Shroud	1
Screw 3 x 8.5 mm	4
Power cable	1
PCIe cable	2
PERC cable	1

**Table 80. PERC module kit components for configuration: 16 x EDSFF E3.S NVMe**

Components in kit	Quantity
PERC tray	1
Shroud	1
Battery holder	1
Screw 3 x 8.5 mm	4
Power cable	1
PCIe cable	2
PERC cable	1

**Table 81. PERC upgrade kit details for configuration: 8 x 2.5-inch U.2 and 16 x EDSFF E3.S NVMe**

Backplane configuration	Upgrade from	Upgrade to	Remove card or cables	Replace with the card or cables
8 x 2.5-inch Universal or U.2	Onboard controller	H965i front PERC	Backplane to HPM board PCIe cables	<ul style="list-style-type: none"> <li>• H975i card</li> <li>• PERC shroud</li> <li>• PERC power cable</li> <li>• Two PERC signal cables</li> <li>• PERC cable</li> </ul>
16 x EDSFF E3.S NVMe	Onboard controller	H975i front PERC	<ul style="list-style-type: none"> <li>• Backplane to HPM board power cable</li> <li>• Backplane to HPM board PCIe cables</li> </ul>	<ul style="list-style-type: none"> <li>• H975i card</li> <li>• PERC shroud</li> <li>• Battery holder</li> <li>• PERC power cable</li> <li>• Two PERC signal cables</li> <li>• PERC cable</li> </ul>

**Table 82. PERC module kit components for configuration: 8 x 2.5-inch Universal, 10 x 2.5-inch SAS/SATA, 10 x 2.5-inch with 4 x Universal, and 4 x 3.5-inch SAS/SATA**

Components in kit	Quantity
PERC signal cable	1

**Table 83. PERC upgrade kit details for configuration: 8 x 2.5-inch Universal, 10 x 2.5-inch SAS/SATA, 10 x 2.5-inch with 4 x Universal, and 4 x 3.5-inch SAS/SATA**

Backplane configuration	Upgrade from	Upgrade to	Remove card or cables	Replace with the card or cables
<ul style="list-style-type: none"> <li>• 8 x 2.5-inch Universal</li> <li>• 10 x 2.5-inch SAS/SATA</li> <li>• 10 x 2.5-inch with 4 x Universal</li> </ul>	PERC H365i front PERC	H965i front PERC	None	One PERC signal cables
<ul style="list-style-type: none"> <li>• 4 x 3.5-inch SAS/SATA</li> </ul>	PERC H365i adapter	H965i adapter	None	None

## DPU kit

Before you begin the installation or removal process, follow the [safety guidelines](#) and [before working inside the system](#) instructions.

**Table 84. DPU upgrade kit details**

Configuration	Upgrade from	Upgrade to	Kit parts
<ul style="list-style-type: none"> <li>• 16x E3.S Single RAID w PERC13 + RC3</li> <li>• 8x E3.S (NVMe Gen5x4) + RC3</li> </ul>	No DPU	Single DPU	DPU power cable - R2B
		Dual DPU	<ul style="list-style-type: none"> <li>• DPU power cable - R2B</li> <li>• DPU power cable - R4B</li> </ul>

# System diagnostics and indicator codes

The diagnostic indicators on the system front panel display system status during system startup.

## Topics:

- [Power button LED](#)
- [System health and system ID indicator codes](#)
- [NIC indicator codes](#)
- [Power supply unit indicator codes](#)
- [Drive indicator codes](#)
- [Using system diagnostics](#)

## Power button LED

The power button LED is on the front panel of your system.



Figure 172. Power button LED

Table 85. Power button LED

Power button LED indicator code	Condition
Off	System is not operating, regardless of the power supply available.
On	System is operating, one or more of the non-standby power supply units are active.
Slowly blinking	System is performing powering on sequence, and is still booting.

# System health and system ID indicator codes

The system health and system ID indicator is located on the right control panel (RCP) - primary of the system.



Figure 173. System health and system ID indicator

Table 86. System health and system ID indicator codes

System health and system ID indicator code	Condition
Solid blue	Indicates that the system is powered on, is healthy, and system ID mode is not active. Press the system ID button to switch to system ID mode.
Blinking blue	Indicates that the system ID mode is active. Press the system ID button to switch to system health mode.
Blinking amber	Indicates that the system is experiencing a fault. Check the System event log for specific error messages. For information about the event and error messages that are generated by the system firmware and agents that monitor system components, go to <a href="#">MyDell</a> .

