



STORAGE SUPERSERVER[®] SSG-640SP-E1CR60



USER'S MANUAL

Revision 1.0

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Preface

About this Manual

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the server. Installation and maintenance should be performed by experienced technicians only.

Please refer to the SSG-640SP-E1CR60 server specifications page on our website for updates on supported memory, processors and operating systems (<http://www.supermicro.com>).

Notes

For your system to work properly, please follow the links below to download all necessary drivers/utilities and the user's manual for your server.

- Supermicro product manuals: <http://www.supermicro.com/support/manuals/>
- Product drivers and utilities: <https://www.supermicro.com/wdl/driver>
- Product safety info: http://www.supermicro.com/about/policies/safety_information.cfm

If you have any questions, please contact our support team at:
support@supermicro.com

This manual may be periodically updated without notice. Please check the Supermicro website for possible updates to the manual revision level.

Secure Data Deletion

A secure data deletion tool designed to fully erase all data from storage devices can be found on our website: https://www.supermicro.com/about/policies/disclaimer.cfm?url=/wdl/utility/Lot9_Secure_Data_Deletion_Utility/

Warnings

Special attention should be given to the following symbols used in this manual.



Warning! Indicates important information given to prevent equipment/property damage or personal injury.



Warning! Indicates high voltage may be encountered when performing a procedure.

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Chapter 1

Introduction

1.1 Overview

This chapter provides a brief outline of the functions and features of the SuperStorage Server SSG-640SP-E1CR60, which is based on the X12DSC-6 motherboard and the CSV-947STS-R2K05P chassis.

The following provides an overview of the specifications and capabilities.

System Overview	
Motherboard	X12DSC-6
Chassis	CSV-947STS-R2K05P
Processor Support	Dual 3rd Generation Intel® Xeon® Scalable processors
Memory	4TB of 3DS LRDIMM DDR4 (288-pin) ECC memory with speed of 3200/2933/2666 MHz in 16 memory slots and up to 4TB of Intel Optane PMem 200 Series with speeds of up to 3200 MHz
Drive Support	60 3.5/2.5" hot-swap SAS3/SATA3 drive bays Two 2.5" rear hot-swap SATA drive bays Two PCIe 3.0 x2 NVMe M.2 slots (supports M-Key 2280 and 22110) Two internal slim SATA SSD slots Four rear hot-swap NVMe U.2 bays for cache support (optional)
Expansion Slots	Three PCIe 4.0 x16 low-profile slots (CPU SLOT 1, 2, 3)
I/O Ports	Two 10GBaseT Ethernet LAN ports One RJ45 dedicated BMC LAN port One serial (COM) port One VGA port Two USB 3.0 ports (on the rear I/O panel)
System Cooling	Six 8cm heavy duty fans
Power	Two 2000W *redundant power supply modules (Titanium Level) *Non-redundant for 100-127Vac input
Form Factor	4U 7 x 17.6 x 34.1 in. / 178 x 447 x 866mm (H x W x D)

Notes: A Quick Reference Guide can be found on the product page of the Supermicro website.

The following safety models associated with the SSG-640SP-E1CR60 have been certified as compliant with UL or CSA: 947S60, 947S-R20X12.

1.2 System Features

The following views of the system display the main features. Refer to [Appendix B](#) for additional specifications.

Front View

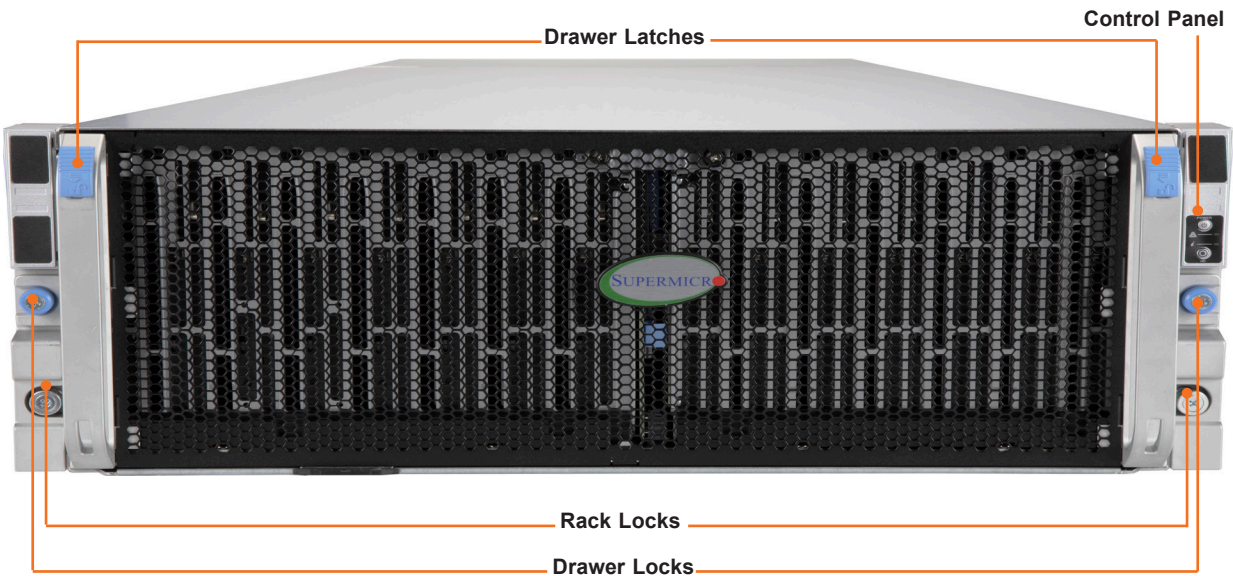


Figure 1-1. Front View

System Features: Front	
Feature	Description
Control Panel	One front control panel for single node system (bottom node) (see Control Panel section for details)
Drawer Latch	Latch to remove the drawer from the system
Drawer Lock	Locks the drawer into the chassis
Rack Lock	Locks the system into a rack
Hot-swap Drive Bays	60 3.5" SAS3/SATA3 hot-swap drive bays

Drive Carrier Indicators

Each drive carrier has two LED indicators: an activity indicator and a status indicator. For RAID configurations using a controller, the meaning of the status indicator is described in the table below. For OS RAID or non-RAID configurations, some LED indications are not supported, such as hot spare. For VROC configurations, refer to the VROC appendix in this manual.

Hard Drive Carrier LED Indicators			
	Color	Blinking Pattern	Behavior for Device
Activity LED	Blue	Solid on	Indicates a SAS drive
	Blue	Off	Indicates a SATA drive
	Blue	Blinking	Drive is actively being accessed
Status LED	Red	Solid on	Drive failed
	Red	Blinking at 1Hz	RAID is rebuilding
	Red	Blinking at 3Hz	Indicates a hot spare
	Red	Blinking at 4Hz	Locates a drive
	Red	Off	Idle

Control Panel

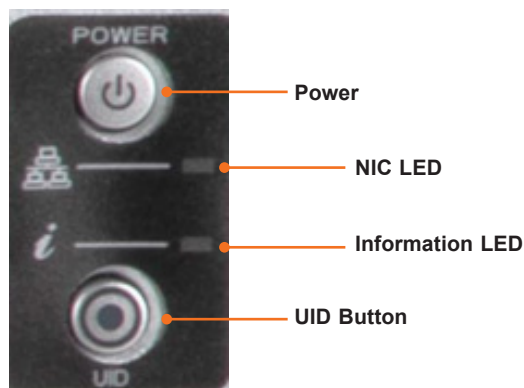


Figure 1-2. Control Panel

Control Panel Features	
Feature	Description
Power button	The main power button is used to apply or remove power from the power supply to the server. Turning off system power with this button removes the main power but maintains standby power. To perform many maintenance tasks, you must also unplug system before servicing.
NIC LED	Indicates network activity on LAN port when flashing.
Information LED	Alerts operator to several states, as noted in the table below.
UID Button/LED	The Unit ID (UID) button is used to turn on or off the blue UID LED to easily locate the server in racks and server banks. Solid blue indicates the UID has been activated locally to locate the server in a rack environment. Blinking blue indicates the UID has been activated using BMC to locate the server in a rack environment.

Information LED	
Status	Description
Continuously on and red	1. An overheat condition has occurred. 2. An HDD(s) status has changed. (For details, please refer to the Hard Drive Carrier Indicators section).
Blinking red (1Hz)	Fan failure, check for an inoperative fan.
Blinking red (0.25Hz)	Power failure, check for a non-operational power supply.

Rear View

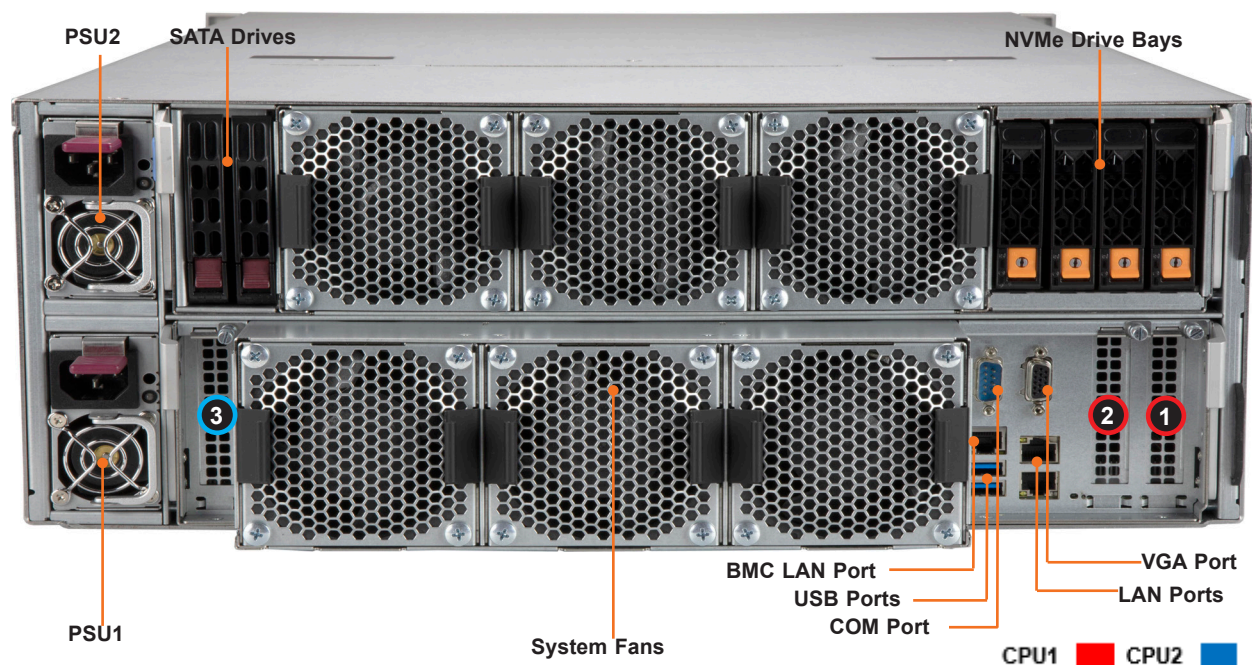


Figure 1-3. Rear View

System Features: Rear	
Feature	Description
Power Supplies	Two 2000W redundant (non-redundant for 100-127Vac input) power supplies
System Fans	Six 8cm counter-rotating fans
SATA Drives	Two 2.5" hot-swap SATA drives
NVMe Drive Bays	Four U.2 hot-swap NVMe drive bays (optional)
BMC LAN Port	One dedicated BMC LAN port
COM Port	One COM port
USB Ports	Two USB 3.0 ports
VGA Port	One VGA port
LAN Ports	Two RJ45 10GbE LAN ports

Note: The bottom node is the motherboard tray and the top node is the NVMe tray. The top node has four U.2 hot-swap NVMe drive bays and two 2.5" hot-swap SATA drive bays.

Expansion Card Chassis Slots	
Item	Description
1	PCIe 4.0 x16 low-profile slot
2	PCIe 4.0 x16 low-profile slot
3	PCIe 4.0 x16 low-profile slot

Notes: HHL = half height, half length.

Full height = 4.2", low profile = 2.5", full length = 10.5", half length = 6.6"

Power Supply Indicators		
Power Supply Condition	Green LED	Amber LED
No AC power to power supply	OFF	OFF
Power supply critical events causing a shutdown/ failure/ OCP/ OVP/ Fan Fail/ OTP/ UVP	OFF	Amber LED
Power supply warning events where the power supply continues to operate; high temperature; over voltage; under voltage, etc	OFF	1Hz blinking amber
AC present only 12vsb on (PS off)	1Hz blinking green	OFF
Output ON and OK	Green	OFF
AC cord unplugged and in redundant mode	OFF	Amber

Accessing the Drive Bays

Unlock and pull out the drawer to access the drive bays. The first two rows of drive bays can be accessed by sliding the drawer out to the first stop position. Each row includes a mid-row gap, two of which have expander modules that connect the drives to the motherboards.



Figure 1-4. Drawer View

The Storage Server SSG-640SP-E1CR60 contains two field-serviceable expander modules, which are installed in the second and fourth drive bay rows. The first and third drive bay rows have their mid-row gap filled by non-functional fillers (dummy modules).

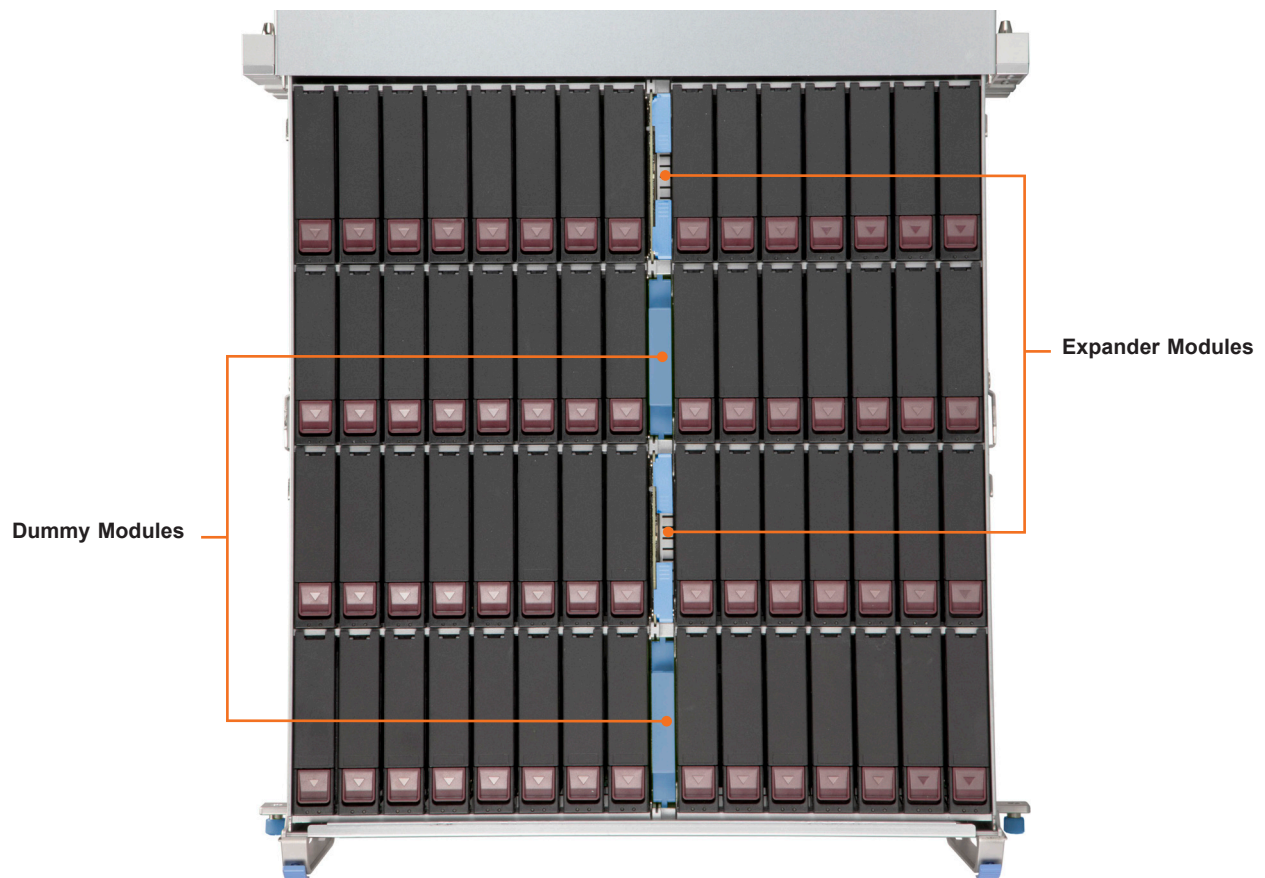


Figure 1-5. Location of Expander Modules

Looking down on a pulled-out drawer, the drive bays in the first row from left to right are identified as 0 to 14. Drive bays 15 to 29 comprise the second row. An expander module in the second row connects drive bays 0 to 29 to the server node physically positioned at the bottom (see figure below).

Drive bays 30 to 44 comprise the third row, while drive bays 45 to 59 comprise the fourth row. Another expander module in the fourth row connects drive bays 30 to 59 to the server node physically positioned at the top (see figure below).

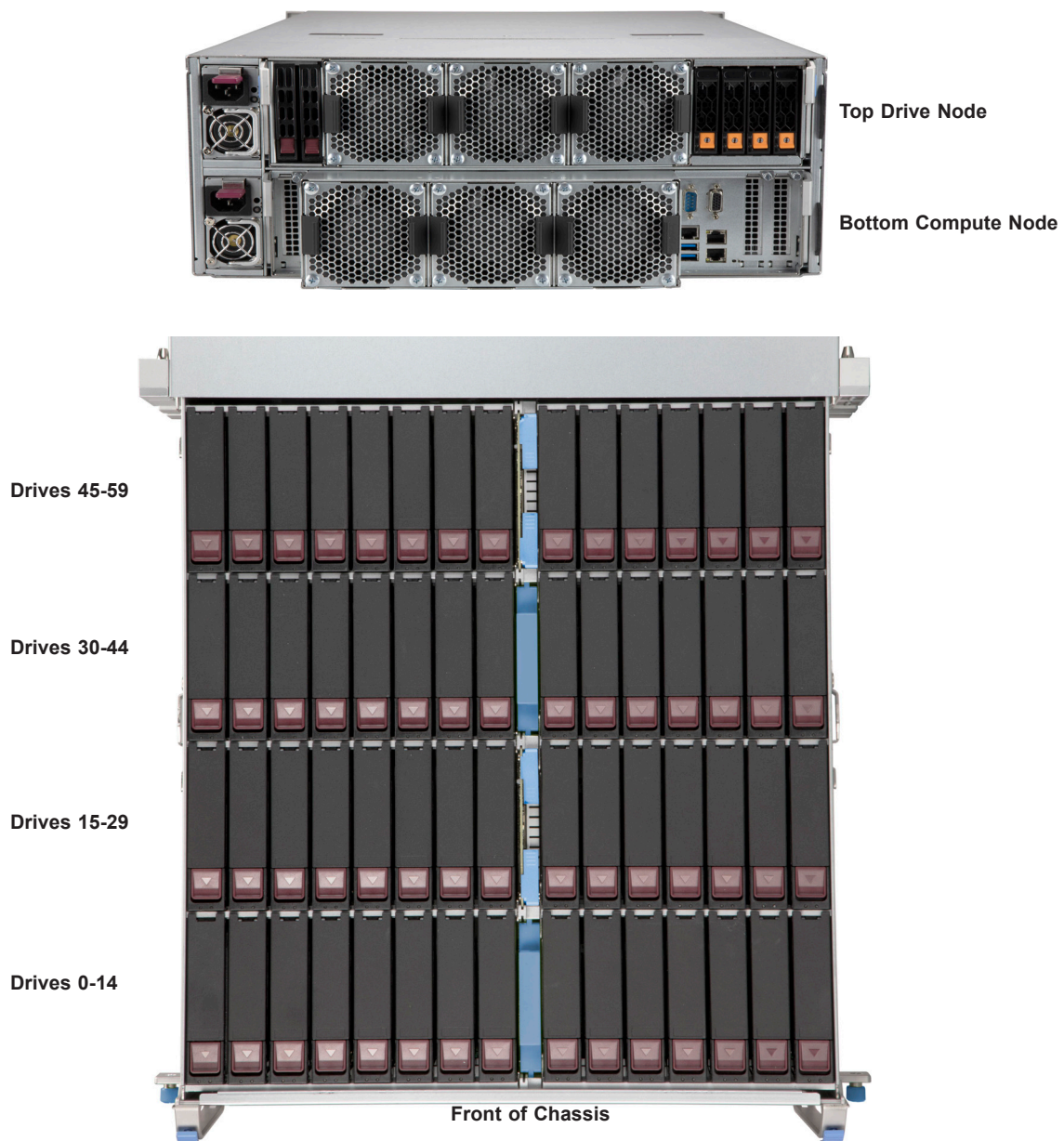


Figure 1-6. Logical Drive Locations

1.3 System Architecture

This section covers the locations of the system electrical components, a system block diagram, and a motherboard layout with the connectors and jumpers called out.

Main Components

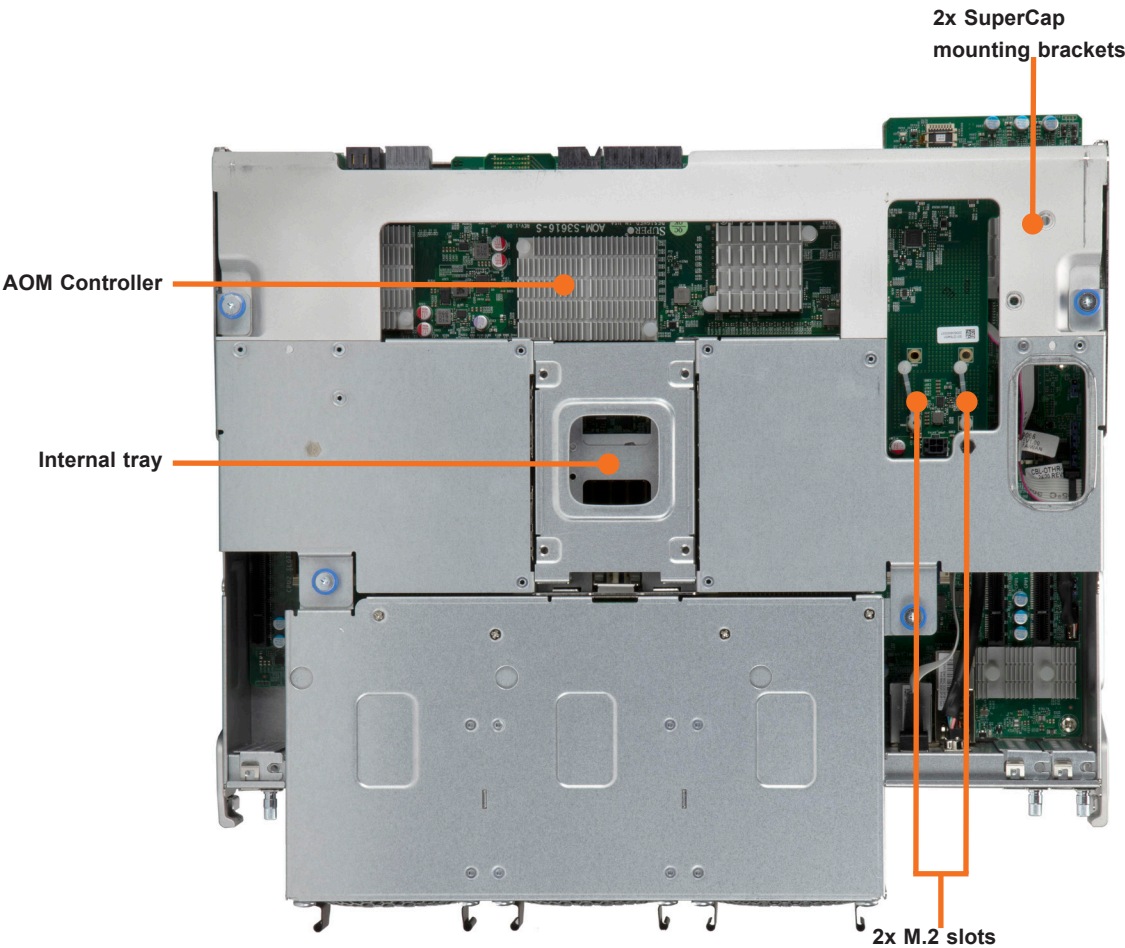


Figure 1-7. Main Component Locations

System Features: Top	
Feature	Description
AOM Controller	Add-on module
Internal Tray	Storage tray for two 2.5" slim SATA SSDs or two Supercaps (optional)
Supercap Mounting Brackets	SuperCap TFM module (optional)
M.2 Slots	Two M.2 PCIe 3.0 NVMe slots

System Block Diagram

The block diagram below shows the connections and relationships between the subsystems and major components of the overall system.

X12DSC-6

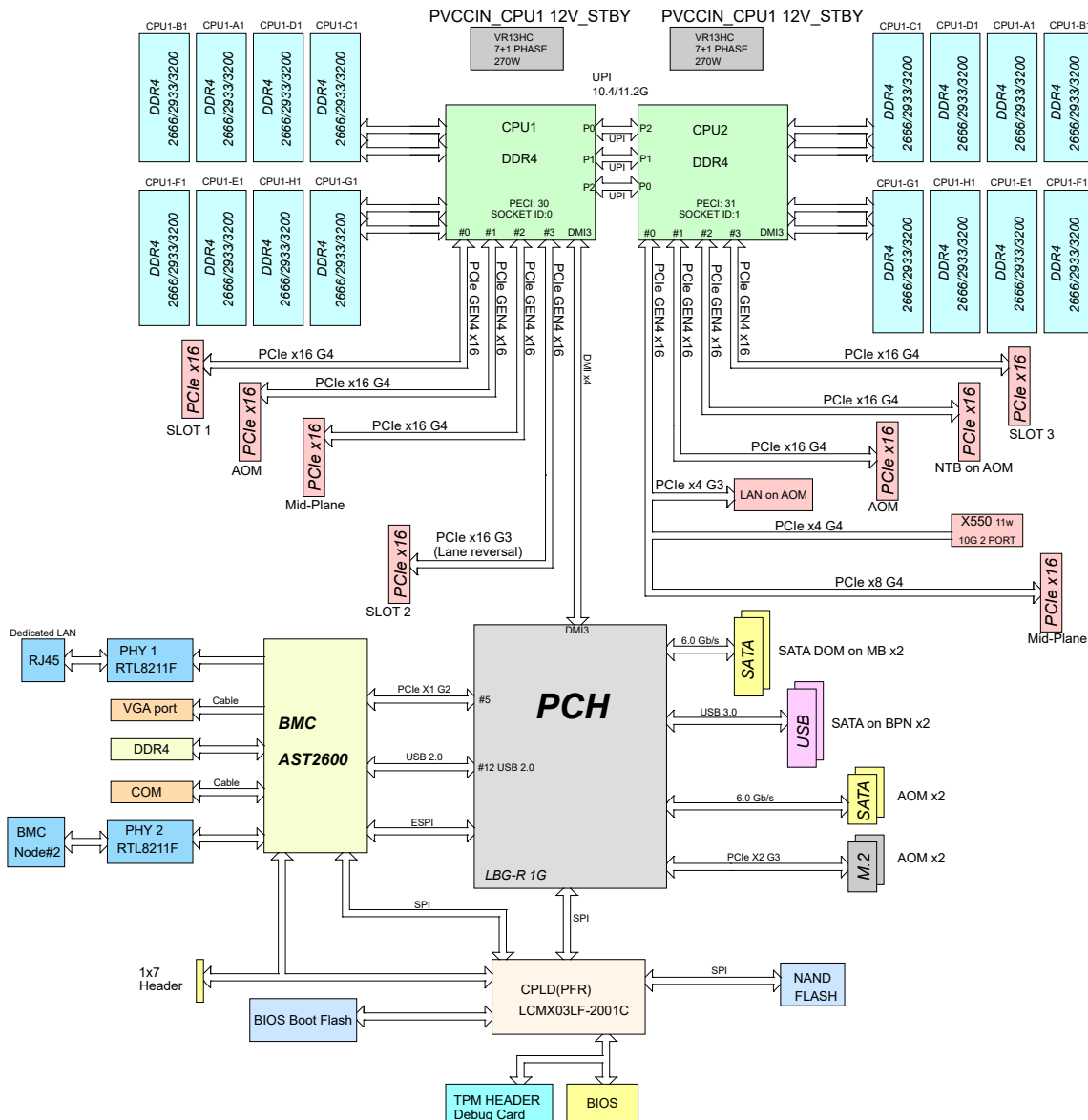


Figure 1-8. System Block Diagram

Drawer Architectural Diagram

The Storage Server SSG-640SP-E1CR60 contains four interposer positions for expander modules, labelled A, B, C, and D. This interposer design allows each row of 15 drive bays to be connected via foldable SAS cables to a midplane attached to both motherboards. The motherboard is connected to its expander module installed in position B and D.