# NIC indicator codes

Each NIC on the back of the system has indicators that provide information about the activity and link status. The activity LED indicator indicates if data is flowing through the NIC, and the link LED indicator indicates the speed of the connected network.

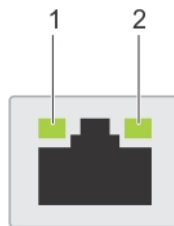


Figure 174. NIC indicator codes

1. Link LED indicator
2. Activity LED indicator

Table 87. NIC indicator codes

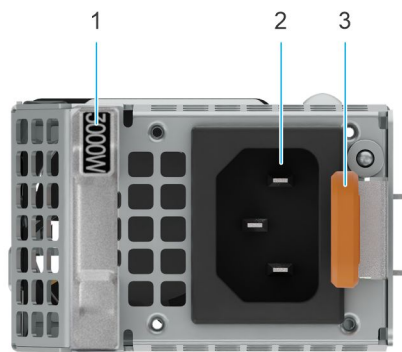
NIC indicator codes	Condition
Link and activity indicators are off.	Indicates that the NIC is not connected to the network.
Link indicator is green, and activity indicator is blinking green.	Indicates that the NIC is connected to a valid network at its maximum port speed, and data is being sent or received.
Link indicator is amber, and activity indicator is blinking green.	Indicates that the NIC is connected to a valid network at less than its maximum port speed, and data is being sent or received.

**Table 87. NIC indicator codes (continued)**

NIC indicator codes	Condition
Link indicator is green, and activity indicator is off.	Indicates that the NIC is connected to a valid network at its maximum port speed, and data is not being sent or received.
Link indicator is amber, and activity indicator is off.	Indicates that the NIC is connected to a valid network at less than its maximum port speed, and data is not being sent or received.
Link indicator is blinking green, and activity is off.	Indicates that the NIC identity is enabled through the NIC configuration utility.

## Power supply unit indicator codes

AC power supply units (PSUs) have an illuminated translucent handle that serves as an indicator. The indicator shows if power is present or if a power fault has occurred.



**Figure 175. AC PSU status indicator**

1. AC PSU handle
2. Socket
3. Release latch

**Table 88. AC PSU status indicator codes**

Power indicator codes	Condition
Green	Indicates that a valid power source is connected to the PSU and the PSU is operational.
Blinking amber	Indicates an issue with the PSU.
Not powered on	Indicates that the power is not connected to the PSU.
Blinking green	Indicates that the firmware of the PSU is being updated. <b>CAUTION:</b> Do not disconnect the power cord or unplug the PSU when updating firmware. If firmware update is interrupted, the PSUs will not function.
Blinking greens and powers off	When hot-plugging a PSU, it blinks green five times at a rate of 4 Hz and powers off. This indicates a PSU mismatch due to efficiency, feature set, health status, or supported voltage. <b>CAUTION:</b> If two PSUs are installed, both the PSUs must have the same type of label; for example, Extended Power Performance (EPP) label. Mixing PSUs from previous generations of PowerEdge servers is not supported, even if the PSUs have the same power rating. This results in a PSU mismatch condition or failure to power on the system.

**Table 88. AC PSU status indicator codes (continued)**

Power indicator codes	Condition
	<p>⚠ <b>CAUTION:</b> If two PSUs are used, they must be of the same type and have the same maximum output power.</p> <p>⚠ <b>CAUTION:</b> When correcting a PSU mismatch, replace the PSU with the blinking indicator. Swapping the PSU to make a matched pair can result in an error condition and an unexpected system shutdown. To change from a high output configuration to a low output configuration or vice versa, you must power off the system.</p> <p>⚠ <b>CAUTION:</b> AC PSUs support both 240 V and 120 V input voltages with the exception of Titanium PSUs, which support only 240 V. When two identical PSUs receive different input voltages, they can output different wattages, and trigger a mismatch.</p>

## Drive indicator codes

The LEDs on the drive carrier indicates the state of each drive. Each drive carrier has two LEDs: an activity LED (green) and a status LED (bicolor, green/amber). The activity LED blinks whenever the drive is accessed.



**Figure 176. Drive indicators**

1. Drive activity LED indicator
2. Drive status LED indicator
3. Drive capacity label

**NOTE:** If the drive is in the Advanced Host Controller Interface (AHCI) mode, the status LED indicator does not power on.