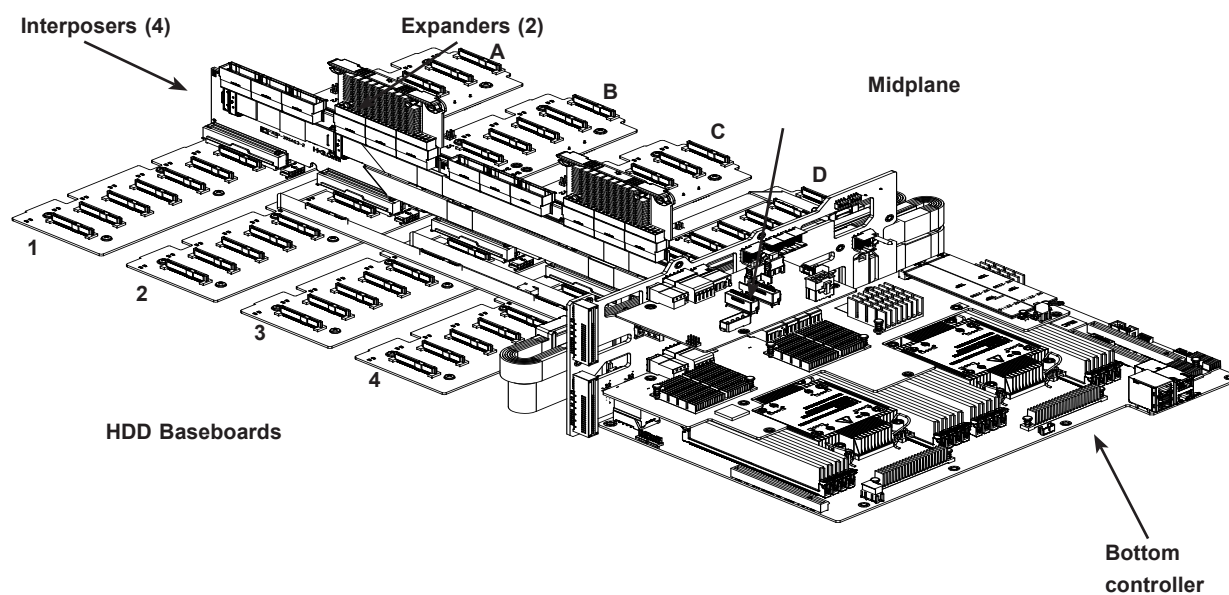


Figure 1-9. Drawer Architectural Diagram

1.4 Motherboard Layout

Below is a layout of the X12DSC-6 motherboard with jumper, connector and LED locations shown. See the table on the following page for descriptions. For detailed descriptions, pinout information and jumper settings, refer to [Chapter 4](#) or the [Motherboard Manual](#).

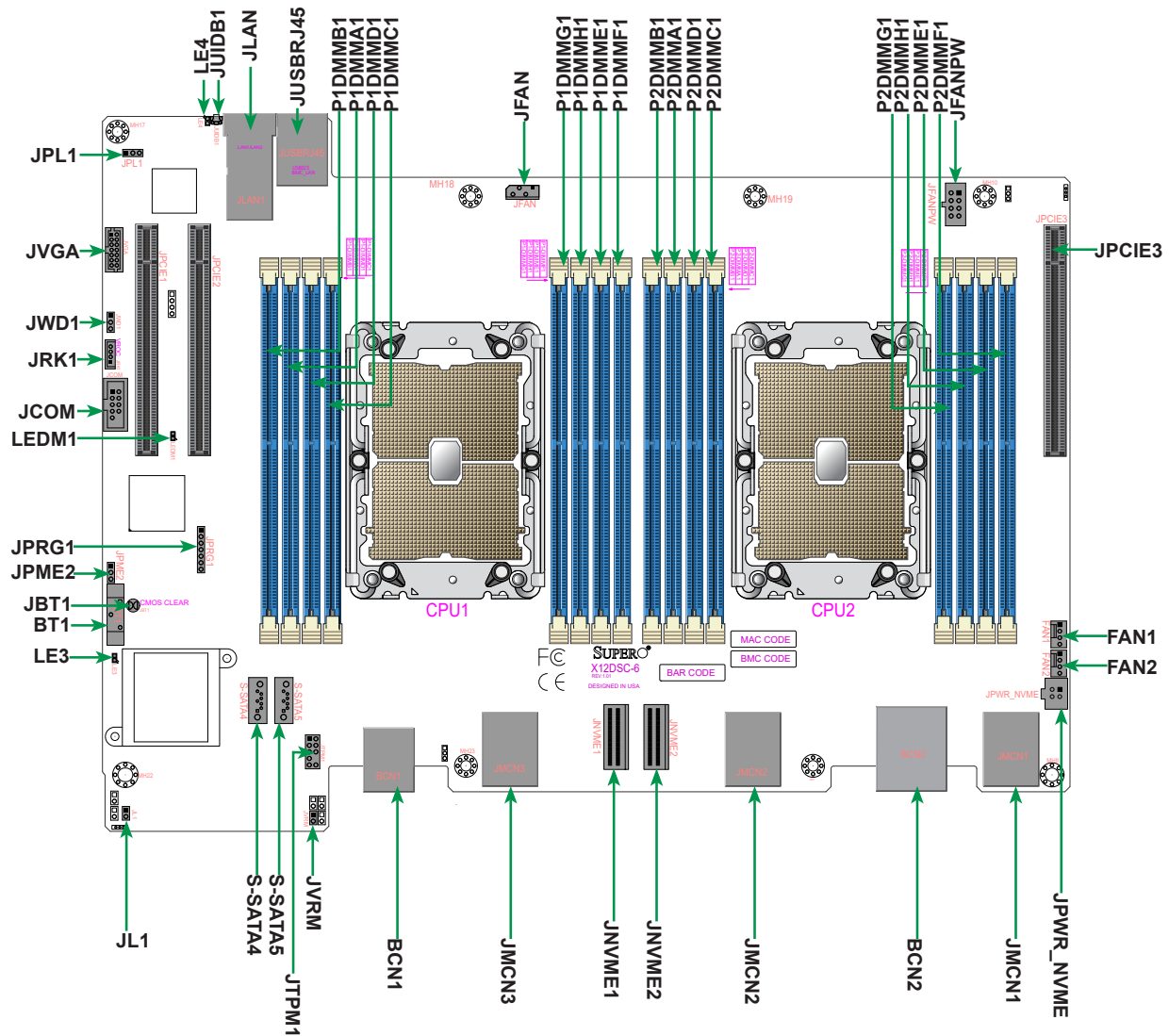


Figure 1-10. Motherboard Layout

Notes:

- "■" indicates the location of pin 1.
- Jumpers/LED indicators not indicated are used for testing only and are not covered in this manual.

Quick Reference Table

Jumper	Description	Default Setting
JBT1	CMOS clear	Open (Normal)
JPL1	LAN1 Enable/Disable	Pins 1-2 (Enabled)
JPME2	Manufacturing mode select	Pins 1-2 (Normal)
JWD1	Watch Dog Timer enable	Pins 1-2 (Enabled, Reset)
JVRM	VRM I ² C	Closed

Connector	Description
BCN1, BCN2	Backplane connectors (connects to backplane BPN-SAS3-947SB)
JCOM1	Serial port header
JFAN, JFANPW, FAN1, FAN2	System cooling fan headers
S-SATA4, S-SATA5	SATA 3.0 connection headers supported by the PCH
BMC_LAN	Dedicated BMC LAN port
JMCN1, JMCN2, JMCN3	Mezzanine board docking connectors
JNVME1/JNVME2	PCIe 4.0 x4x4 NVMe slots (JNVME1 is supported by CPU1, JNVME2 is supported by CPU2)
JL1	Chassis intrusion header (Note: Please connect a cable from the chassis intrusion header at JL1 to the chassis to receive an alert via BMC.)
JLAN	Back panel LAN ports (LAN1/LAN2)
VROC (JRK1)	Intel VROC RAID key for NVMe SSD
JTPM1	Trusted Platform Module (TPM)/Port 80 connector
JPCIE1	PCIe 4.0 x16 slot supported by CPU1
JPCIE2	PCIe 4.0 x16 slot supported by CPU1
JPCIE3	PCIe 4.0 x16 slot supported by CPU2
JPWR_NVME	Power connector for NVMe backplane devices
JUIDB1	Unit Identifier (UID) switch
JUSB RJ45	Back panel USB 3.0 ports (USB0/1)
JVGA	VGA port header for front access

LED	Description	Status
LED M1	BMC heartbeat LED	Blinking Green: BMC normal
LE3	Onboard power LED	On: Onboard power on
LE4	UID (Unit Identifier) LED	Solid Blue: Unit identified

Chapter 2

Server Installation

2.1 Overview

This chapter provides advice and instructions for mounting your system in a server rack. If your system is not already fully integrated with processors, system memory etc., refer to [Chapter 3](#) for details on installing those specific components.

Caution: Electrostatic Discharge (ESD) can damage electronic components. To prevent such damage to PCBs (printed circuit boards), it is important to use a grounded wrist strap, handle all PCBs by their edges and keep them in anti-static bags when not in use.

2.2 Unpacking the System

Inspect the box in which the SSG-640SP-E1CR60 was shipped, and note if it was damaged in any way. If any equipment appears damaged, file a damage claim with the carrier who delivered it.

Decide on a suitable location for the rack unit that will hold the server. It should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated. It will also require a grounded AC power outlet nearby. Be sure to read the precautions and considerations noted in [Appendix A](#).

2.3 Preparing for Setup

The box in which the system was shipped should include the rackmount hardware needed to install it into the rack. Please read this section in its entirety before you begin the installation.

Choosing a Setup Location

- The system should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated.
- Leave enough clearance in front of the rack so that you can open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow sufficient space for airflow and access when servicing.
- This product should be installed only in a Restricted Access Location (dedicated equipment rooms, service closets, etc.).

- This product is not suitable for use with visual display workplace devices according to §2 of the German Ordinance for Work with Visual Display Units.

Rack Precautions

- Ensure that the leveling jacks on the bottom of the rack are extended to the floor so that the full weight of the rack rests on them.
- In single rack installations, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extending a server or other component from the rack.
- You should extend only one server or component at a time - extending two or more simultaneously may cause the rack to become unstable.

Server Precautions

- Review the electrical and general safety precautions in [Appendix A](#).
- Determine the placement of each component in the rack *before* you install the rails.
- Install the heaviest server components at the bottom of the rack first and then work your way up.
- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.
- Allow any drives and power supply modules to cool before touching them.
- When not servicing, always keep the front door of the rack and all covers/panels on the servers closed to maintain proper cooling.

Rack Mounting Considerations

Ambient Operating Temperature

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the room's ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (TMRA).

Airflow

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).



To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- Slide rail mounted equipment is not to be used as a shelf or a work space.



Slide rail mounted equipment is not to be used as a shelf or a work space.



Warning: do not pick up the server with the front handles. They are designed to pull the system from a rack only.

2.4 Installing the Rails

There are a variety of rack units on the market, which may require a slightly different assembly procedure. Do not use a two post "telco" type rack. This rail set fits a rack between 26.5" and 36.4" deep.

The following is a basic guideline for installing the system into a rack with the rack mounting hardware provided. You should also refer to the installation instructions that came with the specific rack you are using.

Installing the Rails onto the Rack

The front and rear ends of each rail have a locking latch. This latch is used to attach the rails to the rack.

To mount the rails onto the rack, first extend them by releasing the inner rails from the outer rails.

1. Using a screwdriver, loosen the screws holding the inner rail in place inside the outer rail.

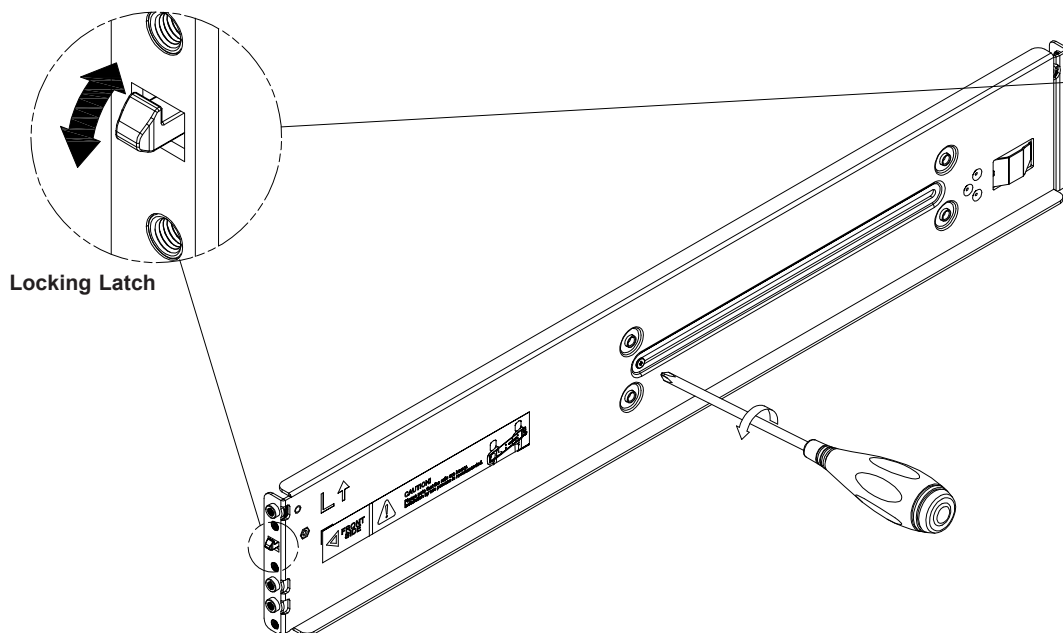


Figure 2-1. Releasing the Inner Rail

2. Mount the front end of the rail by pushing the outer rail latch through one of the square holes on the front of the rack.
3. Pull the inner rail out of the outer rail until it reaches the rear of the rack.
4. Mount the rear end of the rail by pushing the inner rail latch through one of the square holes on the rear of the rack. Take care to use the proper holes so that the rail is level.

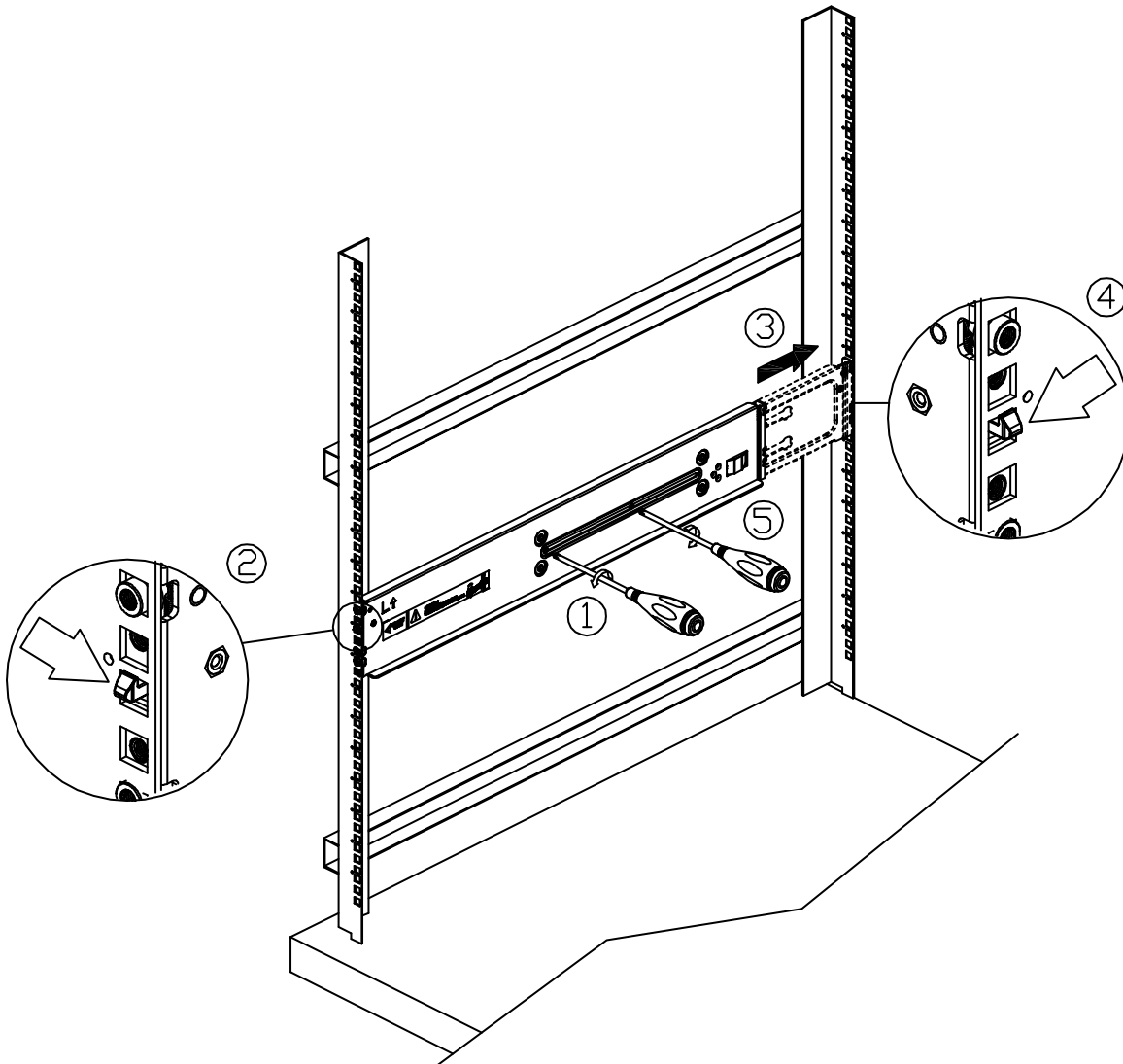


Figure 2-2. Extending and Mounting a Rail



Stability hazard. The rack stabilizing mechanism must be in place, or the rack must be bolted to the floor before you slide the unit out for servicing. Failure to stabilize the rack can cause the rack to tip over.

5. Secure the length of the extended rail by tightening the screws into the holes closer to the inner rail.

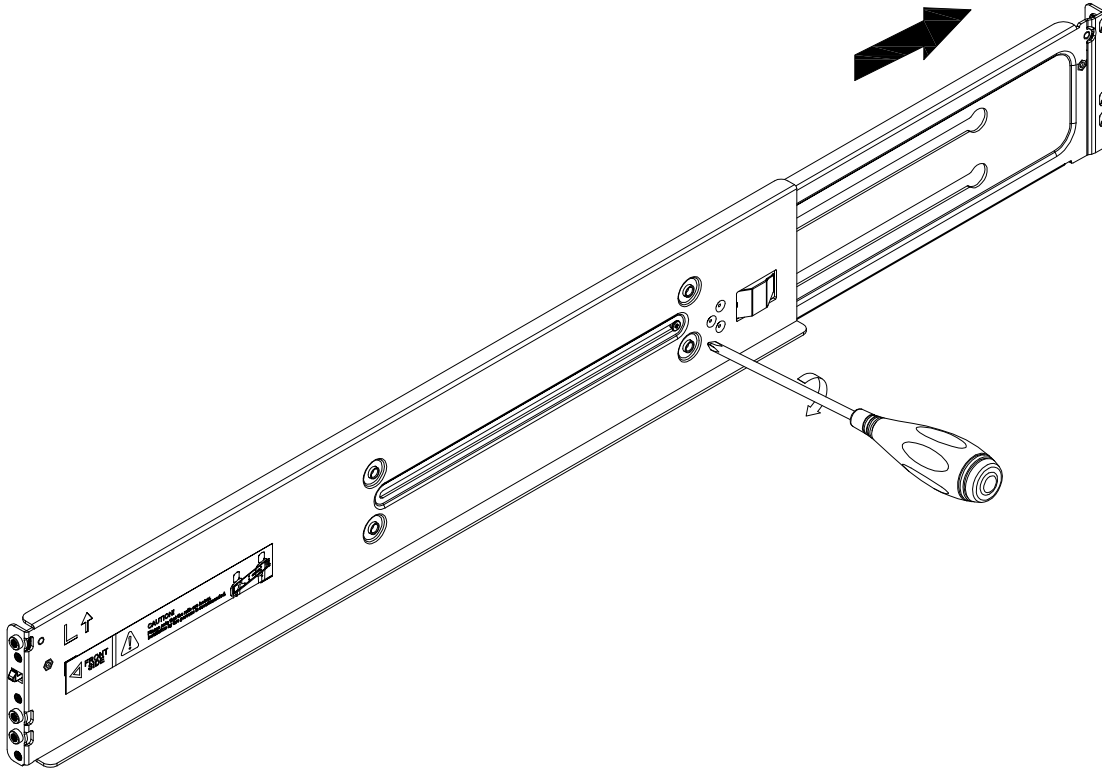


Figure 2-3. Extending the Rail

6. Repeat the preceding steps for the other rail, making sure it is mounted at the same height as the first installed rail so that they are parallel.

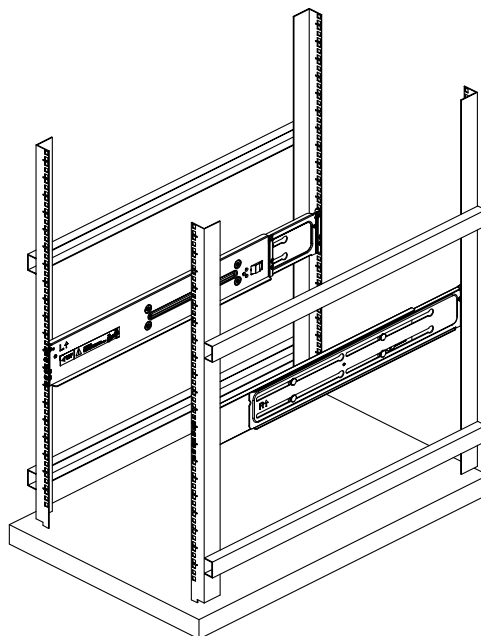


Figure 2-4. Rails Installed in a Rack

7. Secure the rails to the rack by installing screws into the square holes on the front and rear of the rack aligned with the rail holes.

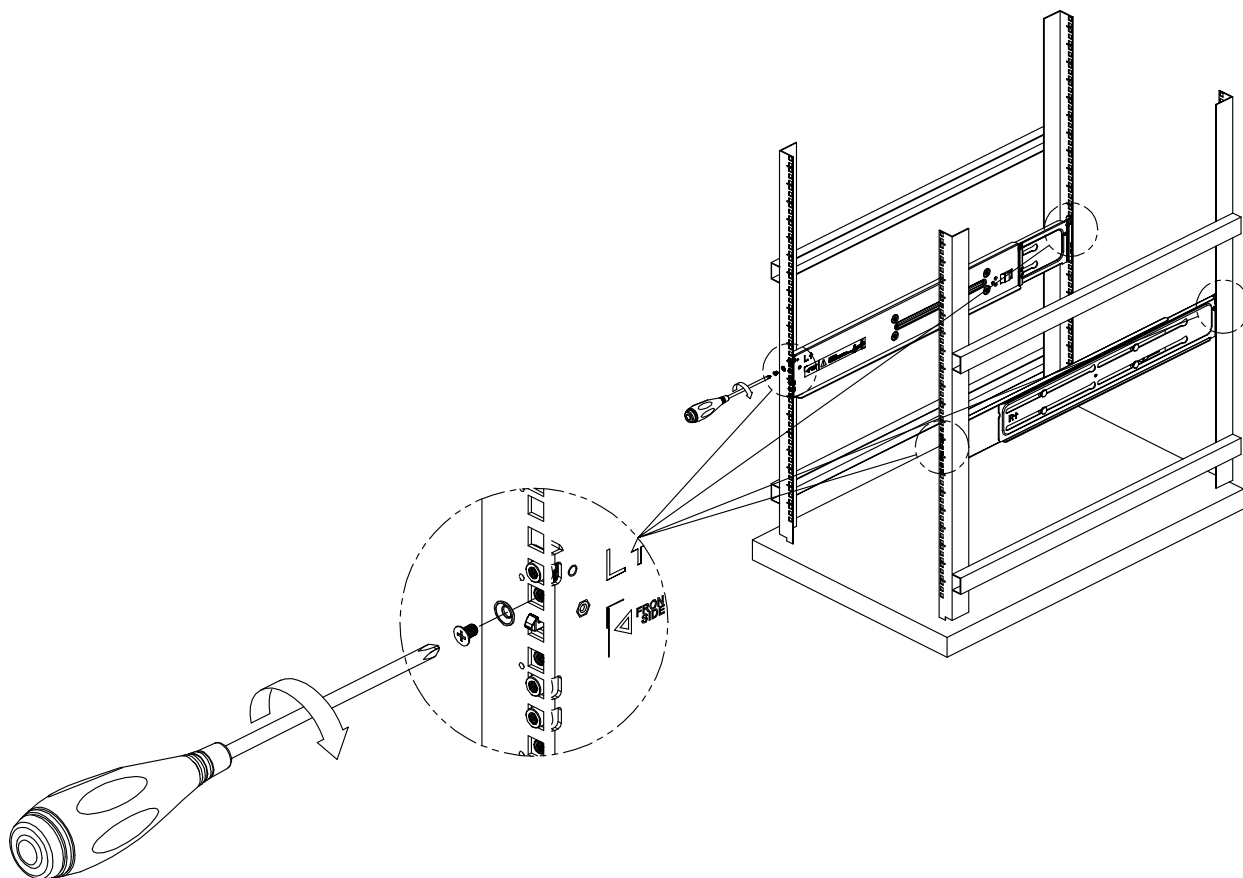


Figure 2-5. Securing Rails to a Rack

2.5 Installing the Chassis into the Rack

After the rails are installed on the rack, the chassis can be installed in the rack. It is heavy and requires two to three people or a lift.

Installing the Chassis into a Rack

1. Align the sides of the chassis with the front of the rails.
2. Slide the chassis into the rails, keeping the pressure even on both sides.

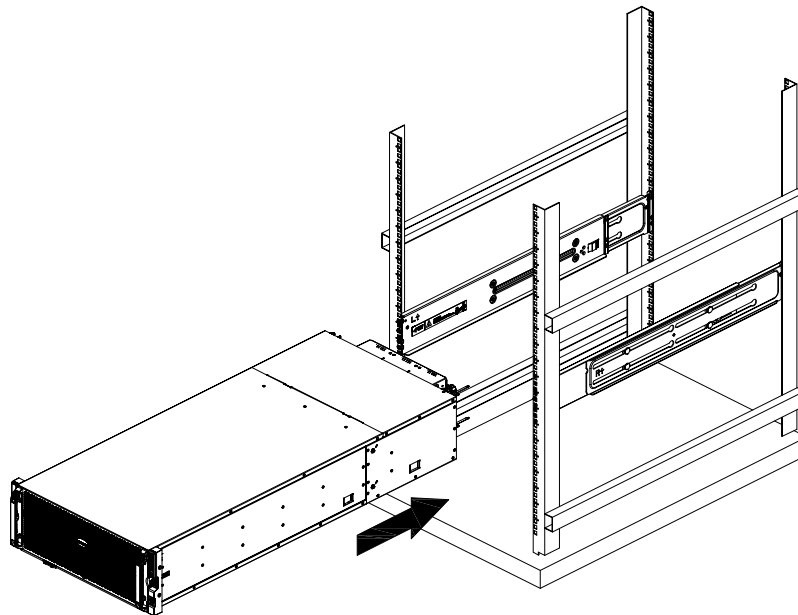


Figure 2-6. Installing the Chassis into the Rack

Note: Figures are for illustrative purposes only. Your actual chassis may differ. Always install servers into racks from the bottom up.

3. Push the chassis all the way into the rear of the rack until side brackets on the front of the chassis touch the front of the rack.
4. Secure the front of the chassis to the front of the rack by tightening screws through the chassis bracket holes and the rack holes aligned with them.

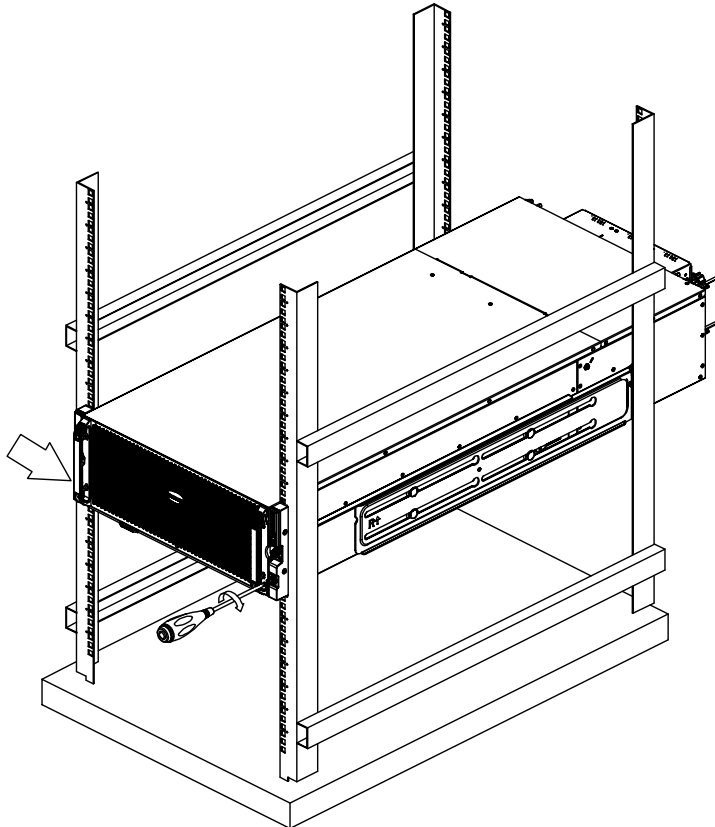


Figure 2-7. Securing the Chassis to the Rack

Loading HDDs into the Chassis on a Rack

1. Press the release buttons on both of the front handles downward simultaneously and pull the chassis handles forward from the rack.