**NOTE:** Drive status indicator behavior is managed by Storage Spaces Direct. Not all drive status indicators may be used.

**Table 89. Drive indicator codes**

Drive status indicator code	Condition
Blinks green twice per second	Indicates that the drive is being identified or preparing for removal.
Not powered on	Indicates that the drive is ready for removal. <b>NOTE:</b> The drive status indicator remains off until all drives are initialized after the system is powered on. Drives are not ready for removal during this time.
Blinks green, amber, and then powers off	Indicates that there is an expected drive failure.
Blinks amber four times per second	Indicates that the drive has failed.
Blinks green slowly	Indicates that the drive is rebuilding.

**Table 89. Drive indicator codes (continued)**

Drive status indicator code	Condition
Solid green	Indicates that the drive is online.
Blinks green for three seconds, amber for three seconds, and then powers off after six seconds	Indicates that the rebuild has stopped.

## EDSFF E3.S drive led codes

The LEDs on the drive carrier indicate the state of each drive. The LEDs on the EDSFF E3.S drive have two LEDs: an activity LED (green) and a locate/fault LED (blue/amber). The activity LED blinks whenever the drive is accessed.



**Figure 177. EDSFF E3.S drive indicators**

1. Drive activity LED indicator
2. Drive status LED indicator
3. Drive capacity label

## EDSFF E3.S drive led codes

E3.S hard drives have Green LED and Blue/Amber LED.

- Green LED shows : Drive power status , Activity
- Blue/Amber LED shows: Drive Fault, Locate

EDSFF indicator behavior

**Table 90. EDSFF indicator behavior**

Pattern Name	Description	Blue Element	Amber Element
Locate	This device is being identified.	ON (1 sec ON 1 sec OFF)	OFF
Fault	The device is in a fault condition.	OFF	ON (2 sec ON 1 sec OFF)
N/A	This device does not have fault or locate device.	OFF	OFF

**NOTE:** Locate behavior overrides Fault state.

Green LED

The green LED is driven and controlled by the device. The two functions for this LED are defined as follows:

- Power: This function indicates that the device has power and has no issues with its power regulation. Once the green LED is ON, it shall either remain ON or blink at the activity frequency unless the device determines power is no longer within its operating range.
- Activity: This function indicates if the device is being used.


**Table 91. LED and device state per function for Green LED**

Function/Device state	LED state
Power ON/Device is powered, no activity occurring.	ON
Activity/Device is powered, host initiated I/O activity occurring.	4 Hz nominal blink rate
Power OFF/Device is not powered.	OFF

# Using system diagnostics

If you experience an issue with the system, run the system diagnostics before contacting Dell for technical assistance. The purpose of running system diagnostics is to test the system hardware without using additional equipment or risking data loss. If you are unable to fix the issue yourself, service and support personnel can use the diagnostics results to help you solve the issue.

## Dell Embedded System Diagnostics

 **NOTE:** The Dell Embedded System Diagnostics is also known as Enhanced Pre-boot System Assessment (ePSA) diagnostics.

The Embedded System Diagnostics provide a set of options for particular device groups or devices allowing you to:

- Run tests automatically or in an interactive mode
- Repeat tests
- Display or save test results
- Run thorough tests to introduce additional test options to provide extra information about the failed device(s)
- View status messages that inform you if tests are completed successfully
- View error messages that inform you of issues encountered during testing

## System diagnostic controls

**Table 92. System diagnostic controls**

<b>Menu</b>	<b>Description</b>
<b>Configuration</b>	Displays the configuration and status information of all detected devices.
<b>Results</b>	Displays the results of all tests that are run.
<b>System health</b>	Provides an overview of the system performance.
<b>Event log</b>	Displays a time-stamped log of test results. This displays if at least one event description is recorded.

# Jumpers and connectors

This topic provides some basic and specific information about jumpers and switches. It also describes the connectors on the various boards in the system. Jumpers on the HPM board help to disable the system and reset the passwords. To install components and cables correctly, you must know the connectors on the HPM board.