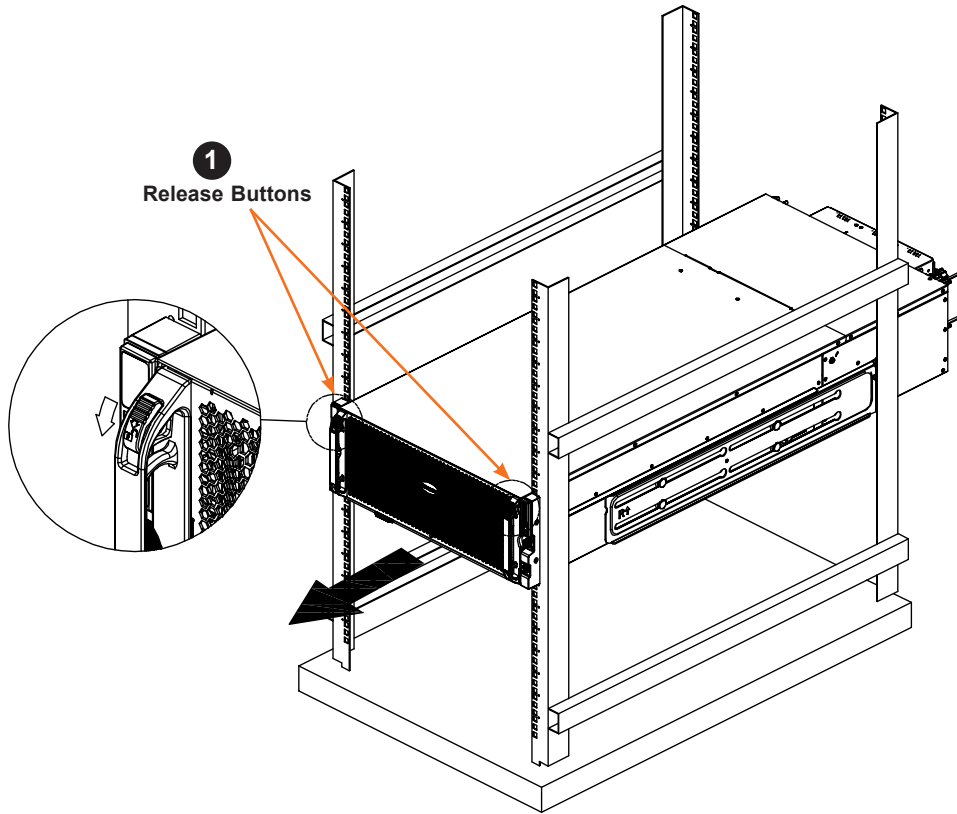


Figure 2-8. Opening the Chassis on a Rack

2. Pull open the chassis so that a locking lever on each side of the chassis aligns with the front of the chassis cover and front of the rack, then press the lever down on each side to lock the open part of the chassis in place.

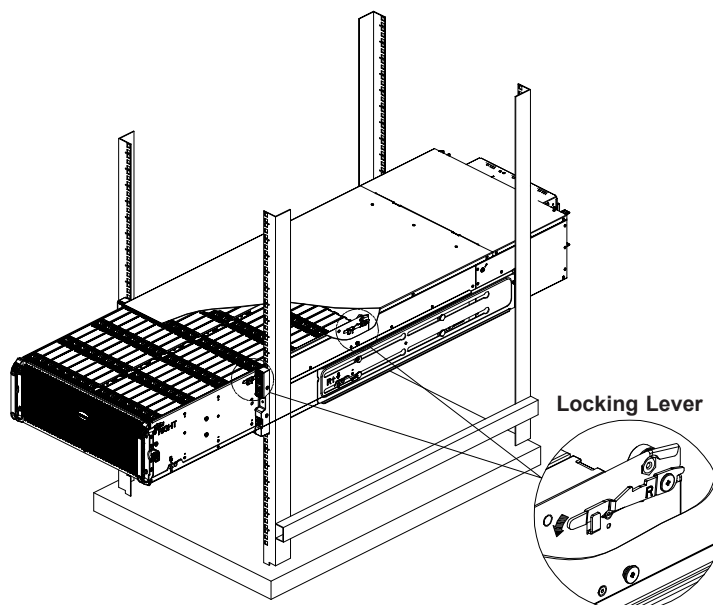


Figure 2-9. Locking in Place the Open Chassis on a Rack

3. HDDs and their carriers can be loaded into the chassis or removed from the chassis by pressing their release buttons to eject their handles and then pulling the drives out by the handles.

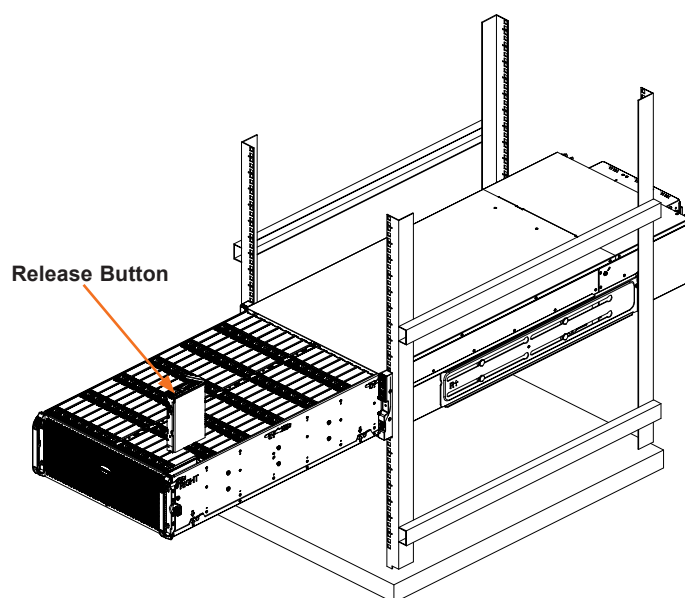


Figure 2-10. Loading HDDs into the Chassis

Chapter 3

Maintenance and Component Installation

This chapter provides instructions on installing and replacing main system components. To prevent compatibility issues, only use components that match the specifications and/or part numbers given.

Installation or replacement of most components require that power first be removed from the system. Please follow the procedures given in each section.

3.1 Removing Power

Use the following procedure to ensure that power has been removed from the system. This step is necessary when removing or installing non hot-swap components or when replacing a non-redundant power supply.

1. Use the operating system to power down the system.
2. After the system has completely shut-down, disconnect the AC power cord(s) from the power strip or outlet. (If your system has more than one power supply, remove the AC power cords from all power supply modules.)
3. Disconnect the power cord(s) from the power supply module(s).

3.2 Accessing the System

Drive bays can be accessed by pulling the HDD drawer forward out of the chassis. Other components can be accessed through the front or rear of the chassis.

Caution: Except for short periods of time, do not operate the server without the cover in place. It helps provide proper airflow and prevent overheating.

HDD Drawer Access

The drives can be accessed by opening the drawer that contains them.

Opening the HDD Drawer

1. A locking handle is on either side of the chassis front. To unlock the drawer, press the release buttons on the front handles down into the unlocked position.

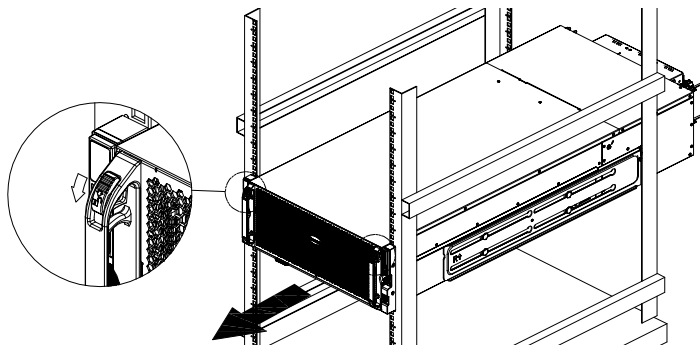


Figure 3-1. Unlocking the Drawer

2. Simultaneously pull both handles forward, sliding the HDD drawer out of the storage enclosure.

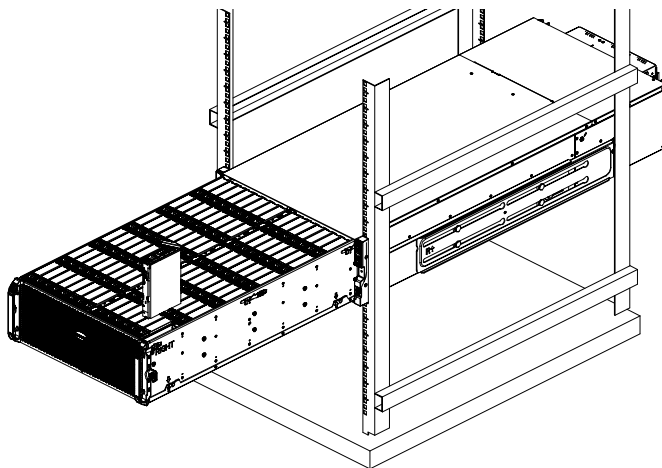


Figure 3-2. Opening the Drawer

3.3 Static-Sensitive Devices

Electrostatic Discharge (ESD) can damage electronic components. To avoid damaging your motherboard, it is important to handle it very carefully. The following measures are generally sufficient to protect the system PCBs from ESD.

Precautions

- Use a grounded wrist strap designed to prevent static discharge.
- Touch a grounded metal object before removing any PCB (printed circuit board) from its antistatic bag.
- Handle PCBs by their edges only; do not touch its components, peripheral chips, memory modules or gold contacts.
- When handling chips or modules, avoid touching their pins.
- Put the PCBs back into their antistatic bags when not in use.
- Use only the correct type of onboard CMOS battery. To avoid possible explosion, do not install the onboard battery upside down.

3.4 Processor and Heatsink Installation

The processor (CPU) must first be attached to the processor carrier to form the processor carrier assembly. This assembly gets attached to the heatsink to form the processor heatsink module (PHM), which is then installed into the CPU socket. Before installing, be sure to perform the steps below:

- Please carefully follow the instructions given on ESD precautions.
- After shutting down the system, unplug the AC power cords from all power supplies.
- Check that the plastic protective cover is on the CPU socket and that none of the socket pins are bent. If they are, contact your retailer.
- When handling the processor, avoid touching or placing direct pressure on the LGA lands (gold contacts). Improper installation or socket misalignment can cause serious damage to the processor or the socket, and may require manufacturer repairs.
- Thermal grease is pre-applied on new heatsinks. No additional thermal grease is needed.
- Refer to the Supermicro website for updates on processor and memory support.
- All graphics in this manual are for illustration only. Your components may look different.

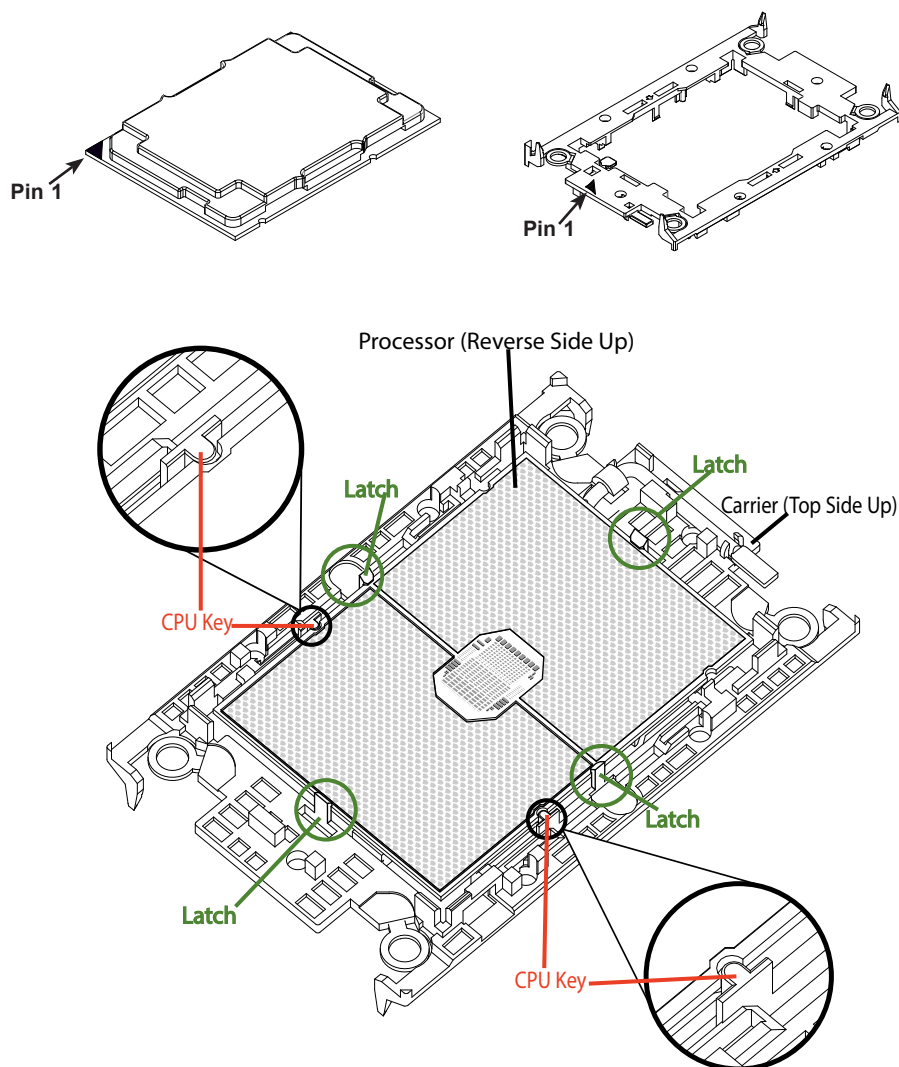
The Processor Carrier Assembly

The processor carrier assembly is comprised of the processor and the processor carrier.

To create the processor carrier assembly, please follow the steps below:

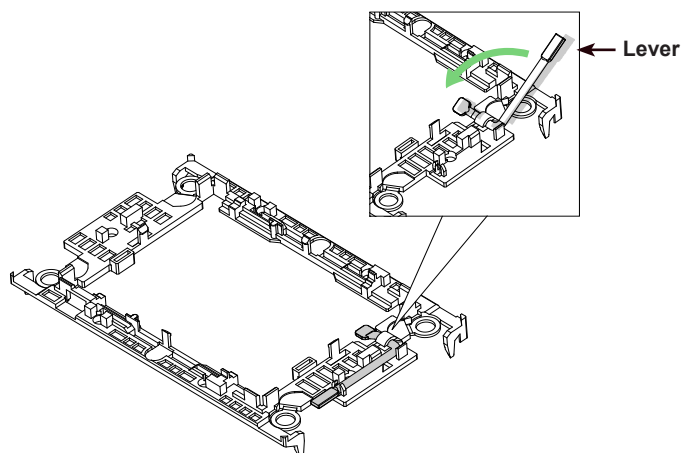
Note: Before installation, be sure to review the Static-Sensitive Devices section earlier in this chapter.

1. Hold the processor with the gold pins (LGA lands) facing down. Locate the gold triangle at the corner of the processor and the corresponding hollowed triangle on the processor carrier as shown below. These triangles indicate the location of pin 1.
2. Turn the processor over (with the gold pins up). Locate the CPU keys on the processor and the four latches on the carrier as shown below.

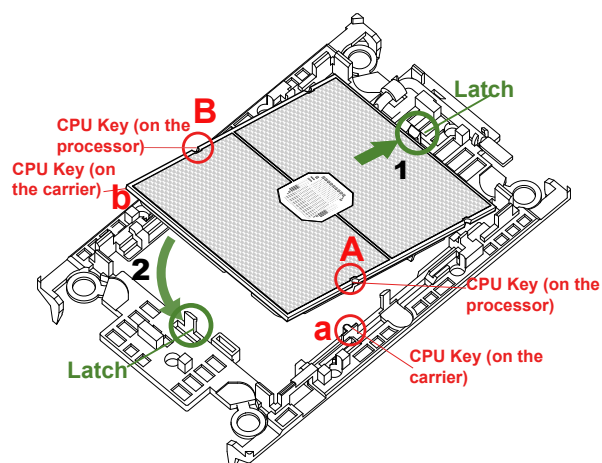


(with Processor Seated inside the Carrier)

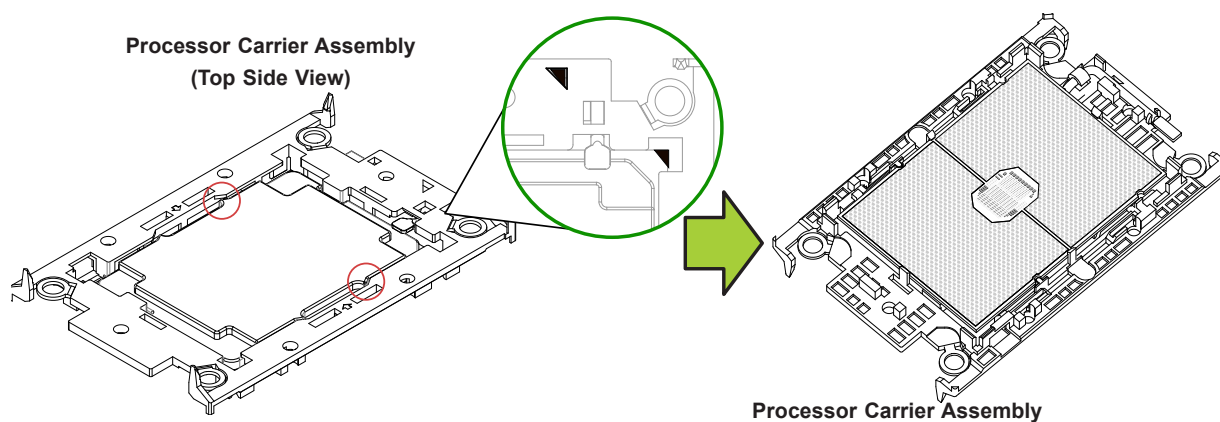
3. Locate the lever on the carrier and press it down as shown below.



4. Using pin 1 as a guide, carefully align the CPU keys on the processor (A & B) with those on the carrier (a & b) as shown below.



5. Once aligned, carefully place one end of the processor under latch 1 on the carrier, and then press the other end down until it snaps into latch 2.
6. After the processor is placed inside the carrier, examine the four sides of the processor, making sure that the processor is properly seated on the carrier.

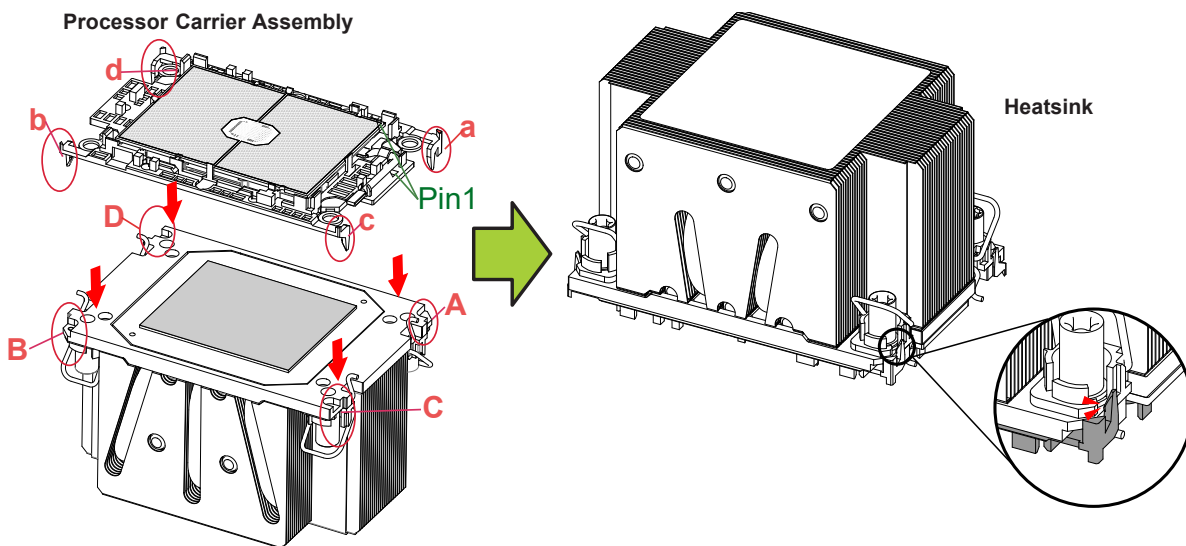


The Processor Heatsink Module (PHM)

After creating the processor carrier assembly, follow the instructions below to mount the heatsink onto the carrier assembly to form the processor heatsink module (PHM).

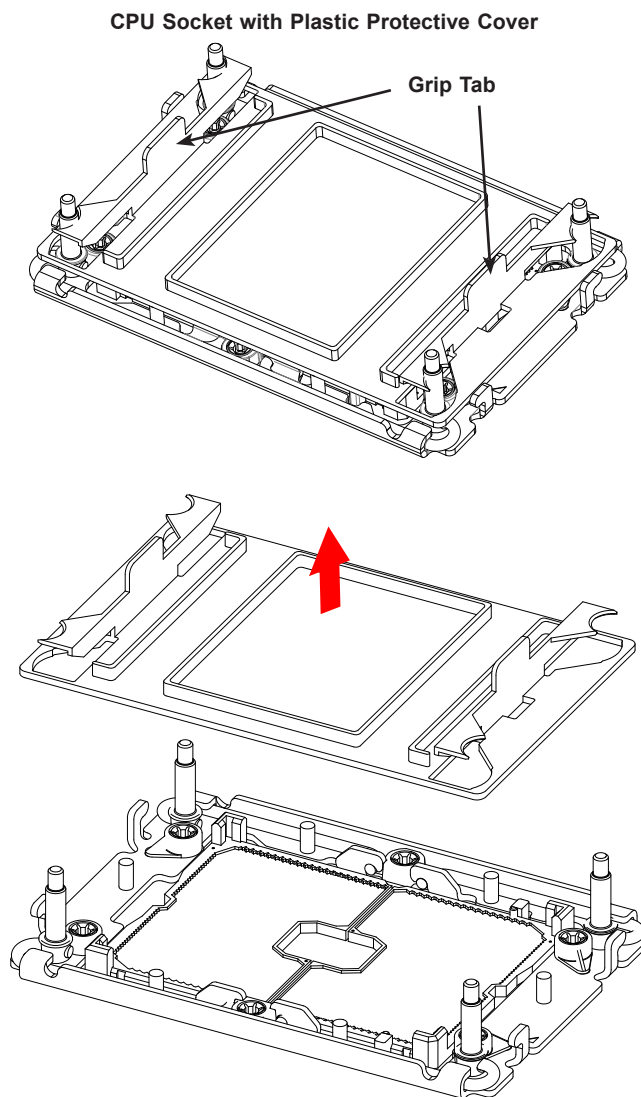
Note: If this is a new heatsink, the thermal grease has been pre-applied. Otherwise, apply the proper amount of thermal grease to the underside of the heatsink.

1. Turn the heatsink over with the thermal grease facing up. Pay attention to the two triangle cutouts (A, B) located at the diagonal corners of the heatsink as shown in the drawing below.
2. Hold the processor carrier assembly upside-down to locate the triangles on the processor and the carrier, which indicate pin 1.
3. Turn the processor carrier assembly over so that the gold pins are facing up. Locate the two pin 1 locations ("A" on the processor and "a" on the processor carrier assembly).
4. Align "a" on the processor carrier assembly with the triangular cutout "A" on the heatsink along with "b", "c", "d" on the processor assembly with "B", "C", "D" on the heatsink.
5. Once properly aligned, place the heatsink on the processor carrier assembly with all corners matched up, making sure that the four clips are properly securing the heatsink.



Preparing the CPU Socket for Installation

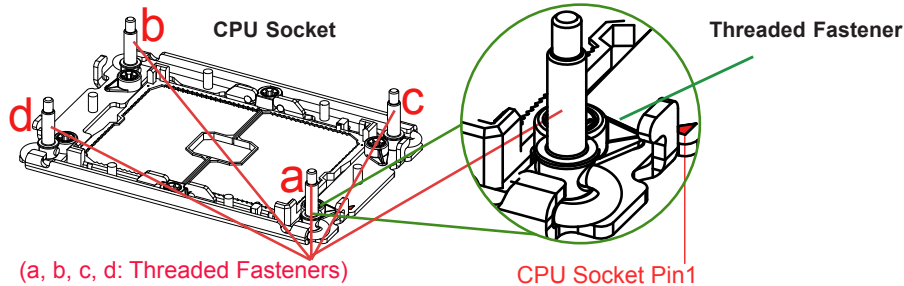
The CPU socket comes with a plastic protective cover, which needs to be removed before installing the Processor Heatsink Module (PHM). Do this by gently squeezing the grip tabs then pulling the cover off.



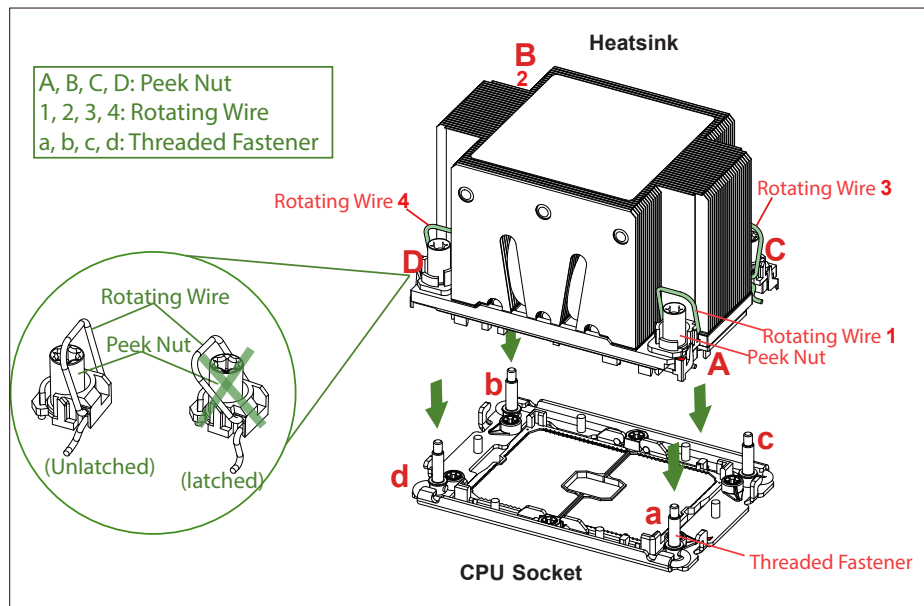
Installing the PHM into the CPU Socket

After assembling the Processor Heatsink Module (PHM), you are ready to install it into the CPU socket.

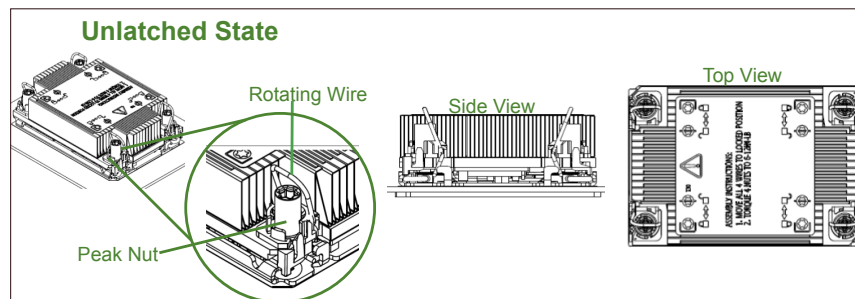
1. Locate four threaded fasteners (a, b, c, d) on the CPU socket.



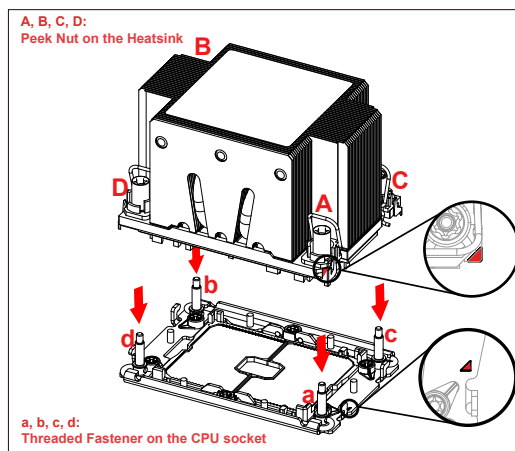
2. Locate four peek nuts (A, B, C, D) and four rotating wires (1, 2, 3, 4) on the heatsink as shown below.



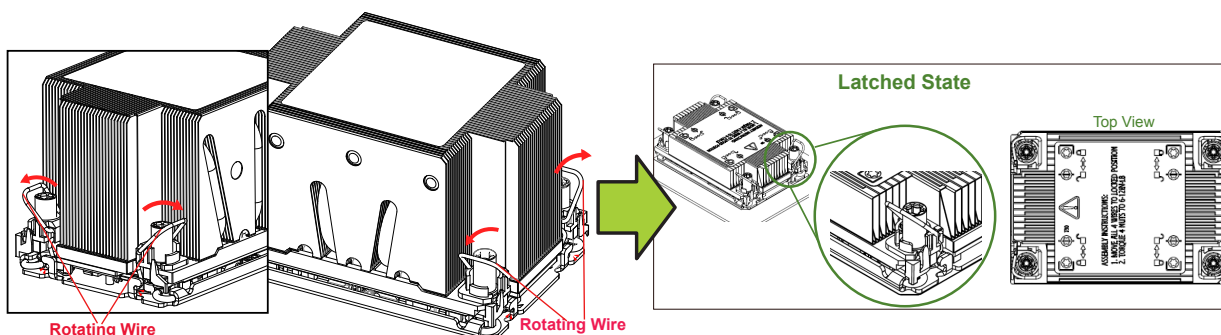
3. Check the rotating wires (1, 2, 3, 4) to make sure that they are in the unlatched position as shown.



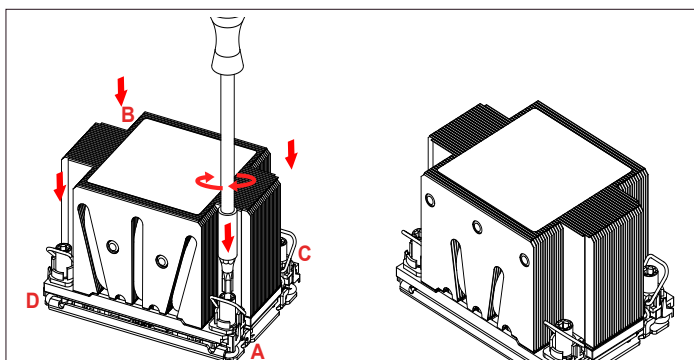
4. Align peek nut "A" (next to the triangular pin 1 on the heatsink) with threaded fastener "a" on the CPU socket. Then align peek nuts "B", "C", "D" on the heatsink with threaded fasteners "b", "c", "d" on the CPU socket, making sure that all peek nuts and threaded fasteners are properly aligned.
5. Once aligned, gently place the heatsink on the CPU socket, making sure that each peek nut is properly attached to its corresponding threaded fastener.



6. Press all four rotating wires outward and make sure that the heatsink is securely latched into the CPU socket.



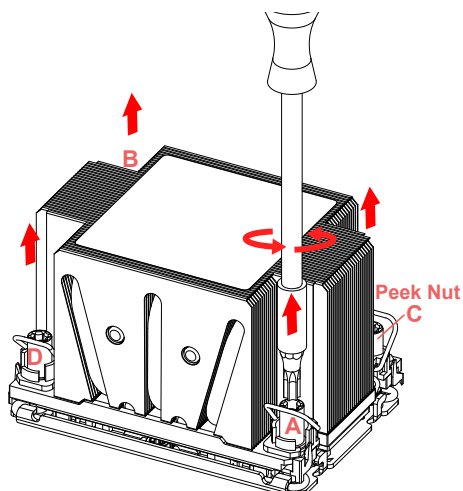
7. With a t30-bit screwdriver, tighten all peek nuts in the sequence of "A", "B", "C", and "D" with even pressure. To avoid damaging the processor or socket, do not use a force greater than 12 lbf-in when tightening the screws.
8. Examine all corners of the heatsink to ensure that the PHM is firmly attached to the CPU socket.



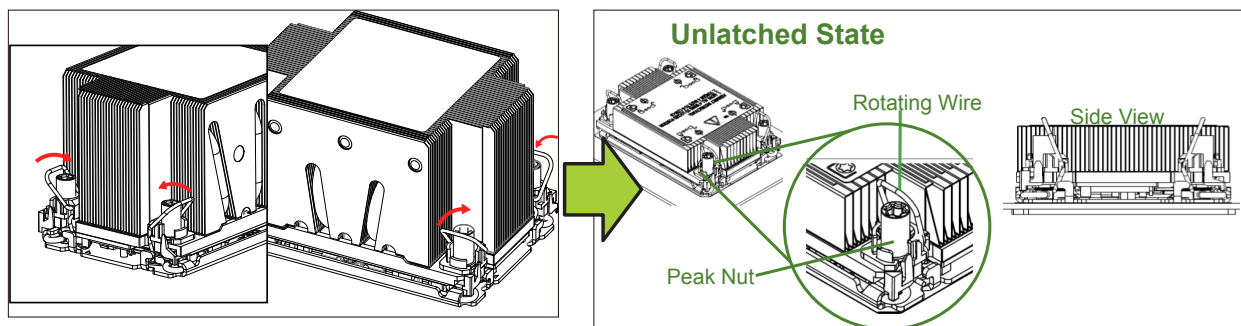
Removing the PHM from the CPU Socket

Before removing the PHM from the motherboard, first shut down the system and unplug the AC power cord from all power supplies.

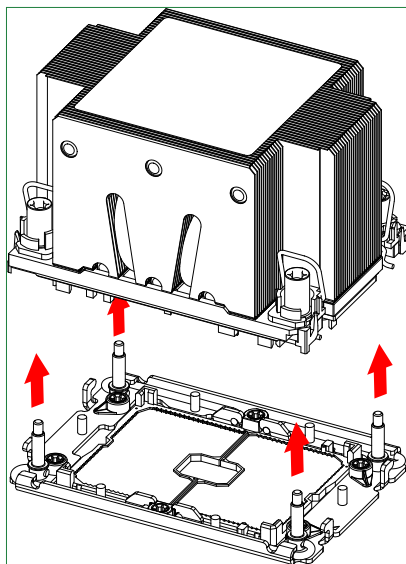
1. Use a t30-bit screwdriver to loosen the four peek nuts on the heatsink in the sequence of A, B, C, and D.



2. Once the peek nuts have been loosened from the CPU socket, press the rotating wires inward to unlatch the PHM from the socket as shown below.



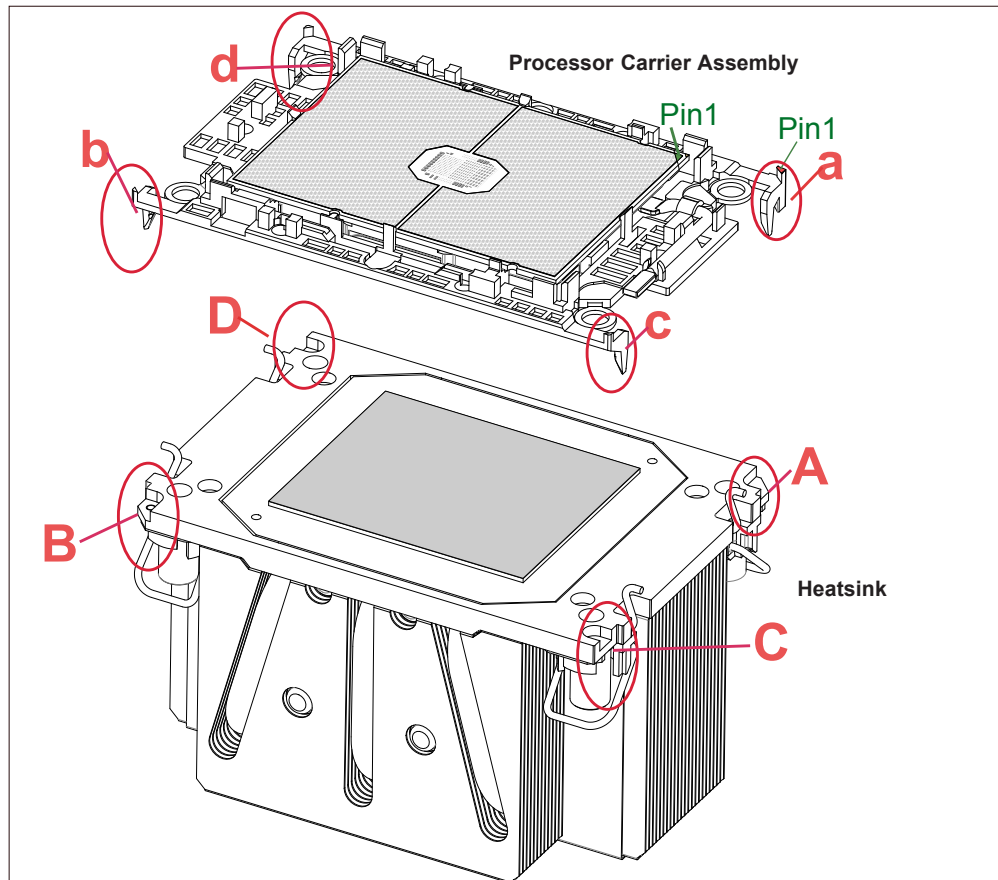
3. Gently lift the PHM upward to remove it from the CPU socket.



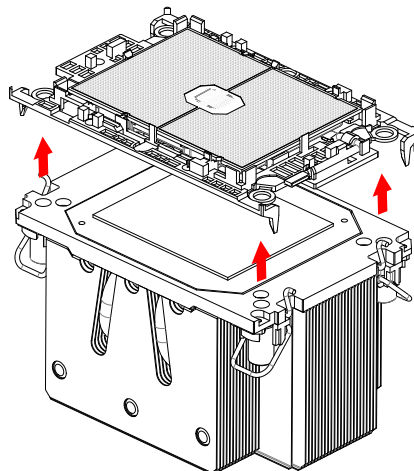
Removing the Processor Carrier Assembly from the PHM

To remove the processor carrier assembly from the PHM, please follow the steps below:

1. Detach the four plastic clips (marked a, b, c, d) on the processor carrier assembly from the four corners of the heatsink (marked A, B, C, D) as shown below.



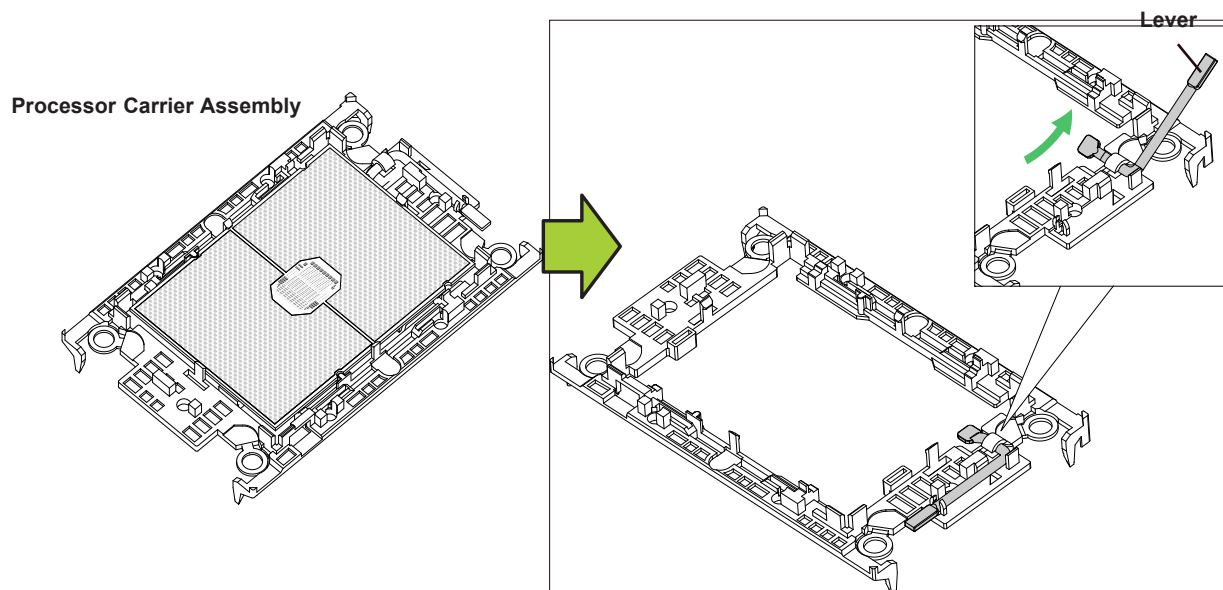
2. When all plastic clips have been detached from the heatsink, remove the processor carrier assembly from the heatsink



Removing the Processor from the Processor Carrier Assembly

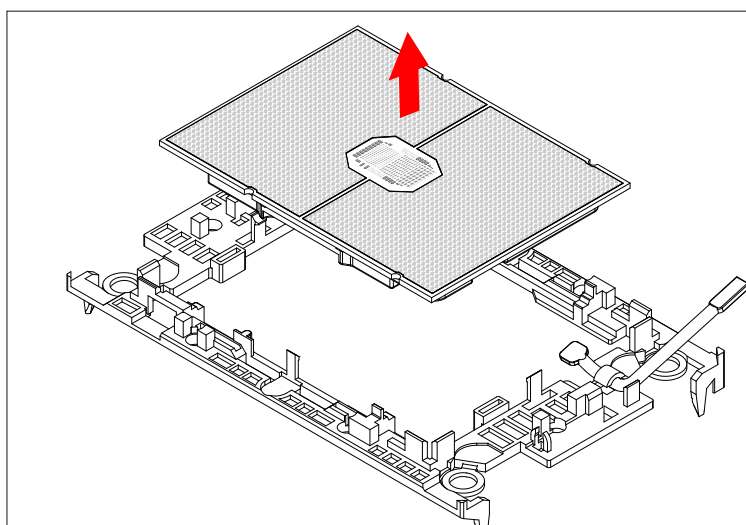
Once you have removed the processor carrier assembly from the PHM, you are ready to remove the processor from the processor carrier by following the steps below.

1. Unlock the lever from its locked position and push it upwards to disengage the processor from the processor carrier as shown below right.



2. Once the processor has been loosened from the carrier, carefully remove the processor from the carrier.

Note: Please handle the processor with care to avoid damaging it or its pins.



3.5 Memory

Memory Support

The X12DSC-6 motherboard supports up to 4TB of 3DS LRDIMM DDR4 (288-pin) ECC memory with speed of 3200 MHz in 16 memory slots and up to 4TB of Intel Optane PMem 200 Series with speeds of up to 3200 MHz. (See the notes below.)

Notes: Intel® Optane™ Persistent Memory (PMem) 200 Series are supported by the 3rd Gen Intel Xeon Scalable Platinum, Gold, and selected Silver processor.

P1-DIMMB2/P2-DIMMB2 memory slots are reserved for Intel Optane PMem 200 Series only.

General Memory Population Requirements

1. Be sure to use the memory modules of the same type and speed on the motherboard. Mixing of memory modules of different types and speeds is not allowed.
2. Using unbalanced memory topology such as populating two DIMMs in one channel while populating one DIMM in another channel will result in reduced memory performance.
3. Populating memory slots with a pair of DIMM modules of the same type and size will result in interleaved memory, which will improve memory performance.

Memory Support for 3rd Gen Intel Xeon Scalable Processors					
Type	Ranks Per DIMM & Data Width	DIMM Capacity (GB)		Speed (MT/s); Voltage (V); Slots Per Channel (SPC) and DIMMs Per Channel (DPC)	
				1DPC (1-DIMM Per Channel)	2DPC (2-DIMM Per Channel)
		8Gb	16Gb	1.2 V	1.2 V
RDIMM	SRx8	8GB	16GB	3200	3200
	SRx4	16GB	32GB		
	DRx8	16GB	32GB		
	DRx4	32GB	64GB		
RDIMM 3Ds	(4R/8R) X4	2H- 64 GB 4H-128 GB	2H- 128 GB 4H-256 GB		
LRDIMM	QRx4	64GB	128GB	3200	3200
LRDIMM - 3Ds	(4R/8R) X4	4H-128 GB	2H- 128 GB 4H-256 GB	3200	3200

Memory Population Table (with 16 Slots)	
When 1 CPU is used:	Memory Population Sequence
1 CPU & 1 DIMM	CPU1: P1-DIMMA1
1 CPU & 2 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1
1 CPU & 4 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1
1 CPU & 6 DIMM	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1
1 CPU & 8 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1
When 2 CPUs are used:	Memory Population Sequence
2 CPUs & 2 DIMMs*	CPU1: P1-DIMMA1 CPU2: P2-DIMMA1
2 CPUs & 4 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1 CPU2: P2-DIMMA1/P2-DIMME1
2 CPUs & 6 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1 CPU2: P2-DIMMA1/P2-DIMME1
2 CPUs & 8 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1
2 CPUs & 10 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1
2 CPUs & 12 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1
2 CPUs & 14 DIMMs	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1
2 CPUs & 16 DIMMs*	CPU1: P1-DIMMA1/P1-DIMME1/P1-DIMMC1/P1-DIMMG1/P1-DIMMB1/P1-DIMMF1/P1-DIMMD1/P1-DIMMH1 CPU2: P2-DIMMA1/P2-DIMME1/P2-DIMMC1/P2-DIMMG1/P2-DIMMB1/P2-DIMMF1/P2-DIMMD1/P2-DIMMH1

Note: To maximize memory performance, please use the memory configurations marked with "*" above as these configurations are recommended by Supermicro for optimal memory performance.

PMem 200 Series Population table for X12DP Motherboards (w/16 Slots)

Note: Intel® Optane™ Persistent Memory (PMem) 200 Series are supported by 3rd Gen Intel Xeon Scalable Platinum, Gold, and selected Silver processors.

16-DIMM Motherboard PMem Population within 1 CPU socket										
DDR4+PMem	Mode	AD Interleave	P1-DIMMF1	P1-DIMME1	P1-DIMMH1	P1-DIMMG1	P1-DIMMC1	P1-DIMMD1	P1-DIMMA1	P1-DIMMB1
4+4	AD MM	One - x4	PMem	DDR4	PMem	DDR4	DDR4	PMem	DDR4	PMem
		One - x4	DDR4	PMem	DDR4	PMem	PMem	DDR4	PMem	DDR4
6+1	AD	One - x1	DDR4	DDR4	-	DDR4	DDR4	PMem	DDR4	DDR4
			-	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	PMem
			DDR4	DDR4	PMem	DDR4	DDR4	-	DDR4	DDR4
			PMem	DDR4	DDR4	DDR4	DDR4	DDR4	DDR4	-
			DDR4	DDR4	DDR4	-	PMem	DDR4	DDR4	DDR4
			DDR4	-	DDR4	DDR4	DDR4	DDR4	PMem	DDR4
			DDR4	DDR4	DDR4	PMem	-	DDR4	DDR4	DDR4
			DDR4	PMem	DDR4	DDR4	DDR4	DDR4	-	DDR4

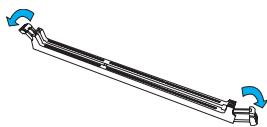
Legend	
DDR4 Type and Capacity	
DDR4	See Validation Matrix (DDR4 DIMMs validated with PMem)
Capacity	
PMem	Any Capacity (Uniformly for all channels for a given configuration)

- Mode definitions: AD = App Direct Mode, MM = Memory Mode.
- No mixing of PMem and NVDIMMs within the platform.
- For MM, NM/FM ratio is between 1:4 and 1:16. (NM = Near Memory (DRAM); FM = Far Memory (PMem)).
- Matrix targets configs for optimized PMem to DRAM cache ratio in MM mode.
- For each individual population, different PMem rearrangements among channels are permitted so long as the configuration doesn't break X12 DP memory population rules.
- Ensure the same DDR4 DIMM type and capacity are used for each DDR4 + PMem population.
- If the system detects an unvalidated configuration, then the system issues a BIOS warning. The CLI functionality is limited in non-POR configurations, and select commands will not be supported.

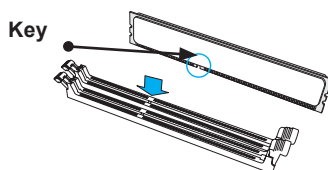
Validation Matrix (DDR4 DIMMs with PMem 200 Series)			
DIMM Type	Ranks Per DIMM & Data Width (Stack)	DIMM Capacity (GB)	
		DRAM Density	
		8Gb	16Gb
RDIMM (up to 3200)	1Rx8	N/A	N/A
	1Rx4	16GB	32GB
	1Rx8	16GB	32GB
	1Rx4	32GB	64GB
RDIMM 3DS (up to 3200)	4Rx4 (2H)	N/A	128GB
	8Rx4 (4H)	NA	256GB
LRDIMM (up to 3200)	4Rx4	64GB	128GB
LRDIMM 3DS (up to 3200)	4Rx4 (2H)	N/A	N/A
	8Rx4 (4H)	128GB	256GB

DIMM Installation

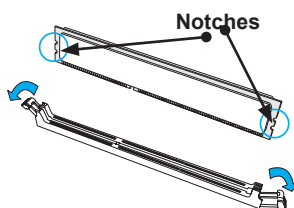
1. Insert the desired number of DIMMs into the slots based on the recommended DIMM population tables shown above.
2. Push the release tabs on both ends of the DIMM slot outwards to unlock it.



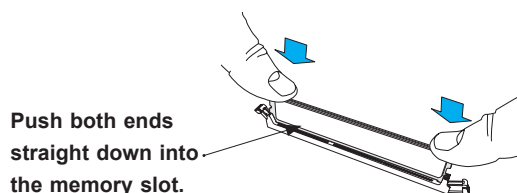
3. Align the key of the DIMM module with the receptive point on the memory slot.



4. Align the notches on both ends of the module with the receptive points on the ends of the slot.



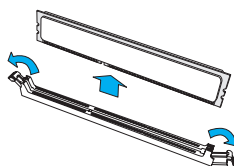
5. Push both ends of the module straight down into the slot until the module snaps into place.



6. Press the release tabs to the lock positions to secure the DIMM module into the slot.

DIMM Removal

Press both release tabs on the ends of the DIMM module to unlock it. Once the DIMM module is loose, remove it from the memory slot.



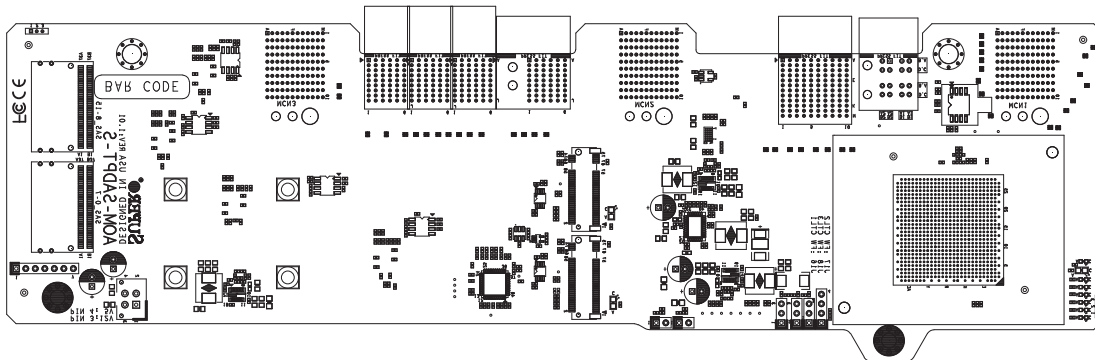
Warning! To avoid causing any damage to the DIMM module or the DIMM socket, do not use excessive force when pressing the release tabs on the ends of the DIMM socket. Handle DIMMs with care. Be aware and follow the ESD instructions given at the beginning of this chapter.

3.6 Mezzanine Card Installation

For SAS3 support, be sure to follow the instructions below to install the mezzanine card in the JMCN1, JMCN2, and JMCN3 connectors on the motherboard.

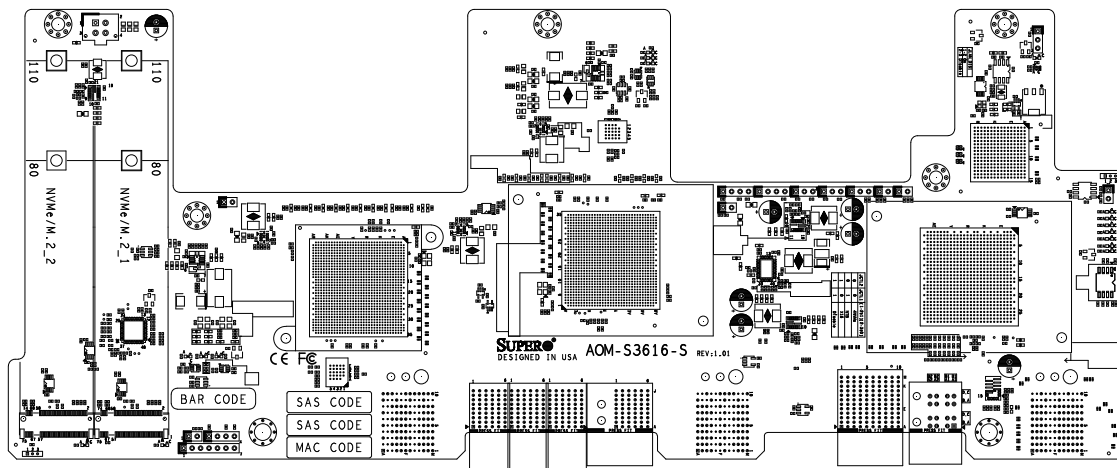
AOM-SADPT-S

The Supermicro AOM-SADPT-S is an optional mezzanine card that provides a by-pass connection to SAS devices for the SAS controller in the PCI slot. This hosts connectivity to two NVME M.2 devices (2280/22110 form factor) and PCIe NTB switch PM40036.



AOM-S3616

The Supermicro AOM-S3616-S is a mezzanine card that hosts two SAS 3616 controllers ideal for high-performing, bandwidth-intensive applications such as video streaming, medical imaging and big data analytics. For driver, firmware and management tools please refer to the system page on the Supermicro website. This card hosts connectivity to two NVME M.2 devices (2280/22110mm form factor), PCIe NTB switch PM40036, and Ethernet controller for HA heartbeat functionality.



Installing the Mezzanine Card

1. Power down the server and extend the node to which you want the card installed from the chassis.
2. Align the mezzanine card with the mezzanine tray.
3. Secure the mezzanine board to the tray with screws as shown below.
4. Flip the assembly over. Make sure the left and right latches are in the unlocked position, then align the tray to its position on the motherboard and lower it into place.
5. After making sure it is fully seated into the motherboard, rotate the latches forward to their locked position.
6. Carefully push down on the middle section to ensure the connectors are fully seated.
7. Push the node back into the chassis.

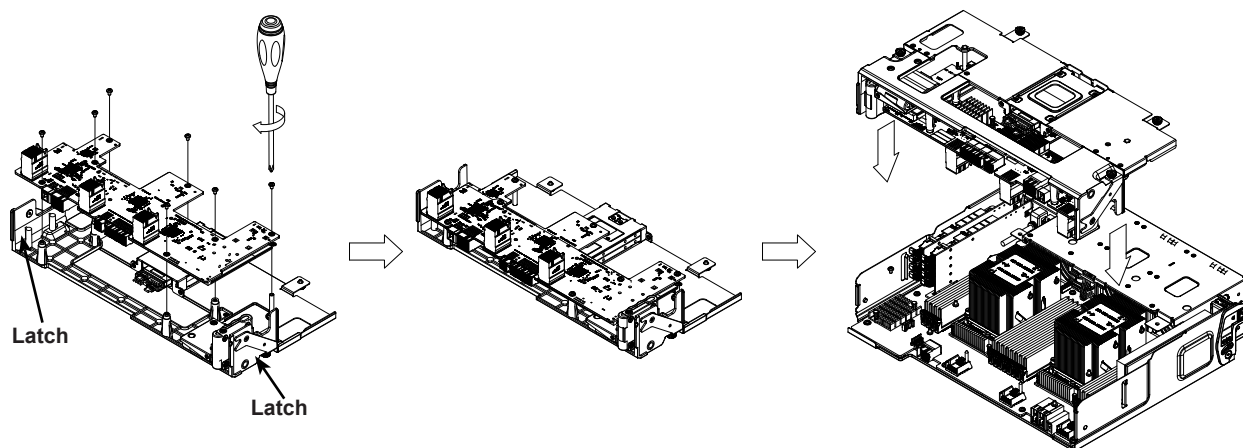


Figure 3-3. Installing the Mezzanine Card

3.7 Motherboard Battery

The motherboard uses non-volatile memory to retain system information when system power is removed. This memory is powered by a lithium battery residing on the motherboard.

Replacing the Battery

Begin by [removing power](#) from the system.

1. Push aside the small clamp that covers the edge of the battery. When the battery is released, lift it out of the holder.
2. To insert a new battery, slide one edge under the lip of the holder with the positive (+) side facing up. Then push the other side down until the clamp snaps over it.

Note: Handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

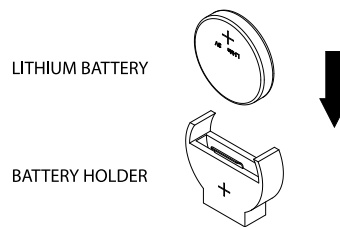


Figure 3-4. Installing the Onboard Battery

Warning: There is a danger of explosion if the onboard battery is installed upside down (which reverses its polarities). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer (CR2032).

3.8 Storage Drives

The SSG-640SP-E1CR60 supports 60 2.5/3.5" hard drives. The drives can be removed without powering down the system if your operating system supports RAID. In addition, system supports two M.2 NVMe drives, two rear hot-swap 2.5" SATA drives, two internal slim SATA SSD slots and optional four rear hot-swap NVMe U.2 bays for cache support.

Hard Drive Carrier Indicators

Each hard drive carrier has two LED indicators: an activity indicator and a status indicator. The status indicator functions in RAID configurations. For non-RAID configurations, it remains off. See the table below for details.