## Topics:

- [HPM board jumpers and connectors](#)
- [DIP switch settings](#)
- [Disabling a forgotten password](#)

## HPM board jumpers and connectors

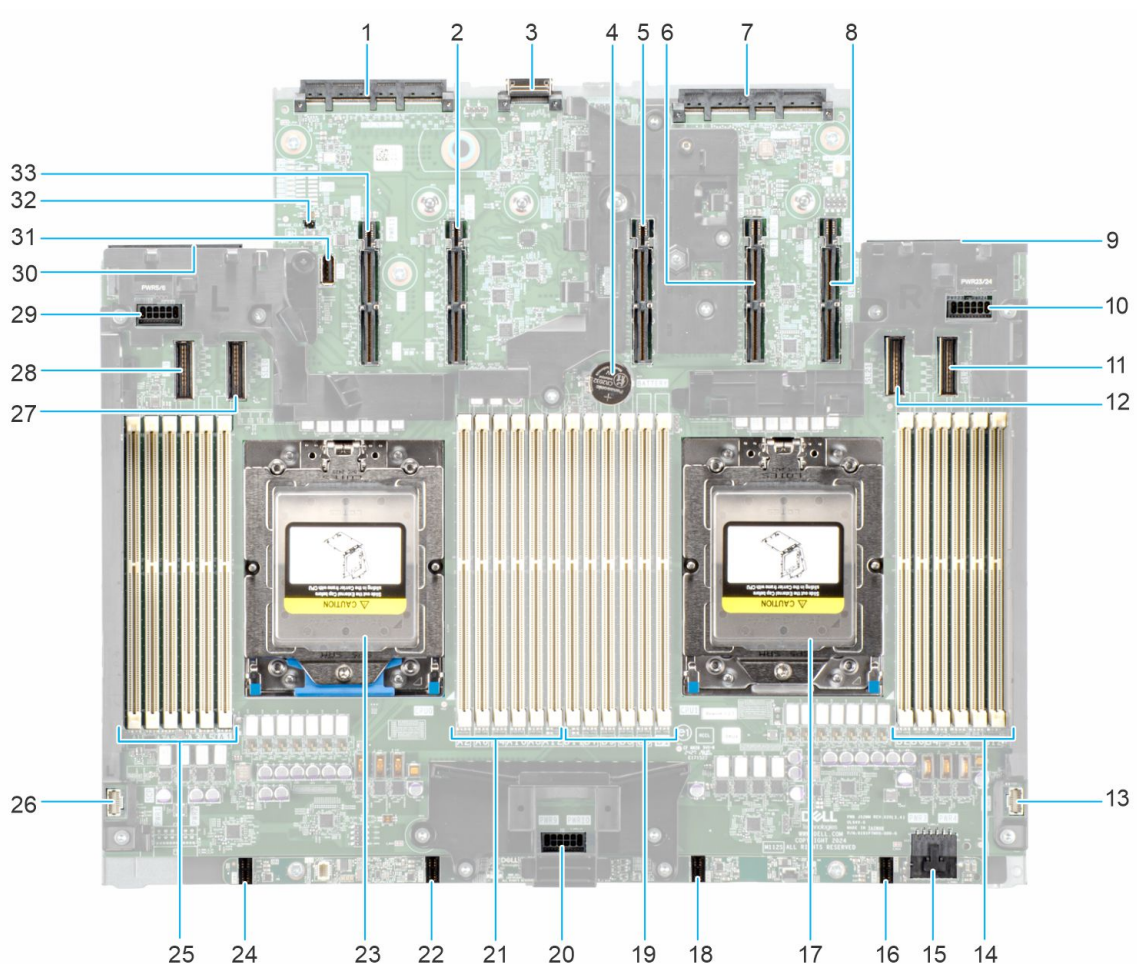



Figure 178. HPM board jumpers and connectors

Table 93. HPM board jumpers and connectors

Item	Connector
1	OCP NIC 3.0 connector

**Table 93. HPM board jumpers and connectors (continued)**


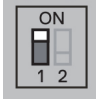
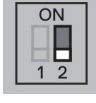
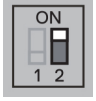
Item	Connector
2	Riser connector 4 - requires CPU 0 (SL13/SL14/PWR13/PWR14)
3	BOSS connector
4	Coin cell battery
5	Riser connector 3 - requires CPU 1 (SL15/SL16/PWR15/PWR16)
6	Riser connector 1 - requires CPU 1 (SL17/SL18/PWR17/PWR18)
7	DC-SCM connector
8	Riser connector 2 - requires CPU 1 (SL19/SL20/PWR19/PWR20)
9	PSU connector 1
10	Power connector 23/24(PWR23/PWR24)
11	PCIe connector 22 (SL22_CPU 1) PIB power connector
12	PCIe connector 21 (SL21_CPU 1) PIB signal connector
13	Primary control panel connector
14	DIMM for CPU 1
15	Power connector 3/4 (PWR3/PWR4)
16	Fan 4 connector
17	CPU 1
18	Fan 3 connector
19	DIMM for CPU 1
20	Power connector 9/10 (PWR9/PWR10)
21	DIMM for CPU 0
22	Fan 2 connector
23	CPU 0 PCIe connector 4 (SL4_CPU 0)
24	Fan 1 connector
25	DIMM for CPU 0
26	Secondary control panel connector
27	PCIe connector 10 (SL10_CPU 0)
28	PCIe connector 9 (SL9_CPU 0)
29	Power connector 5/6 (PWR5/PWR6)
30	PSU connector 2
31	Internal USB
32	DIP Switch for NVRAM/PWRD
33	Riser connector 5 - requires CPU 0 (SL11/SL12/PWR11/PWR12)

 **NOTE:** The system board is known as Host Processor Module (HPM board).

## DIP switch settings

For information about resetting the password jumper to disable a password, see the [Disabling a forgotten password](#) section.

**Table 94. DIP switch settings**

Jumper	Setting	Description
NVRAM_CLR		OFF (default): The BIOS settings are retained at system boot.
		ON: The BIOS settings cleared at system boot.
PWRD_DIS		OFF (default): The BIOS password is enabled.
		ON: The BIOS password is disabled.

**CAUTION:** Be careful when changing the BIOS settings. The BIOS interface is designed for advanced users. Any change in the setting could prevent your system from starting correctly and you might have potential loss of data.

## Disabling a forgotten password

The software security features of the system include a system password and a setup password. The password jumper enables or disables password features and clears any passwords in use.

### Prerequisites

**CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that are shipped with your product.

### Steps

1. Power off the system, and all the attached peripherals, and disconnect the system from the electrical outlet.
2. Remove the system cover.
3. Move the jumper on the HPM board from pins 2 and 4 to pins 4 and 6.
4. Replace the system cover.
  - NOTE:** The existing passwords are not disabled (erased) until the system boots with the jumper on pins 4 and 6. However, before you assign a new system and/or setup password, you must move the jumper back to pins 2 and 4.
  - NOTE:** If you assign a new system and/or setup password with the jumper on pins 4 and 6, the system disables the new passwords the next time it boots.
5. Reconnect the system and all the attached peripherals.
6. Power off the system.
7. Remove the system cover.
8. Move the jumper on the HPM board from pins 4 and 6 to pins 2 and 4.
9. Replace the system cover.
10. Reconnect the system to the electrical outlet and power on the system, and all the attached peripherals.
11. Assign a new system and/or setup password.

# Getting Help

## Topics:

- [Recycling or End-of-Life service information](#)
- [Contact Dell Technologies](#)
- [Accessing system information by using MyDell](#)
- [Receiving automated support with Secure Connect Gateway \(SCG\)](#)

## Recycling or End-of-Life service information

Take back and recycling services are offered for this product in certain countries. If you want to dispose of system components, visit [How to Recycle](#) and select the relevant country.

## Contact Dell Technologies

Dell provides online support, mobile support, and onsite service options. If you do not have an active Internet connection, you can find Dell contact information on your invoice, packing slip, bill, or Dell product catalog. The availability of services varies depending on the country or region and product, and some services may not be available in your area. You can contact Dell for sales, technical support, or customer service issues.

### Steps

1. Go to [Dell Support](#) and follow the prompts.
2. For contact details of Dell Global Technical Support, click [Contact Technical Support](#).

## Accessing system information by using MyDell

You can use the MyDell label located on the Express service tag in the front of the PowerEdge system, to access information about PowerEdge R6725 system.

### Prerequisites

Ensure that your smartphone or tablet has a QR code scanner installed.

The MyDell includes the following information about your system:

- How-to videos
- Reference materials, including the Installation and Service Manual, and mechanical overview.
- The system service tag to quickly access the specific hardware configuration and warranty information.
- A direct link to Dell to contact technical support and sales teams.

### Steps

Go to product-specific page in [PowerEdge Manuals](#) or scan the model-specific QR code on your system using your smartphone or tablet.