Hard Drive Carrier LED Indicators			
	Color	Blinking Pattern	Behavior for Device
Activity LED	Blue	Solid on	Indicates a SAS drive
	Blue	Off	Indicates a SATA drive
	Blue	Blinking	Drive is actively being accessed
Status LED	Red	Solid on	Drive failed
	Red	Blinking at 1Hz	RAID is rebuilding
	Red	Blinking at 3Hz	Indicates a hot spare
	Red	Blinking at 4Hz	Locates a drive
	Red	Off	Idle

Note: Enterprise level hard disk drives are recommended for use in Supermicro chassis and servers. For information on recommended HDDs, visit the Supermicro website and check the "Drive Options" in the product webpage.

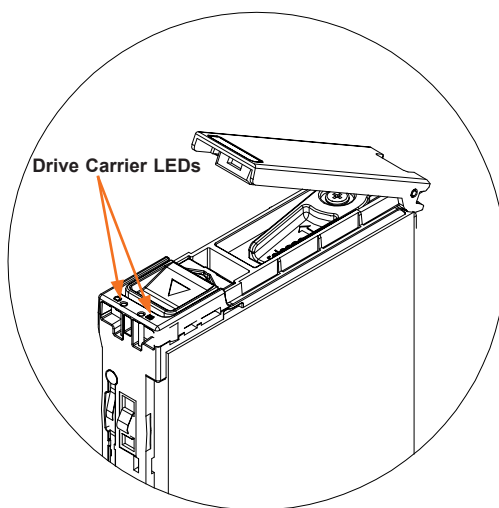


Figure 3-5. Hard Drive Carrier Indicators

Installing Hot-Swap 3.5" Hard Drives

The hard drives use tool-less drive carriers to simplify their installation into the drive trays.

Removing Hard Drive Carriers from the Chassis

1. Power down the system as described in Section 3.1 and open the chassis cover as described in Section 3.2.
2. Remove hard drive carriers beginning from the center of the storage chassis and then working outward.
3. Slide the release button on the drive carrier to open the handle.
4. Use the handle to pull the drive carrier up and out of the chassis.

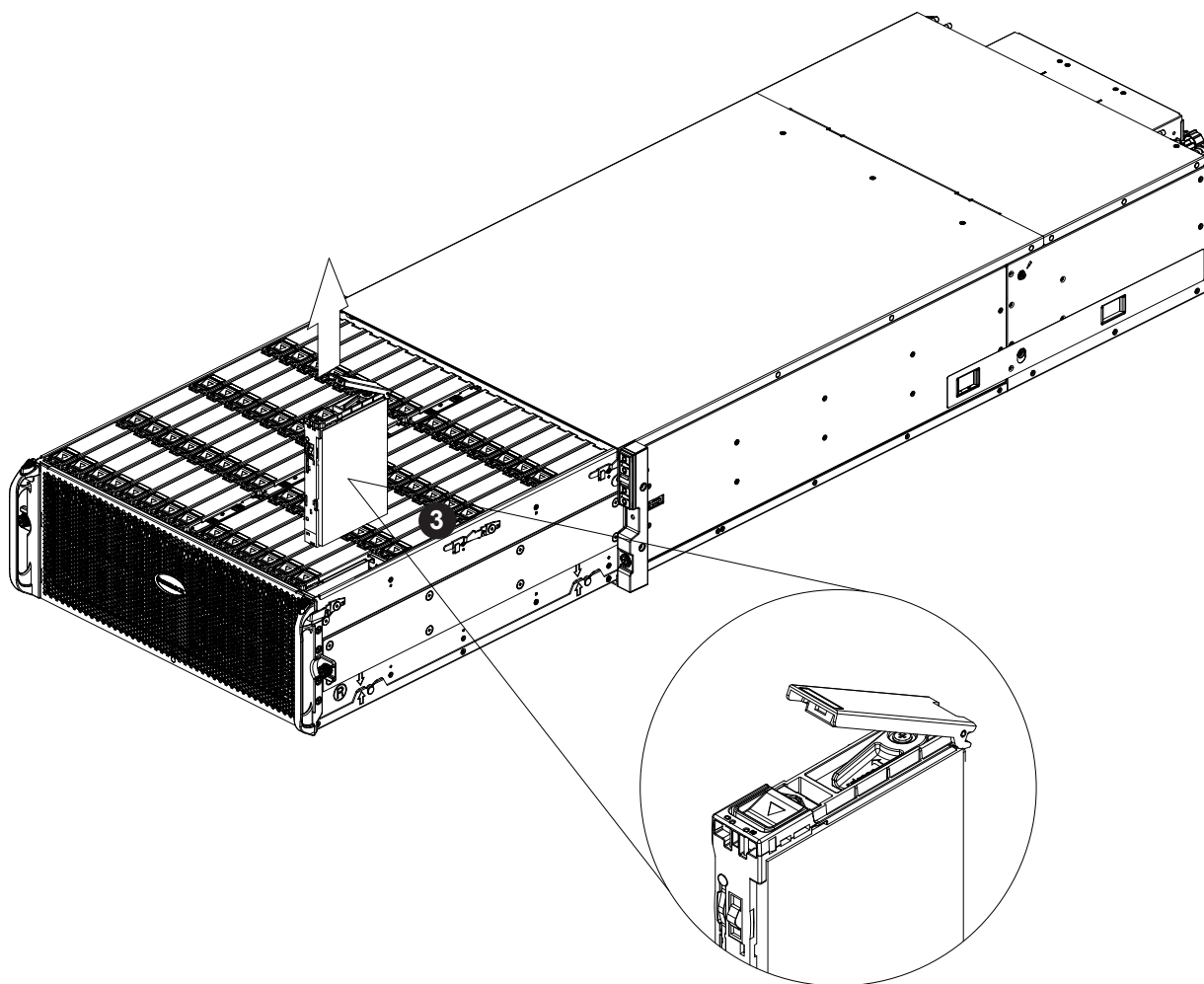


Figure 3-6. Removing a 3.5" Drive Carrier

Note: Enterprise level hard disk drives are recommended for use in Supermicro chassis and servers. For information on recommended HDDs, visit the Supermicro website at <http://www.supermicro.com/products/nfo/files/storage/SBB-HDDCompList.pdf>

Hard Drive Installation

The drives are mounted in drive carriers to simplify their installation and removal from the chassis. These carriers also help promote proper airflow through the drive bays.

Removing Hard Drive Carriers from the Chassis

1. Pull the storage enclosure forward out of the chassis.
2. Slide the release button on the drive carrier, which opens the carrier handle.
3. Use the drive carrier handle to pull the drive out of the chassis.

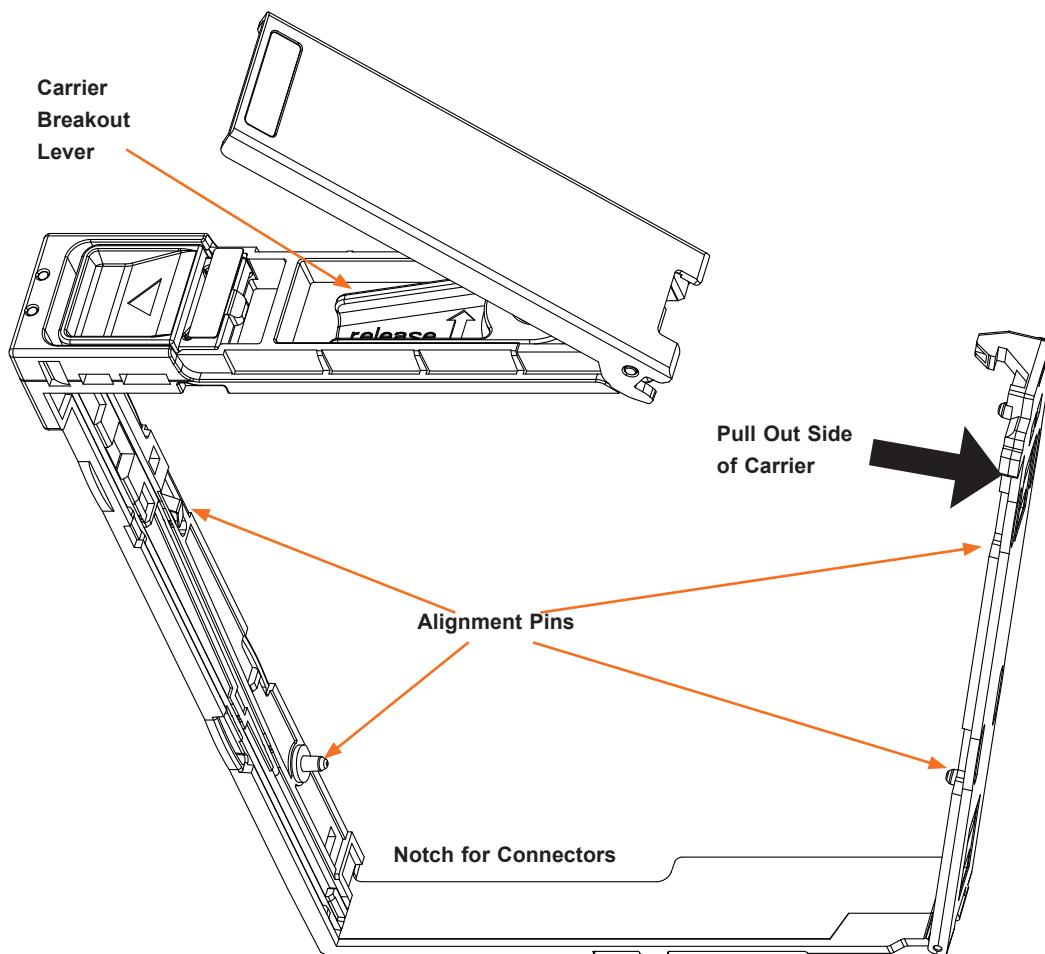


Figure 3-7. Opening the Drive Carrier

Caution: Except for short periods of time, such as swapping hard drives, do not operate the server with the hard drive bays empty.

Installing a 3.5" Hard Disk Drive

With the drive carrier removed from the storage compartment:

1. Under the main the carrier handle, find and the lift the breakout lever and pull out the side of the carrier.
2. Remove the dummy drive from the carrier.
3. Insert the hard drive into the drive carrier. Orient the drive by matching the two alignment pins on the side and by noting the notch in the carrier for the HDD connectors. Close the side of the carrier until it snaps in place.
4. Slide the carrier assembly into its spot in the chassis until it clicks into locked position.

Expander Module Replacement

Each expander module displays a green-lit LED when operating normally. If the LED is red or flashing, it indicates a failure and a replacement expander module should be installed.

Each expander module has two latches on its top side, which lock the expander into place and must be opened to remove the expander from the chassis. Pull both latches up to the open position, as shown below, then lift the unlocked expander module out of the chassis.

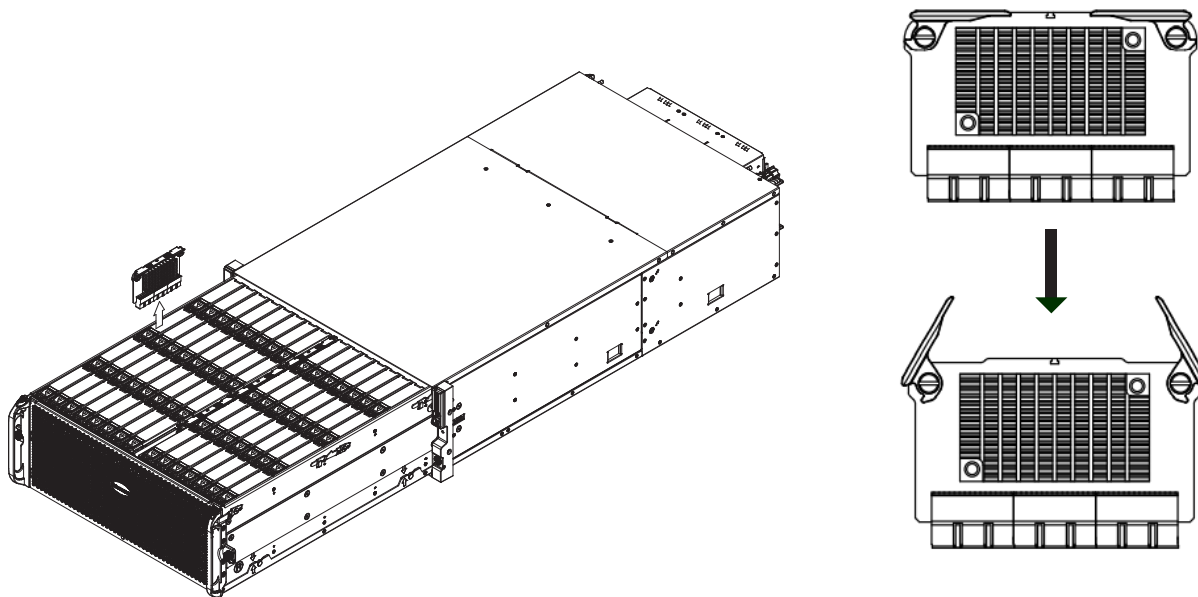


Figure 3-8. Replacing an Expander Module

3.9 System Cooling

Fans

Six hot-swap, heavy-duty rear mounted fans provide cooling. They can be replaced without powering down the system.

Fan speed is controlled by a system temperature setting in BMC. If a fan fails, the remaining fans will ramp up to full speed. Replace any failed fan at your earliest convenience with the same type and model. The system can continue to run with a failed fan.

Replacing a System Fan

1. While the power is running, examine the fans to determine which fan has failed.
2. On the failed fan, simultaneously squeeze the fan's side release tabs inward.
3. Pull the fan out of the motherboard sled using the tabs.

Caution: Fans will continue to rotate for a brief time after removing them from the chassis. To avoid injury, keep fingers clear of the rotating fan blades.

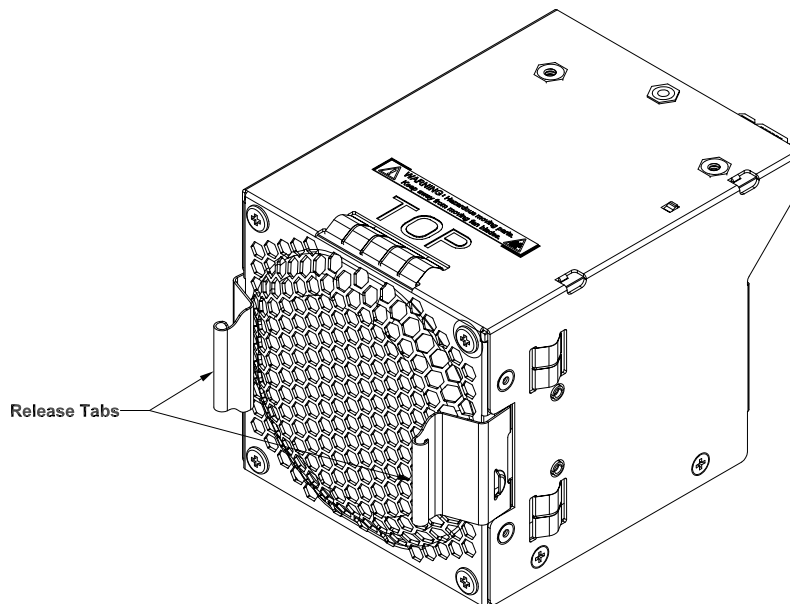


Figure 3-9. Fan Release Tabs

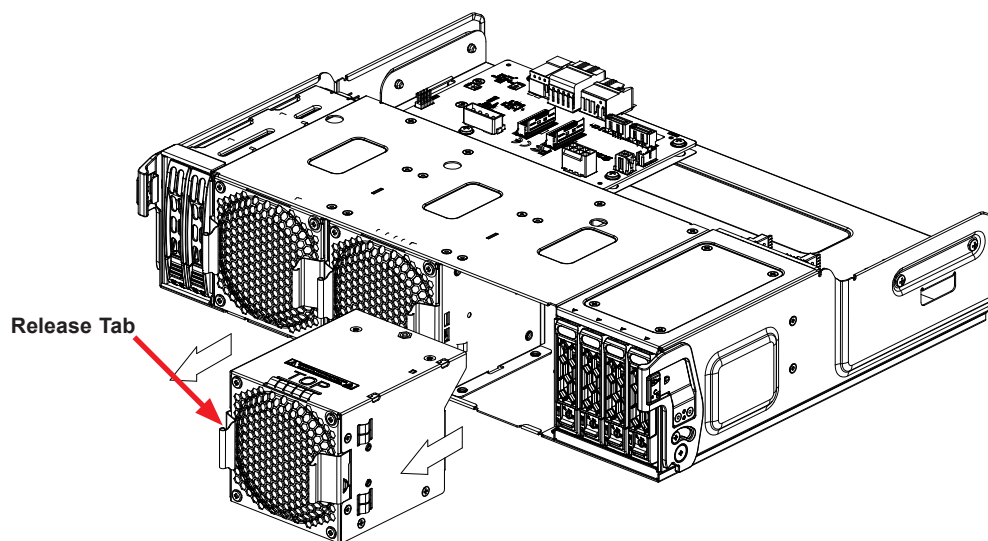


Figure 3-10. Removing a Fan or Drive from a Motherboard Sled

4. Place the new fan into the vacant fan bay and confirm that the fan is fully seated in the fan bay.
5. Make sure the new fan is functioning properly.

Checking the Server Air Flow

- Make sure there are no objects to obstruct airflow in and out of the server.
- If you are using a front bezel, make sure the bezel filter is replaced periodically.
- Do not operate the server without drives or drive trays in the drive bays.
- Use only recommended server parts.
- Make sure no wires or foreign objects obstruct air flow through the chassis. Pull all excess cabling out of the airflow path or use shorter cables.

The control panel LEDs display system heat status. See “Control Panel” in Chapter 1 for details.

Overheating

There are several possible responses if the system overheats.

Responses

If the enclosure overheats:

1. Use the LEDs to determine the nature of the overheating condition.
2. Confirm that the chassis covers are installed properly.
3. Make sure all fans are present and operating normally.
4. Check the routing of the cables.

3.10 Power Supply

The system features power supplies and will continue to operate if one module fails, when it should be replaced as soon as convenient. The modules are hot-swappable, meaning they can be changed without powering down the system. New units can be ordered directly from Supermicro or authorized distributors. The power supplies are auto-switching capable. This feature enables them to automatically sense the input voltage and operate at a 100-127Vac (non-redundant) or 200-240Vac (redundant) range, 50-60Hz, 9.5A.

Power Supply LEDs

On the rear of the power supply module, an LED displays the status.

- **Solid Green:** When illuminated, indicates that the power supply is on.
- **Solid Amber:** When illuminated, indicates the power supply is plugged in and turned off, or the system is off but in an abnormal state.
- **Blinking Amber:** When blinking, this system power supply temperature has reached 63C. The system will automatically power-down when the power supply temperature reaches 70C and restart when the power supply temperature goes below 60C.

Changing the Power Supply Module:

1. Unplug the AC cord from the module to be replaced.
2. On the back of the module, push the release tab sideways, as illustrated.
3. Pull the module out using the handle.
4. Push the new module into the power bay until it clicks. Replace with the same model.
5. Plug the AC power cord back into the module.

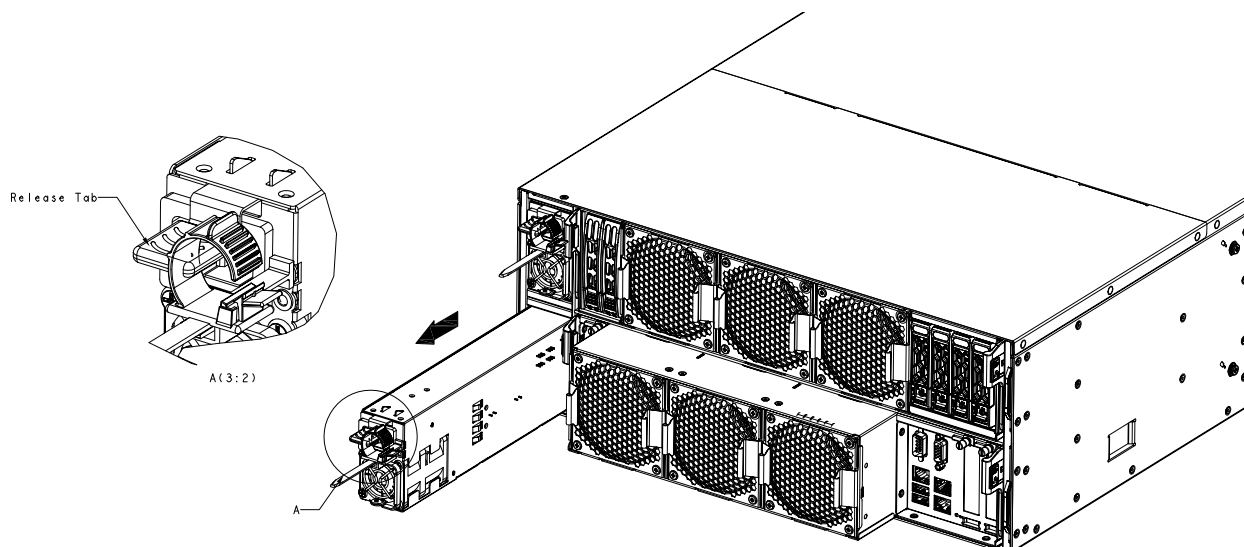


Figure 3-11. Removing the Power Supply

3.11 PCI Expansion Cards

The system accepts up to three PCIe expansion cards on each node.



Figure 3-12. Expansion Slots

Note: The bottom node is the motherboard tray and the top node is the NVMe tray.

Expansion Card Chassis Slots	
Item	Description
1	PCIe 4.0 x16 low-profile slot
2	PCIe 4.0 x16 low-profile slot
3	PCIe 4.0 x16 low-profile slot

Notes: HHHL = half height, half length.

Full height = 4.2", low profile = 2.5", full length = 10.5", half length = 6.6"

Installing an Expansion Card

1. Power down the system as described in section 3.1 and remove the cover.
2. Unscrew and remove the chassis slot cover.
3. Insert the expansion card into a slot on the motherboard while aligning the expansion card backplate with the open slot in the rear of the chassis. Secure with a screw.
4. Replace the cover and power back on.

3.12 BMC

The BMC can be reset using the button on the front control panel or on the chassis rear.

- Reset—Press and hold the button. After six seconds, the LED blinks at 2 Hz. The BMC resets and the reset duration is ~250 ms. Then the BMC starts to boot.
- Restore factory default configuration—Hold the button for twelve seconds. The LED blinks at 4 Hz while defaults are configured.
- Firmware update—the UID LED blinks at 10Hz during a firmware update.

BMC Reset Options	
Event	LED (Green)
Reset	Blinks at 2 Hz
Restore Defaults	Blinks at 4 Hz
Update	Blinks at 10 Hz

Chapter 4

Motherboard Connections

This section describes the connections on the motherboard and provides pinout definitions. Note that depending on how the system is configured, not all connections are required. The LEDs on the motherboard are also described here. A motherboard layout indicating component locations may be found in [Chapter 1](#). More detail can be found in the [Motherboard Manual](#). Please review the Safety Precautions in [Appendix A](#) before installing or removing components.

4.1 Power Connections

Backplane Connectors

BCN1 and BCN2 connect to the BPN-SAS3-947SB backplane connectors to provide power to the motherboard.

4.2 Headers and Connectors

Fan Headers

Three 4-pin (JFAN, FAN1 and FAN2) and one 8-pin (JFANPW) fan headers are located on the motherboard to provide CPU and system cooling.

TPM/Port 80 Header

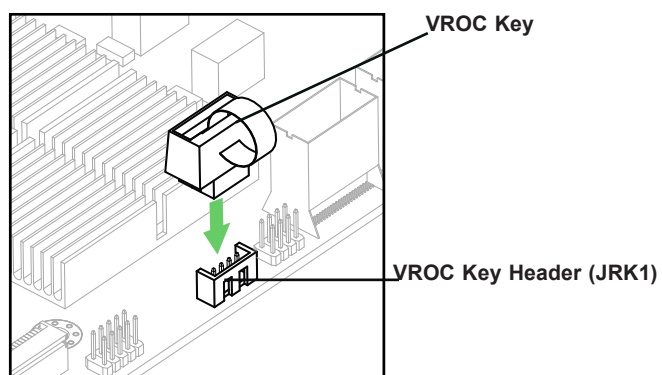
A Trusted Platform Module (TPM)/Port 80 header is located at JTPM1 to provide TPM support and Port 80 connection. Use this header to enhance system performance and data security. Refer to the table below for pin definitions. Please go to the following link for more information on the TPM: <http://www.supermicro.com/manuals/other/TPM.pdf>.

Trusted Platform Module/Port 80 Header Pin Definitions			
Pin#	Definition	Pin#	Definition
1	P3V3	2	SPI_TPM_CS_N
3	PCIE_RESET_N#	4	SPI_PCH_MISO
5	SPI_PCH_CLK#	6	Ground
7	SPI_PCH_MOSI	8	N/A
9	JTPM1_P3V3A	10	IRQ_TPM_SPIN_N

VROC RAID Key Header

A VROC RAID Key header is located at JRK1 on the motherboard. Install a VROC RAID Key on JRK1 for NVMe RAID support as shown in the illustration below. Please refer to the layout below for the location of JRK1.

Intel VROC Key Pin Definitions	
Pin#	Definition
1	Ground
2	3.3V Standby
3	Ground
4	PCH RAID Key



Note: The graphics contained in this user's manual are for illustration purposes only. The components installed in your system may or may not look exactly the same as the graphics shown in the manual.

Chassis Intrusion

A Chassis Intrusion header is located at JL1 on the motherboard. Connect an appropriate cable from JL1 to the chassis so that you can be informed of a chassis intrusion (via BMC) when the system case is opened. Refer to the table below for pin definitions.

Chassis Intrusion Pin Definitions	
Pin#	Definition
1	Intrusion Input
2	Ground

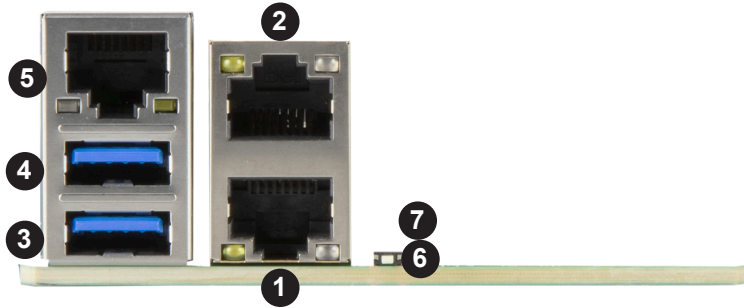
Mezzanine Board Docking Connectors

Mezzanine Board connectors are located at JMCN1, JMCN2 and JMCN3. This mezzanine board also supports M.2 NVMe devices in 2280 and 22110 form factors. M.2, formerly known as Next Generation Form Factor (NGFF), replaces mini PCIe devices, allowing for a variety of card sizes, increased functionality, and spatial efficiency.

4.3 Input/Output Ports

Rear I/O Ports

See the figure below for the locations and descriptions of the I/O ports on the rear of the motherboard.



Rear I/O Ports			
#	Description	#	Description
1	LAN1	5	Dedicated BMC LAN
2	LAN2	6	UID LED
3	USB0	7	UID Switch
4	USB1	8	

VGA Connections

There are two VGA connections on the X12DSC-6. The rear VGA port is located at JVGA1 on the rear I/O panel, and the front VGA header is located at FP2 on the motherboard. These VGA connections provide analog interface support between the computer and the video displays.

COM Port

A COM port that supports a serial link interface is included on the rear I/O panel.

LAN Ports

Two LAN ports (LAN1, LAN2) are located on the rear I/O back panel. In addition, a dedicated BMC LAN Port is located above the USB0/1 ports. All of these ports accept RJ45 cables. Please refer to the LED Indicator section for LAN LED information.

LAN Port Pin Definitions			
Pin#	Definition	Pin#	Definition
1	TD0-	11	P3V3_Dual
2	TD0+	12	Act LED (Yellow)
3	TD1-	13	Link 1000 (Amber)
4	TD1+	14	Link 100 LED (Green)
5	TD2-	15	GND
6	TD2+	16	GND
7	TD3-	17	GND
8	TD3+	18	GND
9	COMMCT		
10	GND		

BMC LAN Pin Definitions			
Pin#	Definition	Pin#	Definition
9		19	GND
10	TD0+	20	Act LED (Yellow)
11	TD0-	21	Link 100 LED (Green)
12	TD1+	22	Link 1000 LED (Amber)
13	TD1-	23	SGND
14	TD2+	24	SGND
15	TD2-	25	SGND
16	TD3+	26	SGND
17	TD3-		
18	GND		

Universal Serial Bus (USB) Ports

There are two USB 3.0 ports (USB0/1) located on the I/O back panel.