## MyDell label for PowerEdge R6725 system

**Dell.com/support PER6725**



Scan for quick access to self-service videos and documentation for this device.

**⚠ Caution:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

To learn more about this Dell product or to order additional or replacement parts, go to **Dell.com/support**

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Figure 179. MyDell label for PowerEdge R6725 system

# Receiving automated support with Secure Connect Gateway (SCG)

Dell Secure Connect Gateway (SCG) is an optional Dell Services offering that automates technical support for your Dell server, storage, and networking devices. By installing and setting up a Secure Connect Gateway (SCG) application in your IT environment, you can receive the following benefits:

- Automated issue detection — Secure Connect Gateway (SCG) monitors your Dell devices and automatically detects hardware issues, both proactively and predictively.
- Automated case creation — When an issue is detected, Secure Connect Gateway (SCG) automatically opens a support case with Dell Technical Support.
- Automated diagnostic collection — Secure Connect Gateway (SCG) automatically collects system state information from your devices and uploads it securely to Dell. This information is used by Dell Technical Support to troubleshoot the issue.
- Proactive contact — A Dell Technical Support agent contacts you about the support case and helps you resolve the issue.


The available benefits vary depending on the Dell Service entitlement purchased for your device. For more information about Secure Connect Gateway (SCG), go to [secureconnectgateway](https://www.dell.com/support/secureconnectgateway).

## Documentation resources

This section provides information about the documentation resources for your system.

To view the document that is listed in the documentation resources table:

- From the Dell support site:
  1. Click the documentation link that is provided in the Location column in the table.
  2. Click the required product or product version.

 **NOTE:** To locate the model number, see the front of your system.

3. On the Product Support page, click **Documentation**.
- Using search engines:
    - Type the name and version of the document in the search box.

**Table 95. Additional documentation resources for your system**

Task	Document	Location
Setting up your system	For more information about installing and securing the system into a rack, see the Rail Installation Guide included with your rail solution.  For information about setting up your system, see the <i>Getting Started Guide</i> document that is shipped with your system.	<a href="#">PowerEdge manuals</a>
Configuring your system	For information about the iDRAC features, configuring and logging in to iDRAC, and managing your system remotely, see the Integrated Dell Remote Access Controller User's Guide.  For information about understanding Remote Access Controller Admin (RACADM) subcommands and supported RACADM interfaces, see the RACADM CLI Guide for iDRAC.  For information about Redfish and its protocol, supported schema, and Redfish Eventing implemented in iDRAC, see the Redfish API Guide.  For information about iDRAC property database group and object descriptions, see the Attribute Registry Guide.	<a href="#">PowerEdge manuals</a>
	For information about earlier versions of, the iDRAC documents.  To identify the version of iDRAC available on your system, on the iDRAC web interface, click <b>? &gt; About</b> .	<a href="#">iDRAC Manuals</a>
	For information about installing the operating system, see the operating system documentation.	<a href="#">Operating System Manuals</a>

**Table 95. Additional documentation resources for your system (continued)**

Task	Document	Location
	For information about updating drivers and firmware, see the Methods to download firmware and drivers section in this document.	<a href="#">Drivers</a>
Managing your system	For information about systems management software offered by Dell, see the Dell OpenManage Systems Management Overview Guide.	<a href="#">PowerEdge manuals</a>
	For information about setting up, using, and troubleshooting OpenManage, see the Dell OpenManage Server Administrator User's Guide.	<a href="#">OpenManage Manuals</a> > OpenManage Server Administrator
	For information about installing and using Dell Secure Connect Gateway, see the Dell Secure Connect Gateway Enterprise User's Guide.	<a href="#">serviceability tools</a>
	For information about partner programs enterprise systems management, see the OpenManage Connections Enterprise Systems Management documents.	<a href="#">OpenManage Manuals</a>
Working with the Dell PowerEdge RAID controllers (if applicable)	For information about understanding the features of the Dell PowerEdge RAID controllers (PERC), Software RAID controllers, or BOSS card and deploying the cards, see the Storage controller documentation.	<a href="#">Storage Controller Manuals</a>
Understanding event and error messages	<a href="#">EEMI guide</a>	<a href="#">MyDell label</a>
Troubleshooting your system	For information about identifying and troubleshooting the PowerEdge server issues, see the Server Troubleshooting Guide.	<a href="#">PowerEdge manuals</a>