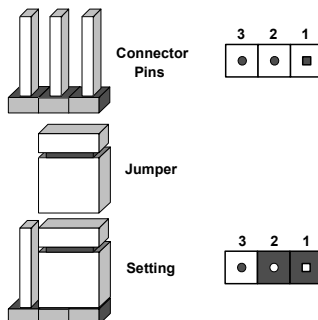
Back Panel USB 0/1 (3.0) Pin Definitions			
Pin#	Definition	Pin#	Definition
A1	VBUS	B1	Power
A2	D-	B2	USB_N
A3	D+	B3	USB_P
A4	GND	B4	GND
A5	Std_a_SSRX-	B5	USB3_RN
A6	Std_a_SSRX+	B6	USB3_RP
A7	GND	B7	GND
A8	Std_a_SSTX-	B8	USB3_TN
A9	Std_a_SSTX+	B9	USB3_TP

4.4 Jumpers

Explanation of Jumpers

To modify the operation of the motherboard, jumpers are used to choose between optional settings. Jumpers create shorts between two pins to change the function associated with it. Pin 1 is identified with a square solder pad on the printed circuit board. See the motherboard layout page for jumper locations.

Note: On a two-pin jumper, "Closed" means the jumper is on both pins and "Open" indicates the jumper is either on only one pin or has been completely removed.



CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First power down the system and unplug the power cord(s).
2. Remove the cover of the chassis to access the motherboard and remove the battery from the motherboard.
3. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
4. Remove the screwdriver (or shorting device).
5. Replace the cover, reconnect the power cord(s), and power on the system.

Note: Clearing CMOS will also clear all passwords. Do not use the PW_ON connector to clear CMOS.

Manufacturing Mode Select

Close JPME2 to bypass SPI flash security and force the system to use Manufacturing Mode, which will allow you to flash the system firmware from a host server to modify system settings. See the table below for jumper settings.

Manufacturing Mode Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Normal
Pins 2-3	Manufacturing Mode

Watch Dog

JWD1 controls the Watch Dog function. Watch Dog is a monitor that can reboot the system when a software application hangs. Jumping pins 1-2 will cause Watch Dog to reset the system if an application hangs. Jumping pins 2-3 will generate a non-maskable interrupt signal for the application that hangs. Watch Dog must also be enabled in BIOS. The default setting is Reset.

Note: When Watch Dog is enabled, the user needs to write their own application software to disable it.

Watch Dog Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Reset (Default)
Pins 2-3	NMI
Open	Disabled

4.5 LED Indicators

LAN LEDs

Two LAN ports (LAN 1 and LAN 2) are located on the I/O back panel of the motherboard. Each Ethernet LAN port has two LEDs. The green LED indicates activity, while the other Link LED may be green, amber, or off to indicate the speed of the connection. Refer to the tables below for more information.

LAN1/2 Activity LED (Right) LED State		
Color	Status	Definition
Green	Flashing	Active

LAN1/2 Link LED (Left) LED States	
LED Color	Definition
Green	10Gbps
Yellow/Amber	1Gbps

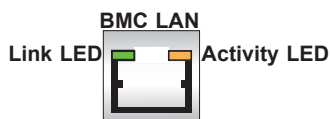
Unit ID LED

A rear UID LED indicator (UID-LED) is located near the UID switch on the I/O back panel. This UID indicator provides easy identification of a system unit that may need service.

UID LED LED State	
LED Color	Definition
Blue: On	Unit Identified

BMC_LAN LEDs

In addition to LAN1 and LAN2, a BMC LAN is also located on the I/O back panel. The amber LED on the right indicates activity, while the LED on the left indicates the speed of the connection. Refer to the table below for more information.



BMC LAN LEDs LED States		
	Color/State	Definition
Link (left)	Green: Solid	100 Mbps
	Amber: Solid	1Gbps
Activity (Right)	Amber: Blinking	Active

Onboard Power LED

The Onboard Power LED is located at LE3 on the motherboard. When this LED is on, the system is powered on. Be sure to turn off the system and unplug the power cord before removing or installing components. Refer to the table below for more information.

Onboard Power LED LED States	
LED Color	Definition
Off	System Off (power cable not connected)
Green	System On

BMC Heartbeat LED

A BMC Heartbeat LED is located at LEDM1 on the motherboard. When LEDM1 is blinking, the BMC is functioning normally. Refer to the table below for more information.

BMC Heartbeat LED LED States	
LED Color	Definition
Green: Blinking	BMC Normal

4.6 Storage Ports

SATA 3.0 Ports

The X12DSC-6 has two SATA 3.0 connectors (S-SATA4/S-SATA5) on the motherboard. Two extra SATA ports are on the mezzanine board. These SATA ports are supported by the Intel® C621A chipset. S-SATA4 and S-SATA5 can be used with Supermicro SuperDOMs, which are yellow SATA DOM connectors with power pins built in, and do not require external power cables. Supermicro SuperDOMs are backward-compatible with regular SATA HDDs or SATA DOMs that need external power cables.

Chapter 5

Software

After the hardware has been installed, you can install the Operating System (OS), configure RAID settings and install the drivers.

5.1 Microsoft Windows OS Installation

If you will be using RAID, you must configure RAID settings before installing the Windows OS and the RAID driver. Refer to the RAID Configuration User Guides posted on our website at www.supermicro.com/support/manuals.

Installing the OS

1. Create a method to access the MS Windows installation ISO file. That might be a DVD, perhaps using an external USB/SATA DVD drive, or a USB flash drive, or the IPMI KVM console.
2. Retrieve the proper RST/RSTe driver. Go to the Supermicro web page for your motherboard and click on "Download the Latest Drivers and Utilities", select the proper driver, and copy it to a USB flash drive.
3. Boot from a bootable device with Windows OS installation. You can see a bootable device list by pressing **F11** during the system startup.

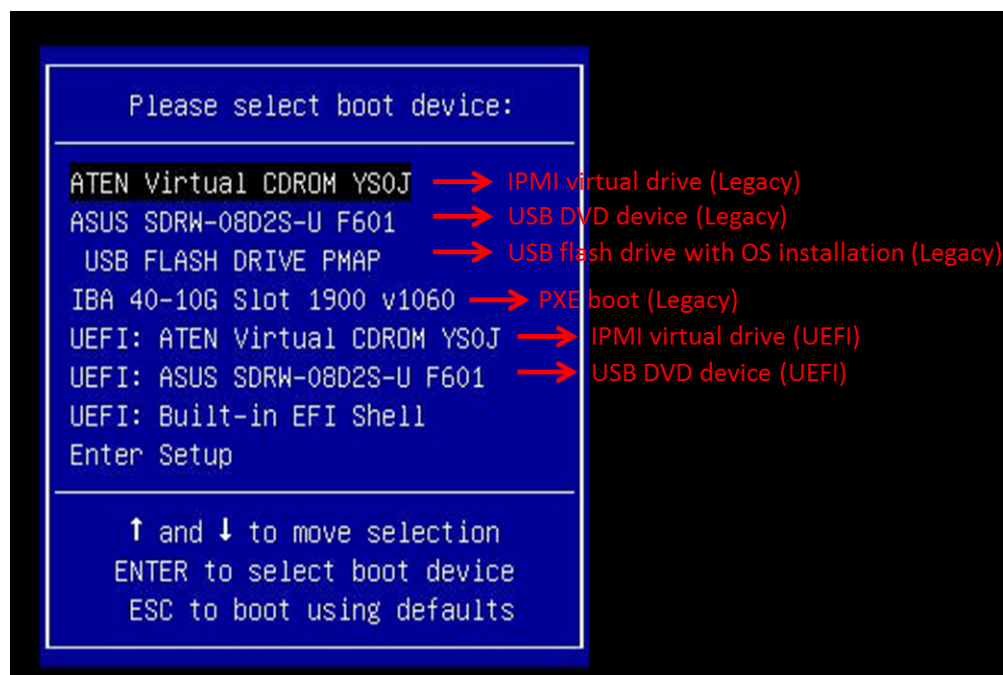


Figure 5-1. Select Boot Device

4. During Windows Setup, continue to the dialog where you select the drives on which to install Windows. If the disk you want to use is not listed, click on “Load driver” link at the bottom left corner.

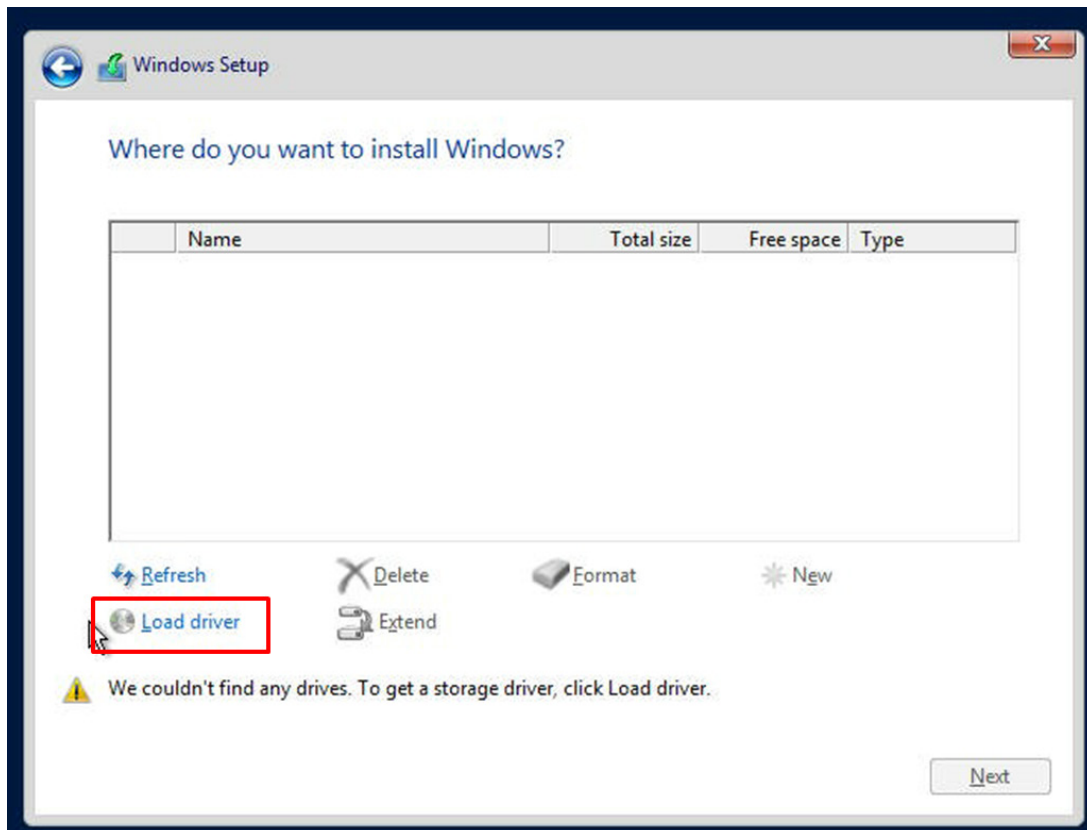


Figure 5-2. Load Driver Link

To load the driver, browse the USB flash drive for the proper driver files.

- For RAID, choose the SATA/sSATA RAID driver indicated then choose the storage drive on which you want to install it.
 - For non-RAID, choose the SATA/sSATA AHCI driver indicated then choose the storage drive on which you want to install it.
5. Once all devices are specified, continue with the installation.
 6. After the Windows OS installation has completed, the system will automatically reboot multiple times.

5.2 Driver Installation

The Supermicro website contains drivers and utilities for your system at <https://www.supermicro.com/wdl/driver>. Some of these must be installed, such as the chipset driver.

After accessing the website, go into the CDR_Images (in the parent directory of the above link) and locate the ISO file for your motherboard. Download this file to to a USB flash drive or a DVD. (You may also use a utility to extract the ISO file if preferred.)

Another option is to go to the Supermicro website at <http://www.supermicro.com/products/>. Find the product page for your motherboard, and "Download the Latest Drivers and Utilities". Insert the flash drive or disk and the screenshot shown below should appear.

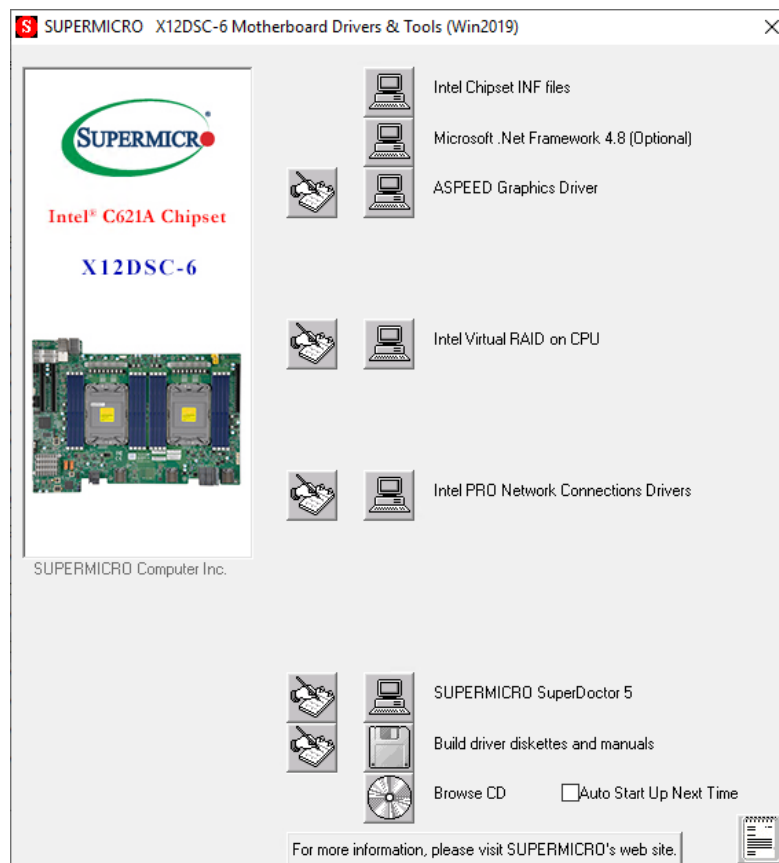


Figure 5-3. Driver and Tool Installation Screen

Note: Click the icons showing a hand writing on paper to view the readme files for each item. Click the computer icons to the right of these items to install each item (from top to the bottom) one at a time. **After installing each item, you must re-boot the system before moving on to the next item on the list.** The bottom icon with a CD on it allows you to view the entire contents.

5.3 SuperDoctor® 5

The Supermicro SuperDoctor 5 is a program that functions in a command-line or web-based interface for Windows and Linux operating systems. The program monitors such system health information as CPU temperature, system voltages, system power consumption, fan speed, and provides alerts via email or Simple Network Management Protocol (SNMP).

SuperDoctor 5 comes in local and remote management versions and can be used with Nagios to maximize your system monitoring needs. With SuperDoctor 5 Management Server (SSM Server), you can remotely control power on/off and reset chassis intrusion for multiple systems with SuperDoctor 5 Management Server monitors HTTP, FTP, and SMTP services to optimize the efficiency of your operation.

[SuperDoctor® Manual and Resources](#)

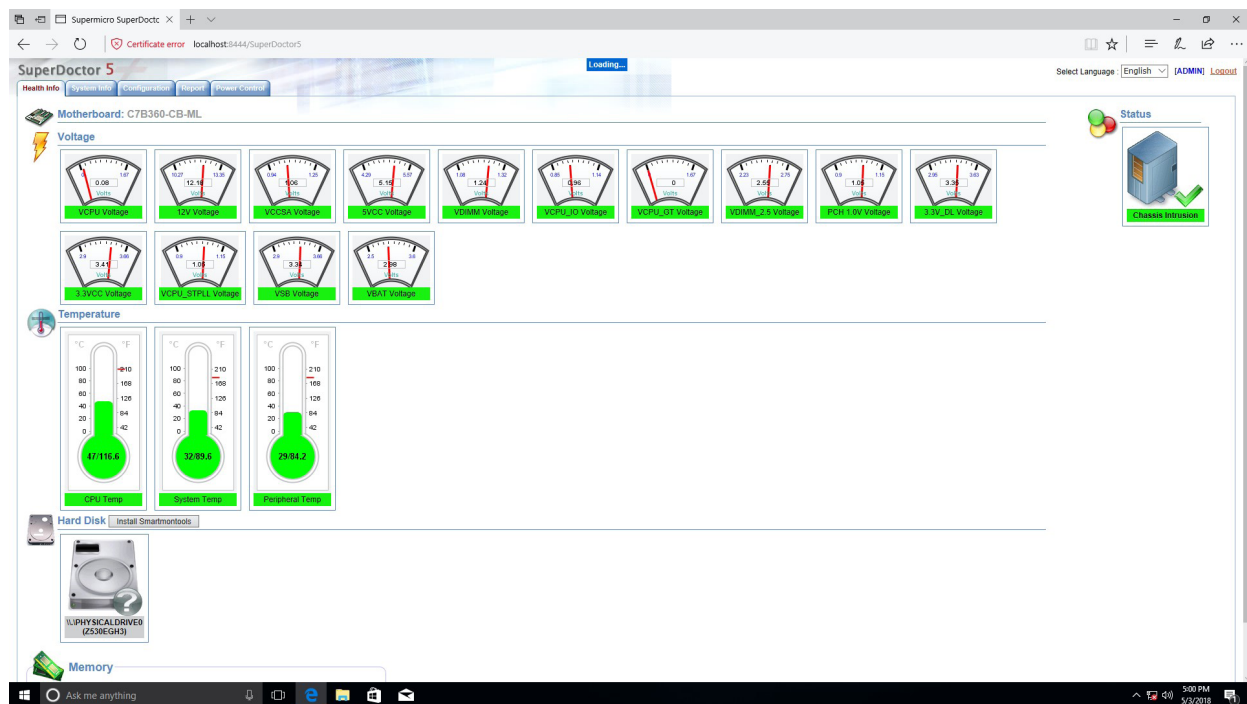


Figure 5-4. SuperDoctor 5 Interface Display Screen (Health Information)

5.4 BMC

The X12DSC-6 supports the Baseboard Management Controller (BMC). The motherboard provides remote access, monitoring and management through the baseboard management controller (BMC) and other management controllers distributed among different system modules. There are several BIOS settings that are related to BMC. For general documentation and information on BMC, visit our website at: <https://www.supermicro.com/en/solutions/management-software/bmc-resources>.

BMC ADMIN User Password

For security, each system is assigned a unique default BMC password for the ADMIN user. This can be found on a sticker on the chassis and a sticker on the motherboard. The sticker also displays the BMC MAC address.



Figure 5-5. BMC Password Label

See [Chapter 1](#) for label location.

Chapter 6

Optional Components

This chapter describes optional system components and installation procedures.

6.1 Optional Parts List

Optional Parts List		
Type	Part Number	Description
Add-on Module 3616 (IT Mode)	AOM-S3616-S-O	Storage module with two 3616 controllers, PCI switch, and two NVMe M.2 connectors.
Add-on Card 3916 (HW RAID) (occupies PCIe slot1) and related parts as shown	AOC-S3916L-H16IR	AOC with SAS3916 controller (U3) and 240PD RAID Key (U39).
	AOM-SADPT-S	Bypass card with PCI switch.
	BTR-CVPM05	Broadcom 05-50039-00 CacheVault w/ 24" remote extender.
	CBL-SAST-1213-100	Slimline x8 to Slimline x8,14-cm,100 OHM cable.

6.2 Intel Virtual RAID on CPU (VROC)

Intel® Virtual RAID on CPU (Intel VROC) is an enterprise RAID solution for NVMe SSDs directly attached to Intel Xeon Scalable processors. Intel Volume Management Device (VMD) is an integrated controller inside the CPU PCIe root complex.

- A single processor supports up to 12 NVMe SSDs and up to 6 RAID arrays.
- A dual processor system supports up to 24 NVMe SSDs and 12 RAID arrays.

Strip sizes are 4K, 8K, 16K, 32K, 64K, 128K.

Requirements and Restrictions

- **Intel VROC is only available when the system is configured for UEFI boot mode.**
- To enable the **mdadm** command and support for RSTe, install the patch from
 - Linux: <https://downloadcenter.intel.com/download/28158/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Linux->
 - Windows: <https://downloadcenter.intel.com/download/28108/Intel-Virtual-RAID-on-CPU-Intel-VROC-and-Intel-Rapid-Storage-Technology-enterprise-Intel-RSTe-Driver-for-Windows->
- To enable Intel VROC, a hardware key must be inserted on the motherboard, and the appropriate processor's Virtual Management Devices must be enabled in the BIOS setup.
- It is possible to enable Intel VROC without a hardware key installed, but only RAID0 will be enabled.
- Intel VROC is not compatible with secure boot. This feature must be disabled.
- When creating bootable OS RAID1 devices, you must have both devices on the same CPU, and a VMD on that CPU.
- Spanning drives when creating RAID devices is not recommended due to performance issues, even though it is supported.

Supported SSDs and Operating Systems

To see the latest support information: <https://www.intel.com/content/www/us/en/support/articles/000030310/memory-and-storage/ssd-software.html>

Additional Information

Additional information is available on the product page for the Supermicro add-on card and the linked manuals.

<https://www.supermicro.com/en/products/accessories/addon/AOC-VROCxxxMOD.php>

Hardware Key

The Intel VROC hardware key is a license key that detects the Intel VROC SKU and activates the function accordingly. The key must be plugged into the Supermicro motherboard (connector JRK1). The key options are:

Intel® VROC Keys			
VROC Package	Description	Part Number	Intel MM Number
Standard	RAID 0, 1, 10 Supports 3rd party SSDs	AOC-VROCSTNMOD	951605
Premium	RAID 0, 1, 5, 10 Supports 3rd party SSDs	AOC-VROCPREMOD	951606
Intel SSD only	RAID 0, 1, 5, 10 Supports Intel SSDs only	AOC-VROCINTMOD	956822

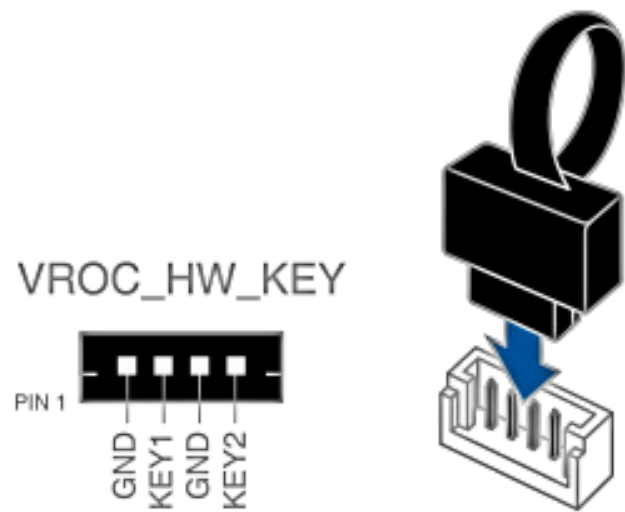


Figure 6-1. Intel® VROC RAID Key and Motherboard Connector JRK1

Enabling NVMe RAID

RAID for NVMe SSDs must be enabled through the UEFI BIOS.

1. Install the patch as described in the Restrictions and Requirements section on a previous page.
2. Reboot the server.
3. Press [DEL] key to enter BIOS.
4. Switch to **Advanced > Chipset Configuration > North Bridge > IIO Configuration > Intel® VMD Technology > CPU3 & CPU4**.
5. **Enable** the VMD according to the following rules.
 - For U.2 NVMe, enable all the sub-items under each PStack, based on the your model server:
 - For M.2 NVMe or NVMe AIC, enable the VMD according to which AOC card/slot it used.

Examples for some U.2 configurations follow.

6. Press [F4] to save the configuration and reboot the system.
7. Press [DEL] to enter BIOS.
8. Switch to **Advanced > Intel(R) Virtual RAID on CPU > All Intel VMD Controllers > Create RAID Volume**.
9. Set **Name**.
10. Set **RAID Level**.
11. If cross-controller RAID is required, select **Enable RAID spanned over VMD Controller** as shown in Figure 6-4.
12. Select specific disks for RAID with an [X].
 - RAID0: Select at least two [2 - 24] disks
 - RAID1: Select only two disks
 - RAID5: Select at least three [3 - 24] disks
 - RAID10: Select only four disks



Figure 6-2. BIOS VMD Setting Examples



- 13. Select **Strip Size** (Default 64KB).
- 14. Select **Create Volume**.
- 15. If another RAID is needed, start again at step 6.
- 16. Press [F4] to save and reboot.

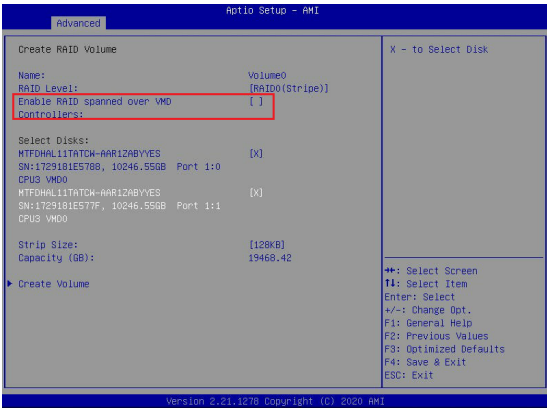


Figure 6-3. Created Volume *without* enabling RAID spanned over VMD Controller

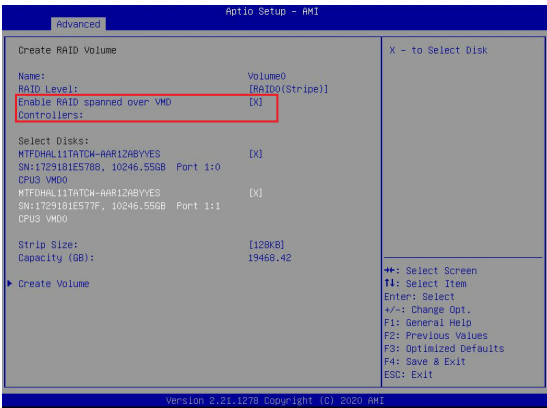


Figure 6-4. Created Volume *with* enabling RAID spanned over VMD Controller

Status Indications

An LED indicator on the drive carrier shows the RAID status of the drive.

Drive Carrier Status LED Indicator	
Status	State (red)
Normal function	Off
Locating	4 Hz blink
Fault	Solid on
Rebuilding	1 Hz Blink

IBPI SFF 8489 Defined Status LED States

Hot Swap Drives

Intel VMD enables hot-plug and hot-unplug for NVMe SSDs, whether from Intel or other manufacturers. Under vSphere ESXi, several steps are necessary to avoid potential stability issues. See the information at link [1] below.

Hot-unplug

1. Prevent devices from being re-detected during rescan:

```
esxcli storage core claiming autoclaim --enabled=false
```

2. Unmount the VMFS volumes on the device. Check [2] for details.
3. Detach the device. Check [3] for details.
4. Physically remove the device.

Hot-plug

- Physically install the device.

ESXi will automatically discover NVMe SSDs, but a manual scan may be required in some cases.

Related Information Links

[1] <https://kb.vmware.com/s/article/2151404>

[2] <https://docs.vmware.com/en/VMware-vSphere/6.5/com.vmware.vsphere.storage.doc/GUID-1B56EF97-F60E-4F21-82A7-8F2A7294604D.html>

[3] <https://docs.vmware.com/en/VMware-vSphere/6.5/com.vmware.vsphere.storage.doc/GUID-F2E75F67-740B-4406-9F0C-A2D99A698F2A.html>

Chapter 7

Troubleshooting and Support

7.1 Information Resources

Website

A great deal of information is available on the Supermicro website, supermicro.com.

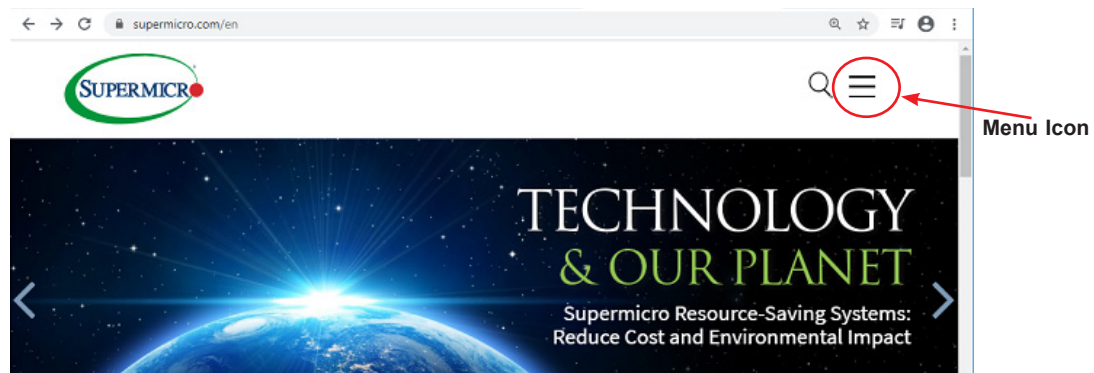


Figure 7-1. Supermicro Website

- Specifications for servers and other hardware are available by clicking the menu icon, then selecting the **Products** option.
- The **Support** option offers downloads (manuals, BIOS/BMC, drivers, etc.), FAQs, RMA, warranty, and other service extensions.

Direct Links for the SSG-640SP-E1CR60 System

[SSG-640SP-E1CR60](#) specifications page

[X12DSC-6 motherboard page](#) for links to the Quick Reference Guide, User Manual, validated storage drives, etc.

Direct Links for General Support and Information

[Frequently Asked Questions](#)

[Add-on card descriptions](#)

[TPM User Guide](#)

General Memory Configuration Guide: [X12](#)

[SuperDoctor5 Large Deployment Guide](#)

Direct Links (continued)

For validated memory, see our [Product Resources page](#)

[Product Matrices](#) page for links to tables summarizing specs for systems, motherboards, power supplies, riser cards, add-on cards, etc.

[Security Center](#) for recent security notices

[Supermicro Phone and Addresses](#)

7.2 Baseboard Management Controller (BMC)

The system supports the Baseboard Management Controller (BMC). BMC is used to provide remote access, monitoring and management. There are several BIOS settings that are related to BMC.

For general documentation and information on BMC, please visit our website at: <https://www.supermicro.com/en/solutions/management-software/bmc-resources>.

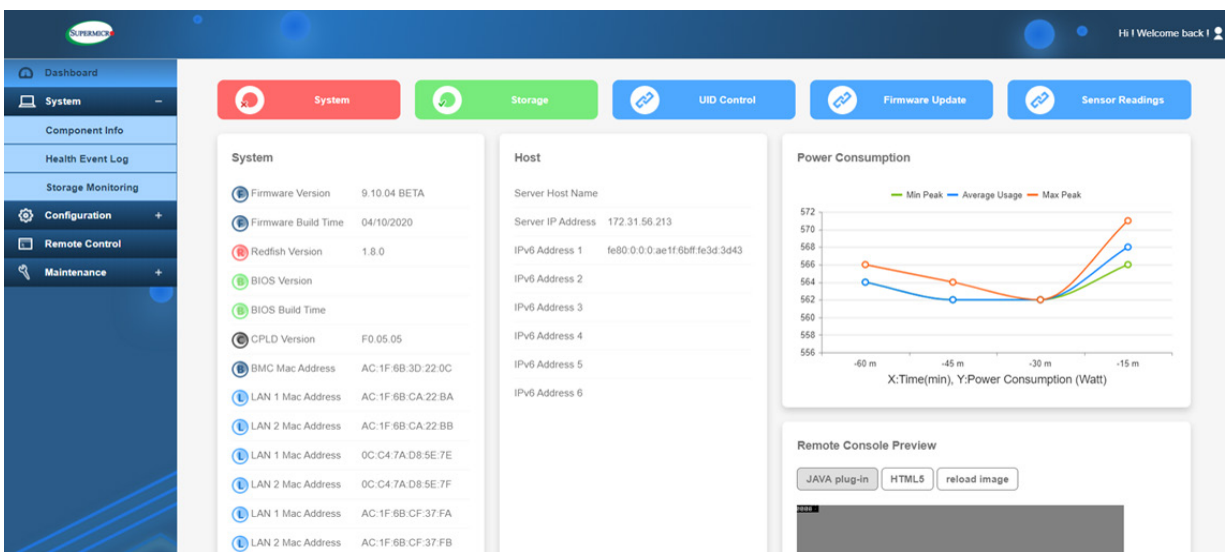


Figure 7-2. BMC Sample

7.3 Troubleshooting Procedures

Use the following procedures to troubleshoot your system. If you have followed all of the procedures below and still need assistance, refer to the [Technical Support Procedures](#) or [Returning Merchandise for Service](#) section(s) in this chapter. [Power down](#) the system before changing any non hot-swap hardware components.

No Power

1. As you try to power up the system, note any beep codes. Refer to the next section for details on [beep codes](#).
2. Check that the power LED on the motherboard is on.

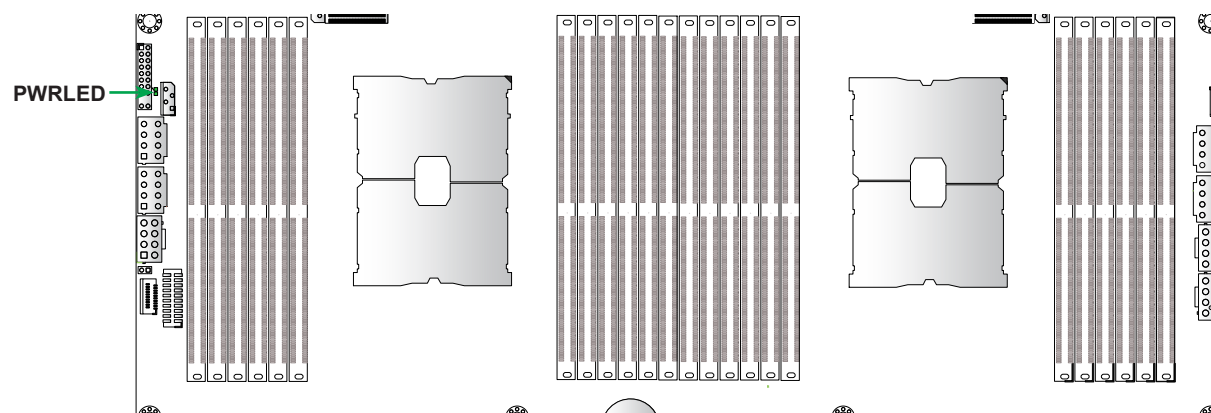


Figure 7-3. Location of the MB Power LED

3. Make sure that the power connector is connected to your power supply.
4. Make sure that no short circuits exist between the motherboard and chassis.
5. Disconnect all cables from the motherboard, including those for the keyboard and mouse.
6. Remove all add-on cards.
7. Install a CPU, a heatsink, connect the internal speaker (if applicable), and the power LED to the motherboard. Make sure that the heatsink is fully seated.
8. Use the correct type of onboard CMOS battery as recommended by the manufacturer. Check to verify that it still supplies approximately 3VDC. If it does not, replace it with a new one. **Warning:** To avoid possible explosion, do not install the battery upside down.
9. Verify that all jumpers are set to their default positions.
10. Check that the power supplies' input voltage operate at 100-127v (non-redundant) or 200-240v (redundant), 50-60Hz, 9.5A.

11. Turn the power switch on and off to test the system

No Video

1. If the power is on but you have no video, remove all the add-on cards and cables.
2. As you try to power up the system, note any beep codes. Refer to the next section for details on [beep codes](#).

System Boot Failure

If the system does not display POST (Power-On-Self-Test) or does not respond after the power is turned on, check the following:

Turn on the system with only one DIMM module installed. If the system boots, check for bad DIMM modules or slots by following the Memory Errors Troubleshooting procedure below.

Memory Errors

1. Always replace power supplies with the exact same model that came with the system. A poor quality power supply may cause the system to lose the CMOS setup configuration.
2. Confirm that you are using the correct memory. Also, it is recommended that you use the same memory type and speed for all DIMMs in the system. See [Section 3.5](#) for memory details.
3. Check for bad DIMM modules or slots by swapping modules between slots and noting the results.
4. Check the power supply voltage 115V/230V switch.

Losing the System's Setup Configuration

1. Make sure that you are using a high quality power supply. A poor quality power supply may cause the system to lose the CMOS setup information. .
2. The battery on your motherboard may be old. Check to verify that it still supplies approximately 3VDC. If it does not, replace it with a new one.
3. If the above steps do not fix the setup configuration problem, contact your vendor for repairs.

When the System Becomes Unstable

If the system becomes unstable during or after OS installation, check the following:

1. CPU/BIOS support: Make sure that your CPU is supported and that you have the latest BIOS installed in your system.
2. Memory support: Make sure that the memory modules are supported by testing the modules using memtest86 or a similar utility.

Note: Refer to the product page on our website at <http://www.supermicro.com> for memory and CPU support and updates.

3. HDD support: Make sure that all hard disk drives (HDDs) work properly. Replace the bad HDDs with good ones.
4. System cooling: Check the system cooling to make sure that all heatsink fans and CPU/system fans, etc., work properly. Check the hardware monitoring settings in the BMC to make sure that the CPU and system temperatures are within the normal range. Also check the front panel Overheat LED and make sure that it is not on.
5. Adequate power supply: Make sure that the power supply provides adequate power to the system. Make sure that all power connectors are connected. Please refer to our website for more information on the minimum power requirements.
6. Proper software support: Make sure that the correct drivers are used.

If the system becomes unstable before or during OS installation, check the following:

1. Source of installation: Make sure that the devices used for installation are working properly, including boot devices such as CD.
2. Cable connection: Check to make sure that all cables are connected and working properly.
3. Using the minimum configuration for troubleshooting: Remove all unnecessary components (starting with add-on cards first), and use the minimum configuration (but with a CPU and a memory module installed) to identify the trouble areas. Refer to the steps listed in Section A above for proper troubleshooting procedures.
4. Identifying bad components by isolating them: If necessary, remove a component in question from the chassis, and test it in isolation to make sure that it works properly. Replace a bad component with a good one.
5. Check and change one component at a time instead of changing several items at the same time. This will help isolate and identify the problem.
6. To find out if a component is good, swap this component with a new one to see if the system will work properly. If so, then the old component is bad. You can also install the component in question in another system. If the new system works, the component is good and the old system has problems.

7.4 BIOS Error Beep (POST) Codes

During the POST (Power-On Self-Test) routines, which are performed each time the system is powered on, errors may occur.

Non-fatal errors are those which, in most cases, allow the system to continue the boot-up process. The error messages normally appear on the screen.

Fatal errors are those which will not allow the system to continue the boot-up procedure. If a fatal error occurs, you should consult with your system manufacturer for possible repairs.

These fatal errors are usually communicated through a series of audible beeps. The table below lists some common errors and their corresponding beep codes encountered by users.

BIOS Error Beep (POST) Codes		
Beep Code	Error Message	Description
1 short	Refresh	Circuits have been reset (Ready to power up)
5 short, 1 long	Memory error	No memory detected in system
5 long, 2 short	Display memory read/write error	Video adapter missing or with faulty memory
1 long continuous	System OH	System overheat condition

Additional BIOS POST Codes

The AMI BIOS supplies additional checkpoint codes, which are documented online at <http://www.supernmicro.com/support/manuals/> ("AMI BIOS POST Codes User's Guide").

When BIOS performs the Power On Self Test, it writes checkpoint codes to I/O port 0080h. If the computer cannot complete the boot process, a diagnostic card can be attached to the computer to read I/O port 0080h (Supernmicro p/n AOC-LPC80-20).

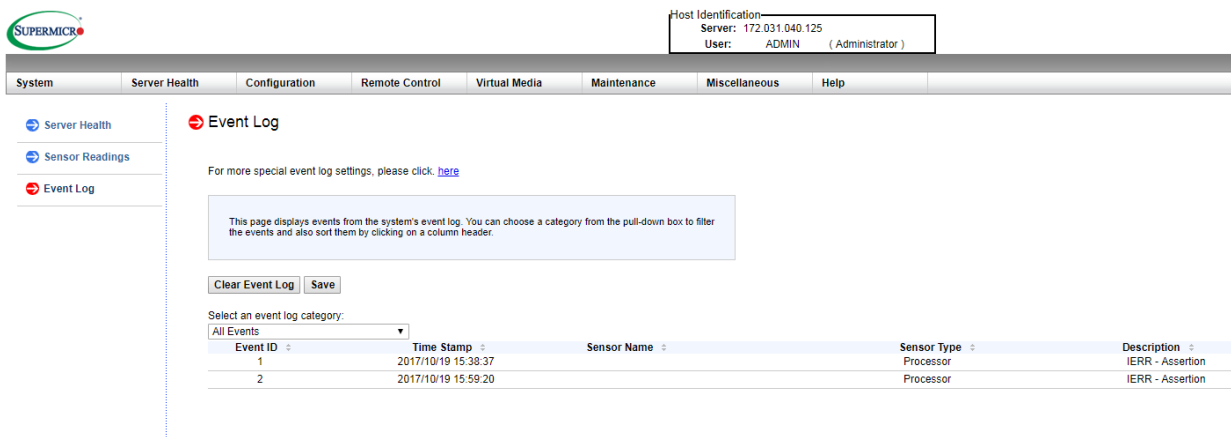
For information on AMI updates, please refer to <http://www.ami.com/products/>.

7.5 Crash Dump Using BMC

In the event of a processor internal error (IERR) that crashes your system, you may want to provide information to support staff. You can download a crash dump of status information using BMC.

Check the BMC Error Log

1. Access the BMC web interface.
2. Click the **Server Health** tab, then **Event Log** to verify an IERR error.



The screenshot shows the BMC web interface. At the top, there's a 'Host Identification' box with 'Server: 172.031.040.125' and 'User: ADMIN (Administrator)'. Below this is a navigation bar with tabs: System, Server Health, Configuration, Remote Control, Virtual Media, Maintenance, Miscellaneous, and Help. The 'Server Health' tab is active, and within it, the 'Event Log' sub-tab is selected. On the left, there's a sidebar with 'Server Health', 'Sensor Readings', and 'Event Log' (highlighted). The main content area shows the 'Event Log' title and a message: 'For more special event log settings, please click: [here](#)'. Below this is a text box explaining that the page displays events from the system's event log and can be filtered by category or sorted by column headers. There are 'Clear Event Log' and 'Save' buttons. A dropdown menu 'Select an event log category:' is set to 'All Events'. Below this is a table with the following data:

Event ID	Time Stamp	Sensor Name	Sensor Type	Description
1	2017/10/19 15:38:37		Processor	IERR - Assertion
2	2017/10/19 15:59:20		Processor	IERR - Assertion

Figure 7-4. BMC Event Log

In the event of an IERR, the BMC executes a crash dump. You must download the crash dump and save it.

7.6 UEFI BIOS Recovery

Warning: Do not upgrade the BIOS unless your system has a BIOS-related issue. Flashing the wrong BIOS can cause irreparable damage to the system. In no event shall Supermicro be liable for direct, indirect, special, incidental, or consequential damages arising from a BIOS update. If you do update the BIOS, do not shut down or reset the system while the BIOS is updating to avoid possible boot failure.

Overview

The Unified Extensible Firmware Interface (UEFI) provides a software-based interface between the operating system and the platform firmware in the pre-boot environment. The UEFI specification supports an architecture-independent mechanism that will allow the UEFI OS loader stored in an add-on card to boot the system. The UEFI offers clean, hands-off management to a computer during system boot.

Recovering the UEFI BIOS Image

A UEFI BIOS flash chip consists of a recovery BIOS block and a main BIOS block (a main BIOS image). The recovery block contains critical BIOS codes, including memory detection and recovery codes for the user to flash a healthy BIOS image if the original main BIOS image is corrupted. When the system power is turned on, the recovery block codes execute first. Once this process is complete, the main BIOS code will continue with system initialization and the remaining POST (Power-On Self-Test) routines.

Note 1: Follow the BIOS recovery instructions below for BIOS recovery when the main BIOS block crashes.

Note 2: When the BIOS recovery block crashes, you will need to follow the procedures to make a Returned Merchandise Authorization (RMA) request. Also, you may use the Supermicro Update Manager (SUM) Out-of-Band (https://www.supermicro.com.tw/products/nfo/SMS_SUM.cfm) to reflash the BIOS.

Recovering the Main BIOS Block with a USB Device

This feature allows the user to recover the main BIOS image using a USB-attached device without additional utilities used. A USB flash device such as a USB Flash Drive, or a USB CD/DVD ROM/RW device can be used for this purpose. However, a USB Hard Disk drive cannot be used for BIOS recovery at this time.

The file system supported by the recovery block is FAT (including FAT12, FAT16, and FAT32) which is installed on a bootable or non-bootable USB-attached device. However, the BIOS might need several minutes to locate the SUPER.ROM file if the media size becomes too large due to the huge volumes of folders and files stored in the device.

To perform UEFI BIOS recovery using a USB-attached device, follow the instructions below.

1. Using a different machine, copy the "Super.ROM" binary image file into the Root "\" directory of a USB device or a writable CD/DVD.

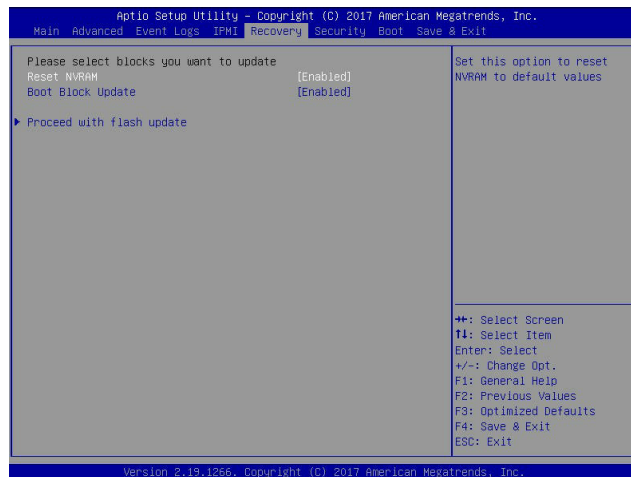
Note 1: If you cannot locate the "Super.ROM" file in your drive disk, visit our website at www.supermicro.com to download the BIOS package. Extract the BIOS binary image into a USB flash device and rename it "Super.ROM" for the BIOS recovery use.

Note 2: Before recovering the main BIOS image, confirm that the "Super.ROM" binary image file you download is the same version or a close version meant for your motherboard.

2. Insert the USB device that contains the new BIOS image ("Super.ROM") into your USB drive and reset the system when the following screen appears.
3. After locating the healthy BIOS binary image, the system will enter the BIOS Recovery menu as shown below.



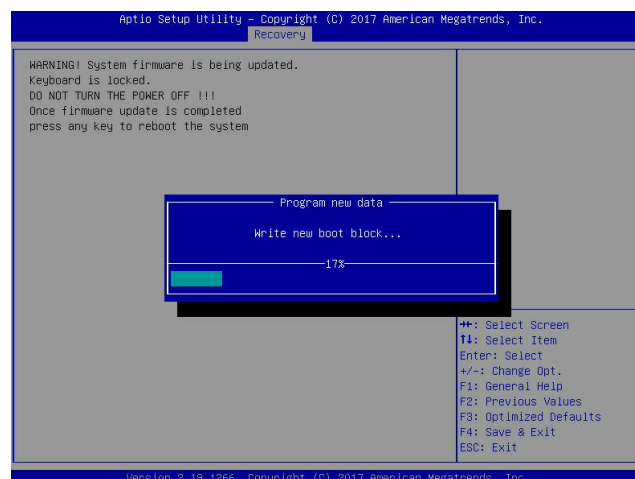
Note: At this point, you may decide if you want to start the BIOS recovery. If you decide to proceed with BIOS recovery, follow the procedures below.



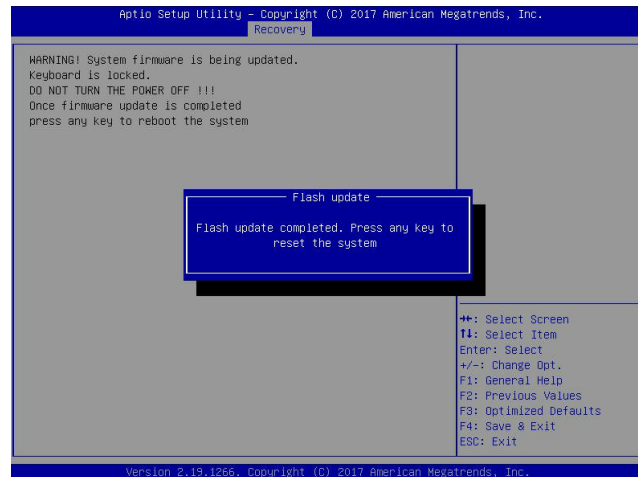
4. When the screen as shown above displays, use the arrow keys to select the item "Proceed with flash update" and press the <Enter> key. You will see the BIOS recovery progress as shown in the screen below.

Note: Do not interrupt the BIOS flashing process until it has completed.

5. After the BIOS recovery process is complete, press any key to reboot the system.
6. Using a different system, extract the BIOS package into a USB flash drive.

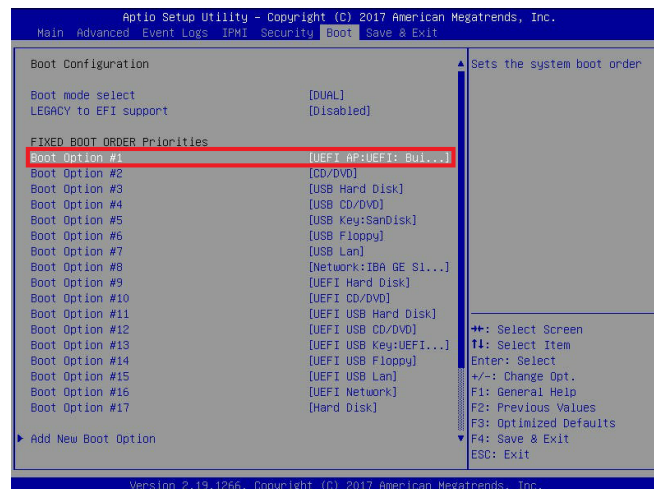


7. Press continuously during system boot to enter the BIOS Setup utility. From the top of the tool bar, select Boot to enter the submenu. From the submenu list, select Boot



Option #1 as shown below. Then, set Boot Option #1 to [UEFI AP:UEFI: Built-in EFI Shell]. Press <F4> to save the settings and exit the BIOS Setup utility.

8. When the UEFI Shell prompt appears, type `fs#` to change the device directory path. Go to the directory that contains the BIOS package you extracted earlier from Step 6. Enter `flash.nsh BIOSname.###` at the prompt to start the BIOS update process.



Note: Do not interrupt this process until the BIOS flashing is complete.

```

UEFI Interactive Shell v2.1
EDK II
UEFI v2.50 (American Megatrends, 0x0005000C)
Mapping table
  FSD: Alias(s):HD(0)B:BLK1:
    PciRoot(0x0)/Pci(0x14,0x0)/USB(0x11,0x0)/HD(1,MBR,0x37901072,0x800,0x1
CR3592)
  BLK0: Alias(s):
    PciRoot(0x0)/Pci(0x14,0x0)/USB(0x11,0x0)
Press F10 in 1 seconds to skip startup.nsh or any other key to continue.
Shell> fs0:
FS0:\> cd AFUDOS
FS0:\AFUDOS> cd SKIPME2_03162017
FS0:\AFUDOS\SKIPME2_03162017> flash.nsh X110PU7.314

```

9. The screen above indicates that the BIOS update process is complete. When you see the screen above, unplug the AC power cable from the power supply, clear CMOS, and

```

Done.
[ Access Cmos Port Ex ]
<Read>
Index 0x51: 0x10

Done.
*****
*
* Program BIOS and ME (including FDT) regions...
*
*****
| AMT Firmware Update Utility v5.09.01.1317 |
| Copyright (C)2017 American Megatrends Inc. All Rights Reserved. |
*****
CPUID = 50652

Reading flash ..... done
- ME Data Size checking - ok
- FFS checksums ..... ok
- Check RomLayout ..... OK
Erasing Boot Block ..... done
Updating Boot Block ..... done
Verifying Boot Block ..... done
Erasing Main Block ..... 0x00132000 (0%)

```

plug the AC power cable in the power supply again to power on the system.

10. Press continuously to enter the BIOS Setup utility.

```

Verifying NDB Block ..... done
- Update success for FDR
- Update success for IEV
- Successful Update Recovery Loader to OPRx!!
- Successful Update MFSB!!
- Successful Update FPR!!
- Successful Update MFS, IVB1 and IVB2!!
- Successful Update FLOG and UTDK!!
- ME Entire Image update success !!
WARNING : System must power-off to have the changes take effect!
Moving FS0:\AFUDOS\SKIPME2_03162017\rdtx64.efi -> FS0:\AFUDOS\SKIPME2_03162017\
dt.smc
- [ok]
Moving FS0:\AFUDOS\SKIPME2_03162017\afuef1x64.efi -> FS0:\AFUDOS\SKIPME2_0316201
7\afuef1.smc
- [ok]
*****
* Please ignore this 'Shell: Cannot read from file - Device Error'
* warning message due to it does not impact flashing process.
*
*****
Deleting "afuef1.smc"
Delete successful.
FS0:\>

```

11. Press <F3> to load the default settings.
12. After loading the default settings, press <F4> to save the settings and exit the BIOS Setup utility.

7.7 CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First [power down](#) the system completely.
2. Remove the cover of the chassis to access the motherboard.
3. [Remove the onboard battery](#) from the motherboard.
4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
5. Remove the screwdriver or shorting device.
6. Replace the cover, reconnect the power cords and power on the system.

Notes: Clearing CMOS will also clear all passwords.

Do not use the PW_ON connector to clear CMOS.



JBT1 contact pads

7.8 Where to Get Replacement Components

If you need replacement parts for your system, to ensure the highest level of professional service and technical support, purchase exclusively from our Supermicro Authorized Distributors/System Integrators/Resellers. A list can be found at: <http://www.supermicro.com>. Click the "Where to Buy" tab.

7.9 Reporting an Issue

Technical Support Procedures

Before contacting Technical Support, please take the following steps. If your system was purchased through a distributor or reseller, please contact them for troubleshooting services. They have the best knowledge of your specific system configuration.

1. Please review the [Troubleshooting Procedures](#) in this manual and [Frequently Asked Questions](#) on our website before contacting Technical Support.
2. BIOS upgrades can be downloaded from our website. **Note:** Not all BIOS can be flashed depending on the modifications to the boot block code.
3. If you still cannot resolve the problem, include the following information when contacting us for technical support:
 - System, motherboard, and chassis model numbers and PCB revision number
 - BIOS release date/version (this can be seen on the initial display when your system first boots up)
 - System configuration

An example of a Technical Support form is posted on our [website](#). Distributors: For immediate assistance, please have your account number ready when contacting our technical support department by email.

Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (<http://www.supermicro.com/support/rma/>).

Whenever possible, repack the chassis in the original Supermicro carton, using the original packaging material. If these are no longer available, be sure to pack the chassis securely, using packaging material to surround the chassis so that it does not shift within the carton and become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

Vendor Support Filing System

For issues related to Intel, use the Intel IPS filing system:

<https://www.intel.com/content/www/us/en/design/support/ips/training/welcome.html>

For issues related to Red Hat Enterprise Linux, since it is a subscription based OS, contact your account representative.

7.10 Feedback

Supermicro values your feedback as we strive to improve our customer experience in all facets of our business. Please email us at techwriterteam@supermicro.com to provide feedback on our manuals.

7.11 Contacting Supermicro

Headquarters

Address: Super Micro Computer, Inc.
980 Rock Ave.
San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000

Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)
support@supermicro.com (Technical Support)

Website: www.supermicro.com

Europe

Address: Super Micro Computer B.V.
Het Sterrenbeeld 28, 5215 ML
's-Hertogenbosch, The Netherlands

Tel: +31 (0) 73-6400390

Fax: +31 (0) 73-6416525

Email: sales@supermicro.nl (General Information)
support@supermicro.nl (Technical Support)
rma@supermicro.nl (Customer Support)

Website: www.supermicro.nl

Asia-Pacific

Address: Super Micro Computer, Inc.
3F, No. 150, Jian 1st Rd.
Zhonghe Dist., New Taipei City 235
Taiwan (R.O.C)

Tel: +886-(2) 8226-3990

Fax: +886-(2) 8226-3992

Email: support@supermicro.com.tw

Website: www.supermicro.com.tw

Appendix A

Standardized Warning Statements for AC Systems

About Standardized Warning Statements

The following statements are industry standard warnings, provided to warn the user of situations which have the potential for bodily injury. Should you have questions or experience difficulty, contact Supermicro's Technical Support department for assistance. Only certified technicians should attempt to install or configure components.

Read this appendix in its entirety before installing or configuring components in the Supermicro chassis.

These warnings may also be found on our website at http://www.supermicro.com/about/policies/safety_information.cfm.

Warning Definition



Warning! This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

警告の定義

この警告サインは危険を意味します。

人身事故につながる可能性がありますので、いずれの機器でも動作させる前に、電気回路に含まれる危険性に注意して、標準的な事故防止策に精通して下さい。

此警告符号代表危險。

您正处于可能受到严重伤害的工作环境中。在您使用设备开始工作之前，必须充分意识到触电的危险，并熟练掌握防止事故发生的标准工作程序。请根据每项警告结尾的声明号码找到此设备的安全性警告说明的翻译文本。

此警告符號代表危險。

您正處於可能身體可能會受損傷的工作環境中。在您使用任何設備之前，請注意觸電的危險，並且要熟悉預防事故發生的標準工作程序。請依照每一注意事項後的號碼找到相關的翻譯說明內容。

Warnung

WICHTIGE SICHERHEITSHINWEISE

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu Verletzungen führen kann. Machen Sie sich vor der Arbeit mit Geräten mit den Gefahren elektrischer Schaltungen und den üblichen Verfahren zur Vorbeugung vor Unfällen vertraut. Suchen Sie mit der am Ende jeder Warnung angegebenen Anweisungsnummer nach der jeweiligen Übersetzung in den übersetzten Sicherheitshinweisen, die zusammen mit diesem Gerät ausgeliefert wurden.

BEWAHREN SIE DIESE HINWEISE GUT AUF.

INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Al final de cada advertencia encontrará el número que le ayudará a encontrar el texto traducido en el apartado de traducciones que acompaña a este dispositivo.

GUARDE ESTAS INSTRUCCIONES.

IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers liés aux circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions des avertissements figurant dans les consignes de sécurité traduites qui accompagnent cet appareil, référez-vous au numéro de l'instruction situé à la fin de chaque avertissement.

CONSERVEZ CES INFORMATIONS.

תקנון הזהרות אזהרה

הזהרות הבאות הן אזהרות על פי תקני התעשייה, על מנת להזהיר את המשתמש מפני חבלה פיזית אפשרית. במידה ויש שאלות או היתקלות בבעיה כלשהי, יש ליצור קשר עם מחלקת תמיכה טכנית של סופרמיקרו. טכנאים מוסמכים בלבד רשאים להתקין או להגדיר את הרכיבים. יש לקרוא את הנספח במלואו לפני התקנת או הגדרת הרכיבים במארזי סופרמיקרו.

اَكْ ف حالة وُكي اَي تتسبب ف اصابة جسدهُ هذا الزهرز عُ خطر! تحذُرْ .
 قبل اَي تعول على اَي هعدات، كي على علن بالوخاطز ال اُجوة عي الذوائر
 الكهزبائِة
 وكي على دراهُ بالووارسات البقائِة لو عُ وقع اَي حادث
 استخدم رقن الب اِي الو صُص ف هَاهُ كل تحذُرْ للعشر تزجوتها

안전을 위한 주의사항

경고!

이 경고 기호는 위험이 있음을 알려 줍니다. 작업자의 신체에 부상을 야기 할 수 있는
 상태에 있게 됩니다. 모든 장비에 대한 작업을 수행하기 전에 전기회로와 관련된
 위험요소들을 확인하시고 사전에 사고를 방지할 수 있도록 표준 작업절차를 준수해 주시기
 바랍니다.

해당 번역문을 찾기 위해 각 경고의 마지막 부분에 제공된 경고문 번호를 참조하십시오

BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwings symbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij een elektrische installatie betrokken risico's en dient u op de hoogte te zijn van de standaard procedures om ongelukken te voorkomen. Gebruik de nummers aan het eind van elke waarschuwing om deze te herleiden naar de desbetreffende locatie.

BEWAAR DEZE INSTRUCTIES

Installation Instructions



Warning! Read the installation instructions before connecting the system to the power source.

設置手順書

システムを電源に接続する前に、設置手順書をお読み下さい。

警告

将此系统连接电源前,请先阅读安装说明。

警告

將系統與電源連接前，請先閱讀安裝說明。

Warnung

Vor dem Anschließen des Systems an die Stromquelle die Installationsanweisungen lesen.

¡Advertencia!

Lea las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

Attention

Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

יש לקרוא את הוראות התקנה לפני חיבור המערכת למקור מתח.

اقرأ إرشادات التركيب قبل توصيل النظام إلى مصدر للطاقة

시스템을 전원에 연결하기 전에 설치 안내를 읽어주십시오.

Waarschuwing

Raadpleeg de installatie-instructies voordat u het systeem op de voedingsbron aansluit.

Circuit Breaker

Warning! This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 20 A.

サーキット・ブレーカー

この製品は、短絡(過電流)保護装置がある建物での設置を前提としています。

保護装置の定格が250 V、20 Aを超えないことを確認下さい。

警告

此产品的短路(过载电流)保护由建筑物的供电系统提供,确保短路保护设备的额定电流不大于250V,20A。

警告

此產品的短路(過載電流)保護由建築物的供電系統提供,確保短路保護設備的額定電流不大於250V,20A。

Warnung

Dieses Produkt ist darauf angewiesen, dass im Gebäude ein Kurzschluss- bzw. Überstromschutz installiert ist. Stellen Sie sicher, dass der Nennwert der Schutzvorrichtung nicht mehr als: 250 V, 20 A beträgt.

¡Advertencia!

Este equipo utiliza el sistema de protección contra cortocircuitos (o sobrecorrientes) del edificio. Asegúrese de que el dispositivo de protección no sea superior a: 250 V, 20 A.

Attention

Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifiez que le courant nominal du dispositif de protection n'est pas supérieur à :250 V, 20 A.

מוצר זה מסתמך על הגנה המותקנת במבנים למניעת קצר חשמלי. יש לוודא כי המכשיר המגן מפני הקצר החשמלי הוא לא יותר מ-250VDC, 20A

هذا المنتج يعتمد على معدات الحماية مه الدوائر القصيرة التي تم تثبيتها في المبنى
تأكد من أن تقييم الجهاز الوقائي ليس أكثر من : 20A, 250V

경고!

이 제품은 전원의 단락(과전류)방지에 대해서 전적으로 건물의 관련 설비에 의존합니다. 보호장치의 정격이 반드시 250V(볼트), 20A(암페어)를 초과하지 않도록 해야 합니다.

Waarschuwing

Dit product is afhankelijk van de kortsluitbeveiliging (overspanning) van uw elektrische installatie. Controleer of het beveiligde apparaat niet groter gedimensioneerd is dan 250V, 20A.

Power Disconnection Warning



Warning! The system must be disconnected from all sources of power and the power cord removed from the power supply module(s) before accessing the chassis interior to install or remove system components.



電源切断の警告

システムコンポーネントの取り付けまたは取り外しのために、シャーシ内部にアクセスするには、システムの電源はすべてのソースから切断され、電源コードは電源モジュールから取り外す必要があります。

警告

在你打开机箱并安装或移除内部器件前,必须将系统完全断电,并移除电源线。

警告

在您打開機殼安裝或移除內部元件前，必須將系統完全斷電，並移除電源線。

Warnung

Das System muss von allen Quellen der Energie und vom Netzanschlusskabel getrennt sein, das von den Spg.Versorgungsteilmodulen entfernt wird, bevor es auf den Chassisinnenraum zurückgreift, um Systemsbestandteile anzubringen oder zu entfernen.

¡Advertencia!

El sistema debe ser disconnected de todas las fuentes de energía y del cable eléctrico quitado de los módulos de fuente de alimentación antes de tener acceso el interior del chasis para instalar o para quitar componentes de sistema.

Attention

Le système doit être débranché de toutes les sources de puissance ainsi que de son cordon d'alimentation secteur avant d'accéder à l'intérieur du chassis pour installer ou enlever des composants de système.

אזהרה מפני ניתוק חשמלי

אזהרה!

יש לנתק את המערכת מכל מקורות החשמל ויש להסיר את כבל החשמל מהספק לפני גישה לחלק הפנימי של המארז לצורך התקנת או הסרת רכיבים.

يجب فصل انظاؤ من جميع مصادر انطاقت وإزانت سهك انكهرباء من وحدة امداد انطاقت قېم

انصل إلى انمناطق انداخييت نههيكم نتشيح أو إزانت مكنناث الجهاز

경고!

시스템에 부품들을 장착하거나 제거하기 위해서는 새시 내부에 접근하기 전에 반드시 전원 공급장치로부터 연결되어있는 모든 전원과 전기코드를 분리해주어야 합니다.

Waarschuwing

Voordat u toegang neemt tot het binnenwerk van de behuizing voor het installeren of verwijderen van systeem onderdelen, dient u alle spanningsbronnen en alle stroomkabels aangesloten op de voeding(en) van de behuizing te verwijderen

Equipment Installation



Warning! Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

機器の設置

トレーニングを受け認定された人だけがこの装置の設置、交換、またはサービスを許可されています。

警告

只有经过培训且具有资格的人员才能进行此设备的安装、更换和维修。

警告

只有經過受訓且具資格人員才可安裝、更換與維修此設備。

Warnung

Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet werden.

¡Advertencia!

Solamente el personal calificado debe instalar, reemplazar o utilizar este equipo.

Attention

Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés.

אזהרה!

צוות מוסמך בלבד רשאי להתקין, להחליף את הציוד או לתת שירות עבור הציוד.

والمدربيه لتزكيب واستبدال أو خدمة هذا الجهاز يجب أن يسمح فقط للموظفيه المؤهليه

경고!

훈련을 받고 공인된 기술자만이 이 장비의 설치, 교체 또는 서비스를 수행할 수 있습니다.

Waarschuwing

Deze apparatuur mag alleen worden geïnstalleerd, vervangen of hersteld door geschoold en gekwalificeerd personeel.

Restricted Area

Warning! This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. (This warning does not apply to workstations).

アクセス制限区域

このユニットは、アクセス制限区域に設置されることを想定しています。

アクセス制限区域は、特別なツール、鍵と錠前、その他のセキュリティの手段を用いてのみ出入りが可能です。

警告

此部件应安装在限制进出的场所，限制进出的场所指只能通过使用特殊工具、锁和钥匙或其它安全手段进出的场所。

警告

此裝置僅限安裝於進出管制區域，進出管制區域係指僅能以特殊工具、鎖頭及鑰匙或其他安全方式才能進入的區域。

Warnung

Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Der Zutritt zu derartigen Bereichen ist nur mit einem Spezialwerkzeug, Schloss und Schlüssel oder einer sonstigen Sicherheitsvorkehrung möglich.

¡Advertencia!

Esta unidad ha sido diseñada para instalación en áreas de acceso restringido. Sólo puede obtenerse acceso a una de estas áreas mediante la utilización de una herramienta especial, cerradura con llave u otro medio de seguridad.

Attention

Cet appareil doit être installé dans des zones d'accès réservés. L'accès à une zone d'accès réservé n'est possible qu'en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.

אזור עם גישה מוגבלת

אזהרה!

יש להתקין את היחידה באזורים שיש בהם הגבלת גישה. הגישה ניתנת בעזרת 'כלי אבטחה בלבד' (מפתח, מנעול וכד.).

تخصيص هذه انحدزة نترك بُها ف مناطق محظورة تم .
ممكن انصلل إن منطقت محظورة فقط من خلال استخذاو أداة خاصت
أو أ وس هُت أخري نلاأمما ققم ومفتاح

경고!

이 장치는 접근이 제한된 구역에 설치하도록 되어있습니다. 특수도구, 잠금 장치 및 키, 또는 기타 보안 수단을 통해서만 접근 제한 구역에 들어갈 수 있습니다.

Waarschuwing

Dit apparaat is bedoeld voor installatie in gebieden met een beperkte toegang. Toegang tot dergelijke gebieden kunnen alleen verkregen worden door gebruik te maken van speciaal gereedschap, slot en sleutel of andere veiligheidsmaatregelen.

Battery Handling



Warning! There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions

電池の取り扱い

電池交換が正しく行われなかった場合、破裂の危険性があります。交換する電池はメーカーが推奨する型、または同等のものを使用下さい。使用済電池は製造元の指示に従って処分して下さい。

警告

電池更換不當會有爆炸危險。請只使用同類電池或制造商推荐的功能相当的電池更換原有電池。請按制造商的說明處理廢舊電池。

警告

電池更換不當會有爆炸危險。請使用製造商建議之相同或功能相當的電池更換原有電池。請按照製造商的說明指示處理廢棄舊電池。

Warnung

Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

Attention

Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

¡Advertencia!

Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

אזהרה!

קיימת סכנת פיצוץ של הסוללה במידה והוחלפה בדרך לא תקינה. יש להחליף את הסוללה בסוג התואם מחברת יצרן מומלצת. סילוק הסוללות המשומשות יש לבצע לפי הוראות היצרן.

هناك خطر من انفجار في حالة اسحبذال البطارية بطريقة غير صحيحة فعلى
 اسحبذال البطارية
 فقط بنفس النوع أو ما يعادلها مما أوصت به الشركة المصنعة
 جخلص من البطاريات المسحمة وفقاً لعمليات الشركة الصانعة

경고!

배터리가 올바르게 교체되지 않으면 폭발의 위험이 있습니다. 기존 배터리와 동일하거나 제조사에서 권장하는 동등한 종류의 배터리로만 교체해야 합니다. 제조사의 안내에 따라 사용된 배터리를 처리하여 주십시오.

Waarschuwing

Er is ontplofingsgevaar indien de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type die door de fabrikant aanbevolen wordt. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften afgevoerd te worden.

Redundant Power Supplies



Warning! This unit might have more than one power supply connection. All connections must be removed to de-energize the unit.

冗長電源装置

このユニットは複数の電源装置が接続されている場合があります。

ユニットの電源を切るためには、すべての接続を取り外さなければなりません。

警告

此部件连接的电源可能不止一个，必须将所有电源断开才能停止给该部件供电。

警告

此裝置連接的電源可能不只一個，必須切斷所有電源才能停止對該裝置的供電。

Warnung

Dieses Gerät kann mehr als eine Stromzufuhr haben. Um sicherzustellen, dass der Einheit kein Strom zugeführt wird, müssen alle Verbindungen entfernt werden.

¡Advertencia!

Puede que esta unidad tenga más de una conexión para fuentes de alimentación. Para cortar por completo el suministro de energía, deben desconectarse todas las conexiones.

Attention

Cette unité peut avoir plus d'une connexion d'alimentation. Pour supprimer toute tension et tout courant électrique de l'unité, toutes les connexions d'alimentation doivent être débranchées.

אם קיים יותר מספק אחד

אזהרה!

ליחידה יש יותר מחיבור אחד של ספק. יש להסיר את כל החיבורים על מנת לרוקן את היחידה.

قد يكون لهذا الجهاز عدة اتصالات بوحدات امداد الطاقة .

يجب إزالة كافة الاتصالات لعسل الوحدة عن الكهرباء

경고!

이 장치에는 한 개 이상의 전원 공급 단자가 연결되어 있을 수 있습니다. 이 장치에 전원을 차단하기 위해서는 모든 연결 단자를 제거해야만 합니다.

Waarschuwing

Deze eenheid kan meer dan één stroomtoevoeraansluiting bevatten. Alle aansluitingen dienen verwijderd te worden om het apparaat stroomloos te maken.

Backplane Voltage



Warning! Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing.

バックプレーンの電圧

システムの稼働中は危険な電圧または電力が、バックプレーン上にかかっています。

修理する際には注意ください。

警告

当系统正在进行时，背板上有很危险的电压或能量，进行维修时务必小心。

警告

當系統正在進行時，背板上有危險的電壓或能量，進行維修時務必小心。

Warnung

Wenn das System in Betrieb ist, treten auf der Rückwandplatine gefährliche Spannungen oder Energien auf. Vorsicht bei der Wartung.

¡Advertencia!

Cuando el sistema está en funcionamiento, el voltaje del plano trasero es peligroso. Tenga cuidado cuando lo revise.

Attention

Lorsque le système est en fonctionnement, des tensions électriques circulent sur le fond de panier. Prendre des précautions lors de la maintenance.

מתח בפנל האחורי

אזהרה!

קיימת סכנת מתח בפנל האחורי בזמן תפעול המערכת. יש להיזהר במהלך העבודה.

هناك خطر من التيار الكهربائي أو الطاقة المبددة على الساحة
عندما يكون النظام يعمل كه حذرا عند خدمة هذا الجهاز

경고!

시스템이 동작 중일 때 후면판 (Backplane)에는 위험한 전압이나 에너지가 발생 합니다.
서비스 작업 시 주의하십시오.

Waarschuwing

Een gevaarlijke spanning of energie is aanwezig op de backplane wanneer het systeem in gebruik is. Voorzichtigheid is geboden tijdens het onderhoud.

Comply with Local and National Electrical Codes



Warning! Installation of the equipment must comply with local and national electrical codes.

地方および国の電気規格に準拠

機器の取り付けはその地方および国の電気規格に準拠する必要があります。

警告

设备安装必须符合本地与本国电气法规。

警告

設備安裝必須符合本地與本國電氣法規。

Warnung

Die Installation der Geräte muss den Sicherheitsstandards entsprechen.

¡Advertencia!

La instalacion del equipo debe cumplir con las normas de electricidad locales y nacionales.

Attention

L'équipement doit être installé conformément aux normes électriques nationales et locales.

תיאום חוקי החשמל הארצי

אזהרה!

התקנת הציוד חייבת להיות תואמת לחוקי החשמל המקומיים והארציים.

تركيب المعدات الكهربائية يجب أن يمثل للقوايه المحلية والطية المتعلقة
بالكهرباء

경고!

현 지역 및 국가의 전기 규정에 따라 장비를 설치해야 합니다.

Waarschuwing

Bij installatie van de apparatuur moet worden voldaan aan de lokale en nationale elektriciteitsvoorschriften.

Product Disposal



Warning! Ultimate disposal of this product should be handled according to all national laws and regulations.

製品の廃棄

この製品を廃棄処分する場合、国の関係する全ての法律・条例に従い処理する必要があります。

警告

本产品的废弃处理应根据所有国家的法律和规章进行。

警告

本產品的廢棄處理應根據所有國家的法律和規章進行。

Warnung

Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.

¡Advertencia!

Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

Attention

La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.

סילוק המוצר

אזהרה!

סילוק סופי של מוצר זה חייב להיות בהתאם להנחיות וחוקי המדינה.

التخلص النهائي من هذا المنتج ينبغي التعامل معه وفقا لجميع القوانين واللوائح الوطنية عند

경고!

이 제품은 해당 국가의 관련 법규 및 규정에 따라 폐기되어야 합니다.

Waarschuwing

De uiteindelijke verwijdering van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.

Hot Swap Fan Warning



Warning! Hazardous moving parts. Keep away from moving fan blades. The fans might still be turning when you remove the fan assembly from the chassis. Keep fingers, screwdrivers, and other objects away from the openings in the fan assembly's housing.

ファン・ホットスワップの警告

警告!回転部品に注意。運転中は回転部(羽根)に触れないでください。シャーシから冷却ファン装置を取り外した際、ファンがまだ回転している可能性があります。ファンの開口部に、指、ドライバー、およびその他のものを近づけないで下さい。

警告!

警告! 危险的可移动性零件。请务必与转动的风扇叶片保持距离。当您从机架移除风扇装置，风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇

警告

危险的可移动性零件。请务必与转动的风扇叶片保持距离。当您从机架移除风扇装置，风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇。

Warnung

Gefährlich Bewegende Teile. Von den bewegenden Lüfterblätter fern halten. Die Lüfter drehen sich u. U. noch, wenn die Lüfterbaugruppe aus dem Chassis genommen wird. Halten Sie Finger, Schraubendreher und andere Gegenstände von den Öffnungen des Lüftergehäuses entfernt.

¡Advertencia!

Riesgo de piezas móviles. Mantener alejado de las aspas del ventilador. Los ventiladores podran dar vuelta cuando usted quite el montaje del ventilador del chasis. Mantenga los dedos, los destornilladores y todos los objetos lejos de las aberturas del ventilador

Attention

Pieces mobiles dangereuses. Se tenir a l'écart des lames du ventilateur Il est possible que les ventilateurs soient toujours en rotation lorsque vous retirerez le bloc ventilateur du châssis. Prenez garde à ce que doigts, tournevis et autres objets soient éloignés du logement du bloc ventilateur.

אזהרה!

חלקים נעים מסוכנים. התרחק מלהבי המאוורר בפעולה כאשר מסירים את חלקי המאוורר מהמארז, יתכן והמאווררים עדיין עובדים. יש להרחיק למרחק בטוח את האצבעות וכלי עבודה שונים מהפתחים בתוך המאוורר

تحذير! أجزاء متحركة خطيرة. ابتعد عن شفرات المروحة المتحركة. من الممكن أن المراوح لا تزال تدور عند إزالة كتلة المروحة من الهيكل يجب إبقاء الأصابع ومفكات البراغي وغيرها من الأشياء بعيدا عن الفتحات في كتلة المروحة

경고!

움직이는 위험한 부품. 회전하는 송풍 날개에 접근하지 마세요. 새시로부터 팬 조립품을 제거할 때 팬은 여전히 회전하고 있을 수 있습니다. 팬 조립품 외관의 열려있는 부분들로부터 손가락 및 스크류드라이버, 다른 물체들이 가까이 하지 않도록 배치해 주십시오.

Waarschuwing

Gevaarlijk bewegende onderdelen. Houd voldoende afstand tot de bewegende ventilatorbladen. Het is mogelijk dat de ventilator nog draait tijdens het verwijderen van het ventilatorsamenstel uit het chassis. Houd uw vingers, schroevendraaiers en eventuele andere voorwerpen uit de buurt van de openingen in de ventilatorbehuizing.

Power Cable and AC Adapter



Warning! When installing the product, use the provided or designated connection cables, power cables and AC adaptors. Using any other cables and adaptors could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of UL or CSA -certified cables (that have UL/CSA shown on the cord) for any other electrical devices than products designated by Supermicro only.

電源コードとACアダプター

製品を設置する場合、提供または指定および購入された接続ケーブル、電源コードとACアダプターを、該当する地域の条例や安全基準に適合するコードサイズやプラグと共に使用下さい。他のケーブルやアダプタを使用すると故障や火災の原因になることがあります。

電気用品安全法は、ULまたはCSA認定のケーブル(UL/CSAマークがコードに表記)を Supermicro が指定する製品以外に使用することを禁止しています。

警告

安装此产品时,请使用本身提供的或指定的或采购的连接线,电源线和电源适配器。包含遵照当地法规和安全要求的合规的电源线尺寸和插头。使用其它线材或适配器可能会引起故障或火灾。除了Supermicro所指定的产品,电气用品和材料安全法律规定禁止使用未经UL或CSA认证的线材。(线材上会显示UL/CSA符号)。

警告

安裝此產品時,請使用本身提供的或指定的或採購的連接線,電源線和電源適配器。包含遵照當地法規和安全要求的合規的電源線尺寸和插頭。使用其它線材或適配器可能會引起故障或火災。除了Supermicro所指定的產品,電氣用品和材料安全法律規定禁止使用未經UL或CSA認證的線材。(線材上會顯示UL/CSA符號)。

Warnung

Nutzen Sie beim Installieren des Produkts ausschließlich die von uns zur Verfügung gestellten Verbindungskabeln, Stromkabeln und/oder Adapter, die Ihre örtlichen Sicherheitsstandards einhalten. Der Gebrauch von anderen Kabeln und Adapter können Fehlfunktionen oder Feuer verursachen. Die Richtlinien untersagen das Nutzen von UL oder CAS zertifizierten Kabeln (mit UL/CSA gekennzeichnet), an Geräten oder Produkten die nicht mit Supermicro gekennzeichnet sind.

¡Advertencia!

Cuando instale el producto, utilice la conexión provista o designada o procure cables, Cables de alimentación y adaptadores de CA que cumplan con los códigos locales y los requisitos de seguridad, incluyendo el tamaño adecuado del cable y el enchufe. El uso de otros cables y adaptadores podría causar un mal funcionamiento o un incendio. La Ley de Seguridad de Aparatos Eléctricos y de Materiales prohíbe El uso de cables certificados por UL o CSA (que tienen el certificado UL / CSA en el código) para cualquier otros dispositivos eléctricos que los productos designados únicamente por Supermicro.

Attention

Lors de l'installation du produit, utilisez les cables de connection fournis ou désigné ou achetez des cables, cables de puissance et adaptateurs respectant les normes locales et les conditions de securite y compris les tailles de cables et les prises electriques appropriées. L'utilisation d'autres cables et adaptateurs peut provoquer un dysfonctionnement ou un incendie. Appareils électroménagers et la Loi sur la Sécurité Matériel interdit l'utilisation de câbles certifiés- UL ou CSA (qui ont UL ou CSA indiqué sur le code) pour tous les autres appareils électriques sauf les produits désignés par Supermicro seulement.

AC ימאתמו מילמשח מילבכ

!הרהזא

ךרוצל ומאתוה וא ושכרנ רשא AC מימאתמו מיקפס, מילבכב שמתשהל שי, רצומה תא מיניקתמ רשאכ לכב שומיש. עקתהו לבכה לש הנוכח הדימ ללוכ, תוימוקמה תוחיטבה תושירדל ומאתוה רשאו, הנקתהה למשחה ירישכמב שומישה יקוחל מאתהב. ילמשח רצק וא הלקתל מורגל לולע, רחא גוסמ מאתמ וא לבכ לש דוק מהילע עיפומ רשאכ) UL-ב או CSA-ב -ב מיכמסומה מילבכב שמתשהל רוסיא מייק, תוחיטבה יקוחו דבלב Supermicro י"ע מאתוה רשא רצומב קר אלא, רחא ילמשח רצומ לכ רובע (UL/CSA)

תאלבאלא אארשב מק וא ענדחמל וא ערפוטמל תאליסוולא מודחטסאב מק, גתנמל בייקרת דנע כלז יפ אמב עילחמל עמאלסל תאבלטתמו נינאווקב מאזתלאל עמ דדרתמל ראיטל תאלוחמו עיזאברמלל קיירח וא לטע יפ בבסטטי דק ירזא תאלוחמו תאלבאלא יא מודחטסא. מילסל סבאלאו לסוולא מרח. CSA וא UL לבק נמ ענדחמל תאלבאלא מודחטסא תאדעמל עיזאברמלל עזגאל עמאלסל נונאק רזחי Supermicro לבק נמ ענדחמל עיזאברמלל תאגתנמל ריג ירזא תאדעמ יא עמ (UL/CSA) עמאלע למחת יטלוא

전원 케이블 및 AC 어댑터

경고! 제품을 설치할 때 현지 코드 및 적절한 굵기의 코드와 플러그를 포함한 안전 요구 사항을 준수하여 제공되거나 지정된 연결 혹은 구매 케이블, 전원 케이블 및 AC 어댑터를 사용하십시오.

다른 케이블이나 어댑터를 사용하면 오작동이나 화재가 발생할 수 있습니다. 전기 용품 안전법은 UL 또는 CSA 인증 케이블 (코드에 UL / CSA가 표시된 케이블)을 Supermicro가 지정한 제품 이외의 전기 장치에 사용하는 것을 금지합니다.

Stroomkabel en AC-Adapter

Waarschuwing! Bij het aansluiten van het Product uitsluitend gebruik maken van de geleverde Kabels of een andere geschikte aan te schaffen Aansluitmethode, deze moet altijd voldoen aan de lokale voorschriften en veiligheidsnormen, inclusief de juiste kabeldikte en stekker. Het gebruik van niet geschikte Kabels en/of Adapters kan een storing of brand veroorzaken. Wetgeving voor Elektrische apparatuur en Materiaalveiligheid verbied het gebruik van UL of CSA -gecertificeerde Kabels (met UL/CSA in de code) voor elke andere toepassing dan de door Supermicro hiervoor beoogde Producten.

Appendix B

System Specifications

Processor Support

Dual 3rd Generation Intel® Xeon® Scalable processors in an LGA4189 socket; UPI up to 10.4GT/s; supports CPU TDP up to 205W

Note: Refer to the motherboard specifications pages on our website for updates to supported processors.

Chipset

Intel® C621A

BIOS

AMI 128Mb SPI Flash EEPROM

Memory

4TB of 3DS LRDIMM DDR4 (288-pin) ECC memory with speed of 3200/2933/2666 MHz in 16 memory slots and up to 4TB of Intel Optane PMem 200 Series with speeds of up to 3200 MHz

Storage Drives

60 3.5/2.5" hot-swap SAS3/SATA3 drive bays
Two 2.5" rear hot-swap SATA drive bays
Two PCIe 3.0 x2 NVMe M.2 slots (supports M-Key 2280 and 22110)
Two internal slim SATA SSD slots
Four rear hot-swap NVMe U.2 bays for cache support (optional)

PCI Expansion Slots

Three PCIe 4.0 x16 low-profile slots (CPU SLOT 1, 2, 3)

Input/Output

Network: Two 10GBaseT Ethernet LAN ports (Intel X550 controller)
One RJ45 dedicated BMC LAN port
One serial (COM) port
One VGA port
Two USB 3.0 ports (on the rear I/O panel)

Motherboard

X12DSC-6; Length 14.8", width 10.9" (376 mm x 277 mm)

Chassis

CSV-947STS-R2K05P; 4U Rackmount, 7 x 17.6 x 34.1 in. / 178 x 447 x 866mm

System Cooling

Six 8-cm heavy duty fans

Power Supply

Model: PWS-2K05A-1R, Titanium Level Power Supply (80 Plus)
AC Input Voltages: 100-127 Vac/200-240Vac
Rated Input Current: 9.5A max. (100-127V)/9.8A max. (200-240V)
Rated Input Frequency: 50-60 Hz
Rated Output Power: 2000W
Rated Output Voltages: +12V (83.3A max), +12Vsb (2.1A max)
200-240V: +12V (166.7 max), +12Vsb (2.1A max)

Operating Environment

Operating Temperature: 10° to 35° C (50° to 95° F)

Non-operating Temperature: -40° to 60° C (-40° to 140° F)

Operating Relative Humidity: 8% to 90% (non-condensing)

Non-operating Relative Humidity: 5% to 95% (non-condensing)

Regulatory Compliance

FCC, ICES, CE, UKCA, VCCI, RCM, NRTL, CB

Applied Directives, Standards

Perchlorate Warning EMC/EMI: 2014/30/EU (EMC Directive) CLASS A

Electromagnetic Compatibility Regulations 2016

FCC Part 15

ICES-003

VCCI-CISPR 32

AS/NZS CISPR 32

BS/EN 55032

BS/EN 55035

CISPR 32

CISPR 24/CISPR 35

BS/EN 61000-3-2

BS/EN 61000-3-3

BS/EN 61000-4-2

BS/EN 61000-4-3

BS/EN 61000-4-4

BS/EN 61000-4-5

BS/EN 61000-4-6

BS/EN 61000-4-11

Product Safety: 2014/35/EU (LVD Directive)

UL/CSA 62368-1 (USA and Canada)

Electrical Equipment (Safety) Regulations 2016

IEC/BS/EN 62368-1

Environment:

2011/65/EU (RoHS Directive)

EC 1907/2006 (REACH)

2012/19/EU (WEEE Directive)

California Proposition 65

Warning! This product can expose you to chemicals including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

Perchlorate Warning

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. Perchlorate Material-special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI — A